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# Flexible Trading Arrangements B2B Procedures Consultation

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Covering B2B Procedures v3.91 and v4.1

7 July 2025

Issues Paper

Proposed Changes

# 1. Notice of consultation

**Date of Notice:** 7 July 2025

This Notice informs all Business-to-Business (**B2B**) Parties, relevant Change Parties, AEMO, and other interested persons (**Consulted Persons**) that AEMO is conducting a First Stage rules consultation on the B2B Procedures on behalf of the Information Exchange Committee (**IEC**).

The Consultation is being conducted under clause 7.17.4 of the National Electricity Rules (**NER**), in accordance with the Rules consultation requirements in NER 8.9.

## 1.1 Timetable for Consultation

**Table 1 - Consultation Timetable**

Process Stage	Date
Publication of Issues Paper	7 July 2025
Closing date for submissions in response to Issues Paper	19 August 2025
Publication of Draft Report and Determination (Draft Report)	30 September 2025
Closing date for submissions in response to Draft Report	29 October 2025
Publication of Final Report and Determination (Final Report)	10 December 2025

## 1.2 Matters under consultation.

The changes (**Changes**) discussed in this issues paper (**Consultation**) support the implementation of the National Electricity Amendment (Unlocking CER benefits through flexible trading) Rule 2024 No. 15 (FTA rule). The changes include support for:

- requesting installation and commissioning of new metering types – 8A, 8B and Type 9.
- creation of NMIs for new Secondary Settlement Points (**SSPs**).
- requesting Standing Data updates in MSATS.
- communicating issues and faults for devices on SSPs; and
- required actions for a Retailer of Last Resort event.

Supporting changes to the B2B Guide will also be provided as part of the second round (Draft Determination) of consultation.

**Table 2 - Summary of Proposal**

Instrument	v3.91	v4.1
Service Order Process	Amended	Amended
One Way Notification Process	Amended	Amended
NEM ROLR Processes – Part B – B2B Procedure*	No impact	Amended (v2.6)
Customer Site Details Notification Process	Version alignment	
Meter Data Process	Version alignment	
Technical Delivery Specification	Version alignment	

*\*Note: NEM ROLR Process Procedure – Part B follows a separate AEMO controlled numbering system*

### 1.3 The consultation process.

The IEC requests written submissions concerning the issues under consultation. This includes any alternative or additional proposals that you believe may more effectively achieve its objectives or better meet the national electricity objective outlined in section 7 of the National Electricity Law.

Submissions should be made via e-mail to [NEM.Retailprocedureconsultations@aemo.com.au](mailto:NEM.Retailprocedureconsultations@aemo.com.au) by 5:00pm (AEST) 19 August 2025. Use the response template on AEMO's website. Direct any queries to the same email address.

Late submissions may not be accepted by the IEC. They should include an explanation for the delay and the impact on the proponent if not considered.

Please identify any parts of your submission that should remain confidential and explain why. AEMO will manage this information to prevent confidentiality issues. Confidential information will undergo a de-identified analysis for the IEC and B2B Working Group (**B2BWG**) to ensure impartial decisions. The IEC may publish the information if it is not considered confidential but will consult with you first. Note that confidential material may be given less weight in the decision-making process compared to published material.

In your submission, you may request a meeting with the IEC to discuss the matters in the Consultation, explaining why a meeting is necessary or desirable. If suitable, meetings may be held jointly with other Consulted Persons. The IEC will usually provide details of matters discussed at a meeting to other Consulted Persons and may publish them, subject to confidentiality restrictions.

The IEC has implemented changes to improve the B2B Procedures. These changes require updates to the AEMO B2B e-Hub system. Participants may also need to update their systems because of the changes.

The Business-to-Business Working Group (B2BWG) has developed and recommended these changes to the IEC.

# Table of Contents

1.	Notice of consultation	2
1.1	Timetable for Consultation	2
1.2	Matters under consultation.	2
1.3	The consultation process.	3
2.	Background	6
3.	Issues statement and scope	7
3.1	Unlocking CER benefits through flexible trading rule	7
3.2	Procedure Impact	8
3.3	Proposed Consultation timetable	8
3.4	Sample process flows	8
4.	Required Changes	9
4.1	AEMC 'Unlocking CER benefits through flexible trading' (FTA), Rule	9
4.1.1	Background	9
4.1.2	Rules obligations, B2M and B2B relationship	9
4.1.3	Dependency on B2M Consultation	10
5.	Change Timings	11
5.1	Timing of Implementation	11
5.2	Version 3.91 Changes (31 May 2026)	11
5.2.1	Recognition of Type 9 metering.	11
5.2.2	Include Type 9 for Notified parties	12
5.2.3	Workarounds for commissioning Type 9 customer-provided devices	12
5.2.4	Amendment to MFIN <i>ReasonForNotice</i> Codes	12
5.3	Version 4.1 Changes (1 Nov 2026)	12
5.3.1	Enhancements to the Service Order Request and response process	12
5.3.2	Creating a B2B Service Order Type (Update Standing Data) for an initiator to request updates in MSATS	12
5.3.3	Enhancements to the Meter Fault and Issues process	13
5.3.4	Retailer of Last Resort updates	13
6.	Specific Changes	14
6.1	Changes to the B2B Procedure Service Order Process	14
6.1.1	Allocate NMI	14
6.1.2	Update Standing Data	14
6.1.3	Metering Services Works	14
6.1.4	Exception Codes	15
6.2	Changes to the One Way Notification Process procedure	15
6.2.1	Meter Fault and Issues Notification	15
6.3	NEM RoLR (Part B)	15

6.3.1	NEM RoLR Updates	15
6.4	Remaining procedures	15
6.5	General	16
7.	B2B Principles	17
7.1	B2B Factors	17
7.2	Benefits	18
7.3	Costs	18
7.4	MSATS Procedures	18
7.5	Questions regarding proposed changes	18
8.	B2B Proposal	19
8.1	Glossary	20
9.	Appendix A - Sample Processes	22

## Tables

<b>Table 1 - Consultation Timetable</b>	2
<b>Table 2 - Summary of Proposal</b>	3
<b>Table 3 - B2B-WG members by sector</b>	6
<b>Table 4 - Summary of procedure impact</b>	8
<b>Table 5 - Consultation Plan</b>	8
<b>Table 6 – B2B Principles</b>	17
<b>Table 7 – B2B Factors</b>	17
<b>Table 8 - Glossary of terms</b>	20

## 2. Background

This paper supports the proposed changes under IEC's authority per NER 7.17.7(a)(2) and NER 7.17.4 for developing and implementing B2B Procedures, and includes:

- An issues statement in respect of the Proposal (see section 1.1).
- A summary of the Changes, including consideration of the B2B Principles (see sections 1.1 and 2.7).
- A consideration of the B2B factors (see section 2.8).

The B2B Working Group (B2B-WG) has developed and recommended amendments to the following procedures:

- Service Order Process.
- One Way Notification Process.
- NEM RoLR Processes (Part B).

The B2B Guide will be updated as part of the second round (Draft Determination) of the consultation.

In addition to the amendments mentioned above, the following procedures will undergo a version alignment only:

- Meter Data Process.
- Customer Site Details Notification Process.
- Technical Delivery Specification.

Due to the necessary alterations to the AEMO B2B e-Hub system, participants may need to implement corresponding changes to their internal systems.

The Changes proposed in this consultation have been developed and recommended to the IEC by the members of the B2B-WG. These have been developed based on the Rules, the FTA High Level Implementation Assessment, and B2M consultation '2025 Flexible Trading Arrangements' published on 11 April 2025. It is expected that the B2M consultation may impact B2B requirements, and these will need to be accommodated during this consultation.

The members of the B2B-WG are:

**Table 3 - B2B-WG members by sector**

Retailers	Distributors	Metering Service Providers
AGL	AusNet Services	Bluecurrent
Alinta Energy	Energy Queensland	IntelliHUB
Energy Australia	Essential Energy	PlusES
Origin Energy	SA Power Networks	Yurika
Red Energy and Lumo Energy	TasNetworks	

# 3. Issues statement and scope

## 3.1 Unlocking CER benefits through flexible trading rule

The Australian Energy Market Commission (**AEMC / Commission**) issued a Final Determination in August 2024 for the 'Unlocking CER benefits through flexible trading' (**FTA**) rule. The FTA rule makes a series of changes that, alongside other reforms, will unlock benefits from CER for consumers and the energy system as a whole.

The FTA rule will enable three key arrangements:

- Large customers will be able to engage multiple energy service providers at their premises more easily, to manage and obtain more value from their CER.
- Energy service providers for small and large customers will be able to separate and manage 'flexible' CER from 'passive' loads in the energy market, leading to innovative products and services for consumers.
- Market participants will be able to use in-built measurement capability in technology such as electric vehicle (EV) chargers and smart streetlights, to enable the delivery of innovative and essential products and services at lower cost.

To support these arrangements the FTA rule has introduced new metering types into the NER:

- Type 9 – used to identify smart streetlights and other street furniture such as public EV chargers and other previously unmetered devices such as electronic advertising hoardings and NBN cabinets.
- Type 8A/8B – used to identify primary connection points or behind-the-meter secondary settlement points for Large customers (8A) and behind-the-meter secondary settlement points for Small customers (8B).

This consultation proposes changes to existing B2B Service Order Requests (SOR) and Meter Fault and Information (MFIN) communications to meet the requirements for these new meter types.

In addition to the new meter types, the FTA rule introduces a new market role, the NMI Service Provider (NMISP), who will be responsible for NMI allocations and maintaining NMI standing data related to SSPs. This consultation includes changes to the B2B processes to support the functions of the NMISP.

The FTA rule provides that obligations related to type 9 metering commence from 31 May 2026 and for type 8 metering from 1 November 2026. Consequently, this consultation proposes two separate effective dates for the B2B procedures.

The marked-up procedure changes are based on B2B Procedures version 3.9, effective 1 December 2025, which is the 'current' version at the commencement of this consultation. Version 3.91, effective 31 May 2026, will accommodate most Type 9 changes, whereas version 4.1, effective 1 November 2026, will incorporate the remaining rule changes. It is important to note that a concurrent B2B consultation on Basic Power Quality Data (version 4.0) is expected to conclude on 10 October 2025 and will ultimately serve as the baseline for version 4.1 at the Final Determination stage.

Version 3.91 includes minor adjustments to support Type 9 metering obligations, with additional requirements postponed until the release of version 4.1. The IEC has restricted version 3.91 (effective 31 May 2026) to modifications that can be implemented without a schema change, thereby minimizing the impact on participants regarding both system and schema alterations. Consequently, some Type 9 metering changes have been deferred for five months, until the scheduled November 2026 AEMO release.

The IEC acknowledges that industry may need temporary workarounds during this period. However, implementing system changes in November is considered preferable. This approach aims to minimize participant impact by limiting system and process changes. Version 3.91 updates avoid schema modifications except for enumeration updates; new fields in the Service Order Request are deferred to version 4.1.

## 3.2 Procedure Impact

The table below provides a summary of the impact for each B2B procedure.

Note: The B2B Guide will be updated in Round 2 of the consultation.

**Table 4 - Summary of procedure impact**

Instrument	v3.91	v4.1
Service Order Process	Amended	Amended
One Way Notification Process	Amended	Amended
NEM ROLR Processes – Part B – B2B Procedure*	No impact	Amended (v2.6)
Customer Site Details Notification Process	Version alignment	
Meter Data Process	Version alignment	
Technical Delivery Specification	Version alignment	

*\*Note: NEM ROLR Process Procedure – Part B follows a separate AEMO controlled numbering system*

## 3.3 Proposed Consultation timetable

The proposed consultation timetable is as follows:

**Table 5 - Consultation Plan**

Stage	Date
Publication of Notice of Consultation and Issues Paper	7 July 2025
Closing date for submissions in response to Issues Paper	19 August 2025
Publication of Draft Report	30 September 2025
Closing date for submissions in response to Draft Report	29 October 2025
Publication of Final Report	10 December 2025

## 3.4 Sample process flows

This consultation includes two sample industry processes to inform participants about two key processes introduced by the FTA process. Appendix A outlines process flows for establishing an SSP, and addressing a malfunctioning SSP.



# 4. Required Changes

## 4.1 AEMC 'Unlocking CER benefits through flexible trading' (FTA), Rule

### 4.1.1 Background

The Australian Energy Market Commission (**AEMC / Commission**) issued a Final Determination in August 2024 for the 'Unlocking CER benefits through flexible trading' (**FTA**) rule. The FTA rule permits new metering types and the establishment of Secondary Settlement Points, enabling customers to separate their resources for individual metering. For example, a consumer's 'flexible' device(s), such as batteries and EV chargers, can be individually metered and identified by the energy market, distinct from 'passive' devices like lighting and general load.

Specifically, the FTA rule enables:

- The establishment of SSPs at a customer premises, removing the need to establish a second physical connection to the distribution network.
- In-built measurement capability in technology such as batteries and EV chargers to be used (if they meet requirements set out in the NER, including pattern approval by the National Measurement Institute), removing the need to install a separate meter to the device.
- New metering types for distributed street load, such as public lighting, and street furniture.

A new role is created for a NMI Service Provider, who will:

- Allocate/create NMIs for SSPs and link them to the NMI's Premises Connection Point (**PCP**).
- Create and maintain Standing Data for the SSP NMIs, including making the NMI On-market or Off-market for settlements.

Retailers will request NMISPs to nominate themselves into the role as part of the 'Allocate NMI' for creating a SSP NMI, and request Metering Service Providers (MSPs) to install SSP metering equipment or Commission customer-supplied metering equipment.

### 4.1.2 Rules obligations, B2M and B2B relationship

The FTA rule introduces a level of complexity that is challenging the way the industry traditionally operates.

The MSATS systems, and therefore B2M processes, rely upon standing data being owned by one role which has the obligation to ensure the data is kept accurate in a timely manner.

To effectively introduce the FTA rule, it may be required for a participant in a particular MSATS role to be able to initiate changes on behalf of a participant in the 'responsible' role, which would result in obligations on parties to ensure information is correctly reflected in MSATS Standing Data without giving them the ability to validate the accuracy of the source data. Examples of these situations include:

- A retailer requesting the NMI Service Provider (NMISP) to make a Type 8 metering installation 'On-Market' with a NMI Status = 'A' or 'Off-Market' with a NMI status of 'N'.
- A FRMP requesting that a metering party make all data streams of a Type 8 metering installation active or inactive for an effective date.
- A FRMP at a Type 8 metering installation NMI requesting the FRMP at the Premises Connection Point NMI to set the Large NMI Aggregation Code.
- A metering party requesting the NMISP move a Type 8 metering installation off-market because the FRMP does not have a commercial agreement with them.

- A FRMP at a Premises Connection Point requesting the Embedded Network Manager or NMISP of a Type 8 metering installation to maintain the Transmission Node Identifier (TNI) or Distribution Loss Factor Code (DLF).
- The FRMP at the Type 8 metering installation requesting an update to the NMI Classification code.

In the absence of an effective MSATS solution, to facilitate necessary MSATS standing data updates, the IEC proposes to introduce a new Service Order Request Type (Update Standing Data). The IEC acknowledges that using a B2B process to initiate standing data updates in MSATS may result in:

- Increased operational complexity due to cross-role dependencies not previously required.
- Breakdown in data accountability, as roles are now responsible for data they cannot directly validate.
- Higher risk of data errors in MSATS Standing Data, potentially affecting downstream B2M and B2B processes.
- Inefficiencies in process execution stemming from unclear responsibilities and coordination burdens.
- Regulatory compliance risks if data updates are not requested or actioned in accordance with obligations

Question 1	The IEC is seeking participant views on whether it is appropriate for B2B processes to be necessary to facilitate updates to MSATS standing data. Considering factors such as cost and efficiency, do you have any feedback or alternate suggestions?
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### 4.1.3 Dependency on B2M Consultation

The Changes proposed in this consultation have been developed and recommended to the IEC by the members of the B2B-WG. These have been developed based on the FTA rule, AEMO's FTA High-Level Implementation Assessment, and AEMO's First stage/Issues Paper of the B2M '2025 Flexible Trading Arrangements' consultation published on 11 April 2025. It is anticipated that AEMO's B2M consultation may subsequently impact B2B requirements, these impacts will progressively be accommodated for during future stages of this consultation.

# 5. Change Timings

## 5.1 Timing of Implementation

The IEC has evaluated the necessary modifications to B2B Procedures, to effectively implement the FTA rule, and is proposing a ‘two-stage’ approach. Stage one, minor adjustments required to support Type 9 metering requirements, which do not require a schema change. Stage 2, changes which do require a B2B schema change, to prevent multiple schema changes within a calendar year. The IEC is seeking industry feedback on this proposal.

- Version 3.91 (effective 31 May 2026) – Changes to support most of the type 9 metering requirements, with no schema change.
- Version 4.1 (effective 1 November 2026) - Changes to support the remaining FTA rule requirements, which will likely require a schema change.

<b>Question 2</b>	Do participants support the two-stage approach where all schema changes are deferred until the later release in November 2026? If not, please specify the alternative approach and explain why it is preferred.
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## 5.2 Version 3.91 Changes (31 May 2026)

The changes included in v3.91 are:

- Service Orders:
  - Recognise Type 9 metering (via the AEMO Meter Type enumeration change)
  - Recognise different Type 9 customers.
  - Include Type 9 for Notified Parties in De-energisation and reenergisation requests; and
  - Workarounds for Commissioning Type 9 meters.
- One Way Notification:
  - Additions to MFIN ReasonForNotice codes

### 5.2.1 Recognition of Type 9 metering.

The procedure obligations related to the initiator providing notifications for a Re-energisation and De-energisation service order requests have been enhanced to include Type 9 meters.

The customer type classification has been revised to recognise Type 9 customers. Allowable values are included in an enumeration file and can be implemented without a schema change.

Participants should note that the contents of the *MeterInstallCode* in the Service Order Request will reflect new values that correspond to the Meter Installation Type Code for Type 9 (and Type 8) metering installations as referenced in MSATS. AEMO is proposing that the new metering types for Type 9 (and Type 8) will be available for use from 31 May 2026, however participants should be aware that Type 8 obligations do not become effective until 1 November 2026.

### 5.2.2 Include Type 9 for Notified parties

A type 9 metering installation could be disconnected remotely by a MPB or locally by a DNSP. Therefore the existing obligations for raising a notified party transaction when requesting re-energisation or de-energisation services has been extended to type 9 metering installations.

### 5.2.3 Workarounds for commissioning Type 9 customer-provided devices

To avoid a schema change, support for commissioning customer-provided devices at a type 9 metering installation has been proposed to 1 November 2026.

Currently, there are no internal-metered devices approved for market use.

The IEC acknowledges that this situation may evolve by November 2026 but believes the volume of approved devices will not be substantial enough to warrant a schema change in May 2026. The IEC proposes that, where commissioning activities are required from 31 May 2026, initiators should submit an 'Install Meter' Service Order with relevant details provided in the free text *MeteringRequired* field. This interim approach will apply until the Service Order process is updated from 1 November 2026 to support the functionality.

### 5.2.4 Amendment to MFIN ReasonForNotice Codes

Two new *ReasonForNotice* codes have been proposed to the Meter Fault and Issue Notification (MFIN) to recognise faults with Customer devices and with central management system (CMS) elements or measurement nodes.

## 5.3 Version 4.1 Changes (1 Nov 2026)

The changes proposed in v4.1 are:

- Service Order changes:
  - New fields to support the Allocate NMI process with a NMI Service Provider.
  - A new Service Order Type to request the updating of MSATS standing data (Update Standing Data).
  - Support for the commissioning of a meter within a customer-supplied device by the introduction of a new Metering Service Works Subtype.
  - Additional Service Order Response Exception Codes; and
- Changing the usage for *SupplyOn* in the MFIN from Mandatory to Mandatory/Not Required, catering for SSPs.

### 5.3.1 Enhancements to the Service Order Request and response process

These proposed changes include:

- The introduction of new fields and modifications to existing mandatory and required fields in the 'Allocate NMI' Service Order Request, to facilitate the creation of type 9 and type 8 NMIs in MSATS.
- Adjustments to Metering Service Works to allow the initiator to request a 'commission' service from the metering provider for a customer-provided device (type 9 and type 8).
- New Service Order Response exception codes to communicate reasons why a NMI Service Provider or Metering Provider was unable to perform the requested service.

### 5.3.2 Creating a B2B Service Order Type (Update Standing Data) for an initiator to request updates in MSATS

The effective introduction of the FTA rule will require MSATS Standing Data to be updated under certain conditions. Parties without the authority to make these updates, under AEMO's Procedures, will need to request responsible parties to make these changes. Instead of creating individual Service Order Requests for each specific update, the

IEC has proposed to create a new B2B Service Order Type, which can be used to request changes to standing data by the recipient in the role responsible for the data.

Initiators will specify the NMI Standing Data field, the new value, the reason the update is necessary (*PurposeofRequest*), and the proposed effective date for the change. Recipients of this transaction will then perform the NMI Standing Data updates on the Initiator's behalf.

### 5.3.3 Enhancements to the Meter Fault and Issues process

The Meter Fault and Issue Notification (MFIN) One Way Notification transaction will be enhanced to include new Meter Fault *ReasonForNotice* Codes (for internal meter failures and CMS element failures) and the *SupplyOn* field will be modified to 'Not Required' for SSPs.

### 5.3.4 Retailer of Last Resort updates

The obligations related to ROLR processes have been updated to reflect the introduction of SSPs and the NMI Service Provider role. The IEC notes that inclusion of the NMISP in the ROLR Part B process assumes that AEMO will include this role as a notified party for a ROLR event, however, acknowledges that AEMO has not yet published amendments to ROLR Part A.

# 6. Specific Changes

## 6.1 Changes to the B2B Procedure Service Order Process

### 6.1.1 Allocate NMI

The FTA rule does not extend NMI discovery rights to the NMI Service Provider (NMISP) role, consequently, participants (the Initiator) requesting a new SSP NMI will need to provide the necessary details in a Service Order Request (SOR). New fields have been added to the SOR to accommodate these new requirements, these include:

- PremisesNMI
- PremisesNMIChecksum
- ServiceTypeRequired
- NMIClassificationRequired
- RoLR

### 6.1.2 Update Standing Data

A new utility transaction has been proposed, enabling an Initiator to request a recipient to update standing data in MSATS. The SOR *ServiceOrderType* of 'Update Standing Data' has been added.

The use cases for this transaction are:

- A retailer requesting the NMI Service Provider (NMISP) to make a Type 8 metering installation 'On-Market' with a NMI Status = 'A' or 'Off-Market' with a NMI status of 'N'.
- A FRMP requesting that a metering party make all data streams of a Type 8 metering installation active or inactive for an effective date.
- A FRMP at a Type 8 metering installation NMI requesting the FRMP at the Premises Connection Point NMI to set the Large NMI Aggregation Code.
- A metering party requesting the NMISP move a Type 8 metering installation off-market because the FRMP does not have a commercial agreement with them.
- A FRMP at a Premises Connection Point requesting the Embedded Network Manager or NMISP of a Type 8 metering installation to maintain the Transmission Node Identifier (TNI) or Distribution Loss Factor Code (DLF).
- The FRMP at the Type 8 metering installation requesting an update to the NMI Classification code.

New fields *ChangeRequestFieldName*, and *ChangeRequestValueRequired* have been proposed to the Service Order Request (SOR) to support this transaction. The Service Order Process procedure will define the allowable values in these fields.

A new field of *EffectiveDate* has also been added to communicate when the standing data updates should be effective from.

The Initiator must also provide a reason for the NMI Standing Data update request. The *PurposeofRequest* field in the SOR now includes additional options: 'Customer Requested' and 'Service not Required'.

### 6.1.3 Metering Services Works

The requirements for Metering Service Works are expanded to include the commissioning of a customer provided device with new SOR *ServiceOrderSubType* of 'Commission Meter' added.

Two new fields, *GPSCoordinatesLat* and *GPSCoordinatesLong*, have been added to the Service Order Request (SOR) to enable retailers to provide location details of customer-provided devices to metering providers. This

enhancement will support the accurate installation of meters or the commissioning of customer-provided devices at Type 9 metering installations.

#### 6.1.4 Exception Codes

As a result of these new Service Order types, several new exception codes are being proposed to the Service Order Response to clearly indicate why works cannot be completed by the Service Providers. The proposed new exception codes are:

- Device not Supported – used when the Metering Service Provider receives a ‘Commission Meter’ Service Order Request and the customer supplied device is not approved by AEMO, or the metering provider is not accredited for this device
- MSATS Exception –used when the recipient of the update standing data request receives an error code from MSATS after attempting to apply the requested update
- Unable to Commission Meter – For use when the customer’s metering device cannot be commissioned

<b>Question 3</b>	Have the participants identified any additional codes that are required? If so, please provide information on the scenarios and when they are to be used.
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### 6.2 Changes to the One Way Notification Process procedure

#### 6.2.1 Meter Fault and Issues Notification

The *SupplyOn* field requirement is Not Required for a SSP

The *ReasonforNotice* field has had two new enumerations added. These are:

- ‘CMS Element Fault’ – to be used to alert the metering provider when a metering element in a CMS system fails.
- ‘Customer Meter Fault’ – to be used by the metering provider to alert the retailer when a customer’s meter fails, and the retailer needs to alert the customer

<b>Question 4</b>	Have the participants identified any additional <i>ReasonforNotice</i> values needed to support FTA obligations and proposed processes? If so, please provide information on how these codes are to be used.
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### 6.3 NEM RoLR (Part B)

#### 6.3.1 NEM RoLR Updates

The NEM RoLR Procedures (Part B) has been updated to recognise the obligations of the NMI Service Provider to provide a RoLR Retailer with information about inflight service order requests. Additional information on SSPs has also been requested from the failed Retailer.

### 6.4 Remaining procedures

The remaining procedures (below) will be updated to reflect the latest version to maintain alignment with the changed procedures. No changes are proposed to the content of the procedures themselves.

The procedures which will only have updated version numbers are:

- Customer Site Details Notification Process.

- Meter Data Process.
- Technical Delivery Specification.

## 6.5 General

This issues paper has provided a summary of the proposed changes to the B2B Procedures. The specific changes are documented in the marked-up versions of the B2B Procedures provided along with this Issues Paper.

<b>Question 5</b>	Have you identified any gaps in the proposed procedures, or do you have any suggestions for improvement of the proposed approach?
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# 7. B2B Principles

The IEC considers that this B2B Issues Paper supports each of the B2B Principles, as follows:

**Table 6 – B2B Principles**

B2B Principle	Justification
B2B Procedures should provide a uniform approach to B2B Communications in participating jurisdictions.	The B2B Procedures, in terms of transactions, are not jurisdiction-specific, therefore do not create any jurisdictional differences.
B2B Procedures should detail operational and procedural matters and technical requirements that result in efficient, effective, and reliable B2B Communications.	The B2B Procedures improve the communications and operational processes between participants through the development of consistent and defined information exchange.
B2B Procedures should avoid unreasonable discrimination between B2B Parties.	The B2B Procedures do not introduce changes that would unnecessarily discriminate between B2B Parties, as the changes are either optional or apply equally across all parties.
B2B Procedures should protect the confidentiality of commercially sensitive information.	The B2B Procedures do not introduce changes that would compromise the confidentiality of commercially sensitive information.

## 7.1 B2B Factors

The IEC has determined that the B2B Factors have been achieved as follows:

**Table 7 – B2B Factors**

B2B Factors	Justification
The reasonable costs of compliance by AEMO and B2B Parties with the B2B Procedures compared with the likely benefits from B2B Communications.	The Changes will ensure continued compliance by AEMO and B2B Parties with the NER in addition to consistency between B2B Communications and business practices.
The likely impacts on innovation in and barriers to entry to the markets for services facilitated by advanced meters resulting from changing the existing B2B Procedures.	The B2B Procedures do not impose barriers to innovation or market entry. They provide clarity of required B2B communication which allows participants to streamline their operations, better meet regulatory requirements and allow for all relevant information to be contained within the Communications structure to allow for efficient processes.
The implementation timeframe reasonably necessary for AEMO and B2B Parties to implement systems or other changes required to be compliant with any change to existing B2B Procedures.	The proposed changes do not require system changes to the B2B e-Hub, however schema changes are required to implement these changes. The schedule allows for AEMO to prepare the schema changes to be made by November 2026. From a business process perspective, the IEC is requesting feedback on the nominated implementation timeframe.

## 7.2 Benefits

The Change supports the following B2B principles by establishing a mechanism for efficiently communicating information related to flexible trading arrangements in a consistent and reliable manner:

- provide a uniform approach to B2B Communications in participating jurisdictions; and
- detailed operational and procedural matters and technical requirements that result in efficient, effective, and reliable B2B communications.

The Change supports the B2B Factors by:

- Service Order Process – clearly defining the requirements of the Initiator for efficient Service Order management, including clear responses from the recipient when the work requested cannot be performed.
- One Way Notification Process - defining unambiguous communication between metering providers and retailers when malfunctions occur on metering equipment, including customer provided devices, to allow efficient management of these situations in accordance with participant obligations.
- B2B Guide – Provide necessary guidance to B2B participants on potential market processes introduced or modified by this consultation. This guidance will be provided as part of the second round of consultation.

## 7.3 Costs

To efficiently implement the FTA rule, changes are required to the B2B schema and various B2B Procedures.

Participants should consider the costs, as well as risks, associated with the Change, including:

- The costs and resources they require to implement the Change, as well as their ongoing operational cost and resources.
- Their ability to implement the Change on the proposed dates, considering other known or upcoming industry changes, as well as internal projects; and
- The impact of inefficiencies in the supporting processes and the risk of non-compliance that these processes may introduce.

## 7.4 MSATS Procedures

The IEC believes that these proposed changes are aligned to the AEMO MSATS changes.

## 7.5 Questions regarding proposed changes

If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.

# 8. B2B Proposal

The Changes described within this Proposal are detailed within the attached change marked B2B Procedures which are published with this Issues Paper.

## 8.1 Glossary

This Issues Paper uses many terms that have meanings defined in NER. The NER meanings are adopted, unless otherwise specified.

**Table 8 - Glossary of terms**

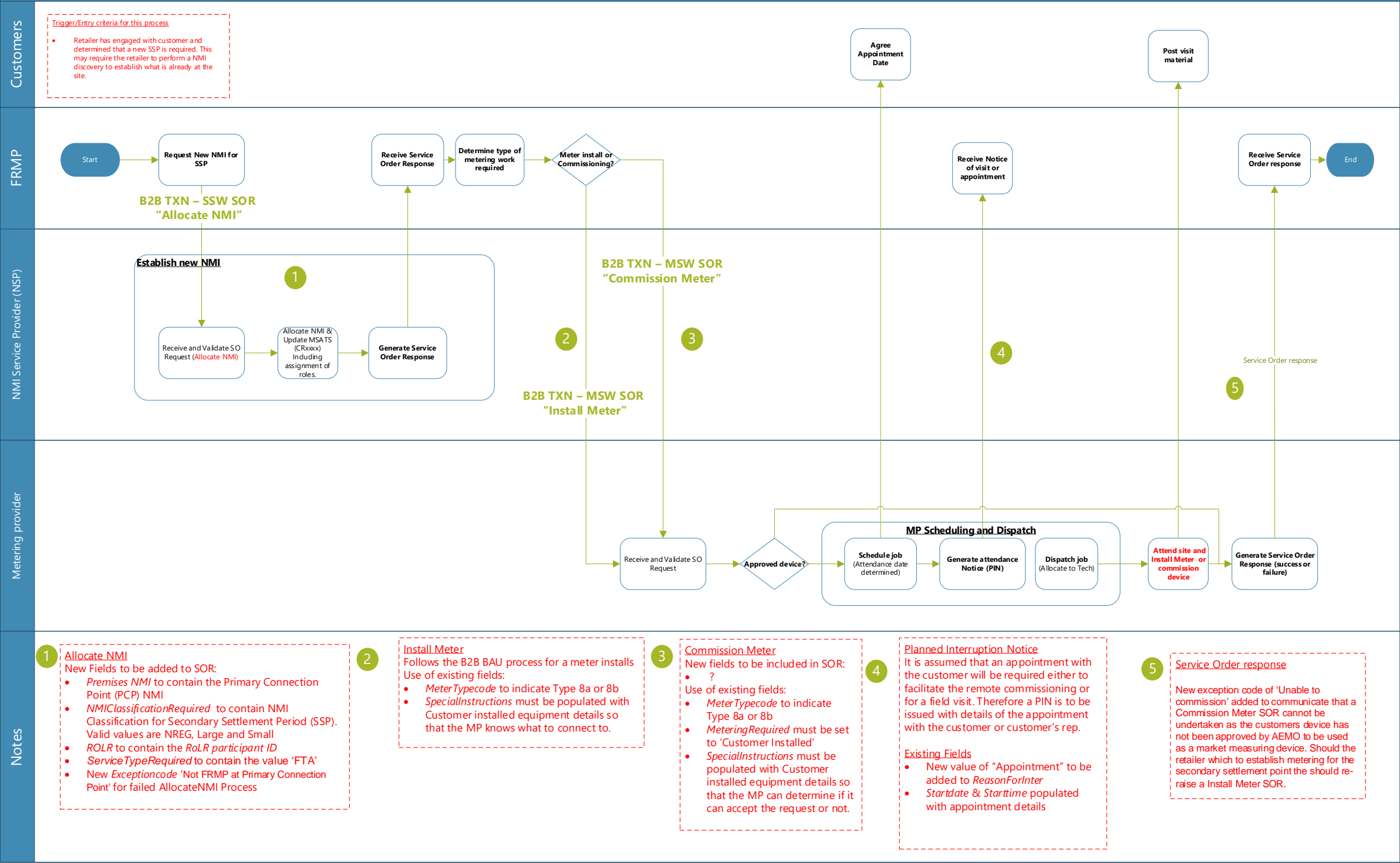
Term	Definition
AEMC	Australian Energy Market Commission
AEMO	Australian Energy Market Operator
B2B	Business-to-Business
B2B-WG	Business-to-Business Working Group
CMS	Central management system
CSDN	Customer and Site Details Notification
DNSP	Distribution Network Service Provider
FRMP	Financially Responsible Market Participant
FTA	Flexible Trading Arrangements
IEC	Information Exchange Committee
LNSP	Local Network Service Provider
MC	Metering Coordinator
MFIN	Meter Fault and Issues Notification
MP	Metering Provider
MPB	Metering Provider – Category B
MSATS	Market Settlements and Transfers Solution
NEM	National Electricity Market
NER	National Electricity Rules
NERL	National Energy Retail Law
NMI	National Metering Identifier
NMISP	NMI Service Provider
PCP	Premises Connection Point
SOR	Service Order
SSP	Secondary Settlement Point



## 9. Appendix A - Sample Processes

Establish Secondary Settlement Points

Establish a Secondary Settlement Point at a Large (8a) or Small (8b) customer



Malfunctioning Secondary Settlement Points

