

Notice of apparent breach of WA Retail Market Procedures clause 269(1)(b) by AEMO on 04/12/2017

Overview:

On 04/12/2017, the delivery of 20 WA OMP-STATUS (Off-Market Service Procurement Instruction Status) market reports were delayed by 17 minutes. This was caused by a database connection problem during the scheduled Microsoft security patching activity on the WA Gas Retail Market System (“GRMS”) Production servers on 04/12/2017.

This appears to be a breach of clause 269(1)(b) of the WA Retail Market Procedures (“Procedures”) by AEMO.

Clause 269(1) of the Procedures read as follows:

269. AEMO validates users’ procurement requests and provides status report

(1) For each gate point for each gas day:

(a) first, by no later than 16 hours before the start of the gas day (“first check”) and

(b) then again, after 30 minutes before the start of the gas day (“final check”),

AEMO must assess each procurement request in each user’s procurement instruction and each procurement confirmation to determine whether AEMO has received, as appropriate, a corresponding procurement confirmation from a swing service provider or corresponding procurement request from a user.

Impact:

The delivery of 20 WA OMP-STATUS reports were delayed by 17 minutes on 04/12/2017.

Resolution:

AEMO restarted all application services on the WA Production GRMS and the WA OMP-STATUS market reports went out to the market participants.

Proposed Further Actions:

AEMO will send out the WA OMP-STATUS market reports before shutting down the WA Production GRMS for a scheduled patching activity. This will ensure that, in case of delays in future scheduled patching processes, the WA OMP-STATUS reports will be delivered by the required timeframe.

Invitation for submissions:

Before determining whether any further action is required, AEMO invites written submissions from participants as to:

- the effect that this incident has on their operations, and



- their view with regard to the determination, if any, AEMO should make under clause 329 of the Procedures in respect of the apparent breaches of the Retail Market Procedures.

Submissions are requested by no later than 5:00pm (AEST) **Tuesday 2 January 2018**. Submissions should be sent by e-mail to rmo@aemo.com.au.

Alternatively, submissions can be sent by post to AEMO at:

Chin Chan
AEMO
GPO Box 2008
Melbourne, VIC 3001

If you have any questions regarding this matter, please contact Carol Poon on (03) 9609 8509.

Chin Chan
Group Manager – Market Management
Australian Energy Market Operator
Phone: (03) 9609 8345
Email: chin.chan@aemo.com.au