



# INFORMATION EXCHANGE COMMITTEE MEETING

FOR DECISION

SUBJECT: UNAUTHORISED CONNECTION PROCESS IN B2B GUIDE

AGENDA ITEM: 8

## PURPOSE

The purpose of this paper is to seek a decision from the IEC on a proposed change to the B2B Guide to clarify the process by which an Unauthorised Connection is detected and disconnected.

## BACKGROUND

Several members of the Electricity Retail Consultative Forum (ERCF), some of whom are also B2B-WG members, mapped the recommended process by which an Unauthorised Connection would be detected and disconnected. This work occurred over the course of 2020.

The current process requires a B2B Service Order to disconnect the site. In order to improve clarity regarding this process, AEMO recommends the diagram prepared by the ERCF members be included in the B2B Guide. The diagram is attached to this paper (Attachment 1).

## DISCUSSION - B2B WORKING GROUP REVIEW

The process mapping was conducted by ERCF participants outside the scope of B2B-WG meetings. The B2B-WG has briefly reviewed this diagram, but is yet to formally discuss the proposed update to the Guide.

## RECOMMENDATIONS

AEMO recommends that either:

- The diagram prepared by the ERCF members be included in the B2B Guide in order to improve clarity regarding the Unauthorised Connection process; **or**
- The diagram is referred to the B2B-WG to provide advice on the value of its inclusion.

If the IEC approves consulting on the proposed changes to the B2B Guide, it is recommended this proposed change be incorporated into the B2B consultation due to commence 13 April 2021.

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APPROVED:	15 FEBRUARY 2020

## ATTACHMENT 1

