



## MINUTES

MEETING:	Information Exchange Committee
DATE:	Monday 12 August 2019
TIME:	11:00 AM (AEST)
LOCATION:	Teleconference and meeting room in AEMO Melbourne office
MEMBER	Mr John Pittard, AEMO Director (IEC chair)
ATTENDEES:	Mr Robert Lo Giudice, IntelliHUB (metering representative) Mr Peter Van Loon, Powershop (discretionary member-retailer) Mr Marco Bogaers, Metropolis Metering (discretionary member-metering) (by phone) Mr Peter Price, Energy Queensland (distributor representative) (by phone)
ALTERNATES:	Ms Stefanie Macri, Red and Lumo Energy (alternate retailer representative) Ms Erin Chain, Jemena (alternate distributor representative)
APOLOGIES:	Mr David Havyatt, Energy Consumers Australia (consumer representative) Mr David Markham, Australian Energy Council (retailer representative) Mr Adrian Hill, Ausnet Services (discretionary member-distributor)
IN ATTENDANCE:	Ms Michelle Norris, AEMO (AEMO Secretariat) Ms Meghan Bibby, AEMO Mr Luke Barlow, AEMO (CDR presentation) Mr Lee Brown, AEMO (customer switching rule change presentation) Mr Tom Butler, AEMO (DER Register presentation) Mr Arjun Pathy, AEMO Mr Mark Riley, AGL (B2B Working Group Member)

The Chairperson opened the meeting at 11:00 AM

### 1. Apologies and introduction of Erin Chain

A quorum was present for this meeting. David Hayvatt (Energy Consumers Australia) was an apology.

### 2. Members' Declarations of Interest

The Chairperson noted that there were no conflicts of interest declared.

### 3. Minutes of previous meeting

The IEC accepted the minutes of the previous meeting without change.

#### 4. Matters arising

The Secretariat provided an update on the actions from previous meetings. These updates were noted by the IEC. An updated Matters Arising document has been circulated with these Minutes and was accurate at the time these minutes were circulated.

#### 5. Timeline of current projects and reviews impacting B2B and IEC

The IEC noted the timeline of current projects and activities. It was observed that the number of reforms would remain substantial until the end of 2023 and that the IEC would need to examine the specific timing of the various reforms to see if they could be streamlined or otherwise be implemented more efficiently. The IEC is to discuss this at its November 2019 meeting (**Action item 1208-01**). It was suggested that there could be a moratorium on all BAU / non-critical changes during the 2020–2022 period in order to minimise strain on industry resources and the IEC could consider seeking to influence timelines with the AEMC if required. The potential for a moratorium on non-critical changes is to be reevaluated when greater visibility has emerged regarding the Consumer Data Right (CDR) and embedded network reforms.

#### Verbal Briefings

#### 6. Consumer Data Right (CDR) update

Luke Barlow (AEMO) provided an update on the CDR to the IEC. The key points from the update included:

- The Senate passed the CDR legislation on 31 July 2019;
- CDR will be introduced first to the banking sector, then to energy, then to telecommunications, with a different data model for each sector;
- Following publication of the CDR rules for the banking sector on 24 August, the ACCC and Treasury will begin to release more information about the energy CDR;
- There will likely be changes to the National Electricity Rules (NER) regarding consumer access to data, which may necessitate changes to B2B transactions;
- AEMO should be able to provide analysis regarding whether the CDR will impact B2B systems by the IEC's 25 November meeting;
- It is unclear at this stage whether any CDR changes will formally constitute B2B Communications; if they do not constitute B2B Communications, it is unclear whether those changes will be overseen by the IEC; and
- CDR will not affect east coast gas retail markets or the WA Electricity Market in the first tranche.

AEMO is to invite Luke to the November IEC meeting to provide another update on CDR (**Action item 1208-02**).

#### 7. Reducing Customers' Switching Times rule change update

Meghan Bibby (AEMO) and Lee Brown (AEMO) provided an update to the IEC on the Reducing Customers' Switching Time reforms. The design objective for the high-level design comes from recommendations 8 and 9 of the ACCC's [Retail Electricity Pricing Inquiry](#), which state that losing retailers should only receive a loss notification on the date of retail transfer

(to prevent “saves”) and that transfers should be able to occur on a customer self-read in order to expedite the transfer process.

AEMO believed that more systematic reforms to the customer transfers process would better aid retail competition and as such created [a high-level design](#) that, in addition the ACCC’s recommended changes, proposed allowing transfers within a two-day period. This high-level design was written to minimise major system changes given the volume of reform currently in the market.

Lee Brown (AEMO) noted that the AEMC’s consultation on Rule changes has already begun, and AEMO’s Procedure change consultation will begin in September. AEMO is holding a pre-consultation meeting on Wednesday 21 August in the Melbourne office.

Lee Brown (AEMO) noted that neither AEMO nor the B2B Working Group (B2B-WG) have yet identified any change to B2B systems resulting from the Reducing Customers’ Switching Times rule change. AEMO is to distribute the presentation slides to the IEC (**Action item 1208-03**).

## **8. DER Register implementation**

Tom Butler (AEMO) provided an update on the implementation of the Distributed Energy Resources (DER) Register implementation. AEMO has concluded the design phase and is now building the required systems. AEMO is currently consulting on the DER Register Technical Specification. The DER collection framework is being designed to enable optionality in data input (i.e. the DER device installer can directly input the data to the Register; or the Network Service Provider can input the data). Stefanie Macri (Red and Lumo Energy) asked whether AEMO would publish which network had chosen which collection framework. Tom responded that AEMO’s communications material regarding network collection frameworks had not yet been finalised. AEMO is to distribute the presentation slides to the IEC (**Action item 1208-03**).

## **Matters for Decision**

### **9. B2B-WG change proposals**

Meghan Bibby (AEMO) provided an outline of the three change proposals. IEC approval of the change proposals would task the B2B-WG with developing a change pack for a Rules consultation on the proposals. The suggested implementation date is the November 2020 B2B e-Hub release. Peter Price (Energy Queensland) noted that the Service Order Enhancements change proposal has extensively detailed customer benefits, but the other two change proposals are less detailed in that respect. The Chairperson asked that B2B-WG provide comprehensive lists of customer benefits for all change proposals going forward.

The IEC endorsed the change proposals to be developed into a change pack for consultation to be circulated to the IEC out-of-session for endorsement to commence consultation (**Action item 1208-04**).

### **10. Q3 B2B consultations**

Meghan Bibby (AEMO) outlined the Q3 B2B Consultation Change Pack. The IEC endorsed the change pack to proceed to consultation.

## 11. Deferred PoC transactions wrap-up

The IEC endorsed the recommendations of the paper and therefore agreed to close the B2B-WG's review of deferred Power of Choice transactions. The Chairperson requested that it be clear in the AEMO Communication that the notice comes from the IEC.

## 12. Publication of the B2B Change Process

Arjun Pathy (AEMO) provided an outline of the B2B Change Process, noting that it had emerged out of a B2B-WG request. The IEC endorsed the publication of the B2B Change Process.

## 13. Updated IEC Election Procedures and Operating Manual

Arjun Pathy (AEMO) noted that the consultation on the IEC Election Procedures and Operating Manual had concluded. The IEC endorsed the proposed amendments to the IEC Election Procedures and Operating Manual to proceed to a vote by industry.

## Matters for Discussion

### 14. Embedded Networks report

Michelle Norris (AEMO) noted that the AEMC [has published](#) its final report and draft Law and Rule changes pertaining to its embedded networks review. The reforms will require B2B and B2M changes. Michelle noted that AEMO will establish a B2M embedded networks working group and suggested that the IEC may want to consider establishing a B2B embedded networks working group. AEMO has provided a preliminary assessment as part of the meeting pack; a more comprehensive assessment will be provided in November.

It was noted that embedded network managers (ENMs) will likely need representation on the IEC. Marco Bogaers (Metropolis Metering) noted that Metropolis Metering also functions as an ENM and can therefore provide some input in that matter; Peter Price (Energy Queensland) noted that his business has a number of interactions with ENMs. Stefanie Macri (Red and Lumo Energy) suggested that the AER be invited as an observer to any embedded network working group meetings. Mark Riley (AGL) suggested that Sydney Airport has a number of salient subject matter experts who would likely be positive contributors.

### 15. B2B-WG post-implementation review of life support processes

The Chairperson noted that the AER has expressed concern about participants' alleged lack of adherence to life support processes. Mark Riley (AGL) noted that the B2B-WG is currently developing changes to the B2B Guide that would clarify some of these issues. Mark further noted that the Essential Services Commission will soon consult on Victorian life support changes, which will likely necessitate further changes to the B2B Guide. Stefanie Macri (Red and Lumo Energy) asked whether it would be worthwhile to implement new processes directly in the B2B Procedures rather than implementing them first in the Guide. Meghan Bibby (AEMO) noted that it would only be possible to implement new processes in the Procedures if the process related directly to B2B communications; otherwise, it would have to go in the Guide.

The Chairperson requested that the B2B-WG submit a full suite of draft Procedure and Guide changes resulting from Life Support to the November meeting (**Action item 1208-05**).

## **16. Transposed / crossed metering issues**

Robert Lo Giudice (IntelliHUB) provided context regarding transposed and crossed metering issues to the IEC. Robert noted that the various scenarios that could arise in transposed / crossed metering situations varied substantially, which would hinder efforts to create a streamlined and centralised process. Stefanie Macri (Red and Lumo Energy) requested that this item be moved to a “watching brief” status. The IEC agreed to remove this as a standing agenda item and asked AEMO to create a “watching brief” section in the IEC’s strategic priorities (**Action 1208-06**).

## **Matters for Noting**

### **17. Strategic priorities and IEC forward work program**

The IEC noted its strategic priorities and forward work program.

## **Other Business**

### **18. Request from ERCF to IEC regarding version control table**

Michelle Norris (AEMO) provided context for the paper. The Chairperson noted that the version control table provided sufficient information and that participants could consult final papers for the relevant consultation if they wanted more in-depth analysis of changes between Procedure versions. .

### **19. Other matters**

The Chairperson noted that the IEC could consider making recommendations to the AEMC regarding timing of the large volume of work impending. Stefanie Macri (Red and Lumo Energy) volunteered to work with Michelle Norris (AEMO) to update the IEC Forward Work Program with emerging initiatives (such as Victorian life support reforms) (**Action item 1208-07**).

The Chairperson requested that the IEC Annual Report to be discussed at the November IEC meeting be concise.

## **Chairperson closing comments**

### **Meeting Close**

The Chairperson noted that the next meeting is scheduled for 25 November 2019.

The Chairperson closed the meeting at 1:30pm.

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**John Pittard**  
IEC Chair

**Date:** 12 August 2019