

# FINAL MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 122  
 DATE: Tuesday 15 May 2018  
 TIME: 9.30 AM – 11.00 AM AEST  
 LOCATION: AEMO Melbourne, Sydney, Perth, Adelaide and Teleconference.  
 CONTACT: [GRCF@aemo.com.au](mailto:GRCF@aemo.com.au)

## ATTENDEES:

NAME	COMPANY
Danny McGowan (Chair)	AEMO
Nandu Datar	AEMO
Teresa Rinaldi (Secretariat)	AEMO
Mark Riley	AGL
Kelly Murray	Multinet Gas Networks
Rick Abbott	APA
Shawn Tan	Energy Australia (dial-in)
Emille Kueh	Jemena (dial-in)
Catherine Phillips	Esso Australia Pty Ltd (dial-in)
Luke Gonzales	ActewAGL Retail (dial-in)
Louisa Sullivan	ActewAGL Retail (dial-in)
Mario Iogha	Origin Energy
Robert Gubbins	CGI Technologies (dial-in)
Stephanie Lommi	Lumo Energy
Tim Sheridan	Jemena (dial-in)
Aakash Sembey	Simply Energy
Justin Bethlehem	AusNet Services

## 1. Welcome and Apologies

Danny McGowan (Chair) welcomed participants to the 122<sup>nd</sup> meeting of the Gas Retail Consultative Forum (GRCF).

Apologies were noted from Ruth Guest (AEMO).

## 2. Previous Minutes and Action Items

The previous minutes from the March meeting (#121) were accepted as a true and correct record of the previous meeting. Action items have been updated in the table appended.

Danny McGowan asked if there were any items to be added to 'Other Business'.

Stephanie Lommi (Lumo energy) requested to add the proposed Gas Market Issue (GMI) - Improving transfers in the Gas Retail Markets - Customer Own Read.

Emille Kueh (Jemena) suggested to discuss the feedback sought from GRCF representatives in relation to IN021-14 NSW-ACT Energy Value Validation Range Review.

Danny McGowan advised that AEMO will review Jemena's proposed changes with the view to seeking feedback from the GRCF ([Action 122.2.1](#)).

### 3. Issue and Change Register

Danny McGowan referred to the Issue and Change Register and noted that one item (IN003/18) has been added. Currently the VIC and QLD Retail Market Procedures (RMP) definition for FRC HUB Operational Terms and Conditions is not in sync with operational practice. The definition currently includes Self Contracting Users which needs to be removed.

Please refer to Issue and Change Register circulated with the meeting pack for further information.

### 4. GRCF Work Program 2018

Danny McGowan (AEMO) referred to the 2018 work program diagram and provided an update on the following items.

- **IN006/17 (Harmonise SA RMPs with other jurisdictions):** This program of work has been recalibrated. The outworking of the February working group have been made to the RMP. AEMO's legal team to review the feedback the workshop provided. AEMO is on target to issue the next draft mid-June.
- **IN013/17 (QLD Retail Market Procedures to be updated to include UAFG process):** This program of work is still on track to release the Impact and Implementation Report (IIR) by 1 September 2018 with new procedures that will address the Unaccounted for Gas (UAFG).
- **IN001/18 (Change to the transfer timeframes affecting the RMP):** AEMO have had discussions with Jemena to understand the scope of the changes. AEMO will now be issuing a Proposed Procure Change (PPC).
- **IN002/16 - NGR rule change of gas day start time in SA, Qld & NSW/ACT to (6:00 am).** Mark Riley (AGL) queried if AEMO has an indication of when there will be a transition plan. Danny McGowan noted that AEMO will provide an update on mobilising workstreams regarding retail market procedures prior to the next GRCF. ([ACTION 122.4.1](#))

Danny McGowan (AEMO) highlighted that the GRCF should take note that June will be a busy time for the GRCF with four gas consultations requiring feedback.

Please refer to the 2018 work program diagram circulated with the meeting pack for further information.

### 5. Update for IN007/17 Changes to SA Weather Station

Nandu Datar (AEMO) noted that the initial scope was to transfer weather station locations into the new register. The participant feedback to the Impact and Implantation Report (IIR) was to consider moving the Heating Degree Day (HDD) coefficients also into the new register. Nandu Datar also noted that the advice from the Bureau of Metrology (BOM) was that the change over from Kent Town weather station to West Terrace will not occur until mid-2019.

Nandu Datar advised that moving the HDD coefficients into the register alters the scope of the original IIR and therefore AEMO thinks it's appropriate to push out the AEMO decision timeframe. AEMO will issue a time limit extension notice for this consultation which will include

some proposed dates. As the scope has changed, AEMO will reissue the IIR with the changes to the scope by 15 June 2018, with feedback closing by 12 July 2016. AEMO will then look to publish its decision on 1 August 2018.

Nandu Datar noted that the BOM no longer provide 'actual' sunshine hours and only 'forecasts'. Danny McGowan noted that the formula within the RMP (cls 177) mentions the types of measuring methodology (e.g. forecast) therefore this clause needs to be reviewed to ensure there is no ambiguity in what is being used.

## **6. Other Business**

Stephanie Lommi noted that Red Energy and Lumo Energy have proposed an improvement in the gas retail markets to improve transfers where a customer wants to change retailer and experience issues in the transfer process. The change proposed is to allow the customer to provide a self-read (e.g. Customer Own Read) for transferring where there has been a previously failed read (no actual read has been available or obtained by the distributor). Stephanie Lommi noted that in NSW the use of customer own read for transfer and this process should be harmonised into the remaining market procedures by allowing a customer to provide a self-read.

Red Energy and Lumo Energy have drafted a GMI which provides a summary of the change and provides a high-level summary of potential drafting to retail market procedure changes across jurisdictions where the customer agrees to take a read and that would be used for transfer where the distributor has not been able to obtain an actual read.

Stephanie Lommi noted that the improvement uses current mechanisms and changes the use of the existing mechanisms to send this information from the retailer to the distributors, and the inputting of that customer own read to be deemed an actual read in the market procedures.

Danny McGowan advised that AEMO will review the GMI and share the outcome of that review with Red Energy and Lumo Energy before circulating the GMI to the GRCF to review and provide feedback. **(ACTION 122.6.1)**

## **7. Next Meeting**

The next GRCF meeting is scheduled for Tuesday 19 June 2018.

### Action items raised at meeting #122

Item	Topic	Action required	Responsible	By
122.2.1	Previous Minutes and Action Items	AEMO to review Jemena's proposal in relation to IN021-14 NSW-ACT Energy Value Validation Range Review and progress with seeking feedback from GRCF representatives.  <i>Secretariat note: The Energy Value Validation Range that contains Jemena's updates was sent to the GRCF on 18 May. Feedback from GRCF is due by COB Friday 1 June.</i>	N. Datar (AEMO)	Completed
122.4.1	GRCF Work Program 2018	In relation to IN002/16 (NGR rule change of gas day start time in SA, Qld & NSW/ACT to 6:00 am) AEMO will provide an update on mobilising workstreams regarding retail market procedures by the next GRCF.	D. McGowan (AEMO)	On or before 19 June
122.6.1	Other Business	AEMO to review the GMI and will share the outcome of that review with Red and Lumo Energy before circulating to the GRCF to review and provide feedback.	D. McGowan (AEMO)	

### Action items raised prior to meeting #122

Item	Topic	Action required	Responsible	By
121.4.1	GRCF Work Program 2018	AEMO to distribute updated SA Harmonisation work program timeline. <i>15/05 Update: Details e-mailed to GRCF on 7 May therefore completed.</i>	D. McGowan (AEMO)	Completed
121.4.2	GRCF Work Program 2018	AEMO to distribute the electricity consultation paper on life support to GRCF to review prior to the next meeting. <i>15/05 Update: Details e-mailed to GRCF on 4 Apr therefore completed</i>	D. McGowan (AEMO)	Completed
121.6.1	IN011/17 SA Report Timing Clause 215	AEMO agreed to resend the paper titled "Modify scope of IN011/17 to remove related reports to SA RMP clause 216" to the GRCF by close of business today.	All	Completed
121.6.2	IN011/17 SA Report Timing Clause 215	GRCF participants are to send response to <a href="mailto:grcf@aemo.com.au">grcf@aemo.com.au</a> by Tuesday 27 March 2018.	All	Completed

121.6.3	IN011/17 SA Report Timing Clause 215	Nandu Datar (AEMO) to check with pipeline operators such as Epic (Adrian Tero) and Sea Gas (Jamie Coombes) if they use the reports.	N. Datar (AEMO)	Completed
120.5.1	Prioritisation Session	AEMO to follow up with Multinet on IN008/16: Meter Reads for Incomplete Meter Fix (MFX) Service Order.  20/03 Update: Email sent to Kelly on 15 March. Kelly to respond.  15/05 Update: Kelly requested this to remain on the Program of Works. This action is therefore completed.	D. McGowan (AEMO)	Completed
120.5.2	Prioritisation Session	IN001/18: Change to transfer timeframes of RMP in NSW to be discussed offline.  20/03 Update: addressed Agenda Item 4. Discussions continuing.  15/05 Update: Discussion between AEMO and Jemena have taken place which have resolved the scope and timeline for this initiative. Will be discussed under agenda item 4.	D. McGowan (AEMO)  E. Kueh (Jemena)	Closed
119.10.1	Estimated Consumption of meter removal	Estimated Consumption of meter removal to be added to the register for further review.  20/02: #120 Update: Yet to be added.	D. McGowan (AEMO)	Open
119.10.2	Estimated Consumption of meter removal	A Gas Market Issues (GMI) will be drafted by around existing scenarios.  20/02: #120 Update: Still in draft form. May be ready for March 2018.  15/05 Update: Work in progress.	M. Iogha (Origin)  M. Riley (AGL)	Open
119.10.3	Reconnect service in street in the case of a move in	A GMI to be drafted containing a proposal to resolve the reconnect service in street in the case of a move in and this item added to the register.  20/02: #120 Update: Draft complete, ready by next GRCF.  20/03: Being finalised by APA currently. Ready for GRCF.  15/05 Update: Work in progress.	R. Abbott (APA)	Open

118.10.1	Other business - New connections phone number	<p>APA to issue formal communications to the GRCF around new connections phone number.</p> <p>21/11/2017: Rick Abbott informed the GRCF that this notification hasn't happened. This will be going through normal internal channels. This will be circulated to the GRCF once drafted for circulation.</p> <p>20/02: #120 Update: Rick Abbott to chase up. Not yet happened.</p> <p>20/03: Rick to chase up.</p> <p>15/05 Update: Work in progress.</p>	R. Abbott (APA)	Open
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