

# B2B Procedures v3.9 Consultation First Stage

## Participant Response Template

***Participant:*** Bluecurrent

***Completion Date:*** 11 July 2024

## 1. Issues Paper Questions

Topic	Question	Comments
2.1.2 Legacy Meter Replacement Plans (LMRP)	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Yes
2.1.2 Legacy Meter Replacement Plans (LMRP)	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No
2.1.5 B2B Service Order Response Exception Codes	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Yes – procedure should clarify what the <i>Reg classification</i> for a meter exchange raised on a previously defected site should be (see proposal below).
2.1.5 B2B Service Order Response Exception Codes	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Yes (see comments below)
2.1.5 B2B Service Order Response Exception Codes	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach	No

Topic	Question	Comments
2.1.5 B2B Service Order Response Exception Codes	<p>Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between:</p> <p>1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures,</p> <p>2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.</p>	Option 1.
2.1.7 Shared Fusing Meter Replacement	<p>Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.</p>	Yes
2.1.7 Shared Fusing Meter Replacement	<p>Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.</p>	No
2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 - B2B/B2M field lengths – Address elements	<p>Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.</p>	Yes

Topic	Question	Comments
2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 - B2B/B2M field lengths – Address elements	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Yes
2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 - B2B/B2M field lengths – Address elements	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No
2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes
2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No

Topic	Question	Comments
2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes
2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No
2.5 B011/23 - Amending the definition of Unknown Load Exception Code)	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes
2.5 B011/23 - Amending the definition of Unknown Load Exception Code)	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No

Topic	Question	Comments
2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes
2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No

Topic	Question	Comments
<p>2.12 Questions on proposed changes</p>	<p>Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.</p>	<p>Yes. We recommend that the definition of a Coordinated Interruption ID (CIID) that is generated by the DNSP as part of the One-in-all-in process should be documented. The current draft introduces the term but doesn't really explain what it is and how it can be used. This definition could be included as a term in the AEMO glossary. We note that other B2B terms exist here.</p> <p>Suggested definition:</p> <p><b>Coordinated Interruption ID (CIID)</b> – "The CIID is a unique identifier generated by the Distribution Network Service Provider (DNSP) and provided to all impacted parties when DNSP work is requested that affects multiple stakeholders, such as retailers and metering providers. This ID allows for the tagging and association of all related tasks requiring coordination. For instance, in a shared fuse 'one-in-all-in' process, the CIID will be issued by the DNSP to all retailers who are required to arrange for meter exchanges at the site. These retailers can then pass the CIID to their respective metering service providers, enabling more efficient management of all associated meter exchanges."</p>

## 2. Service Order Procedure

Old Clause No	New Clause No	Comments / Proposed Drafting
2.6 (ii)	2.6(ii)	<p>This drafting is creating confusion. For the 'One in all in' process it would be simpler to introduce a clause that prohibits loading both fields. "Where a ServiceOrderRequest has been raised requesting a meter replacement as part of a 'One In All In' shared fuse process the <i>ScheduledDate</i> must not be populated and <i>CustomerPreferredDateAndTime</i> should be populated with the date and time provided by the DNSP in the MFIN OWN".</p>
2.15	2.15	<p>It is unclear what the relationship between the newly introduced 'no access' codes and the old 'no access' code is. If a legitimate use case for the old no access code cannot be identified, then it should be retired.</p> <p>New codes:</p> <ul style="list-style-type: none"> <li>• No Access – Customer support <del>R</del>Required</li> <li>• No Access – Network support Required</li> </ul> <p>Old code:</p> <ul style="list-style-type: none"> <li>• Unable To Access</li> </ul>



Old Clause No	New Clause No	Comments / Proposed Drafting						
Table 5	Table 5	<p>Editorial - Markups have removed the <i>ServiceOrderStatus</i> for customer on-site Value. 'Not Completed' should be reinstated.</p> <p><b>Table 5 ExceptionCodes Usage Rules</b></p> <table border="1"> <thead> <tr> <th data-bbox="551 523 815 560">Value</th> <th data-bbox="815 523 1330 560">Definition</th> <th data-bbox="1330 523 1868 560">Used with ServiceOrderStatus</th> </tr> </thead> <tbody> <tr> <td data-bbox="551 560 815 759">Customer On-Site</td> <td data-bbox="815 560 1330 759">There is a Customer at Site and the Site was not de-energised.</td> <td data-bbox="1330 560 1868 759"> <p>Limited to a physical De-energisation <i>ServiceOrderRequests</i> with the status of 'Not Completed'.</p> <p>Not allowed for De-energisation <i>ServiceOrderRequests</i> with <i>ServiceOrderSubType</i> of "Remove Fuse" or "Pillar-Box, PitorPole-Top" and De-energisation Reason "Non-Payment (DNP)".</p> </td> </tr> </tbody> </table>	Value	Definition	Used with ServiceOrderStatus	Customer On-Site	There is a Customer at Site and the Site was not de-energised.	<p>Limited to a physical De-energisation <i>ServiceOrderRequests</i> with the status of 'Not Completed'.</p> <p>Not allowed for De-energisation <i>ServiceOrderRequests</i> with <i>ServiceOrderSubType</i> of "Remove Fuse" or "Pillar-Box, PitorPole-Top" and De-energisation Reason "Non-Payment (DNP)".</p>
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Table 5	Table 5	<p>Exception code value of <i>Comms4A</i> will only be used when the meter install is <u>unsuccessful</u>. Therefore 'Partially completed' for a meter exchange is not valid. Retailers can determine that a TYPE4A has been installed by referencing the <i>InstallationTypeCode</i> in MSATS. Recommend that the clause read:</p> <p><del>"Partially Completed – where the meter installation has been completed and communications have not been enabled –</del> NOT Completed – where the customer refused the communication prior to the meter install."</p>						

Old Clause No	New Clause No	Comments / Proposed Drafting			
2.16	2.16.7	<p>Recommend a new section in 2.16. Specific Service Order Requirements to standardise the requirements of a meter service works request after a Defect resolution.</p> <p><b>2.16.7. Meter Exchange after defect resolution</b></p> <p>(a) Where an initiator has been informed that a previously identified defect that is stopping a meter exchange from proceeding has been resolved and wishes to arrange for a meter exchange, the initiator must:</p> <ul style="list-style-type: none"> <li>i. raise a Metering Service Works Service Order request with a Subtype of Meter Exchange containing all mandatory and required fields</li> <li>ii. populate the <i>Regclassification</i> field with a value of ‘Customer Initiated’.</li> <li>iii. populate the <i>purposeofvisit</i> field with ‘Defect Rectified’.</li> </ul>			
Table 5	Table 5	<p>A new reject code is required for where MSW Exchange Meter SOR is received for NMI where the defect flag is still set in MSATS and the <i>PurposeofRequest</i> does not say “Defect Rectified”. This will allow for a recipient to communicate back to the Initiator that the SOR may have been raised incorrectly and avoid a wasted truck visit.</p> <table border="1" data-bbox="533 1042 1977 1171"> <tr> <td data-bbox="533 1042 824 1171"><u>Defect still registered in MSATS</u></td> <td data-bbox="824 1042 1384 1171"><u>A request for a meter exchange has been received without indicating the customer has resolved the issue. Likely to result in wasted truck visit.</u></td> <td data-bbox="1384 1042 1977 1171"><u>Not Completed.</u></td> </tr> </table>	<u>Defect still registered in MSATS</u>	<u>A request for a meter exchange has been received without indicating the customer has resolved the issue. Likely to result in wasted truck visit.</u>	<u>Not Completed.</u>
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Old Clause No	New Clause No	Comments / Proposed Drafting																																								
Table 13	Table 13	<p>The draft determination recommends different regulatory timeframes for malfunctions. Individual malfunction will be subject to the current timeframes specified in the NER but family failures will now be required to be replaced within 70 Business days. The regulatory classification should differentiate these types of malfunction e.g. “malfunction – individual” and “malfunction - family failure”. Due to the increasing importance of understanding the regulatory driver for a meter exchange, we propose that the initiator should be required to use the <i>Regclassification</i> field rather than using other fields. Therefore <i>RegClassification</i> should become mandatory for all meter exchanges and meter install requests.</p> <table border="1" data-bbox="517 619 2116 965"> <thead> <tr> <th data-bbox="517 619 658 678"><i>RegClassification</i></th> <th data-bbox="658 619 824 678">VARCHAR(40)</th> <th data-bbox="824 619 1137 965">                     Use to indicate whether it is customer Initiated and regulatory timeframes apply, or not.                     <ul style="list-style-type: none"> <li>• Customer Initiated</li> <li>• <del>Malfunction</del></li> <li>• <del>Malfunction – Individual</del></li> <li>• <del>Malfunction – Family Failure</del></li> <li>• New Meter Deployment</li> <li>• Shared Fuse</li> <li>• <a href="#">LMRP</a></li> <li>• Other</li> </ul>                     Not Required when a Distributor is the Recipient of a <a href="#">ServiceOrderRequest</a>.                      If 'Other' is selected, it is Mandatory to provide details in <a href="#">SpecialInstructions</a>.                 </th> <th data-bbox="1137 619 1167 678">N</th> <th data-bbox="1167 619 1196 678">N</th> <th data-bbox="1196 619 1225 678">N</th> <th data-bbox="1225 619 1254 678">N</th> <th data-bbox="1254 619 1283 678">N</th> <th data-bbox="1283 619 1312 678">N</th> <th data-bbox="1312 619 1341 678">N</th> <th data-bbox="1341 619 1370 678">N</th> <th data-bbox="1370 619 1400 678">N</th> <th data-bbox="1400 619 1429 678">M/N</th> <th data-bbox="1429 619 1458 678">N</th> <th data-bbox="1458 619 1487 678">M/N</th> <th data-bbox="1487 619 1516 678">N</th> <th data-bbox="1516 619 1545 678">N</th> <th data-bbox="1545 619 1574 678">N</th> <th data-bbox="1574 619 1603 678">N</th> <th data-bbox="1603 619 1632 678">N</th> </tr> </thead> <tbody> <tr> <td data-bbox="517 678 658 965"></td> <td data-bbox="658 678 824 965"></td> <td data-bbox="824 678 1137 965"></td> <td data-bbox="1137 678 1167 965"></td> <td data-bbox="1167 678 1196 965"></td> <td data-bbox="1196 678 1225 965"></td> <td data-bbox="1225 678 1254 965"></td> <td data-bbox="1254 678 1283 965"></td> <td data-bbox="1283 678 1312 965"></td> <td data-bbox="1312 678 1341 965"></td> <td data-bbox="1341 678 1370 965"></td> <td data-bbox="1370 678 1400 965"></td> <td data-bbox="1400 678 1429 965"></td> <td data-bbox="1429 678 1458 965"></td> <td data-bbox="1458 678 1487 965"></td> <td data-bbox="1487 678 1516 965"></td> <td data-bbox="1516 678 1545 965"></td> <td data-bbox="1545 678 1574 965"></td> <td data-bbox="1574 678 1603 965"></td> <td data-bbox="1603 678 1632 965"></td> </tr> </tbody> </table>	<i>RegClassification</i>	VARCHAR(40)	Use to indicate whether it is customer Initiated and regulatory timeframes apply, or not. <ul style="list-style-type: none"> <li>• Customer Initiated</li> <li>• <del>Malfunction</del></li> <li>• <del>Malfunction – Individual</del></li> <li>• <del>Malfunction – Family Failure</del></li> <li>• New Meter Deployment</li> <li>• Shared Fuse</li> <li>• <a href="#">LMRP</a></li> <li>• Other</li> </ul> Not Required when a Distributor is the Recipient of a <a href="#">ServiceOrderRequest</a> . If 'Other' is selected, it is Mandatory to provide details in <a href="#">SpecialInstructions</a> .	N	N	N	N	N	N	N	N	N	M/N	N	M/N	N	N	N	N	N																				
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Old Clause No	New Clause No	Comments / Proposed Drafting																					
Table 13	Table 13	<p>Allowable values in <i>PurposeOfRequest</i> should be updated to include ‘Defect Rectified’ and to remove family failure as this is redundant with changes to <i>reclassification</i>.</p> <table border="1" data-bbox="526 491 1957 1185"> <tr> <td data-bbox="526 491 656 1185"><i>PurposeOfRequest</i></td> <td data-bbox="656 491 801 1185">VARCHAR(40)</td> <td data-bbox="801 491 1093 1185">                     Used to clearly indicate the purpose of visit – allowable values                     <ul style="list-style-type: none"> <li>● New connection,</li> <li>● Additional Meter,</li> <li>● Part of BTS Temp to Perm,</li> <li>● Part of supply alteration,</li> <li>● Bidirectional flows at premises</li> <li>● Bypassed Customer</li> <li>● Communications Remove</li> <li>● Communications Install</li> <li>● Revenue Protection</li> <li>● Site Abolishment</li> <li>● <del>Family Failure</del></li> <li>● Fault</li> <li>● Retailer Led</li> <li>● Defect Rectified</li> <li>● None</li> <li>● Other</li> </ul>                     Not Required when a Distributor is the Recipient of a ServiceOrderRequest. If 'None' or a blank entry or 'Other' are selected, it is Mandatory to provide details in SpecialInstructions.                 </td> <td data-bbox="1093 491 1137 1185">N</td> <td data-bbox="1137 491 1182 1185">N</td> <td data-bbox="1182 491 1227 1185">N</td> <td data-bbox="1227 491 1272 1185">N</td> <td data-bbox="1272 491 1317 1185">N</td> <td data-bbox="1317 491 1361 1185">N</td> <td data-bbox="1361 491 1406 1185">N</td> <td data-bbox="1406 491 1451 1185">N</td> <td data-bbox="1451 491 1496 1185">N</td> <td data-bbox="1496 491 1541 1185">N</td> <td data-bbox="1541 491 1585 1185">O/N</td> <td data-bbox="1585 491 1630 1185">O/N</td> <td data-bbox="1630 491 1675 1185">O/N</td> <td data-bbox="1675 491 1720 1185">N</td> <td data-bbox="1720 491 1765 1185">N</td> <td data-bbox="1765 491 1809 1185">O/N</td> <td data-bbox="1809 491 1854 1185">O/N</td> <td data-bbox="1854 491 1899 1185">N</td> </tr> </table> <p><a href="#">[Defect Resolved' is used where the customer remediates the Defect inhibiting the exchange of a Type 5 or 6 for a Type 4 meter and notifies the retailer. This enable the MC to determine if the Defect captured in MSATS should be removed 'Defect Resolved' must be populated and used to inform the Recipient that the customer has advised the defect has been remediated</a></p>	<i>PurposeOfRequest</i>	VARCHAR(40)	Used to clearly indicate the purpose of visit – allowable values <ul style="list-style-type: none"> <li>● New connection,</li> <li>● Additional Meter,</li> <li>● Part of BTS Temp to Perm,</li> <li>● Part of supply alteration,</li> <li>● Bidirectional flows at premises</li> <li>● Bypassed Customer</li> <li>● Communications Remove</li> <li>● Communications Install</li> <li>● Revenue Protection</li> <li>● Site Abolishment</li> <li>● <del>Family Failure</del></li> <li>● Fault</li> <li>● Retailer Led</li> <li>● Defect Rectified</li> <li>● None</li> <li>● Other</li> </ul> Not Required when a Distributor is the Recipient of a ServiceOrderRequest. If 'None' or a blank entry or 'Other' are selected, it is Mandatory to provide details in SpecialInstructions.	N	N	N	N	N	N	N	N	N	N	O/N	O/N	O/N	N	N	O/N	O/N	N
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Old Clause No	New Clause No	Comments / Proposed Drafting								
Table 13	Table 13	<p>FormReference has not being updated to Varchar(20) as per ICF B002/22</p> <table border="1" data-bbox="528 395 1608 831"> <thead> <tr> <th data-bbox="528 395 759 427"></th> <th data-bbox="759 395 1028 427"></th> <th data-bbox="1028 395 1552 427"><u>ServiceOrderRequest.</u></th> <th data-bbox="1552 395 1608 427"></th> </tr> </thead> <tbody> <tr> <td data-bbox="528 427 759 831"><i>FormReference</i></td> <td data-bbox="759 427 1028 831">VARCHAR(15)</td> <td data-bbox="1028 427 1552 831"> <p>In NSW and ACT, the Deposited Plan (DP) Number is required with the letters 'DP' appearing before the Deposited Plan (DP) number (eg 'DPXXXXXXXX') for the Allocate NMI.</p> <p>In all other jurisdictions, reference to the forms associated with Supply Works Request and Meter Service Works. Refer to the Service Paperwork reference table in the B2B Guide.</p> <p>Not Required for a "Cancel" <u>ServiceOrderRequest.</u></p> </td> <td data-bbox="1552 427 1608 831">R/N</td> </tr> </tbody> </table>			<u>ServiceOrderRequest.</u>		<i>FormReference</i>	VARCHAR(15)	<p>In NSW and ACT, the Deposited Plan (DP) Number is required with the letters 'DP' appearing before the Deposited Plan (DP) number (eg 'DPXXXXXXXX') for the Allocate NMI.</p> <p>In all other jurisdictions, reference to the forms associated with Supply Works Request and Meter Service Works. Refer to the Service Paperwork reference table in the B2B Guide.</p> <p>Not Required for a "Cancel" <u>ServiceOrderRequest.</u></p>	R/N
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Old Clause No	New Clause No	Comments / Proposed Drafting			
Table 13	Table 13	<p>Hazard description has not being updated to Varchar(100) as per ICF B002/22</p> <table border="1" data-bbox="526 399 1579 829"> <tr> <td data-bbox="526 399 757 829"><i>HazardDescription</i></td> <td data-bbox="757 399 1025 829">VARCHAR(80)</td> <td data-bbox="1025 399 1579 829"> <p>Allocate NMI.</p> <p>Description of any hazards associated with the Site.</p> <p>This field repeats to allow the reporting of multiple hazards.</p> <p>Refer B2B Procedure: Customer and Site Details Notification for the list of codes.</p> <p>This information does not replace information previously provided in a <u>SiteAccessNotification</u>.</p> <p>Not Required for a "Cancel" <u>ServiceOrderRequest</u>.</p> </td> </tr> </table>	<i>HazardDescription</i>	VARCHAR(80)	<p>Allocate NMI.</p> <p>Description of any hazards associated with the Site.</p> <p>This field repeats to allow the reporting of multiple hazards.</p> <p>Refer B2B Procedure: Customer and Site Details Notification for the list of codes.</p> <p>This information does not replace information previously provided in a <u>SiteAccessNotification</u>.</p> <p>Not Required for a "Cancel" <u>ServiceOrderRequest</u>.</p>
<i>HazardDescription</i>	VARCHAR(80)	<p>Allocate NMI.</p> <p>Description of any hazards associated with the Site.</p> <p>This field repeats to allow the reporting of multiple hazards.</p> <p>Refer B2B Procedure: Customer and Site Details Notification for the list of codes.</p> <p>This information does not replace information previously provided in a <u>SiteAccessNotification</u>.</p> <p>Not Required for a "Cancel" <u>ServiceOrderRequest</u>.</p>			
Table 14	Table 14	See comment on clause 2.15 If a legitimate use case for the old 'no access' code cannot be identified, then it should be retired.			

Old Clause No	New Clause No	Comments / Proposed Drafting
Table 14	Table 14	<p>Editorial - Clarify current drafting of <i>RecipientReference</i> field values to be more consistent with other fields.</p> <p>Recommend clause to read.</p> <p>Recipient defined reference, used for reference and tracking. Not necessarily unique. This field is for information only and must not be used for validation of the Response.</p> <p>Where the ExceptionCode of Defect is used, the defect type is to be provided in this field. The following values <b>must</b> be used, where applicable.</p> <p>“ASBESTOS” means Friable Asbestos is present and must be removed.</p> <p>“PANELNCOM” means Meter panel is non-compliant and must be upgraded.</p> <p>“PANELLOC” means current location of meter panel is non-complaint and must be relocated.</p> <p>“NOSPACE” means the existing metering installation cannot accommodate all metering equipment and must be upgraded.</p> <p>“NOFUSE” means the current metering installation has no service fuse present or the service fuse cannot be safely operated.</p> <p>“ISONCOM” means Isolation device (non-service fuse) is present but cannot be operated.</p> <p>“WIRINGDET” means damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables</p> <p>“LIVEWIRING” means suspected exposed terminals or parts behind panel making opening of panel unsafe.</p> <p>“WIRINGNCOM” means non-compliant wiring identified including earthing system issues that must be repaired.</p> <p>“BOXDAMAGED” means meter box is damaged or not weatherproof.</p> <p>“OBSTRUCTION” means vegetation or other material is impeding safe access to metering installation.</p>

### 3. Customer and site details Notification process procedure

Old Clause No	New Clause No	Comments / Proposed Drafting
Table 8	Table 8	<p>Editorial - Hazard field description revised to be consistent with other fields.</p> <p>Revised Definition:</p> <p>“Where the SAN is being provided in response to a SAR with a reason of ‘Nature of Defect requested’ then one of the following capitalised values should be provided where applicable.</p> <p>“ASBESTOS” means Friable Asbestos is present and must be removed.</p> <p>“PANELNCOM” means Meter panel is non-compliant and must be upgraded.</p> <p>“PANELLOC” means current location of meter panel is non-complaint and must be relocated.</p> <p>“NOSPACE” means the existing metering installation cannot accommodate all metering equipment and must be upgraded.</p> <p>“NOFUSE” means the current metering installation has no service fuse present or the service fuse cannot be safely operated.</p> <p>“ISONCOM” means Isolation device (non-service fuse) is present but cannot be operated.</p> <p>“WIRINGDET” means damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables</p> <p>“LIVEWIRING” means suspected exposed terminals or parts behind panel making opening of panel unsafe.</p> <p>“WIRINGNCOM” means non-compliant wiring identified including earthing system issues that must be repaired.</p> <p>“BOXDAMAGED” means meter box is damaged or not weatherproof.</p> <p>“OBSTRUCTION” means vegetation or other material is impeding safe access to metering installation.</p> <p>“NONE” means no defect is known”</p>



## 4. One Way Notification procedure

Old Clause No	New Clause No	Comments / Proposed Drafting				
<p>Table 6 PlannedInterruptionNotification field values</p>	<p>Table 6 PlannedInterruptionNotification field values</p>	<p>On review, the need for the metering providers to indicate ‘Distribution Works’ for PINs sent to the retailer to confirm the planned exchanged date for a meter exchange when it related to the “One-in-all-in” job, is not necessary.</p> <p>The metering provider includes the SOR ID as part of the PIN. This will allow the retailers to refer to the originating SOR and determine if it is part of a OiAi job and take appropriate action. Recommend that this change be reverted.</p> <table border="1" data-bbox="958 646 1908 1152"> <thead> <tr> <th data-bbox="958 646 1106 678"><i>ReasonForInter</i></th> <th data-bbox="1106 646 1249 678">VARCHAR(50)</th> <th data-bbox="1249 646 1294 678">M</th> <th data-bbox="1294 646 1908 1152"> <p>The reason for planned interruption. Allowed values:</p> <ul style="list-style-type: none"> <li>• Meter Exchange - Individual</li> <li>• Meter Exchange - Rollout</li> <li>• Meter Replacement - Family Maintenance</li> <li>• Meter Test</li> <li>• Meter Fault Investigation</li> <li>• Distribution Works</li> <li><a href="#">(Note – when issuing PINs for 'LMRP One In All IN' outages, use This Reason Code to supress Retailer outage notices)</a></li> <li>• Meter Installation - Additional</li> <li>• Install Controlled Load</li> <li>• Remove Meter</li> <li>• Move Meter</li> <li>• Meter Reconfiguration</li> <li>• Other</li> </ul> </th> </tr> </thead> </table>	<i>ReasonForInter</i>	VARCHAR(50)	M	<p>The reason for planned interruption. Allowed values:</p> <ul style="list-style-type: none"> <li>• Meter Exchange - Individual</li> <li>• Meter Exchange - Rollout</li> <li>• Meter Replacement - Family Maintenance</li> <li>• Meter Test</li> <li>• Meter Fault Investigation</li> <li>• Distribution Works</li> <li><a href="#">(Note – when issuing PINs for 'LMRP One In All IN' outages, use This Reason Code to supress Retailer outage notices)</a></li> <li>• Meter Installation - Additional</li> <li>• Install Controlled Load</li> <li>• Remove Meter</li> <li>• Move Meter</li> <li>• Meter Reconfiguration</li> <li>• Other</li> </ul>
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## 5. ROLR PART A & B

Old Clause No	New Clause No	Comments / Proposed Drafting
104.5. Non-regulated MC, MP and MDP Obligations	104.5. Non-regulated MC, MP and MDP Obligations	<p>Clause (e) iii – this currently reads ‘...each row identified with a field name...’. This should be ‘...each column identified with a field name...’</p> <p><u>(e) At a minimum, the list to be provided in compliance with clause 104.5 d) must be in csv format and must:</u></p> <ul style="list-style-type: none"> <li><u>(i) Contain all ServiceOrderRequest transaction fields as described in the B2B Procedure: Service Order Processes Transaction Table</u></li> <li><u>(ii) Contain all ServiceOrderResponse transaction fields as described in the B2B Procedure: Service Order Processes Transaction Table.</u></li> <li><u>(iii) Be in csv format with each row identified with the field name in the same order as those described in the B2B Procedure: Service Order Processes Transaction Table, with ServiceOrderRequest data preceding ServiceOrderResponse data</u></li> </ul>