

# MINUTES – Gas Retail Consultative Forum (GRCF)

MEETING : 107  
DATE: Thursday 30 June 2016  
TIME: 9.30 AM – 12.30 PM  
LOCATION: AEMO's Melbourne, Sydney, Adelaide, and Teleconference.  
CONTACT: grcf@aemo.com.au

## ATTENDEES:

NAME	COMPANY / DEPARTMENT
Taryn Maroney (Chair)	AEMO
Coline Zeuschner (Secretariat)	AEMO
Danny McGowan (part)	AEMO
Deep Juneja	AEMO
Nandu Datar	AEMO
Lothar Doerre (part)	AEMO
Payal Kaushik (part)	AEMO
Mark Riley	AGL
Kirsten Torrance	AGL
Rick Abbott	APA Group/ Australian Gas Network Limited (AGNL)
Justin Betlehem	AusNet Services
Robert Gubbins	CGI Technologies and Solutions Australia
Georgina Snelling	EnergyAustralia
Karly Train	EnergyAustralia
Gavin Morrison (part)	Jemena
Mara Tennis	Lumo Energy/ Red Energy
Mario logha	Origin Energy
Andrew Mair	M2 Energy
Aakash Sembey	Momentum Energy
Kelly Murray	Multinet Gas
Verity Watson	Multinet Gas

## 1. Apologies

There were no apologies noted.

## 2. Agenda confirmed

The agenda was confirmed. The following items were requested to be discussed under Other Business (Agenda Item 14):

- R. Abbott (APA Group/AGNL): Job Completion Codes for Service Orders which APA Group/AGNL are looking to do over the next couple of months.  
*Secretariat note: this is to be discussed at the July 2016 GRCF meeting (Action 107.2.1).*
- K. Train (EnergyAustralia): Proposing to raise a change to one of the files that is received from the gas B2B project.

*Secretariat note: this is to be discussed at the July 2016 GRCF meeting (Action 107.2.2).*

- V. Watson (Multinet Gas): discuss the Australian Energy Market Commission (AEMC) Customer Transfer Rule Change requests.

### 3. Administration

#### 3a. Previous Minutes

The Minutes issued in the Meeting Pack were accepted as final.

#### 3b. Action Items

Updates to the Action items are appended to these meeting Minutes.

#### 3c. Forum-Reference Group updates

The Forum Industry Calendar was confirmed as linked in the Agenda.

### 4. Issues/ Change Register

D. McGowan (AEMO) and T. Maroney (AEMO) provided information on the new items added and updated to the Issues/Change Register (included as Reference #3 in the Meeting Pack) since the May 2016 GRCF. These included:

- IN028/16 and IN029/16 (REMCo transition to AEMO) have been added. As decided at the Special General Meeting, AEMO membership has been extended to include Western Australia. AEMO is working to transition gas market operations from the Retail Energy Market Operator Company (REMCo), the existing body. This is expected to commence around 31 October 2016. To progress these documentation only change, two proposed procedure changes will be raised with the GRCF.
- IN003/16 (Heating Degree Day (HDD)) and IN019/15 (Calculation of Effective Degree Day (EDD)) (Audit Items) have been amended. These items have been separated into individual items, previously treated as one item. IN03/16 will be subject to a full consultation process and IN019/15 will be subject to an expedited consultation process.

### 5. Issue/ Change Register

The GRCF stakeholders reviewed items in the 'On Hold' tab in the Issues/Change Register (included as Reference #3 in the Meeting Pack) and updated the priority and details as required. Amendments to the Issues/Change Register were recorded and will be updated prior to the July GRCF meeting.

The following items included Actions detailed below:

- IN014/12 (Amend the existing Wholesale Market Distribution UAFG Procedures (Victoria)): This item involves examining fixed commitment dates for Wholesale Gas Distribution Procedures to provide required files to AEMO to prevent extended wash-up periods. AEMO to re-circulate the previous Discussion Paper on the results of the DUAFG Wash Up Options Evaluation and Global Settlements in Victoria to the GRCF stakeholders (Action 107.3.1). IN014/12 is to be included on the July 2016 GRCF Agenda for further discussion and AEMO to provide an update on Global Settlement (Action 107.3.2). This was noted as a medium term priority and to remain 'On Hold'.
- IN002/09 (Global Settlements (indicative analysis)): M. Riley (AGL) advised there had been recent discussions with AEMO around preparation on a paper regarding replacement market systems. AEMO to follow up and update GRCF stakeholders (Action 107.3.3).
- IN019/13 (Obligation in Procedures cannot be a conduct provision): D. McGowan advised that this item may be like a further initiative to do with drafting metering rules to apply to the non-Declared Transmission System (DTS) to address potential regulatory gaps. AEMO to clarify this item and update the GRCF stakeholders (Action 107.3.4).

- IN021/14 (NSW/ACT Energy Value Validation ranges): D. Juneja (AEMO) advised that there would be a need to examine the energy value validation ranges from an operational perspective for the Wilton and Canberra regions via data mining and analysis. AEMO to discuss internally with operational team and update the GRCF stakeholders. (Action 107.3.5).
- IN024/14 (Definition of Allowable period potential incorrect): T. Maroney (AEMO) noted that as this seems to be a minor documentation change. AEMO will examine if this item can be combined together with other documentation related RMP change packages that AEMO is intending consulting on in the near future. AEMO to update GRCF stakeholders (Action 107.3.6).
- IN020/10 and IN07/12 (Market Design issues related to reconciliation account balances in no OBA network sections, PIA/ URAA data issues related to information trail in participant systems): D. Juneja (AEMO) explained that both these items are linked to ACT-Canberra network balancing related process improvement and would potentially require system changes for AEMO, Network Operator and Retailers. The GRCF stakeholders agreed this item should remain 'On Hold' and M. Riley (AGL) and G. Morrison (Jemena) agreed to discuss bilateral issues offline and update the GRCF stakeholders further. (Action 107.3.7)

## 6. Framework to make final determination on consultation IN031/11 (Fast Track for Release of Gas)

D. McGowan (AEMO) thanked the GRCF stakeholders for providing feedback on the consultation process to be undertaken and noted that no feedback received opposed the approach set out in the Framework Paper. As indicated in the paper, AEMO e-mailed a questionnaire to stakeholders. This questionnaire seeks stakeholder's confirmation about whether they support the fast track process for all address attributes and whether the process should be extended to include NSW/ACT. This feedback is due by 8 July 2016 (Action 107.4.1).

A review of IN031/11 (Fast Track for Release of Gas) was presented to the Forum to provide a refresher on the rapid change process that is applicable for street types. The current proposal (which is described in the Impact and Implementation Report (I&IR) included in the Framework Paper) is to adapt this existing process to five other address attributes of street suffix, flat type, unit type, level, floor type, postal delivery type. Additionally, South Australia would also include street type. The slide pack presented to the GRCF stakeholders is to be emailed to the GRCF mailing list to assist with further review of this information (Action 107.4.2).

*Secretariat note – The presentation slides were e-mailed to the GRCF on 30 June 2016.*

## 7. Enumerations Project

N. Datar (AEMO) advised the GRCF stakeholders that the proposed implementation date for an expected synchronised gas and electricity implementation is 16 November 2016. In July 2016, AEMO will send an IT Change Notification to stakeholders which will confirm the November release date. AEMO clarified that the implementation will involve AEMO performing a final clean-up of MSATS and making the new Enumerations file active. Stakeholders are expected to consider this while implementing their system changes. AEMO will provide an updated enumerations implementation plan in July that shows the confirmed implementation date (Action 107.5.1).

M.Tenis requested that AEMO clarify whether stakeholders undertaking their system changes for enumerations the week prior to AEMO's implementation date would impact have an impact on AEMO (Action 107.5.2).

## 8. Retail Operations Contact List (ROCL)

L. Doerre (AEMO) advised that positive feedback was received at the May 2016 GRCF regarding implementation of a ROCL self-service model. Given this, AEMO has reviewed and identified a potential implementation option using Link. This has been tested by a few participants and some of their feedback is yet to be reviewed. The option tested involves downloading a spreadsheet from the Link website where a Participant is given permission to edit and review their details.

Some GRCF stakeholders noted that AEMO's option would not create efficiencies as dealing with so many files will be an issue and they would experience difficulties downloading the spreadsheets into their systems. Some stakeholders would prefer AEMO to find an alternative solution.

To allow other stakeholders to better understand the option under discussion, AEMO will provide GRCF stakeholders that participated in the June 2016 with access to the current ROCL test environment ([Action 107.6.1](#)). GRCF stakeholders agreed to provide feedback via [grcf@aemo.com.au](mailto:grcf@aemo.com.au) within five business days of being granted access ([Action 107.6.2](#)).

Feedback from the GRCF stakeholders included that downloading data files is viewed as a step backwards, and that a live web service or portal would be preferred.

#### **9. IN004/16 – Merger of Ellengrove Gate Stations**

L. Doerre (AEMO) confirmed the changes were made to the heating value zones and the Custody Transfer Meter was decommissioned a few days later. No issues were experienced with AEMO's system and stakeholders have not notified AEMO of any issues. Given this, the works have been deemed a success.

#### **10. IN019/15 – Effective Degree Day Audit Item**

T. Maroney (AEMO) provided a brief overview of the draft EDD I&IR (included as Reference #5 in the Meeting Pack). AEMO is seeking to remove the reference of specific weather stations to ensure the Section of the Victorian Retail Market Procedures (RMP) is consistent with AEMO's current operation practice. Noting that AEMO is non-compliant with the Victorian RMP as a result of the Bureau of Meteorology (BOM) no longer producing data from the Laverton weather station.

This change is sought because the BOM having the ability to change the weather station(s) it collects sunshine hours, temperature and wind data is provided from, without notifying to AEMO prior to doing so. The changes proposed include AEMO only being able to change a weather station where the BOM has ceased providing data for the current weather station. Following any change, AEMO proposes that it would notify Market Participants and Distributors and publish details of the change. T. Maroney (AEMO) noted that these changes were only for the Victorian RMP.

Feedback received from the GRCF stakeholders included suggestions that AEMO conduct further review around replacement weather stations being based on sites with similar demand relationships, rather than closest proximity. T. Maroney (AEMO) noted that a number of stakeholder feedback appeared to be related to EDD used in AEMO's forecasting. AEMO will consider stakeholder comments further with input from AEMO's Forecasting Team. AEMO to provide collated stakeholder feedback and AEMO's response to the GRCF stakeholders ([Action 107.7.1](#)).

Further stakeholder feedback is encouraged to the I&IR consultation.

#### **11. IN003/16 – Heating Degree Day Audit Item**

T. Maroney (AEMO) explained that the draft HDD Proposed Procedure Change (PPC) was delayed due to other priorities and this Agenda item was not being presented. Following further analysis being completed, AEMO intends issuing the HDD PPC in July 2016. AEMO to include this item for discussion in the July GRCF Agenda ([Action 107.8.1](#)).

#### **12. IN001/16 – Shoalhaven Contestability**

D. Juneja (AEMO) provided an update on the industry kick-off meeting held on 28 June 2016. A timeline has been proposed, which will involve a consultation period from August 2016 to December 2016, to make the minor changes to documentation. The system changes are proposed to be completed between December 2016 and

March 2017, with a proposed go-live date of 29 March 2016. Stakeholder feedback on these proposed timelines is to be provided by 18 July 2016.

### **13. Queensland Retailer of Last Resort**

This Agenda item was postponed and to be included in the July 2016 GRCF Agenda.

### **14. Other Business**

V. Watson (Multinet Gas) advised the GRCF stakeholders that the AEMC held a Forum on the Customer Transfer Rule Change requests on Friday, 24 June 2016. It was noted that these rule changes may be extended to the gas market. V. Watson encouraged GRCF stakeholders to monitor this item for any extension to the gas market in the second round of consultation. AEMO to include this as an item on the 'On Hold' tab in the Issues and Change Register ([Action 107.9.1](#)).

### **15. Next Meeting**

The next GRCF is scheduled for Thursday 28 July 2016.

### Action items raised at meeting #107

Item	Topic	Action required	Responsible	By
107.2.1	Other Business – Job completion codes for Service Orders.	Discuss Job completion codes for Service Orders which APA Group/ Australian Gas Network Limited are looking to do over the next couple of months.	R. Abbott (APA Group/ AGNL).	28 July 2016.
107.2.2	Other Business – Gas B2B Project.	Discuss putting through a change to one of the files that is received from the gas B2B project. <i>Secretariat note: An email is to be received from EnergyAustralia clarifying this further.</i>	K. Train (EnergyAustralia).	28 July 2016.
107.3.1	Change/ Issue Register – IN014/12 (Amend the existing Wholesale Market Distribution UAFG Procedures (Victoria)).	Previous Discussion Paper on the results of the DUAFG Wash Up Options Evaluation and Global Settlements in Victoria to be re-circulated to the GRCF stakeholders.	T. Maroney (AEMO).	28 July 2016.
107.3.2	Change/ Issue Register – IN014/12 (Amend the existing Wholesale Market Distribution UAFG Procedures (Victoria)).	AEMO to provide update on any further information on the Global Settlement initiative.	T. Maroney (AEMO).	28 July 2016.
107.3.3	Change/ Issue Register – IN002/09 (Global Settlements (indicative analysis)).	Update the GRCF of AEMO's progress on a paper regarding replacing market systems being undertaken by Roger Shaw (AEMO).	T. Maroney (AEMO).	28 July 2016.
107.3.4	Change/ Issue Register – IN019/13 (Obligation in Procedures cannot be a conduct provision).	Clarify this item and update the GRCF, including what previous work was conducted and the current level of priority.	D. McGowan (AEMO).	28 July 2016.
107.3.5	Change/ Issue Register – IN021/14 (NSW/ACT Energy Value Validation ranges).	Review with input from AEMO's operational area to examine the energy value validation ranges for the Wilton and Canberra regions via data mining and analysis and update the GRCF.	D. Juneja (AEMO).	28 July 2016.
107.3.6	Change/ Issue Register – IN024/14 (Definition of Allowable period potential incorrect).	Review to determine whether this item can be combined together with other documentation related RMP change packages, for which AEMO is proposing to initiate consultation in the near future and update the GRCF.	T. Maroney (AEMO)	28 July 2016.

107.3.7	Change/ Issue Register – IN020/10 and IN07/12 (Market Design issues related to reconciliation account balances in no OBA network sections, PIA/ URAA data issues related to information trail in participant systems).	Discuss bilateral issues offline and update the GRCF.	M. Riley (AGL) and G. Morrison (Jemena)	TBA
107.4.1	IN031/11 (Fast Track for Release of Gas) – feedback.	Complete the questionnaire that was e-mailed to stakeholders. Feedback is to be provided via grcf@aemo.com.au.	GRCF stakeholders.	8 July 2016.
107.4.2	IN031/11 (Fast Track for Release of Gas) – slide presentation.	Email the slide pack presented to the GRCF to grcf@aemo.com.au. <i>Secretariat note – The presentation slides were e-mailed to the GRCF on 30 June 2016.</i>	D. McGowan (AEMO).	Completed
107.5.1	IN032/12 (Enumerations).	Provide the updated enumerations implementation plan to ERCF, ERMCF and GRCF stakeholders in July that shows the confirmed implementation date.	N. Datar (AEMO).	July 2016.
107.5.2	IN032/12 (Enumerations).	Clarify whether stakeholders undertaking their system changes for enumerations the week prior to AEMO's implementation date would have an impact on AEMO.	N. Datar (AEMO).	28 July 2016.
107.6.1	Retail Operations Contact List (ROCL) testing.	Provide GRCF stakeholders that participated in the June 2016 GRCF meeting with access to the current ROCL test environment.	P. Kaushik (AEMO).	28 July 2016.
107.6.2	Retail Operations Contact List (ROCL) testing.	Provide feedback to AEMO via grcf@aemo.com.au on the ROCL testing within five business days of Action 107.6.1 being completed.	GRCF stakeholders.	28 July 2016.
107.7.1	IN019/15 – Calculation of Effective Degree Day (EDD) (Audit Item).	Consider stakeholder's comments further with input from AEMO's Forecasting Team. AEMO to provide collated stakeholder feedback and AEMO's response to the GRCF stakeholders	T. Maroney (AEMO).	28 July 2016.
107.8.1	IN003/16 – Heating Degree Day (Audit Item).	Discuss HDD PPC which AEMO expects to issue to GRCF stakeholders July 2016.	T. Maroney (AEMO).	28 July 2016.
107.9.1	Customer Transfer Rule Change requests	Include this as an item on the 'On Hold' tab in the Issues and Change Register.	T. Maroney (AEMO).	28 July 2016.



**Action items raised prior to meeting #107**

Item	Topic	Action required	Responsible	By
106.2.1	Retail Markets Collaborative Working Group Report	AEMO to consider reflecting the last meeting date when listing that a Forum meeting had been cancelled in the Retail Markets Collaborative Working Group Report.  <i>June 2016 Forum comments: Completed</i>	C. Zeuschner (AEMO)	Completed.
106.4.1	Retail Operations Contact List (ROCL).	AEMO to update GRCF, ERCF, and ERMCF stakeholders of progress.  <i>June 2016 Forum comments: Update on the July 2016 GRCF Agenda.</i>	AEMO.	Ongoing (as required).
106.5.1	Merger of Ellengrove Gate Stations.	AEMO and APA Group to confirm whether separate processes can be done for the gate closure and to update the heating zone values. AEMO to send an email to GRCF stakeholders advising of the outcome.  <i>June 2016 Forum comments: Completed.</i>	L. Doerre (AEMO)/ Scott Young (APA Group).	Completed.
106.5.2	IN019/15 – Effective Degree Day (EDD) and IN003/16 Heating Degree Day (HDD) - Audit Items.	AEMO to send GRCF stakeholders draft EDD I&IR and draft HDD PPC for comment.  <i>June 2016 Forum comments: Completed. The draft EDD I&amp;IR was sent to GRCF stakeholders for comment. AEMO updated GRCF stakeholders that the draft HDD PPC would not be sent to GRCF stakeholders prior to consultation commencement.</i>	T. Maroney (AEMO).	Completed.
106.7.1	B2B service order outage plan.	Jemena to identify key difference between the proposed NSW-ACT and SA, QLD, VIC B2B Service Order Outage Plans and send to AEMO to circulate to GRCF stakeholders.  <i>June 2016 Forum comments: Jemena confirmed an update would be provided at the July 2016 GWCF.</i>	Emille Kueh (Jemena).	<del>30 June 2016.</del>  28 July 2016.
106.7.2	B2B service order outage plan.	Following completion of Action 106.7.1, if required, AEMO to set up an informal meeting for retailers and distributors to discuss collated feedback and next steps.  <i>June 2016 Forum comments: Jemena confirmed an update would be provided at the July 2016 GWCF.</i>	AEMO.	ASAP following completion of 106.6.1.
106.8.1	IIR IN031/11 Fast Track for Releases of Gas Enumerations.	AEMO agreed to send an e-mail to the GRCF stakeholders asking that they reply to AEMO mailbox ( <a href="mailto:grcf@aemo.com.au">grcf@aemo.com.au</a> ) with their endorsement.  <i>June 2016 Forum comments: Completed.</i>	Danny McGowan (AEMO).	Completed.
106.9.1	IN001/16 – Shoalhaven Contestability.	Stakeholders wishing to attend the 28 June project kick-off meeting to email GRCF mailbox ( <a href="mailto:GRCF@aemo.com.au">GRCF@aemo.com.au</a> ) by 21 June 2016.  <i>June 2016 Forum comments: Completed.</i>	GRCF stakeholders.	Completed.



106.12.1	Special General Meeting.	AEMO to forward GRCF stakeholders the previously emailed details advising of the AEMO Special General Meeting. <i>June 2016 Forum comments: Completed.</i>	C. Zeuschner (AEMO).	Completed.
105.2.1	AusNet Services – New Meter numbers.	AusNet to inform Retailers when they anticipate to commence using new meter numbers (as per Action 104.5.5). <i>May 2016 Forum comments: No update received. Remains open.</i>  <i>June 2016 Forum comments: Update to be provided at a later date.</i>	Distributors.	<del>Prior to May 2016 GRCF.</del>  July 2016 GRCF.
105.6.1	Queensland RoLR testing.	Participants interested in participating in the RoLR testing to contact AEMO via <a href="mailto:grcf@aemo.com.au">grcf@aemo.com.au</a> by 1 June 2016. <i>May 2016 Forum comments: A notice was issued via email to participants.</i>  <i>June 2016 Forum comments: Completed.</i>	GRCF stakeholders.	Completed.
105.9.2	Prioritisation of gas initiatives.	Confirm whether IN21/15 would result in IT changes for APA and/ or AGNL.  <i>May 2016 Forum comments: APA Group advised it was awaiting information. Item to remain open. Updated information is to be issued to AEMO, for circulation to GRCF participants.</i>  <i>June 2016 Forum comments: To be completed at July 2016 GWCF.</i>	R. Abbott (APA).	<del>Prior to May 2016 GRCF.</del> <del>Prior to June 2016 GRCF.</del> Prior to July 2016.
103.3.2	Meter Read data update	AEMO to follow up with Jemena with action to recirculate the Meter Data to the GRCF group rather than just NSW/ACT Retailers. <i>25 February comments: Leave open for March meeting. Data report has been circulated with trends heading in the right direction.</i> <i>28 April 2016 comments: Regular updates have been issued to NSW participants. These emails are to continue to be circulated to the GRCF mailing list.</i> <i>May 2016 Forum comments: Ongoing – remain open.</i> <i>June 2016 Forum comments: To remain open, as further information is required.</i>	<del>AEMO/</del> Jemena.	Ongoing.

102.2.1	Gas meter regulator changes from NSW/ACT Retail Gas (NARGP)	<p>Distributors (DB's) to provide the GRCF with information on annual, as well as incremental changes for discussion at the December meeting.</p> <p><i>11 December comments: No VIC numbers received. D. McGowan asked if DB's are clear on the action.</i></p> <p><i>DB's to provide numbers for meter regulator changes. M. Riley advised that there's a need to understand numbers for job completions therefore warranting a change in job completion codes. Leave open.</i></p> <p><i>25 February comments: Leave open and discuss at March meeting.</i></p> <p><i>25 February comments: AGL confirmed the correspondence from Multinet was received. M. Riley (AGL) is to finalise prior to June 2016 GRCF.</i></p> <p><i>28 April 2016 comments: M. Riley (AGL) advised that R. Abbott (APA) mentioned that its information indicated a potential to consider a job code.</i></p> <p><i>K. Murray (Multinet Gas) advised it has yet issued an email, and will follow up on sending this to M. Riley, which is then to be circulated to the GRCF mailing list.</i></p> <p><i>June 2016 Forum comments: Further work is required on this item. Mark Riley (AGL) is to write a GMI.</i></p>	Distributors.	<p><del>28 March 2016.</del></p> <p>August 2016.</p>
100.7.2	Disconnections during extreme weather conditions (Origin Energy):	<p>DB's to send completed matrix responses directly to AGL for collation.</p> <p><i>18 August Update: V. Watson (United Energy) queried whether there was an extreme weather event obligation for Victoria. M. Riley (AGL) noted there was not a specific obligation, however the GRCF agreed that it would be useful to understand the different Distributor (DB) business processes. DBs noted that the processes would vary according to organisational business practises and the circumstances of the event. DBs requested further time to provide feedback to AGL on this issue.</i></p> <p><i>11 December comments: Updates expected in February 2016.</i></p> <p><i>25 February comments: Left open, AGL awaiting feedback expected updated from GRCF participants 1 March and 1 April.</i></p> <p><i>28 April 2016 comments: M. Riley (AGL) advised it has not yet received this feedback. Item to remain open.</i></p> <p><i>25 February comments: M. Riley (AGL) advised further information is being followed up, and a further update will be provided at the June 2016 Forum.</i></p> <p><i>June 2016 Forum comments: Further work is required on this item. Mark Riley (AGL) is to write a GMI.</i></p>	GRCF.	<p><del>1 December</del></p> <p><del>1 February</del></p> <p><del>26 May 2016</del></p> <p>August 2016.</p>

100.7.3	<i>Disconnections during extreme weather conditions (Origin Energy):</i>	<p>AGL to discuss feedback received with GRCF at October meeting.  <i>11 December comments: Updates expected in March 2016.</i>  <i>28 April 2016 comments: M. Riley (AGL) advised it has not yet received this feedback. Item to remain open.</i>  <i>25 February comments: M. Riley (AGL) advised further information is being followed up, and a further update will be provided at the June 2016 Forum.</i>  <i>June 2016 Forum comments: Further work is required on this item. Mark Riley (AGL) is to write a GMI.</i></p>	AGL.	<del>1 December</del> <del>1 February</del> <del>26 May 2016</del> August 2016.
---------	--	--	------	--

74.6.3	Gas Leaks & Emergencies Call Handling	<p>Draft a process to manage effective interaction in the emergency call handling process to present to the ESV.</p> <p>June Update: On hold while ESV and Distributors review the contract. It is likely to be extended by 6-12 months. Distributors will provide an update on this.</p> <p>Oct update: AEMO has had a number of conversations with the AER retail branch. AEMO has been advised that the AER have added this clarification issue to their program of work. The AER indicated that they do have higher priorities. Outcomes of the JIG were discussed with the AER. OE asked if the AER had considered the current process in SA given that the NECF operates in that jurisdiction.</p> <p>The SA participants expressed concerns that they may be operating in a way that is inconsistent the various governance arrangements.</p> <p>AEMO agreed to contact the AER and ask who would be the best persons for Participants to contact in relation to this matter.</p> <p><i>Secretariat note: AEMO to contact AER and request a timeframe for their response.</i></p> <p><i>April 2014 update: Multinet to provide an update by mid-May.</i></p> <p><i>May 2014: Multinet/APA trying to discuss a contract extension.</i></p> <p><i>Origin to provide an update at the June meeting.</i></p> <p><i>June 2014: the GRCF agreed that this should be split into 2 items; with a new action item being created for 'Contact telephone number for emergencies' specifically. This is to be added to the issues register. (Action Item 90.4.)</i></p> <p><i>In relation to the letter sent to the AER, AEMO to follow up with the AER on the timing as to when they would be a position to provide an interpretation.</i></p> <p><i>July 2014 update: F. Savage (AEMO) is meeting with AER on 25th July and will ask AER for an update on when the GRCF can expect a response.</i></p> <p><i>Aug and Sept 2014 update: Remain open – AER has been notified – AEMO awaiting feedback.</i></p> <p><i>Jan 2014 update: There are two outstanding issues.</i></p> <ol style="list-style-type: none"> <li><i>1. Emergency call centre number. Retailers and Distributors to confirm whether this number has been removed from websites, bills, etc.</i></li> <li><i>2. NECF classifications for call handling. AEMO needs to seek clarification from the AER if a Rule Change is required and then report back to the GRCF.</i></li> </ol> <p><i>25 February comments: AEMO advised that the immediate need for this has gone away given NECF isn't emerging in VIC. AEMO has more pressing priorities and would therefore not progress this action therefore recommend it be closed.</i></p>	Distributors and Retailers.	On Hold.
			<i>Multinet</i>	<i>Mid-May</i>
			<i>Origin</i>	<i>June</i>
				<i>Before 22<sup>nd</sup> July</i>

	<p><i>The GRCF opposed closing this item because the issue is broader than just VIC. It is agreed remains "on hold" and noting AEMO is not progressing this item and will take advice from GRCF members as to when to release from being on hold.</i></p> <p><i>12 March 2015 Update: D. McGowan advised that he will be the AEMO lead on following up on the GRCF memo that was sent to AER. AEMO to provide update on AER discussed by Friday 27 March via email.</i></p> <p><i>21 April 2015 Update: D. McGowan advised that other priorities meant that AEMO have not been able to follow up with the AER but plan to do so and will now provide an update at the May meeting.</i></p> <p><i>16 June – Remains open.</i></p> <p><i>28 April 2016 comments: This item was discussed during Agenda item 9 Prioritisation of gas initiatives and moved to the "On Hold" tab of the Issues Register.</i></p>	<p>AEMO.</p>	<p><del>16 June</del> On Hold.</p>
--	--	--------------	--