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B2B Procedures v3.9 Consultation

18 December 2024

Draft Report

B2B v3.9 Draft Report

Date of Notice: 18 December 2024

Notice of Second Stage Consultation

This Notice of Second Stage of Rules Consultation (Notice) informs all Business-to-Business (B2B) Parties, relevant B2B Change Parties, AEMO and such other persons who identify themselves to the Information Exchange Committee (IEC) as interested in the B2B Procedures (Consulted Persons) that AEMO on behalf of the IEC is conducting this consultation (Consultation) on the proposals (Proposals) to make changes (Changes) to the B2B Procedures.

This Consultation is being conducted under clause 7.17.4 of the National Electricity Rules (NER), in accordance with the Rules consultation requirements detailed in NER 8.9.

The consultation process

The IEC invites written submissions on the matters in this Consultation, including any alternative or additional Proposals which you consider may better meet its objectives, as well as the National Electricity Objective (NEO) in section 7 of the National Electricity Law.

Submissions in response to this Notice should be sent by email by 5:00pm (AEST) on 19 February 2025 to NEM.Retailprocedureconsultations@aemo.com.au. A response template has been provided on AEMO's website. Please send any queries in respect of the Consultation to the same email address.

Submissions received after the closing date and time will not be valid. The IEC is not obliged to consider late submissions for this reason. A late submission should explain the reason for lateness and the detriment to the proponent if the IEC does not consider the submission.

Please identify any parts of your submission which you wish to remain confidential, explaining why. The IEC has asked AEMO to manage such information to avoid any confidentiality issues. Any confidential information will entail a de-identified analysis being available to the IEC and Business-to-Business Working Group (B2B-WG), to enable their decisions to be made impartially. The IEC may still publish that information, if it does not consider it to be confidential, but will consult with you before doing so. Please note that material identified as confidential may be given less weight in the decision-making process than material that is published.

In your submission, you may request a meeting with the IEC to discuss the matters in the Consultation, stating why you consider a meeting is necessary or desirable. If appropriate, meetings may be held jointly with other Consulted Persons. The IEC will generally make details of matters discussed at a meeting available to other Consulted Persons and may publish them, subject to confidentiality restrictions.

Table 1 Summary of consultation stages

Process Stage	Date
Publication of Issues Paper	29 May 2024
Closing date for submissions in response to Issues Paper	11 July 2024
Publication of Draft Report and Determination (Draft Report)	18 December 2024
Closing date for submissions in response to Draft Report	19 February 2025
Publication of Final Report and Determination (Final Report)	2 April 2025

The IEC developed the Changes in the interests of improving the B2B Procedures. The Changes were recommended to the IEC by the members of the B2B-WG.

Executive Summary

The changes (Changes) which are proposed (Proposal) support:

- The implementation of:
    - The Accelerating Smart Meter Deployment (ASMD) Rule of the Australian Energy Market Commission (AEMC)[1]
    - The following Issues and Change Forms (ICFs):
        - B002/22 - Alignment of B2B field lengths to B2M Procedures/schema.
        - B004/22 - Alignment of B2B field lengths to the Australian Standards.
        - B006/22 - PERSONNAME definition spec correction.
        - B007/22 - Discrepancy between B2B Service Order (SO) Process and B2B Guide.
        - B011/23 - Amending the definition of Unknown Load ExceptionCode.
        - B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a Retailer of Last Resort (ROLR) event is declared.

The key issues arising in submissions were:

- Shared Fusing Meter Replacement – The Issues Paper proposed a solution that utilised existing Service Order Request fields under limited scenarios. New Service Order subtypes and exception codes were also proposed to support clear communication during the Shared Fusing Meter Replacement process. Submissions where received that challenged these approaches.
- Defects – The Issues Paper proposed a solution that utilised the Site Access Notification (SAN) and Site Access Request (SAR). Feedback received showed no clear consensus on the solution. Alternatives offered included new fields into the SAN/SAR transactions or new purpose-built transactions.
- Inefficient B2B Communications – the Issues Paper proposed a new set of key codes to clearly communicate service order requests and responses. Submissions were received both contesting the need for some of additional codes while others requested additional codes.

In response (IEC Response):

- Shared Fusing Meter Replacement:
    - New fields - The IEC acknowledges participant feedback suggesting that new fields be created in transactions to support the Shared Fusing Meter Replacement Procedure. The IEC has decided to not proceed with introducing new fields to existing B2B transactions to minimise the impact on participant's system builds and processes, particularly for those jurisdictions that may be more progressed with advanced meter deployments.
    - Clarity on the usage of new service order subtypes - Through the use of exception codes, the B2B Procedure allows the metering party to communicate when they believe the Shared Fusing Meter Replacement Procedure is applicable.
- Defects:
    - The issue raised in submissions related to the communication of the nature-of-defect via existing B2B transactions. A B2B solution is no longer required as the AEMC's Final Rule Determination requires the defect type to be managed in MSATS.
- Inefficient B2B Communications:

[1] Link to the AEMC ASMD rules and consultation: https://www.aemc.gov.au/rule-changes/accelerating-smart-meter-deployment

- The IEC undertook a review of *RegClassification*, *PurposeofRequest* and exception codes, determining the required changes to support more efficient B2B communications.

Table 2 Summary of Proposal

Instrument	New/Amended
Customer Site Details Notification Process	Amended (Procedure v3.9 changes)
One Way Notification Process	Amended (Procedure v3.9 changes)
Service Order Process	Amended (Procedure v3.9 changes)
Technical Delivery Specification	Amended (Procedure v3.9 changes)
B2B Guide	To be amended as part of the Final Determination
Meter Data Process	Version alignment
Retail Electricity Market Glossary and Framework	Amended as part of AEMO's '2024 Metering Services Review Package 1'
NEM Retailer of Last Resort (RoLR) processes	Amended

Responses to the Issues Paper

In response to the Issues Paper, seventeen submissions were received from:

- AGL.
- Alinta.
- Ausgrid.
- Bluecurrent.
- Ausnet.
- CitiPower Powercor.
- Endeavour Energy.
- Energy Australia.
- Energy Queensland.
- Evoenergy.
- Intellihub.
- Origin Energy.
- PLUS ES.
- Red and Lumo.
- SA Power Networks.
- TasNetworks.
- United Energy.

Contents

B2B v3.9 Draft Report **2**

Notice of Second Stage Consultation 2

The consultation process 2

Executive Summary 4

Responses to the Issues Paper 5

1. Background **8**

1.1 Issues statement and scope 8

1.2 Summary of changes 9

1.3 Consultation plan 12

2. Proposed Changes **13**

2.1 Shared Fusing Meter Replacement 13

2.2 Defects process 14

2.3 Legacy Meter Replacement Plans 16

2.4 B2B Service Order Response Exception Codes 17

2.5 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards 18

2.6 B006/22 - PERSONNAME definition spec correction 19

2.7 B007/22 - Discrepancy between B2B SO Process and B2B Guide 19

2.8 B011/23 - Amending the definition of Unknown Load Exception Code 20

2.9 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared. 20

2.10 B2B Principles 21

2.11 B2B Factors 21

2.12 Benefits 22

2.13 Costs 22

2.14 MSATS Procedures 22

3. B2B Proposal **23**

4. Glossary **24**

5. Appendix A – Proposed additions for the B2B Guide **26**

6. Appendix B - Summary of submissions in response to Issues Paper **32**

6.1 Issue Paper Questions 32

6.2 Service Order Procedure 161

6.3 Customer and site details Notification process procedure 175

6.4 One Way Notification procedure 177

6.5 ROLR PART A & B 179

Tables

Table 1 Summary of consultation stages 3
Table 2 Summary of Proposal 5
Table 3 B2B-WG members by sector 8
Table 4 Change effective dates 11
Table 5 Consultation Date Plan 12

1. Background

This Draft Report summarises the IEC Response regarding the Changes for the purpose of Consultation. The Changes have been developed under the IEC's authority to manage the ongoing development of the B2B Procedures as outlined in NER 7.17.7(a)(2), as well as changes under NER 7.17.4.

This Draft Report also provides information which is considered by the IEC in determining whether to implement the Changes to the B2B Procedures, namely:

- An issues statement in respect of the Proposal (see section 1.1).
- A summary of the Changes, including consideration of the B2B Principles (see sections 1.1 and 2.5).
- A consideration of the B2B factors (see section 2.6).

The Changes have been considered and recommended by the members of the B2B-WG.

If accepted, the Changes would result in amendments to:

- Customer Site Details Notification Process
- One Way Notification Process.
- Service Order Process.
- Technical Delivery Specification.
- NEM RoLR Process Part A and Part B.

The Changes would result in version alignment of:

- Meter Data Process.

The Changes require AEMO B2B e-Hub system changes. Some participants may require system changes due to the Changes.

1.1 Issues statement and scope

The IEC has developed the Changes:

- to implement changes to support the National Electricity Amendment (Accelerating Smart Meter Deployment) Rule and National Energy Retail Amendment (Accelerating Smart Meter Deployment) Rule.
- to improve the functionality of B2B procedures by implementing Industry Change Forms (ICFs) raised by various participants.
- to revise the ROLR procedures to include obligations on contestable metering providers and align part B with part A.

The Changes were recommended to the IEC by the members of the B2B-WG. The members of the B2B-WG are as follows:

Table 3 B2B-WG members by sector

Retailers	Distributors	Metering
AGL	AusNet	Bluecurrent
Alinta Energy	Energy Queensland	IntelliHub
Energy Australia	Essential Energy	PlusES

Retailers	Distributors	Metering
Origin Energy	SA Power Networks	Yurika
Red Energy and Lumo Energy	TasNetworks	

1.2 Summary of changes

The Changes to the relevant B2B Procedures are:

- Service Order Process:
  - Shared Fusing Meter Replacement
    - Provided clarity on the use of the new Supply Service Works (SSW) 'Temporary Isolation – Scoping Request' and 'Temporary Isolation – One In All In' Service Order Sub Types in Table 3.
    - Provided clarity on the use of 'Shared Supply Point' and 'Shared Fuse - Scoping Required' exception codes in Table 5. It was assessed that there would be industry benefit to retain both codes.
    - A new clause 2.16.9 has been added to the Service Order Process to detail requirements for 'Temporary Isolation' Service Order Requests. This clause includes information about rescheduling of outages, as well as management of retailer churn. Accordingly, clause 2.6(a) proposed in the Issues Paper has been removed.
    - Provided clarity on the usage of *FormNumber* and *CoordinatingContactName* fields in a Service Order Request to communicate the Coordinated Interruption ID and Original MC information needed for the Shared Fuse Meter Replacement process.
    - A new Metering Service Works (MSW) Service Order Sub Type of 'Install Meter Isolation Device' has been proposed to support scenarios where a Retailer may not be able to meet the customer notice timeframe obligations for an advanced meter installation during a DNSP coordinated temporary isolation, or simply wishes to request a metering party undertake such work. This instructs the metering party to install a meter isolation device only, and not to exchange/remove the existing meter during the arranged interruption. This may remove the need of a further shared fuse interruption to replace meters at a later time.
    - Table 7 and Table 8 have been updated to treat all Temporary Isolation Service Order Requests the same for concurrency and to add the new MSW 'Install Meter Isolation Device' subtype. Note that clause 2.17, which includes these tables, applies to regulated businesses who are not expected to receive this new subtype, but the additions are made for completeness.
  - Defects
    - A new exception code value, 'Defect', will be added to the ServiceOrderResponse ExceptionCode to inform requestors why a Service Order cannot be completed.
    - The ServiceOrderResponse RecipientReference will indicate the defect type found on-site that prevented metering work from proceeding.
    - A new value, 'Remediation Advised', will be introduced in Table 13 for the ServiceOrderRequest PurposeofRequest field. This value will clearly indicate to the Recipient that the customer has advised the defect has been remediated.
    - A new business event, 'Defect registered against NMI in MSATS', will indicate a ServiceOrderRequest has been received to exchange a metering installation for a NMI

where a defect is flagged in MSATS, without clearly indicating that the customer has advised the defect has been remediated.

- ExceptionCodes
  - The allowable values for ExceptionCode within Table 5 of section 2.15 have been expanded to include new enumerations for use when communicating why a Service Order cannot be completed.
- Regulatory Classifications
  - New values have been introduced for RegClassification in relation to the Accelerated Smart Meter Deployment rule change. The new values have been included in an updated table in section 4.1, to reflect the reason for the meter install or exchange. These reasons will alert the recipient and notified parties of the regulatory timeframe associated with the metering service works.
  - RegClassification field has also been made mandatory for 'Install Meter', 'Exchange Meter' and 'Install Meter Isolation Device', as prescribed in 2.16.7.
- Editorial changes
  - Editorial changes have been made to improve the Service Order procedure's readability. These include:
  - Table 13 is now split into Tables 13 and 13A due to new service order sub-types. Table 13 describes each field, its format, and provides explanations, and Table 13A outlines the usage requirements (optional, required, or mandatory) for each field.

- One Way Notification Process:
  - The proposed changes to the Planned Interruption Notice (PIN) has been removed to support any bi-lateral arrangements between participants as they were deemed unnecessary.
  - A new *ReasonForNotice* value of 'One In All In' has been included and further clarity has been provided for usage of fields within the Meter Fault and Issues Notification (MFIN), supported by definitions inserted in the Glossary and Framework document.
- Customer and Site Details Notification Process:
  - SiteAccessNotification (SAN) *HazardDescription* field: Amended the VARCHAR from 80 to 100.
- Glossary and Framework
  - The IEC has proposed changes to AEMO related to B2B terms for inclusion in the Retail Electricity Market Procedures – Glossary and Framework.
- B002/22 - Alignment of B2B field lengths to B2M Procedures/schema.
  - Amendments have been made to correct a misalignment of field lengths.
- B004/22 - Alignment of B2B field lengths to the Australian Standards.
  - Amendments to conform with Australian Standards regarding critical address formats.
- B006/22 - PERSONNAME definition spec correction.
  - Editorial amendments to remove the conflicting requirement in the definition.
- B007/22 - Discrepancy between B2B SO Process and B2B Guide.
  - Service Order Process fields were amended to align with jurisdictional differences.
- B011/23 - Amending the definition of Unknown Load *ExceptionCode*.
  - The description was updated to allow for remote energisations.

- B014/23 - Define obligations for managing in inflight service orders sent to metering service providers when a ROLR event is declared.
    - Defined new obligations for managing RoLR events

The Consultation is built on B2B Procedures version 3.8 (effective 30 May 2023). The relevant effective dates are as follows:

Table 4 Change effective dates

Procedures	V3.9 (effective 1 December 2025)
Customer and Site Details Notification Process	Amended (Procedure changes)
One Way Notification Process	Amended (Procedure changes)
Service Order Process	Amended (Procedure changes)
Technical Delivery Specification	Amended (Procedure changes)
Meter Data Process	Amended (version only)
NEM RoLR Processes Part A and Part B	Amended (Procedure changes)

1.3 Consultation plan

The Consultation plan is as follows:

Table 5 Consultation Date Plan

Stage	Start Date	End Date
Publication of Notice of Consultation and Issues Paper	29 May 2024	
Participant submissions to be provided to AEMO	29 May 2024	11 July 2024
Closing date for submissions in response to Issues Paper	11 July 2024	
IEC consideration of all valid submissions and preparation of Draft Report and Determination (Draft Report), including change-marked Procedures	11 July 2024	18 December 2024
Publication of Draft Report	18 December 2024	
Participant submissions to be provided to AEMO	18 December 2024	19 February 2025
Closing date for submissions in response to Draft Report	19 February 2025	
IEC consideration of all valid submissions and preparation of Final Report and Determination (Final Report), including change-marked Procedures	19 February 2025	2 April 2025
Publication of Final Report	2 April 2025	

2. Proposed Changes

2.1 Shared Fusing Meter Replacement

2.1.1 Issues Paper Consultation Submissions

The IEC received various submissions in response to the proposed changes detailed in the B2B Procedures v3.9 issues paper consultation.

On behalf of the IEC, the B2B-WG reviewed the submissions received in respect to the issues paper consultation and proposed several amendments.

Suggestions for new fields

The IEC acknowledges participant feedback suggesting that new fields be created in transactions to support the Shared Fusing Meter Replacement Procedure. The IEC has decided to not proceed with introducing new fields to existing B2B transactions to minimise the impact on participant's system builds and processes, particularly for those jurisdictions that may be more progressed with advanced meter deployments.

The IEC has determined that the introduction of new Service Order Sub Types, additions to allowable field values, and modifications to field usage, will benefit the industry by improving communications between participants. These changes will also provide separation from existing sub types allowing current processes to continue unchanged.

Clarity on the usage of new service order subtypes and the existing TIGS

New service order subtypes have been introduced to support the Shared Fusing Meter Replacement Procedure. The existing 'Temporary Isolation' and 'Temporary Isolation - Group Supply' (TIGS) will remain to support the existing processes. It is the participant's responsibility to utilise the appropriate service order to meet their obligations.

2.1.2 IEC conclusion

A summary of changes made to the Issues Paper consultation documents to support the Shared Fuse Meter Replacement process are as follows:

Service Order Process Procedure

- Provided clarity on the use of the new SSW 'Temporary Isolation – Scoping Request' and 'Temporary Isolation – One In All In' Service Order Sub Types in Table 3.
- Provided clarity on the use of 'Shared Supply Point' and 'Shared Fuse - Scoping Required' exception codes in Table 5. It was assessed that there would be industry benefit to retain both codes.
- A new clause 2.16.9 has been added to the Service Order Process to detail requirements for 'Temporary Isolation' Service Order Requests. This clause includes information about rescheduling of outages, as well as management of retailer churn. Accordingly, clause 2.6(a) proposed in the Issues Paper has been removed.
- Provided clarity on the usage of *FormNumber* and *CoordinatingContactName* fields in a Service Order Request to communicate the Coordinated Interruption ID and Original MC information needed for the Shared Fuse Meter Replacement process.
- A new MSW Service Order Sub Type of 'Install Meter Isolation Device' has been proposed to support scenarios where a Retailer may not be able to meet the customer notice timeframe obligations for an advanced meter installation during a DNSP coordinated temporary isolation, or simply wishes to request a metering party undertake such work. This instructs the metering party to install a meter isolation device only, and not to exchange/remove the existing meter during the arranged

interruption. This may remove the need of a further shared fuse interruption to replace meters at a later time.

- Table 7 and Table 8 have been updated to treat all Temporary Isolation Service Order Requests the same for concurrency and to add the new MSW 'Install Meter Isolation Device' subtype. Note that clause 2.17, which includes these tables, applies to regulated businesses who are not expected to receive this new subtype, but the additions are made for completeness.

Glossary and Framework

- The Retail Electricity Market Procedures – Glossary and Framework has been updated to include definitions related to the Shared Fusing Meter Replacement Procedure. These include:
  - Coordinated Interruption ID
  - DNSP Job Number
  - First Affected NMI
  - NMIs Impacted
  - One In All IN (OIAI) Duration
  - Original MC
  - Version ID

One Way Notification Process Procedure

- The note inserted in the One-Way Notification Process Issues Paper consultation document against 'Distribution Works' in the PIN has been removed to support bi-lateral arrangements between participants.
- A new ReasonForNotice value of 'One In All In' has been included and further clarity has been provided for usage of fields within the MFIN, supported by definitions inserted in the Glossary and Framework document.

In addition to the updates made to the Procedures, Appendix A – Section 5 of this Draft Report, provides more detail of the updates proposed for the B2B Guide.

2.2 Defects process

2.2.1 Background

The AEMC ASMD Final Rule requires Retailers to inform customers of defects that need fixing before installing a smart meter. Metering coordinators will log defects in MSATS, and Retailers will notify customers in writing, asking them to resolve the issue. Retailers must also send follow-up reminders if there's no response.

Additionally, if a new customer moves into a site with a known defect, or an existing customer churns a FRMP the Retailer must restart the notification process by sending two notifications to the customer.

Service Order Response changes to communicate the presence of a defect

Where the Retailer has requested a meter exchange and the meter provider has attended site and determined that the meter cannot be exchanged because of the presence of a defect that is the responsibility of the customer to resolve, the metering provider will 'Not Complete' the service order and will indicate the presence of the defect in the Service Order Response back to the Retailer.

The following changes to the Service Order Process Procedure were proposed in the Issues Paper consultation:

(1) A new exception code of 'Defect' to be added to the ServiceOrderResponse *ExceptionCode* field.

(2) The nature-of-defect enumeration to be included in the ServiceOrderResponse *RecipientReference* field. Refer to nature-of-defect codes below. Note: 'nature-of-defect' referenced in this consultation will be referred to as *DefectType* to align with MSATS procedures

While some participants raised concerns about re-using existing fields rather than creating new fields in the Service Order response, most participants supported this change.

Nature-of-defect codes

Retailers need defect details to effectively communicate with customers and discuss defect resolution. While this information is helpful, it is not exhaustive. Once customers are informed of the defect, they should seek a thorough inspection from a qualified person, such as a registered electrician, to identify and resolve all defects.

Defect codes (see table below) were developed by the metering providers that provided high-level defect categories and included these in the Issues Paper consultation for feedback.

Nature of defect code	Description
ASBESTOS	Friable Asbestos is present and must be removed
PANELNCOM	The Meter panel is non-compliant and must be upgraded
PANELLOC	The current location of meter panel is non-complaint and must be relocated
NOSPACE	The existing metering installation cannot accommodate all metering equipment and must be upgraded
NOFUSE	The current metering installation has no service fuse present, or the service fuse cannot be safely operated.
ISONCOM	Isolation device (non-service fuse) is present but cannot be operated.
WIRINGDET	Damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables
LIVEWIRING	Suspected exposed terminals or parts behind panel making opening of panel unsafe.
WIRINGNCOM	Non-compliant wiring identified including earthing system issues that must be repaired
BOXDAMAGED	The meter box is damaged or is not weatherproof.
OBSTRUCTION	Vegetation or other material is impeding safe access to metering installation.

Service Order Request (MSW) changes to communicate resolution of a defect

Once the Retailer confirms with the customer that the defect has been resolved, they will raise a new ServiceOrderRequest for the metering provider to reattempt the meter exchange. The Issues Paper consultation proposed changes to the Service Order Process procedure to introduce a new value of 'Defect Rectified' in the *PurposeofRequest* field to indicate that the customer had been engaged and had indicated that the defect had been resolved. While most participants supported this, feedback noted inconsistency with the B2M consultation code and suggested alignment.

Additionally, some metering providers requested a way to reject service order requests for meter exchanges for NMIs with unresolved defects, unless customer engagement is confirmed. This would prevent unnecessary truck visits. A new business event code was suggested to support this validation by indicating customer engagement in the ServiceOrderRequest.

Nature-of-defect communication

In addition to the nature-of-defect code being returned to the Retailer who requested the meter exchange in the *ServiceOrderResponse* (see above), it is necessary to make this available to other Retailers to support their

defect notification obligations under the new rules (i.e. a new Retailer is to re-start the defect notification process when they take over responsibility for the NMI). The Issues Paper proposed a solution that utilised the Site Access Notification (SAN) and Site Access Request (SAR) B2B transactions. Feedback received showed no clear consensus on this solution. Alternatives offered included new fields into the SAN/SAR transactions or new purpose-built transactions.

The Issues Paper also indicated that there was a strong Industry preference that nature-of-defect should be maintained in MSATS as part of NMI standing data and that this preference had been provided back to the AEMC in it Rule Change consultation.

2.2.2 IEC assessment and conclusion

Service Order Response changes to communicate the presence of a defect

The IEC's draft decision is to implement the solution to communicate the presence of a defect in the Service order response ServiceOrderResponse *ExceptionCode* and *RecipientReference* is unchanged from the issues paper.

Nature-of-defect codes

Feedback indicated that 'Obstruction' should not be listed as a defect reason, as it should be handled like other non-defect 'Not Completed' Service Order Response exception codes. The IEC reviewed this feedback and decided to remove 'Obstruction' from the nature-of-defect codes that are returned in the *RecipientReference* field.

The AEMC Final Determination has placed these codes in MSATS, so they will now be listed in the Standing Data for MSATS document. The B2B Procedures will reference this document for the allowable values.

Service Order Request changes to communicate resolution of a defect

To align with the B2M changes, the IEC has updated the *PurposeofRequest* codes. The term 'Defect Rectified' introduced in the Issues Paper has been changed to 'Remediation Advised'.

The IEC has also added a new event code, 'Defect registered against NMI in MSATS,' in the Service Order response Business Event Codes. This allows participants to respond with an appropriate business rejection signal.

Nature-of-defect communication

As indicated in the issues paper, the proposal to support communication of the nature of defects via B2B between market participants was dependent on the AEMC not allowing this through MSATS. Since the final rule has enabled the nature of defect to be stored in MSATS and included in NMI Standing Data, these proposed B2B changes are no longer necessary and have been removed from this consultation.

2.3 Legacy Meter Replacement Plans

2.3.1 Issue Summary and submissions

The AEMC ASMD Final Rule mandates that DNSPs provide a schedule (called a Legacy Meter Replacement Plan (LMRP)) for when each NMI is to be replaced. DNSPs will decide in which year legacy meters at an NMI are to be replaced during the rollout. The retailer responsible for the NMI is obligated to use their best endeavours to ensure the meters are exchanged accordingly. The designated year for the meter replacement will be recorded in MSATS for transparency, ensuring that all current parties are aware of the schedule.

The Final Rule also redefined obligations related to *Metering Installation* malfunctions by distinguishing between individual malfunctions and family failure malfunctions. Each classification has separate obligations and timeframes.

Changes to the ServiceOrderRequest *RegClassification* and *PurposeofRequest* fields were proposed to support the Legacy Meter Replacement plan and new malfunction definitions. Feedback from several participants suggested an alternative approach, prompting a careful review of the proposed uses for these fields.

2.3.2 IEC assessment and conclusion

At the conclusion of the review the IEC has made the following changes.

- *RegClassification:*
  - Introduced new values of 'LMRP', 'Family Failure', 'One In All In'.
  - Amended the purpose of 'Malfunction' to reflect its use for individual malfunctions.
  - Mandated the field to be populated for 'Install Meter', 'Exchange Meter' and 'Install Meter Isolation Device' Service Order Sub Types.
  - Where a DNSP is the recipient of this service order, the field remains not required.
- *PurposeofRequest*:
  - Removed the 'Family Failure' enumeration.
  - Introduced a new value of 'Remediation Advised', as discussed above.

2.4 B2B Service Order Response Exception Codes

2.4.1 Issue Summary and submissions

The Issues Paper proposed amendments and new codes to support the new rules. The IEC received extensive feedback from participants suggesting additional modifications to the existing exception codes to enhance communication of why requested works cannot be completed. Currently, these reasons are conveyed between participants using special instructions under bilateral agreements. Formalising these reasons is anticipated to reduce the reliance on special instructions, provide a standard approach for initiators and recipients, thereby streamlining processes for participants.

2.4.2 IEC assessment and conclusion

The IEC considered submission feedback and has proposed the following changes in the table below. The Status column below reflects where a proposed code is new, or an existing code has been amended.

Status	Exception Code	Description
New	Appointment Required	Customer has requested for an appointment to be made.
New	Comms Refused	Customer refuses installation of a smart meter with active comms.
New	Coordination Failure	Another required party did not attend or cancelled.
Amended	Customer On-Site	There is a Customer at Site, resulting in the work requested not being completed.
Amended	Customer Prevented	Customer has prevented the work from being undertaken
New	Defect	A defect has been identified preventing the requested work from being completed.
New	Demolished	For use when the Premises or metering installation has been demolished.
New	Dog	An unrestrained dog was on the property.
New	Incorrect Service Order	ServiceOrderRequest raised is not applicable for the work requested.

Status	Exception Code	Description
New	Mismatch with Standing Data	Standing Data in MSATS does not align with assets found at site.
New	Natural Event	An event such as bushfire, flood or storm has restricted access to the site and / or prevented the requested work from being completed.
New	No Access – Network Support Required	Network access issue - network is required to provide access – e.g. network lock or network substation area.
New	Not FRMP	Change in FRMP after ServiceOrderRequest has been raised.
New	No Adult Present	An unaccompanied minor on site prevented the requested work from being completed.
New	Obstruction	A structure, vegetation and/or other material is impeding safe access preventing the requested work from being completed.
Amended	Sensitive Load	Sensitive load. Requested work not completed.
Amended	Shared Supply Point	Unable to perform the requested work because the isolation point is common with other customers and there are no legacy meters identified as being associated with the common isolation point.
New	Shared Fuse - Scoping Required	Unable to perform the requested work because the isolation point is common with other customers and there are or may be legacy meters associated with the isolation point.
New	Site Not Ready	Site not ready for work requested.
Amended	Unable To Access	Customer is required to provide access – e.g. indoors, locked environment, etc
New	Unable To Isolate	Unable to isolate supply to enable the requested works to be completed and the isolation point is not common with other customers.
New	Unable To Locate Site	Unable to locate the site or metering installation.
Amended	Unknown Load	The site draws a significant load when attempting re-energisation and was left deenergised for safety reasons.

'Weather Event', 'Comms4A', 'No Access – Customer support required' and 'Property Demolished' codes were initially proposed in the Issues Paper. Following further considerations, the IEC have determined situations where these would be used are already covered by other codes and therefore these codes have been removed from the consultation.

2.5 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards

2.5.1 Issue Summary and submissions

Several inconsistencies have been identified among the field, field lengths and associated enumerations in the Business-to-Market (B2M) and the Business-to-Business (B2B) procedures and schemas.

These inconsistencies may prevent sharing critical information, such as when a Retailer cannot pass on Hazard details from a customer to other B2B Participants.

It has also been identified that field length and enumeration inconsistencies exist between the B2B procedures/schemas and the Australian Standard AS4590.1:2017 (AS4590). These inconsistencies also risk participants being unable to accurately communicate information.

The impact of making changes to field lengths and enumeration can result in significant impacts on participants systems and therefore the IEC has taken a conservative approach to making these changes.

This approach includes maintaining current field names and types wherever possible and refining Procedural definitions to more accurately reflect the required changes highlighted by the audit findings.

2.5.2 IEC assessment and conclusion

The following fields lengths have been amended:

- *HazardDescription* changed from 80 to 100 characters.
- *FormNumber* changed from 15 to 20 characters.
- *FormReference* changed from 15 to 20 characters.

2.6 B006/22 - PERSONNAME definition spec correction

2.6.1 Issue Summary and submissions

In its Issues Paper the IEC proposed to clarify the definition of the PERSONNAME field in the B2B Technical Delivery Specification Procedure, to address potential contradictions which had been identified in the Description column. For clarification, consistency, and industry efficiency, the IEC recommended that the procedure be amended to clarify that this field cannot be 'Blank'.

2.6.2 IEC assessment and conclusion

Submissions supported the intention to clarify the definition of the PERSONNAME fields in the B2B Technical Delivery Specification Procedure. In recognition of the submissions received, the IEC has updated its proposed wording in the Draft Procedure to align to TasNetworks' suggested wording.

2.7 B007/22 - Discrepancy between B2B SO Process and B2B Guide

2.7.1 Issue Summary and submissions

For certain Service Order activities, paperwork or a safety certificate may be required for the DNSP to be able to complete the service. This is particularly the case of safety certificates required for re-energisation following a defect or where the premises have been de-energised for an extended period.

The Transaction Table (Table 14) in the B2B Service Order Process states that a Safety Certificate may be required (R) for re-energisation but for other paperwork shows that the *FormReference* and *FormNumber* is flagged as not required (N) for a re-energisation.

As this information may also be required, this change proposes that the *FormReference* and *FormNumber* categorisation be changed from (N) to (N/R) in the Transaction Table (Table 14) of the B2B Service Order Procedure for a 'Reenergisation' service order.

2.7.2 IEC assessment and conclusion

While Red and Lumo Energy questioned the merit of the proposed change, all other respondents were supportive of the change. The IEC has concluded that the *FormReference* and *FormNumber* categorisation be changed from (N) to (N/R) in the Transaction Table (Table 14) of the B2B Service Order Procedure for a 'Reenergisation' service order.

2.8 B011/23 - Amending the definition of Unknown Load Exception Code

2.8.1 Issue Summary and submissions

The current definition of Unknown Load Exception Code is: "The Site draws a significant load when re-energised and the Customer is not present. The Site was not left re-energised for safety reasons."

For remote re-energisation services, 'Unknown Load' is a valid exception and the *ExceptionCode* should be applicable. However, the current definition places conditional criteria – such as, the customer is not present – is irrelevant for remote re-energisations and hence restricts its usage. That is, for certain remote re-energisation mechanisms:

- The end-to-end remote re-energisation process is managed by system processes.
- Automatic load detection will trigger the metering installation to de-energise almost instantaneously.
- The activity does not require the customer to be on site.

Referencing the customer not being present in an automated process, which could create confusion with the recipient of the NOT COMPLETED Re-Energisation Service Order.

For operational efficiency, the IEC proposes to amend the definition of Unknown Load to:

- Be more generic, so that it can be used in all instances where load is detected, and safety protocols will not enable the site to be re-energised.
- Communicate that there was an attempt to re-energise.

Respondents were supportive of the proposed change.

2.8.2 IEC assessment and conclusion

As all respondents were supportive of the proposed change, the IEC has retained the proposed amendment to the definition of Unknown Load to 'The site draws a significant load when attempting re-energisation and was left deenergised for safety reasons'.

2.9 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.

2.9.1 Issue Summary and submissions

The energy markets have experienced multiple RoLR events since May 2022. Given the ongoing challenges of price volatility and other factors contributing to cost pressures, further RoLR events may occur.

In 2023, the IEC consulted on several changes which were intended to:

- Enhance the Retailer of Last Resort (RoLR) B2B Customer Details Report provided by the failed/suspended Retailers to the RoLR.
- Correct identified errors in the NEM RoLR Processes Part A – MSATS Procedure: RoLR Procedures (RoLR Procedure).
- Address gaps in obligations on the treatment of inflight work requests where the work is being undertaken by a non-LNSP service provider.

After consideration of the issues raised in participant submissions, and on advice from the B2B-WG, the IEC reduced the scope of the Consultation by removing the Changes which had been proposed regarding the treatment of inflight Service Order Requests to a non-LNSP service provider. This removal reflected the need

for further consideration within the broader context of the AEMO review of the RoLR Procedures. In October 2023, Intellihub raised an ICF for this further consideration to commence.

The IEC considers that without an agreed and clearly defined industry process for managing inflight service orders when a ROLR event is declared, there is a risk of confusion and inefficiencies between market participants, which will lead to a poor customer experience.

No respondents had objected to the proposed change or suggested alternatives. Some additional administrative improvements were identified.

2.9.2 IEC assessment and conclusion

Respondents were supportive of the proposed change, and feedback on administrative improvements was adopted. The IEC additionally made amendments to align the clause referencing with the Procedure. The IEC has responded to each of the suggested changes as part of the 'Summary of submissions in response to Issues Paper'.

2.10 B2B Principles

The IEC considers that the B2B Draft Report supports each of the B2B Principles, as follows:

B2B Principle	Justification
B2B Procedures should provide a uniform approach to B2B Communications in participating jurisdictions.	The B2B Procedures, in terms of transactions, are not jurisdiction-specific, therefore do not create any jurisdictional differences.
B2B Procedures should detail operational and procedural matters and technical requirements that result in efficient, effective and reliable B2B Communications.	The B2B Procedures improve the communications and operational processes between participants through the development of consistent information exchange.
B2B Procedures should avoid unreasonable discrimination between B2B Parties.	The B2B Procedures do not introduce changes that would discriminate between B2B Parties, as the changes are either optional or apply equally across all parties.
B2B Procedures should protect the confidentiality of commercially sensitive information.	The B2B Procedures do not introduce changes that would compromise the confidentiality of commercially sensitive information.

2.11 B2B Factors

The IEC has determined that the B2B Factors have been achieved as follows:

B2B Factors	Justification
The reasonable costs of compliance by AEMO and B2B Parties with the B2B Procedures compared with the likely benefits from B2B Communications.	The Changes will ensure continued compliance by AEMO and B2B Parties with the NER in addition to consistency between B2B Communications and business practices.
The likely impacts on innovation in and barriers to entry to the markets for services facilitated by advanced meters resulting from changing the existing B2B Procedures.	The B2B Procedures do not impose barriers to innovation or market entry. They allow participants to streamline their operations, better meet regulatory requirements and allow for all relevant information to be contained within the Communications structure to allow for more efficient processes.
The implementation timeframe reasonably necessary for AEMO and B2B Parties to implement systems or other changes required to be compliant with any change to existing B2B Procedures.	The IEC has undertaken significant work to allow industry sufficient time to implement the proposed changes to support the rule commencement date.

2.12 Benefits

The Change supports the B2B principles by establishing consistent and reliable processes and information, with key benefits including:

- A uniform approach to B2B Communications in participating jurisdictions.
- A range of detailed operational and procedural matters and technical requirements that result in efficient, effective, and reliable B2B communications; and
- The lowest identified incremental overall costs, which leads to the lowest future implementation costs for consumers NEM-wide.

2.13 Costs

AEMO expects the proposed changes will require changes to the schema, the Low Volume Interface (MSATS Browser) and the B2B Electricity Validation Module (EVM).

Participants should consider the costs, as well as risks, associated with the Change, including:

- The costs and resources they require to implement the Change, as well as their ongoing operational cost and resources.
- Their ability to implement the Change by the proposed dates, considering other known or upcoming industry changes, as well as internal projects.

2.14 MSATS Procedures

AEMO has considered the recommendations of the IEC. AEMO does not consider that the recommendations conflict with the MSATS Procedures.

3. B2B Proposal

The Changes in the Proposal are detailed within the attached change marked B2B Procedures, which are published with this Draft Report.

4. Glossary

This Draft Report uses many terms that have meanings defined in NER. The NER meanings are adopted, unless otherwise specified.

Term	Definition
AEMC	Australian Energy Market Commission
ASMD	Accelerating Smart Meter Deployment
AEMO	Australian Energy Market Operator
B2B	Business-to-Business
B2B-WG	Business-to-Business Working Group
CSDN	Customer and Site Details Notification
CSV	Comma Separated Value
DNSP	Distribution Network Service Provider
FRMP	Financially Responsible Market Participant
IEC	Information Exchange Committee
LNSP	Local Network Service Provider
LMRP	Legacy Meter Replacement Plan
MC	Metering Coordinator
MFIN	Meter Fault and Issues Notification
MP	Metering Provider
MPB	Metering Provider – Category B
MSATS	Market Settlements and Transfers Solution
MSW	Metering Service Works
NEM	National Electricity Market
NER	National Electricity Rules
NERL	National Energy Retail Law
NMI	National Metering Identifier
NSW	New South Wales
OIAI	One In All In
OWN	One Way Notification
ROLR	Retailer of Last Resort
PIN	Planned Interruption Notification

Term	Definition
SO	Service Order
SSW	Supply Service Works
TIGS	Temporary Isolation Group Supply

5. Appendix A – Proposed additions for the B2B Guide

DNSP coordinated temporary isolation process

a. The information outlined in this section relates to a scenario where a Retailer requests the DNSP to coordinate a planned outage to allow the exchange of metering equipment.

b. The relevant service orders for this process include:

- Supply Service Works – Temporary Isolation
- Supply Service Works – Temporary Isolation – Group Supply
- Supply Service Works – Temporary Isolation – Scoping Request
- Supply Service Works – Temporary Isolation – One In All In
- Metering Service Works – Exchange Meter
- Metering Service Works – Install Meter Isolation Device

c. The Retailer is responsible for initiating and determining the required service orders that align with the desired outcome of the meter exchange.

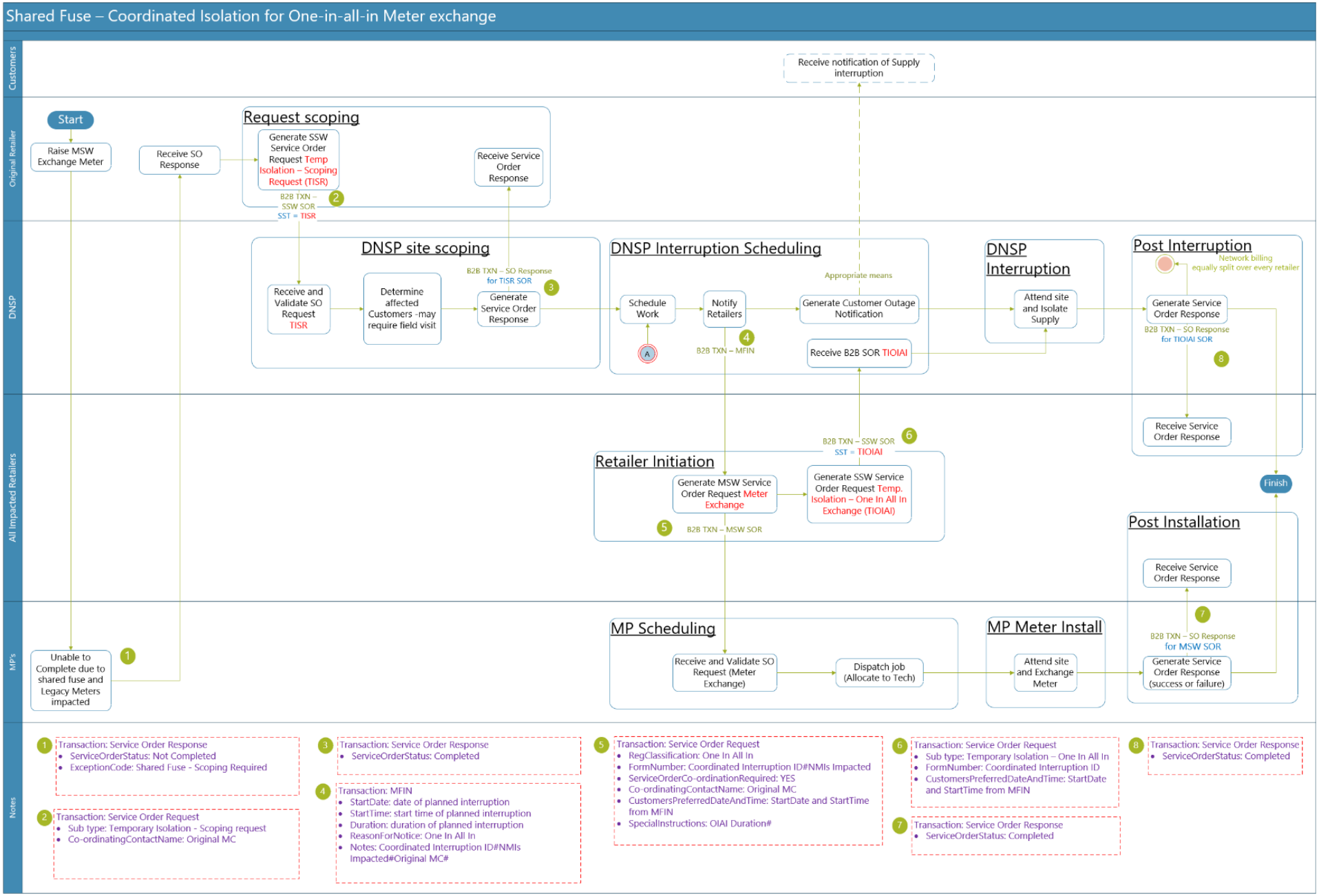
d. The expected scenarios that would trigger the Retailer to initiate the following Supply Service Works Service Order Requests are:

Starting Action of Meter Provider	**Service Order Response provided by Meter Provider**	**Service Order Sub Type Retailer should raise to DNSP**	**DNSP Action**	**MFIN used to communicate outage details**
Metering party attended a single customer/NMI but was unable to complete the metering work as they require DNSP support to isolate supply.	Unable to isolate	Temporary Isolation	The DNSP is required to coordinate a planned outage which impacts a single NMI only, to allow metering work to occur.	No
Metering party visited a site with multiple customers to carry out work on a smart meter. However, due to a shared fuse, the metering party couldn't complete the task and now requires assistance from the DNSP to isolate the supply. During the visit, the metering party confirmed that the Shared Fusing Meter Replacement Procedure is not applicable.	Shared Supply Point	Temporary Isolation - Group Supply	The DNSP is required to coordinate a planned outage for a site with a shared fuse. This outage would impact multiple NMIs, however metering work is required for a single metering installation only.	No

Starting Action of Meter Provider	Service Order Response provided by Meter Provider	Service Order Sub Type Retailer should raise to DNSP	DNSP Action	MFIN used to communicate outage details
Metering party visited a site with multiple customers to carry out work on any meter type. However, due to a shared fuse, the metering party couldn't complete the task and now requires assistance from the DNSP to isolate the supply. During the visit, the metering party believes that the Shared Fusing Meter Replacement Procedure may be applicable.	Shared Fuse - Scoping Required	Temporary Isolation - Scoping Request	The DNSP is required to coordinate a planned outage for a site with a shared fuse. This outage would affect multiple NMIs and the metering work is required for a single or multiple metering installation(s).	Yes, DNSP provides MFIN to all impacted Retailers
NA	NA	Temporary Isolation - One In All In	The DNSP receives confirmation that the Retailer has received the Meter Fault and Issue Notification from the DNSP and intends to participate in the One In All In process.	Yes, Retailer uses MFIN details to populate service order request

e. The following process flow diagram shown in Figure 1 provides a high-level end to end view of the One In All In process and includes some key transaction callouts within the 'Notes' swim lane linked to specific process steps.

Figure 1: Shared Fusing Meter Replacement Industry Process



f. All participants must follow the sequence of process steps shown in Figure 1 to meet specific obligations and minimise the risk of unsuccessful outcomes during the DNSP coordinated temporary isolation, such as discovering a customer defect requiring rectification before metering work can be undertaken.

g. The process starts when the metering party confirms on site that they can't isolate the individual meter. This critical step allows them to check for issues that may affect the meter exchange, especially legacy meters in the One In All In job. After this assessment, the metering party will inform the Retailer of the next steps through their response to the Metering Service Works Service Order.

h. The scoping stage of the process commences when the DNSP receives the service order request from the Retailer which must include the details of the 'Original MC'. The 'Original MC' is the Metering Coordinator associated with the metering party who attempted to carry out the initial on-site metering work. This information will be incorporated into other transactions to ensure all Retailers are informed of the initial assessing metering party and given the opportunity to engage with this metering party. By doing so, they can reduce the number of metering participants involved, leading to a more streamlined process.

i. During the scoping stage of the process, the DNSP will determine which customers will be impacted by the outage, identify which legacy metering remain, schedule the timing of the outage, and advise impacted Retailers of when the One In All In interruption is scheduled via the Meter Fault and Issue Notification.

j. If a NMI is identified with a defect during the scoping of a One In All In, the scoping work will continue, and the interruption will be scheduled.

k. If the DNSP receives a 'Supply Service Works – Temporary Isolation' or 'Supply Service Works – Temporary Isolation – Group Supply' and during the planning and scoping of the outage, it's identified that legacy metering would be affected, the DNSP should not proceed. Instead, they should respond to the service order using the 'Not Completed' process, using the *ExceptionCode* of 'Incorrect Service Order' and in the *SpecialNotes* field include information to inform the Retailer that a 'Supply Service Works – Temporary Isolation - Scoping Request' is required to initiate the work.

l. When a 'Supply Service Works – Temporary Isolation – Scoping Request' is received and the DNSP identifies during the planning and scoping stage that no legacy metering exists, and the scheduled outage is required to allow the Original MC to perform work on their smart meter only, the DNSP will proceed with the One In All In process. The result being that only a single Retailer would receive the Meter Fault and Issue Notification and be expected to continue with the required next actions. This is preferable to marking the 'Supply Service Works – Temporary Isolation – Scoping Request' as 'Not Complete' and requesting the Retailer to initiate the 'Supply Service Works – Temporary Isolation – Group Supply'.

m. The receipt of the Meter Fault and Issue Notification from the DNSP advises the Retailer that they are involved in a One In All In interruption. Retailers must use information contained within the Meter Fault and Issue Notification to:

    - Raise the 'Supply Service Works – Temporary Isolation – One In All In',
    - Nominate the MC, if applicable, and
    - Raise the relevant Metering Service Works service order.

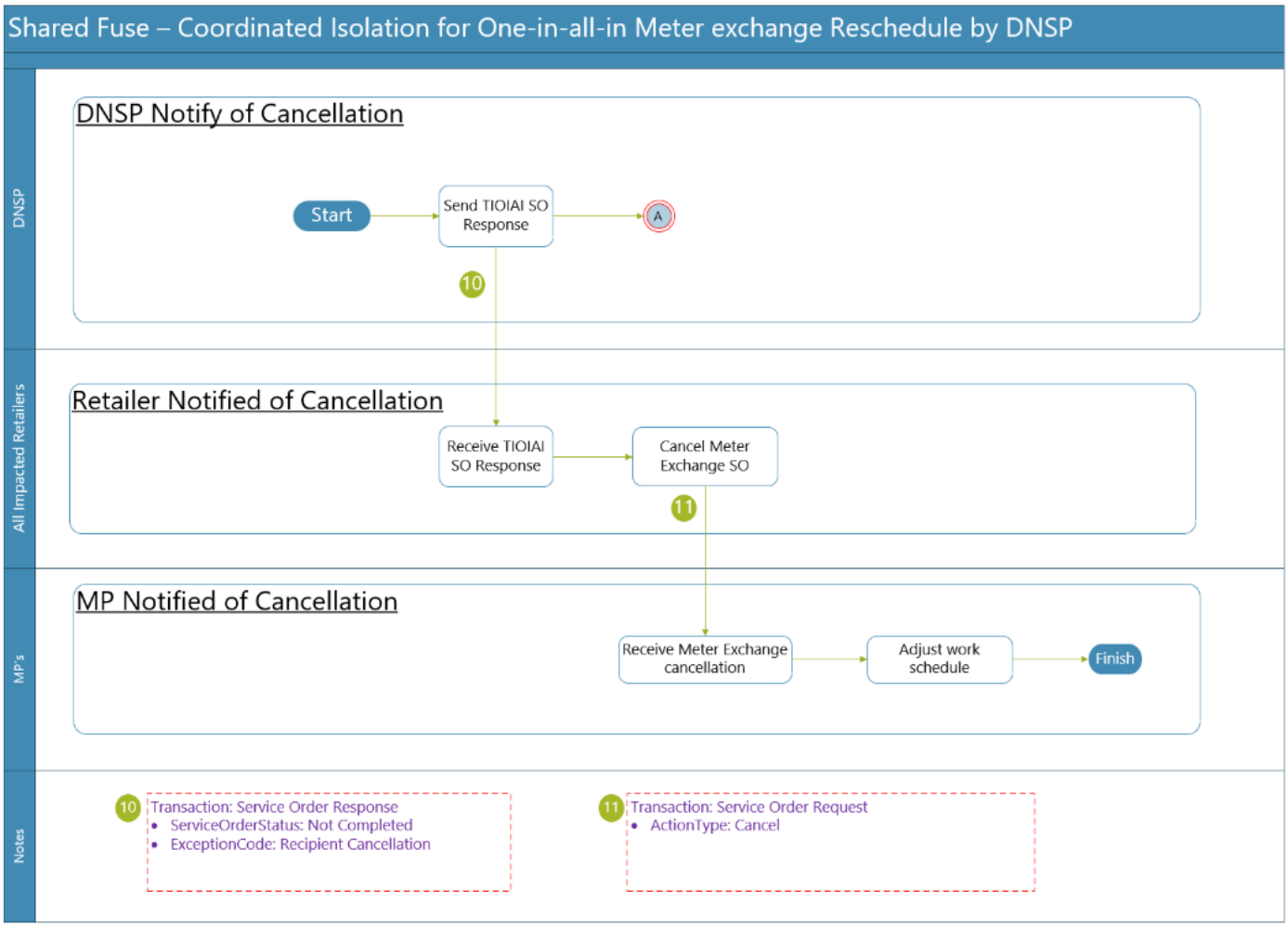
n. Given this will be a DNSP coordinated temporary isolation, the DNSP will advise the impacted customers of the planned interruption.

o. On the day of the One In All In interruption, the DNSP will manage the required isolation, and the metering party or parties will manage the metering works.

p. For larger sites, such as multi-storey apartment buildings, where supply arrangements are complex and the number of meters to be replaced exceeds a manageable size for a single One In All In job, it's anticipated that the DNSP will need to schedule multiple temporary isolations. In such instances, each temporary isolation must be identified by a unique DNSP Job Number.

q. Should a planned One In All In interruption need to be rescheduled, the following process flow shown in Figure 2 provides a high-level end to end view of this process.

Figure 2: Shared Fusing Meter Replacement Reschedule by DNSP Industry Process



r. When a DNSP needs to reschedule a previously advised One In All In temporary isolation, the DNSP must:

- 'Not Complete' all open 'Supply Service Works – Temporary Isolation – One In All In' service orders with an exception code of 'Recipient Cancellation', and include a message in SpecialNotes indicating that a reschedule will occur and
- Re-issue a MFIN for the re-scheduled temporary isolation with an updated Coordinated Interruption ID with the original DNSP Job Number and an incremented Version ID.

s. When a Retailer receives a Service Order Response as per clause (r), the Retailer must promptly cancel any related Metering Service Works service orders.

t. When Retailers receive the revised Meter Fault and Issue Notification from the DNSP advising the reschedule timing of a One In All In temporary isolation, Retailers must promptly raise new 'Metering Service Works service orders and 'Supply Service Works – Temporary Isolation – One In All In' and must use the information contained within the new Meter Fault and Issue Notification when raising these services orders.

u. If a Retailer churn occurs on the NMI associated with the 'Supply Service Works – Temporary Isolation - Scoping Request' after the DNSP has received this service order, the DNSP should continue with the scoping, planning, and scheduling of the One In All In temporary isolation .

v. Where a Retailer churn occurs following the issuing of the Meter Fault and Issue Notification for a One In All In temporary isolation and the interruption has not occurred, the DNSP should:

- 'Not Complete' the 'Supply Service Works – Temporary Isolation - One In All In' from the previous Retailer with an exception code of 'Not FRMP' and
- Issue a Meter Fault and Issue Notification to the new Retailer.

w. If a retailer cannot meet their customer notification obligations regarding the meter exchange prior to the scheduled date of the One In All In temporary isolation, they may initiate a 'Metering Service Works – Install Meter Isolation Device' to utilise the planned outage.

x. If the Retailer is informed by their metering party that a Defect has been identified on a NMI prior to the scheduled One In All In temporary isolation, the Retailer should cancel the 'Supply Service Works – Temporary Isolation – One In All In' service order.

6. Appendix B - Summary of submissions in response to Issues Paper

6.1 Issue Paper Questions

Item #	Participant Name	Topic	Question	Comments	IEC response
1	AGL	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Yes, AGL strongly support the introduction of a field to clearly identify the various work processes associated with the LMRP obligations. This new Regulatory Classification will be essential in providing accurate reporting of LMRP activities, both internally and externally.	The IEC notes the Participant's support.
2	Alinta Energy	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Alinta agrees this should be added to remove any ambiguity in future surrounding the various reasons for exchanges taking place, ensuring process and obligations are set for the specific reason of the request.	The IEC notes the Participant's support.
3	Ausgrid	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
4	Bluecurrent	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
5	Citipower, Powercor	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	CitiPower Powercor United Energy does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment, noting RegClassification is Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
6	Endeavor Energy	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Yes, we agree that the new Regulatory Classification of LMRP should be added to the B2B Procedures.	The IEC notes the Participant's support.
7	Energy Australia	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	EnergyAustralia, EA agree with adding LMRP to B2B Procedures	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
8	Energy Queensland	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures.	The IEC notes the Participant's support.
9	Evoenergy	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Agree	The IEC notes the Participant's support.
10	Intellihub	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	We agree with adding 'LMRP' as a new Regulatory Classification.	The IEC notes the Participant's support.
11	Origin Energy	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	Origin agrees with the new value of 'LMRP' under the Regulatory Classification field of Service Order Request transaction.	The IEC notes the Participant's support.

<table>
<tr><th>Item #</th><th>Participant Name</th><th>Topic</th><th>Question</th><th>Comments</th><th>IEC response</th></tr>
<tr><td>12</td><td>PlusES</td><td>2.1.2 Legacy Meter Replacement Plans</td><td>Question 1:
Do you agree that the new Regulatory Classifications of ‘LMRP’ should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.</td><td>PLUS ES support that ‘LMRP’ is a required enumeration but not in the RegClassification field.
We propose the LMRP enumeration is added to the PurposeofRequest instead to drive market efficiencies via a standardised process for Retailers and metering parties:
‘New Meter Deployment’ currently exists in the RegClassification field, which could be used in conjunction with a ‘LMRP’ PurposeOfRequest field. This would follow the current logic used for Retailer Led deployments. i.e.
<table><tr><th></th><th>Retailer Led Deployment</th><th>LMRP deployment</th></tr><tr><td>RegClassification</td><td>New Meter Deployment</td><td>New Meter Deployment</td></tr><tr><td>PurposeofRequest</td><td>Retailer Led</td><td>LMRP</td></tr></table>Adding LMRP in the RegClassification field, increases the likelihood of process variations depending on the participant. That is, participants having various pathways to achieve the same outcome – bilateral agreements between metering parties and Retailers on which enumeration should be used to populate PurposeOfRequest.
Further complexity is introduced for use cases, where a meter exchange is a shared fuse and LMRP deployment. In the current proposal, both are enumerations for the RegClassification field. Having the LMRP enumeration in the PurposeOfRequest allows one to select ‘Shared Fuse’ in the RegClassification field and LMRP in the PurposeOfRequest.</td><td>The IEC notes the Participant’s comment.
The IEC has undertaken extensive evaluation, and it was considered that extending the RegClassification was the best outcome.</td></tr>
<tr><td>13</td><td>Red/Lumo Energy</td><td>2.1.2 Legacy Meter Replacement Plans</td><td>Question 1:
Do you agree that the new Regulatory Classifications of ‘LMRP’ should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.</td><td>Red Energy and Lumo Energy (Red and Lumo) agree that a new numeration is required for meter exchanges that are being completed under the LMRP because of the need to report on them distinctly to the AER, when they are described by the AEMC as a retailer-led meter exchange, and the need to communicate the priority of a meter exchange to be completed to an LMRP schedule vs any retailer-led meter exchange outside of the LMRP schedule.</td><td>The IEC notes the Participant’s support.</td></tr>
</table>

Item #	Participant Name	Topic	Question	Comments	IEC response
14	SAPN	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	SAPN supports this change.	The IEC notes the Participant's support.
15	TasNetworks	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	TasNetworks acknowledges that retailers and metering service providers may benefit from the addition of this new value. The addition of the new classifications to B2B procedures will have no impact on TasNetworks, as the field is not required when this S/O type is sent to the DNSP.	The IEC notes the Participant's comment, noting RegClassification is Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
16	United Energy	2.1.2 Legacy Meter Replacement Plans	Question 1: Do you agree that the new Regulatory Classifications of 'LMRP' should be added to the B2B Procedures? If no, please provide your reasoning and preferred changes.	United Energy does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment, noting RegClassification is Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
17	AGL	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
18	Alinta Energy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.
19	Ausgrid	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
20	Bluecurrent	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
21	Citipower, Powercor	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	CitiPower Powercor does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
22	Endeavor Energy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
23	Energy Australia	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's response.
24	Energy Queensland	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.
25	Evoenergy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No alternative proposed	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
26	Intellihub	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	We suggest the fields RegClassification and PurposeOfRequest be made mandatory for the sub type of Install Meter, Move Meter, Exchange Meter, and Remove Meter. This will help to promote a more consistent and defined information exchange, which will help avoid miscommunication on the timeframe and process that needs to be followed by the recipient.	The IEC notes the Participant's comment. The IEC has undertaken extensive evaluation and has determined where RegClassification and PurposeofRequest are to be used.
27	Origin Energy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Notwithstanding the effective dates of various requirements might change due to the delay of the final AEMC rule, Origin agrees with the approach laid out in the B2B issues paper in relation to the LMRP objectives.	The IEC notes the Participant's support.
28	PlusES	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Refer to PLUS ES response for Q1.	The IEC notes the Participant's comment. The IEC has undertaken extensive evaluation, and it was considered that extending the RegClassification was the best outcome.

Item #	Participant Name	Topic	Question	Comments	IEC response
29	Red/Lumo Energy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Whether the new enumeration is a RegClassification or a PurposeOfRequest depends on whether the AEMC ASMD Final Determination provides regulatory obligations to complete them in a specified time frame which differs to a New Meter Deployment. The options we see are; (respectively RegClassification - PurposeOfRequest) If LMRP incur different completion time frame obligations to retailer-led; ● LRMP - retailer-led ● New Meter Deployment - retailer-led Or, if LMRP completion time frame obligations align to retailer-led; ● New Meter Deployment - retailer-led ● New Meter Deployment - LRMP	The IEC notes the Participant's comment. The IEC has undertaken extensive evaluation and has determined where RegClassification and PurposeofRequest are to be used.
30	SAPN	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comments.
31	TasNetworks	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
32	United Energy	2.1.2 Legacy Meter Replacement Plans	Question 2: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	United Energy does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment, noting RegClassification is Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
33	AGL	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	AGL supports this introduction of an enumeration to allow MMC/MPs to override any defect logic in place, but AGL recommends changing Defect Rectified to Remediation Advised or Rectification Advised. This is in line with our feedback in AEMO's Metering Services Paper 1 submission, as we believe the same language should be mirrored through defect related processes. Further, AGL specifically notes that it does not support any enumeration which purports to register an unconfirmed status for a site; that is, advice from a customer is neither confirmed nor does it mean that all defects are rectified. It simply advises that the customer (or agent) believes that the defect is rectified. Per our previous comments, AGL would not wish to see the defect flag removed until the new meter is installed.	The IEC notes the Participant's support. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'. The IEC notes the Participants comment on updating the defect flag in MSATS. This is outside the jurisdiction of the B2B Procedures.

Item #	Participant Name	Topic	Question	Comments	IEC response
34	Alinta Energy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Alinta agrees that the addition of a new allowable value will create a traceable, consistent value in market communications, that verifies to an MP that an MSW is the result of remediation of the site defect.	The IEC notes the Participant's support.
35	Ausgrid	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.
36	Bluecurrent	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Yes – procedure should clarify what the Reg classification for a meter exchange raised on a previously defected site should be (see proposal below).	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
37	Citipower, Powercor	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	CitiPower Powercor does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment, noting 'Purpose of Request' are Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
38	Endeavor Energy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Yes, we agree that a new allowable value of 'Defect Rectified' should be introduced to better articulate	The IEC notes the Participant's support. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'.
39	Energy Australia	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	EnergyAustralia, EA agree with the use of defect rectified fields	The IEC notes the Participant's support. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'.

Item #	Participant Name	Topic	Question	Comments	IEC response
40	Energy Queensland	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees that a new allowable value of 'Defect Rectified' should be introduced.	The IEC notes the Participant's support. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'.
41	Evoenergy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Yes	The IEC notes the Participant's support.
42	Intellihub	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	We agree with adding 'Defect Rectified' as a new Purpose of Request. Table 13 Transaction table PurposeOfRequest field: We suggest the description for 'Defect Rectified' be amended to describe what it means as opposed to defining an obligation. We suggest the following: 'Defect Rectified' is to be used to inform the Recipient that the customer has advised the defect has been remediated.	The IEC notes the Participant's support. The IEC agrees that the enumerated value and supporting note has been updated.

Item #	Participant Name	Topic	Question	Comments	IEC response
43	Origin Energy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Origin suggests that since a new value of 'RemediationSuccessful' has been proposed in MSATS as Site Remediation Status, which serves the same purpose, the 'Defect Rectified' value is redundant. Origin understands that it might be useful to reinforce customer's advise of defect remediation and if the recipients see additional benefit of this value in a MSW Service Order, Origin does not have any objections. However, where multiple values of 'Purpose of Request' field could be applicable, e.g. 'Defect Rectified' for 'Additional Meter,' it would be better if this field allows repeated values.	The IEC notes the Participant's comments. The IEC supports that a new allowable value in the 'Purpose of Request' field would not be redundant where a similar field exists in MSATS. Based on the B2M consultation discussions determined that a defect field would not be updated until a meter was exchanged. Hence, the value of having the enumeration in a service order. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'.

Item #	Participant Name	Topic	Question	Comments	IEC response
44	PlusES	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	PLUS ES supports the inclusion of 'Defect Rectified' to the enumeration list for the PurposeofRequest field. A mechanism is required for the Retailer to communicate to the metering party that they have been advised the defect has been remediated. It also advises the metering party that the B2B SO has not been sent in error, allowing the metering party to override any 'defect status' logic they may have implemented to minimise wasted truck visits. It is also preferred that the B2M and B2B procedures maintain consistent terminology. For example, Defect Rectified has been proposed for the B2B SO field and the word Remediation is proposed in the B2M Issue paper.	The IEC notes the Participant's support. The IEC agrees that the new enumeration wording should align to the associated wording held in MSATS, 'Remediation Advised'.
45	Red/Lumo Energy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	Yes, the use of this PurposeOfRequest will clearly indicate to metering parties that a retailer has been advised by their customer, prior to raising the service order, that the site defect has been rectified.	The IEC notes the Participant's support.
46	SAPN	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	SAPN supports this change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
47	TasNetworks	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	TasNetworks acknowledges that retailers and metering service providers may benefit from the addition of this new value. The new exception codes for service order responses will not impact on TasNetworks, as the field is not required when this S/O type is sent to the DNSP.	The IEC notes the Participant's comment, noting 'Purpose of Request' are Not Required when a Distributor is the Recipient of a ServiceOrderRequest.
48	United Energy	2.1.4 Defects process	Question 3: Do you agree that a new allowable value of 'Defect Rectified' should be introduced to the 'Purpose of Request' field to better articulate why the initiator is raising the service order? If no, please provide your reasoning and preferred changes.	United Energy does not consider the proposed change to be applicable to Victorian distributors	The IEC notes the Participant's comment, noting 'Purpose of Request' are Not Required when a Distributor is the Recipient of a ServiceOrderRequest.

49	AGL	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	AGL strongly supports the use on clearer, targeted exceptions codes, which can be used to drive efficient processes. We do propose some changes to increase that efficiency. 1. COMMS4A – AGL proposes that if a Comms4D meter has been installed but is not communicating, we would expect this to go through the standard Comms Fault process and not use the Partially Completed code. Partially Completed should be used in situations where the Customer has requested the removal of Comms at the point of install and a 4A meter has been installed. Not Complete reason where customer has refused the communication prior to the meter install to remain. 2. Sensitive Load & Life Support – AGL suggests the definition to be updated from "did not de-energise" to "did not complete" as these enumerations are now no longer exclusive to Disconnections and aligns wording with other Not Complete reasons. AGL proposes the Relocation of "Obstruction" from the RecipientReference fields relating to "nature-of-defect" into the Service Order Exception Codes and be modified to 'Obstruction - Customer Action'. This will ensure that defects will all have the same underlying theme of being issues that need to be rectified by an REC. Our view is that communications to customers in the event of an "Obstruction - Customer Action" can mirror those in "No Access – Customer Support "and are not necessarily a defect. 3. Adjust the "Shared Supply Point" code to clearly outline that this should not be used in Metering situations and that "Shared Fuse - Scoping Required" should be used for a failed Meter Exchange for a shared supply. This will avoid potential confusion in use cases for each code. We also believe these new exception codes are valuable and should be implemented, even if the final rule changes in a way that does not expressly require them. These codes will allow for more accurate communications with customers and removes the need to rely on SpecialNotes when a service order is not completed.	The IEC notes the Participant's response, including its suggested changes. 1. The IEC does not support the proposal with a 'partially completed' code. However, the IEC has included a new exception code of Comms Refused with a Not Complete status. 2. The IEC agrees and has updated accordingly. 3. The IEC acknowledges and the definitions have been updated.

Item #	Participant Name	Topic	Question	Comments	IEC response
50	Alinta Energy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposal for changes to the exception codes. This will allow for more accurate reporting on SORD NCOM reasons.	The IEC notes the Participant's support.
51	Ausgrid	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Ausgrid believes there should be an exception code which identifies a defect AND Shared isolation. As the MP needs to inform the retailer that it is a shared fuse and a defect so the retailer can trigger the defect process and not raise a one in all in scoping service orders to the LNSP until the defect is rectified.	The IEC notes the Participant's comments. The IEC considers defect exception codes would take precedence over a Shared Fuse Process. The Exception code 'Defect' is in response to the Service Order while the shared fuse notification should be communicated with the existing shared fuse process.
52	Bluecurrent	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Yes (see comments below)	The IEC notes the Participant's comments and have provided responses to items raised below.

Item #	Participant Name	Topic	Question	Comments	IEC response
53	Citipower, Powercor	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor seeks clarification on the new proposed Service Order Response Exception Codes only apply to the new proposed Service Order Sub Types 'Temporary Isolation -Scoping Request' and 'Temporary Isolation – One In All In'.	The IEC notes the Participant's comments. The application of the new proposed exception codes is not limited only to the new proposed SO subtypes.
54	Endeavor Energy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Yes, we agree with the proposed changes to the B2B Service Order Exception Codes.	The IEC notes the Participant's support.
55	Energy Australia	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	EA agree with the proposed changes to the B2B Service Order Response Exception Codes	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
56	Energy Queensland	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Energy Queensland does not agree with the new value of 'Comms4A', specifically, the proposed usage of this new exception code with a ServiceOrderStatus of 'Partially Completed'. In our view, if a meter has been successfully installed, the service order (SO) should be recognised as 'Completed', with no exception code applied. Where the SO is not able to be completed, the SO would be 'Not Completed'. If this were for example, a result of the customer refusing the installation of communications enabled metern, the proposed exception code could be applied. Where a customer refuses the installation of communications enabled meters, once the Metering Provider (MP) is on-site, the meterisg works would not be completed without contacting with the retailer to confirm 'Customer Refusal', and as such, work would either be 'Completed' or 'Not Completed' but not 'Partially Completed'.nNoting the above exception, Energy Queensland agrees with the remainder of the marked-up changes as detailed in table 5 of the B2B Procedure – Service Order Process.	The IEC notes the participant's comments to COMMS4A exception code. The IEC agrees and has removed the proposed field. It has included a new exception code of Comms Refused with a Not Complete status instead.
57	Evoenergy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Yes	The IEC notes the Participant's support.
58	Intellihub	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	We believe the exception code of 'Shared Fuse - Scoping Required' is not required because 'Shared Supply Point' already exists. As per the draft rule the DNSP is responsible for determining if the one-in-all-in process is required, as opposed to the MP. We suggest the B2B Procedure be aligned with the draft rule to allow participants to better meet their regulatory obligations and where possible to have a consistent process for all shared fuse scenarios. Therefore we suggest the exception code of 'Shared Fuse - Scoping Required' be removed and the retailer always raise a Temporary Isolation -Scoping Request when they receive an exception code of 'Shared Supply Point'.	The IEC notes the Participant's comments. The IEC has undertaken extensive evaluation of the shared fuse requirements and determined that there is value in providing both exception codes.

Item #	Participant Name	Topic	Question	Comments	IEC response
59	Origin Energy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	**Table 5 *ExceptionCodes* Usage Rules** **Value** | **Definition** | **Used with ServiceOrderStatus** Customer On-Site | There is a Customer at Site and the Site was not de-energised. | ~~Limited to a physical De-energisation ServiceOrderRequests with the status of 'Not Completed'.~~ Not allowed for De-energisation ServiceOrderRequests with *ServiceOrderSubType* of "Remove Fuse" or "Pillar-Box, PitorPole-Top" and De-energisation Reason "Non-Payment (DNP)". It should be allowed for all de-en scenarios, where applicable. Errata fix: Not Completed should not be struck-off. Throughout the Service Order Processes Procedure, there is inconsistent use of terminology, i.e. *ExceptionCodes* and *ExceptionCode* and *exception codes*. Need to verify the correct field name.	The IEC notes the Participant's submission and agrees. Reversion of 'Not completed' accepted.
60	PlusES	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	PLUS ES supports in principle that the proposed B2B Service Order Response Exception Codes will drive efficiencies. We do have feedback against the proposed which we have captured in Section 2, of our response.	The IEC notes the Participant's support. The IEC notes the Participant's response and have provided responses to items raised below.
61	Red/Lumo Energy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	Red and Lumo support the additional Exception Codes and amended use of the specified Exception Codes to better communicate the reason a service could not be completed to the retailer and the customer.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
62	SAPN	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.
63	TasNetworks	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed changes to the S/O response exception codes to primarily assist with communication between metering service providers and retailers. TasNetworks recommends amending the definition of 'Customer On-Site' in Table 5 (clause 2.15) from 'There is a Customer at Site and the Site was not de-energised.' to 'There is a Customer at Site resulting in the requested work not being completed.' The 'Used with ServiceOrderStatus' column should also be populated with 'Not Completed.' TasNetworks recommends amending the definition of 'Sensitive Load' in Table 5 (clause 2.15) from 'Sensitive load and did not de-energise.' to 'Sensitive load resulting in requested work not being completed.' TasNetworks recommends amending the definition of 'Life Support' in Table 5 (clause 2.15) from 'Life Support Customer and did not de-energise.' to 'Life Support Customer resulting in requested work not being completed.' TasNetworks recommends adding 'Comms4A' to the list of available ExceptionCode values in Table 14 (clause 4.2) when the ServiceOrderStatus is "Partially Completed " to align with its use as defined in Table 5. In Table 14 (clause 4.2) the list of defect exception codes in the RecipientReference field incorrectly refers to 'Table 4a of the B2B Procedure Customer and Site Details.' TasNetworks recommends this be amended to be 'Table 8 of the B2B Procedure: Customer and Site Details Notification Process.'	The IEC notes the Participant's support. The IEC agrees with the editorial changes and the reversion of 'Not completed' is accepted. The IEC agrees with this editorial change. The IEC agrees with this editorial change. The IEC has revised Table 14 and amended accordingly. The IEC has revised Table 14 and amended accordingly.

Item #	Participant Name	Topic	Question	Comments	IEC response
64	United Energy	2.1.4 Defects process	Question 4: Do you agree with the proposed changes to the B2B Service Order Response Exception Codes? If no, please provide your reasoning and preferred changes.	United Energy seeks clarification on the new proposed Service Order Response Exception Codes only apply to the new proposed Service Order Sub Types 'Temporary Isolation -Scoping Request' and 'Temporary Isolation – One In All In'.	The IEC notes the Participant's comments. The application of the new proposed exception codes is not limited only to the new proposed SO subtypes.
65	AGL	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No	The IEC notes the Participant's comment.
66	Alinta Energy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.
67	Ausgrid	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
68	Bluecurrent	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
69	Citipower, Powercor	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.
70	Endeavor Energy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
71	Energy Australia	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
72	Energy Queensland	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.
73	Evoenergy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Yes. Tampering with an existing B2B transaction with important metering location details is a high risk as this existing information may be lost. A new B2B between the Initiator and Recipient parties (as this will only encompass FRMP and MC).	The IEC notes the Participants preference for a new B2B transaction for Defect Management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
74	Intellihub	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	We wish to suggest additional exception codes, see Appendix A below, so the reason for the service order not being completed can be communicated effectively (noting that usually this will often drive a process to remove the barrier and allow the service order to be raised again).	The IEC notes the Participant's response and have provided responses to items raised below.

Item #	Participant Name	Topic	Question	Comments	IEC response
75	Origin Energy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Agree with the proposed approach	The IEC notes the Participant's support.
76	PlusES	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No alternative options outside the feedback provided in Section 2.	The IEC notes the Participant's response and have provided responses to items raised below.
77	Red/Lumo Energy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Red and Lumo have not identified a better approach at this time.	The IEC notes the Participant's comment.
78	SAPN	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
79	TasNetworks	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.
80	United Energy	2.1.4 Defects process	Question 5: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.

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<td>81</td>
<td>AGL</td>
<td>2.1.4 Defects process</td>
<td>Question 6:

Please indicate your preference for sending and receiving Nature-of-defect information, between:

1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures,

2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.</td>
<td>AGL strongly supports the introduction of two new B2B transactions, akin to the PMD/VMD. AGL provides a copy of the draft transactions in this consultation at the end of this response.

AGL considers that altering of the SAN/SAR would pose additional challenges into existing processes, as well as substantial time and effort in managing the system logic, compared to a new, simplified transaction, while also complicating the reasons in which a SAN/SAR is being requested/issued.

However, the introduction of new transactions would create a clear separation and allow for easy identification on why transactions have been issued/requested and allow for appropriate reporting.

<u>Appendix – AGL Proposed Defect Transaction</u>

R = Required (must be provided if this information is available or has changed).
O = Optional (may be provided and should be used if provided).
N = Not required (not required and may be ignored if provided).

<u>ProvideDefectInformation Data</u>

(1) Initiators must ensure that the <u>ProvideDefectInformaiton</u> conforms to the usage, format and definitional rules detailed in table 7:
T 1 <u>ProvideMeterDataRequest</u> Data
<table>
<tr><th>Field</th><th>Format</th><th>Use</th><th>Definition</th></tr>
<tr><td>InitiatorRole</td><td>VarChar(4)</td><td>M</td><td>The Initiator's Role requesting the MDFF Data. Participant Role as published in MSATS.</td></tr>
<tr><td>RequestID</td><td>VarChar(15)</td><td>M</td><td>Initiator defined reference, used for reference and tracking. Must be a new (unused) number, unique for the Initiator.</td></tr>
<tr><td>NMI</td><td>Char(10)</td><td>M</td><td>NMI for the connection point missing data.</td></tr>
<tr><td>NMIChecksum</td><td>Char(1)</td><td>M</td><td>NMI Checksum for the connection point missing data.</td></tr>
</table>
<u>VerifyMeterDataRequest Data</u>

(3) Initiators must ensure that the <u>VerifyMeterDataRequest</u> conforms to the usage, format and definitional rules detailed in table 8:
U 1 <u>VerifyMeterDataRequest</u> Data
<table>
<tr><th>Field</th><th>Format</th><th>Use</th><th>Definition</th></tr>
</table></td>
<td>The IEC notes the Participants preference for a new B2B transaction for Defect Management.

The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.</td>
</tr>
</table>

<table>
<tr><th>Item #</th><th>Participant Name</th><th>Topic</th><th>Question</th><th>Comments</th><th>IEC response</th></tr>
<tr><td></td><td></td><td></td><td></td><td>
<table>
<tr><td>InitiatorRole</td><td>VarChar(4)</td><td>M</td><td>The market role of the Initiator querying the MDFF Data. Participant Role as published in MSATS.</td></tr>
<tr><td>RequestID</td><td>VarChar(15)</td><td>M</td><td>Initiator defined reference, used for reference and tracking. Must be a new (unused) number, unique for the Initiator.</td></tr>
<tr><td>NMI</td><td>Char(10)</td><td>M</td><td>NMI for the connection point being queried.</td></tr>
<tr><td>NMIChecksum</td><td>Char(1)</td><td>M</td><td>NMI Checksum for the connection point.</td></tr>
<tr><td>Defect Issue Date</td><td>Date</td><td>M</td><td>The date the defect was issued to the Customer</td></tr>
<tr><td>Identified Defect</td><td>VARCHAR (??)</td><td>M</td><td>The prime defect identified for the site</td></tr>
</table>
</td><td></td></tr>
<tr><td>82</td><td>Alinta Energy</td><td>2.1.4 Defects process</td><td>Question 6:
Please indicate your preference for sending and receiving Nature-of-defect information, between:
1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures,
2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.</td><td>Alinta supports option 1.</td><td>The IEC notes the Participant's support to modify the SAN/SAR transaction.
The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.</td></tr>
</table>

Item #	Participant Name	Topic	Question	Comments	IEC response
83	Ausgrid	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Ausgrid supports option 2.	The IEC notes the Participants preference for a new B2B transaction for Defect Management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
84	Bluecurrent	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Option 1.	The IEC notes the Participant's support of to modify the SAN/SAR transaction. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
85	Citipower, Powercor	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	CitiPower Powercor supports option 2	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
86	Endeavor Energy	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	The introduction of new B2B transactions dedicated to requesting and receiving nature-of-defect information would be preferred.	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
87	Energy Australia	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	EA agree with using the modified SAR & SAN B2B transactions	The IEC notes the Participant's support of to modify the SAN/SAR transaction. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
88	Energy Queensland	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Energy Queensland suggests that if the defect type/nature of defect detail is not able to be captured in MSATS procedures, for example, using a defect type 'enumeration – preferred', our preference for the sending/receiving of the nature of defect detail, would be via the proposed modified SAR/SAN transaction.	The IEC notes the Participant's support of to modify the SAN/SAR transaction. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
89	Evoenergy	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Prefer 2	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
90	Intellihub	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Our first preference is to have the nature of defect information populated in MSATS as this will provide a more effective way to communicate this information to entitled participants. If the defect information is not available in MSATS then we suggest utilising the SAR and SAN with a new field added for the defect information, which will allow for access, hazard and defects to be communicated within one request and response process.	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

91	Origin Energy	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Origin's preference will be to introduce two new transactions to record this information. The reasons are as follows: - Existing field will have to be leveraged to store both Hazard and Defect information, which could lead to potential loss of data and version control issues. - This could cause confusion when communicating the issue with customers (unable to differentiate hazard vs defect issues) and potential errors when updating the same. o For example – Actual Hazard could be "Dog" and Defect could be "None" so unless we make any changes to the way we store information in our source system and split it based on the values from the same field (which would be complex), it would record "Dog None." - Agree with the enumerated values to classify the nature of defect. However this field alone would not suffice conversation with customer, so we suggest free text to record additional details which could be an optional field. - We recommend the structure of new transactions as below: DefectInformationRequest Data Field Format Use Definition/Comments NMI CHAR(10) M NMI NMIChecksum CHAR(1) O NMI Checksum Reason VARCHAR(40) M The Initiator should provide a Reason for the request in this field, Allowed Values: • New Retailer for site • Nature of Defect • Other Note: Where the initiator is a new Retailer requesting defect information from the recipient, it should use the value of 'New Retailer for site'	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

				Where the existing Retailer is seeking Defect Information it should use the value of 'Nature of Defect' SpecialNotes VARCHAR(240) O/M Any additional information the Initiator wishes to convey to the Recipient. Mandatory if Reason is "Other" DefectInformationResponse Data Field Format Use Definition/Comments NMI CHAR(10) M NMI NMIChecksum CHAR(1) O NMI Checksum DefectInformation VARCHAR(40) M This field repeats to allow the reporting of multiple defects. Standard values One or more of the following standard values in bold can be used, where applicable: • ASBESTOS means Friable Asbestos is present and must be removed • PANELNCOM means Meter panel is non-compliant and must be upgraded • PANELLOC means current location of meter panel is non-complaint and must be relocated • NOSPACE means the existing metering installation cannot accommodate all metering equipment and must be upgraded • NOFUSE means the current metering installation has no service fuse present or the service fuse cannot be safely operated. • ISONCOM means Isolation device (non-service fuse) is present but cannot be operated. • WIRINGDET means damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables	

Item #	Participant Name	Topic	Question	Comments	IEC response
				• LIVEWIRING means suspected exposed terminals or parts behind panel making opening of panel unsafe. • WIRINGNCOM means non-compliant wiring identified including earthing system issues that must be repaired • BOXDAMAGED means meter box is damaged or not weather proof. • OBSTRUCTION means vegetation or other material is impeding safe access to metering installation. • NONE used where no defect code is known LastModifiedDateTime DATETIME M Date and time that the record was updated in the Initiator's system. SpecialNotes VARCHAR(240) O Any additional information the Recipient wishes to convey to the Initiator. Any information that does not require an electrician to rectify the defect could be provided in this field instead. E.g. OBSTRUCTION means vegetation or other material is impeding safe access to metering installation.	
92	PlusES	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	For the reasons provided above, the complexity introduced, and the additional resourcing required to make the SAR/SAN option 'fit for purpose', PLUS ES' preference would be for 2 new B2B transactions.	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
93	Red/Lumo Energy	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Use of a modified SAR/SAN with a new enumeration for nature-of-defect is preferable to new B2B transactions dedicated to providing nature-of-defect information. (Noting our preference is for the nature of the defect to be NMI Standing Data: If the AEMC does not specify this, then we need to obtain and\or receive the nature of defect via B2B. Ideally we would receive this from the current MC or DNSP of a site, noting they have been provided this information by the OriginalMC or a previous retailer.)	The IEC notes the Participant's support of to modify the SAN/SAR transaction. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
94	SAPN	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	Comparing to sending and receiving the Nature-of-Defect information via B2B transactions, SAPN sees having the data maintained in MSATS and sending and receiving the data via B2M transactions would be a more efficient approach, as well as allowing better data consistency. However, if the data cannot be maintained in MSATS and exchanged via B2M transactions and must be exchanged via B2B transactions, then SAPN sees option 2 would be a less prefer option comparing to option 1.	The IEC notes the Participant's support of to modify the SAN/SAR transaction. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
95	TasNetworks	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	TasNetworks does not agree with the proposed changes to the SAR/SAN process. The changes as documented will have unnecessary impacts on DNSPs in terms of the processes that would be needed to modified in order to cater for the changes. DNSPs would need to change validation rules for inbound SARs to reject them when reason code 'Nature of Defect' may be received. Additionally, changing the hazard field from mandatory to optional could also result in hazard details not being provided when unsolicited SANs are provided, again requiring change to DNSP validations and downstream processes. TasNetworks recommends that if the SAR/SAN is to be used, then changes should be limited, to ensure the existing process can be preserved. This could be achieved by using existing reason codes, retaining hazard as mandatory, and adding the new hazard descriptions but noting that these are not valid when sending a SAN to the DNSP. TasNetworks does not support the introduction of two new B2B transactions as an alternative. We believe that the volume of its use would be insufficient to substantiate the cost for AEMO and industry to develop and implement the new B2B transactions.	The IEC notes the Participants comments. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
96	United Energy	2.1.4 Defects process	Question 6: Please indicate your preference for sending and receiving Nature-of-defect information, between: 1) Using modified SAR and SAN as described in this Issues Paper and marked up procedures, 2) Introducing two new B2B transactions dedicated to requesting and receiving nature-of-defect information.	United Energy supports option 2	The IEC notes the Participants preference for a new B2B transaction for Defect management. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
97	PLUSES	2.1.4 Defects process	General Feedback	PLUS ES supports that providing the defect type in MSATS and making it available to authorised parties is the most optimum communication mechanism for market participants. A B2B transaction to communicate the defect type does not deliver a streamlined and efficient B2B process, for the following reasons: MSATS – Will cater for all scenarios. Once the defect type has been uploaded in MSATS, all associated parties will have access to the defect type. This would cater for FRMP churn and/or MC churn scenarios. The benefits of expanding the defect process beyond the scope of legacy meters has been discussed and generally agreed. The MSATS solution provides a more robust long term solution. B2B – Where a FRMP churns into a NMI with a defect 'flag' they may require the defect type for more effective communications with their customer. They will need to request the defect type from the MC who identified the defect. The B2B option does not cater for use cases where the MC who identified the defect has churned away from the NMI. They no longer have visibility to the NMI standing data to determine/validate if the requesting party is associated to the NMI. Providing the defect type in this scenario has Privacy Act implications, where compliance interpretations may vary between participants. Some MCs may provide the details others may not. The proposed SAR/SAN B2B solution to communicate defect type is a minimum viable option which has multipurposed a Hazard field to incorporate defects which *prevent* the installation of a meter. This has resulted in two separate outcomes for this one field, depending on the value. It requires the recipient of the SAN to build logic against each standard value to differentiate between 'information only' Hazards versus 'action required' Defects.	The IEC notes the participant's feedback. The IEC notes the Participants comment on maintaining the defect type in MSATS. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

98	AGL	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Largely we agree with the proposed procedures, however we have feedback and questions for the B2BWG in the application of the Shared Fusing process. Step 0 – We would like clarity from participants on the use cases of existing TIGS Service Orders compared to Temporary Isolation - Scoping Required (TISR) & Temporary Isolation One in All In (TIOIAI). IIn some cases, it may already be known if an NMI is shared supply - would a retailer be expected to raise a TISR and follow the full Shared Fusing process, or does a retailer use the existing TIGS processes? If the existing TIGS processes will remain in effect, confirming the use cases is vital, particularly in scenarios of urgent meter upgrades or hot water concerns. It may be suitable to include guiding notes on each service order to ensure correct use.IStep 3 The proposed changes involve using the MFIN Notes field and concatenation to manage the Coordinated Interruption ID. We recommend the creation of a new field to store this data appropriately and avoid potential confusion regarding use cases of certain fields. Step 4 We are seeking confirmation that with the introduction of the proposed B2B changes, that any email processes existing today to notify a retailer/MC of an interruption date for a TIGS order would be retired. Like our feedback in Step 3, we believe that a new field should be created for the Coordinated Interruption ID, rather than using the FormNumber field. Additionally, we are seeking confirmation that if an interruption is deferred, all open service orders in the Shared Supply Process need to be cancelled and re-raised. This appears to be the expected response as a new interruption ID would be issued, however we would like feedback from participants on this. A new service order would have additional benefit as there may be customer churn in between original dates which would necessitate cancelling of respective service orders.	The IEC notes the Participant's comments. Step 0: The IEC agrees and the B2B Procedure SO Process have been updated. Step 3: The IEC has decided to not create new fields in the MFIN. To address the risk of confusion, the definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework'. Step 4: The IEC notes that the enhancements made to the B2B Procedure SO Process are in support of the new Shared Fusing Meter Replacement Procedure and does not propose changes to the existing TIGS process. Coordinated Interruption ID: See comment – Step 3 Additional comments: The IEC agrees and the B2B Procedure SO

Item #	Participant Name	Topic	Question	Comments	IEC response
					Process has been updated.
99	Alinta Energy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposed change, ensuring that this covers all meter exchanges (LMRP, Customer Initiated, Family Failure etc).	The IEC notes the Participant's support.
100	Ausgrid	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Ausgrid supports this procedure change. Ausgrid believes further consideration should be given to additional fields to include original MC and the Coordinated Interruption ID' in the meter malfunction notification raised by the LNSP.	The IEC notes the Participant's support. The IEC has decided to not create new fields in the MFIN.
101	Bluecurrent	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
102	Citipower, Powercor	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor does not consider the proposed change to be applicable to Victorian distributors. Note: new Service Order Sub Types have not been included in the draft B2B Procedure Service Order v3.9 section 2.17 Multiple Service Orders.	The IEC notes the Participant's comments. With regards to section 2.17, tables 7 and 8 has been updated to make it clearer that the subtype is 'Temporary Isolation - All'

Item #	Participant Name	Topic	Question	Comments	IEC response
103	Endeavor Energy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes, we agree with the proposed procedure changes.	The IEC notes the Participant's support.
104	Energy Australia	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	EA is not convinced that this shared fuse option is workable.	The IEC notes the Participant's comments. The IEC notes the Rules define the process that must be followed when there is a shared fuse for a small customer and new service order subtypes have been introduced to support this new process.
105	Energy Queensland	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Energy Queensland has concerns with the wording in Step 1 and Step 5 of the Shared Fusing Meter Replacement Procedure and makes the following suggested edits which for ease are italicised and underlined: Step 1 - MP discovers shared fusing: An MP discovers meters on a shared fuse, where the DNSP is required to attend to undertake the outage. The MP then must contact the Retailer that authorised the site visit and trigger the Procedure. These metering parties are referred to as the 'Original MC' under the Procedure. Our rationale for these additional words is to capture instances where the MP can isolate under a shared fuse arrangement. For example, there may only be one retailer involved for all customers. Step 5 - Retailers All retailers deemed to be participating raises a new SSW ('Temporary Isolation – One In All In') to confirm their participation in the scheduled outage with the DNSP. Our rationale for these suggestions is to ensure all retailers involved in multi dwelling meter replacements are required to participate.	The IEC notes the Participant's comments. The steps in the Issues Paper are not part of the B2B Procedures. The IEC agrees clarity is required and the B2B Procedures have been updated.

Item #	Participant Name	Topic	Question	Comments	IEC response
106	Evoenergy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Agree	The IEC notes the Participant's support.

107	Intellihub	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Glossary and Framework We suggest the following terms be defined in the glossary: Original MC Participant ID: the participant id of the Metering Coordinator who identified a shared fuse as per clause 7.8.10D of the NER Coordinated Interruption ID: an id that comprise of two information separated by - as a delimiter. The first information is a unique id from the DNSP denoting a job number for a temporary isolation job. The second information is the number of NMIs that requires a meter exchange under the temporary isolation job. For example, 1234567890-10 where 1234567890 is a unique id from the DNSP and 10 is the number of NMIs that requires a meter exchange. Note for a job that requires a temporary isolation over multiple days then the unique id must be different for each day and the number of NMIs must be the number of NMIs that requires a meter exchange for that day. Service Order Process Table 3 Service Order Types and Subtypes: Temporary Isolation - Scoping Request subtype: Replace 'and can be successfully completed' with 'and has not identified a defect'. We believe this is more reflective of the criteria for this service order sub type. Temporary Isolation - One In All In subtype: suggest description be 'DNSP is requested to proceed with the temporary isolation for a one in all in process'. We believe this is more reflective of the usage for this service order sub type. Clause 2.6.a.ii: We suggest this clause be reworded to be clearer on what must be done and when it must be done. We suggest this clause be reworded to (note, this suggestion is made on the basis that the above suggestion to remove the exception code of 'Shared Fuse - Scoping Required' is accepted. If this suggestion is not accepted then we believe another Regulatory Classification value is required e.g. a new value of 'One In All In'): When the Service Order is 'Metering Service Works' and the Regulatory Classification value is 'Shared Fuse' then the Initiator must: • populate the ScheduledDate in the service order with the StartDate provided by the DNSP in the MFIN OWN	The IEC notes the Participant's comments. Glossary and Framework: The IEC agrees and to address the risk of confusion the definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework'. Table 3 Service Order Types and Subtypes: The IEC has updated the 'Description' and 'Description of Use' to make it clearer and more concise. Temporary Isolation - One In All In subtype: The IEC has updated the 'Description' and 'Description of Use' to make it clearer and more concise. Clause 2.6.a.ii: The IEC agrees and reverted clause 2.6 (a) to its original wording.

				• populate the CustomerPreferredDateAndTime in the service order with the StartDate and StartTime provided by the DNSP in the MFIN OWN Table 13 Transaction table FormNumber: We believe the Coordinated Interruption ID should not be in the Form Number field because currently this field is required to be populated for an Exchange Meter service order which means there may be a conflict in having to provide two different information in the same field. We suggest the Coordinated Interruption ID be populated in the Special Instructions field because it will also allow for the duration of the temporary isolation to be communicated. Therefore, we suggest the following be added to the Special Instructions field: Mandatory when the Service Order is 'Metering Service Works' and the RegClassification is 'Shared Fuse'. The initiator must, as the first characters within this field, provide the Coordinated Interruption ID and the Duration provided by the DNSP in the MFIN OWN separated by # as the delimiter. For example: 1234567890-10#08:00# Mandatory when subtype is Temporary Isolation – One In All In. The initiator must, as the first characters within this field, provide the Coordinated Interruption ID provided by the DNSP in the MFIN OWN with # as the end delimiter. For example: 1234567890-10# Co-ordinatingContactName: Should say: must be populated with the Original MC Participant ID for 'Temporary Isolation – Scoping Request'. We don't believe this information is required for a Temporary Isolation – One In All In subtype. One Way Notification Process Planned Interruption Notification (PIN):	FormNumber: The IEC has decided using the Form Number field will not deliver a conflict to communicate the Coordinated Interruption ID. To address the risk of confusion the definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework'. Co-ordinatingContactName: The IEC agrees the definition should be made clearer and has updated the B2B Procedure accordingly Planned Interruption Notification (PIN): The

Item #	Participant Name	Topic	Question	Comments	IEC response
				ReasonForInter field: the note under 'Distribution Works' is not appropriate in the procedure because this describes how a retailer may treat this value. We suggest this note be removed from the procedure (or if desired it could be added to the B2B Guide). Meter Fault and Issue Notification (MFIN): Notes field: suggest that this be made clearer Mandatory when ReasonForNotice of 'Other' or 'One In All In' is used. When ReasonForNotice of 'One In All In' is used then the initiator must, as the first characters within this field, provide the Coordinated Interruption ID and the Original MC Participant ID separated by # as the delimiter. For example: 123467890-10#MYMC# Note for a job that requires a temporary isolation over multiple days then the unique id must be different for each day and the number of NMIs must be the number of NMIs that requires a meter exchange for that day.	IEC agrees and has removed the note. Meter Fault and Issue Notification (MFIN): The IEC has reviewed, and the B2B Procedure has been updated accordingly. The definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework' and the MFIN Notes field has been updated to make it clearer.

Item #	Participant Name	Topic	Question	Comments	IEC response
108	Origin Energy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Origin agrees with the proposed approach however recommends adding a new value of 'One In All In' as ReasonForInter field, instead of repurposing 'Distribution Works' of the PIN transaction.	The IEC notes the Participant's comments. The IEC has assessed feedback from respondents and agree that the Procedure should not mandate the value of 'distribution works', or any other value, for the *ReasonForInterruption* field when a PIN is sent for the One In All In process. The proposed changes have been reverted.

Item #	Participant Name	Topic	Question	Comments	IEC response
109	PlusES	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	PLUS ES generally supports most of the procedure changes. We do not support the following: • Exception code – Shared Fuse-Scoping Required • Requiring the MP to send a reason code of Distribution Works in the PIN, to allow separation from other PINs, so as to prevent the issuing of planned outage notifications to customers. Details have been provided in the relevant sections of our response below.	The IEC notes the Participant's comments. Exception code – Shared Fuse-Scoping Required: The IEC has assessed and agreed that the Shared Fuse-Scoping Required exception code adds value and will be retained. PIN: The IEC has assessed feedback from respondents and agree that the Procedure should not mandate the value of 'distribution works', or any other value, for the *ReasonForInterruption* field when a PIN is sent for the One In All In process. The proposed changes have been reverted.

Item #	Participant Name	Topic	Question	Comments	IEC response
110	Red/Lumo Energy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	While the Shared Fusing Meter Replacement Procedure is predicted to apply to approximately 40% of meters in two NSW DNSP areas, the number of coordinated temporary isolations of group supply required to exchange these meters should be significantly fewer as multiple meters will be exchanged during the same isolation. Is the communication of Scoping and One-In-All-In isolations better managed through a different method such as new PurposeOfRequest enumerations. e.g. SSW-TIGS with PurposeOfRequest as 'Scoping Shared Fuse' or 'One-In-All-In' clearly delineates the situation without requiring additional service order subtypes which will be used for a small and dwindling percentage of the NEM. Red and Lumo support: The use of 'Coordinated Interruption ID' in the FormNumber field when raising temporary isolation for shared fusing investigation or meter exchanges under a Shared Fusing Meter Replacement Procedure The inclusion of the 'OriginalMC' as the Co-ordinatingContactName when a temporary isolation for shared fusing is required.	The IEC notes the Participant's comments. The new Service Order Subtypes are required to support Shared Fusing Meter Replacement Procedure. Coordinated Interruption ID & Original MC: The IEC notes the Participant's support.
111	SAPN	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
112	TasNetworks	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Whilst TasNetworks acknowledges that the proposed procedure change may have merit in distribution areas where large volumes of legacy meters remain in service, TasNetworks is unlikely to adopt the new procedure, given that over seventy-five per cent of customers In Tasmania have already been supplied with an advanced meter. TasNetworks has implemented a similar procedure utilising existing service order types (miscellaneous for scoping, and the temporary isolation-group supply). As TasNetworks continues progression towards its 2026 smart meter deployment completion timeline, the cost of implementing system and process changes in line with the proposed changes is exacerbated due to likely minimal use. TasNetworks communicates outage information to affected retailers via email, which we will likely continue in lieu of the proposed MFIN process. We believe the process we have in place is satisfactory given the market conditions and remaining number of legacy meters in Tasmania. It is noted that even if TasNetworks does not utilise the modified procedure for the replacement of shared fusing meters, TasNetworks is likely to incur costs to ensure our system rejects the proposed two new service order subtypes. TasNetworks recommends amendments to the changes inserted to the 'Supply Service Works' completion times in Table 12: - Remove the reference to 'NECF' as this is incorrect (Guidance Note 4 refers to the NER). Remove the paragraph referring to Temporary Isolation – One In All In as under the draft rule this refers to The Shared Fusing Meter Replacement Date scheduling period, not the timing for completion of a service request.	The IEC notes the Participant's comments. and have tried to minimise changes whilst balancing the need to have an effective and efficient B2B framework for jurisdictions that are expecting a high volume of B2B communications. The IEC agrees with the removal of 'NECF' and references to 'Temporary Isolation – One In All In' in Table 12
113	United Energy	2.1.7 Shared Fusing Meter Replacement	Question 7: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	United Energy does not consider the proposed change to be applicable to Victorian distributors. Note: new Service Order Sub Types have not been included in the draft B2B Procedure Service Order v3.9 section 2.17 Multiple Service Orders.	The IEC notes the Participant's comments. With regards to section 2.17, tables 7 and 8 has been updated to make it clearer that the subtype is 'Temporary Isolation - All'.

Item #	Participant Name	Topic	Question	Comments	IEC response
114	AGL	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Outside feedback already provided, no.	The IEC notes the Participant's comment.
115	Alinta Energy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.
116	Ausgrid	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
117	Bluecurrent	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
118	Citipower, Powercor	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.
119	Endeavor Energy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
120	Energy Australia	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	There needs to be prework done by the distributors that have shared fusing as part of their inventory. Where possible these sites need to have isolation switches installed before the meters are replaced. This can be completed before the rules take effect or before the roll out to a postcode area. This infrastructure is old and all parties need to be responsible for updating and the end result of having new meters installed for customers in mind with the final solution.	The IEC notes the Participant's comments. The suggestion to having a different process/approach is not in scope of this B2B consultation.

Item #	Participant Name	Topic	Question	Comments	IEC response
121	Energy Queensland	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland seeks clarification on the process when a retailer, in response to an MFIN triggered by a "one-in-all-in" meter isolation scope has not sent the SSW 'temporary isolation' request for the "one-in-all-in" instance. For example, does the retailer have the option to not be involved in the "one-in-all-in" meter isolation scope, or is each retailer required to participate. Energy Queensland also seeks clarification on who is responsible for the proportionate cost of isolation for each National Metering Identifier (NMI) if a retailer does not respond to the Meter Fault and Issue Notification with an SSW TI for their associated NMI(s). We understand the intent is that the cost associated with the entire temporary isolation or group supply will be apportioned across all affected NMIs, and receipt of the SSW TIs will be critical in the splitting of the costs. However, for clarity, additional documentation is required where a retailer has impacted NMI(s) but has not submitted the required SSW TI.	The IEC notes the Participant's comments. The IEC have updated the B2B Procedure SO Process accordingly. With regards to retailer participation, the Rule defines this, and Retailers should consider their Rule obligations. With regards to charges by networks, this is out of scope of the B2B Procedures.
122	Evoenergy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
123	Intellihub	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	See above	The IEC notes the Participant's comment.
124	Origin Energy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Origin agrees with the proposed approach	The IEC notes the Participant's comment.
125	PlusES	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Refer to feedback provided in the relevant sections of our response below.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
126	Red/Lumo Energy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Is the communication of Scoping and One-In-All-In isolations better managed through a different method such as new PurposeOfRequest enumerations. e.g. SSW-TIGS with PurposeOfRequest as 'Scoping Shared Fuse' or 'One-In-All-In' clearly delineates the situation without requiring additional service order subtypes which will be used for a small and dwindling percentage of the NEM.	The IEC notes the Participant's comments and have tried to minimise changes whilst balancing the need to have an effective and efficient B2B framework for jurisdictions that are expecting a high volume of B2B communications.
127	SAPN	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
128	TasNetworks	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks believes the existing miscellaneous and temporary isolation-group supply service orders could be adopted instead of introducing two new subtypes. As legacy meter volumes continue to diminish, the use of the existing temporary isolation-group supply service order request will become the norm for undertaking scoping/isolation when meter maintenance/replacement activities are required, as one-in-all-in no longer prevails. TasNetworks also suggests that the proposed new ReasonForNotice value of 'One In All In' in the MFIN may not be required and 'Other' could be utilised. It is anticipated that recipients will need to detect the Coordinated Interruption ID details contained in the Notes, and 'Other" may not be widely used at present.	The IEC notes the Participant's comments and have tried to minimise changes whilst balancing the need to have an effective and efficient B2B framework for jurisdictions that are expecting a high volume of B2B communications. The IEC notes that having a new value of 'One In All In' helps to indicate when certain fields become mandatory, what information to expect in the Notes field and generally explain the intent of the one-way notification.
129	United Energy	2.1.7 Shared Fusing Meter Replacement	Question 8: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
130	AGL	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	AGL supports the principles applied by the IEC in assessing this matter.	The IEC notes the Participant's support.
131	Alinta Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Alinta agrees with the proposed.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
132	Ausgrid	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Agree with change.	The IEC notes the Participant's support.
133	Bluecurrent	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Yes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
134	Citipower, Powercor	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	CitiPower Powercor supports the principles applied by the IEC.	The IEC notes the Participant's support.
135	Endeavor Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Yes we agree with the principles that the IEC have applied in determining proposed procedure and schema change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
136	Energy Australia	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	EA agree with aligning the address fields	The IEC notes the Participant's support.
137	Energy Queensland	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Energy Queensland agrees with the principles that the IEC have applied in determining the proposed procedure and schema changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
138	Evoenergy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Agree	The IEC notes the Participant's support.
139	Intellihub	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.		The IEC notes the Participant has not provided comments.

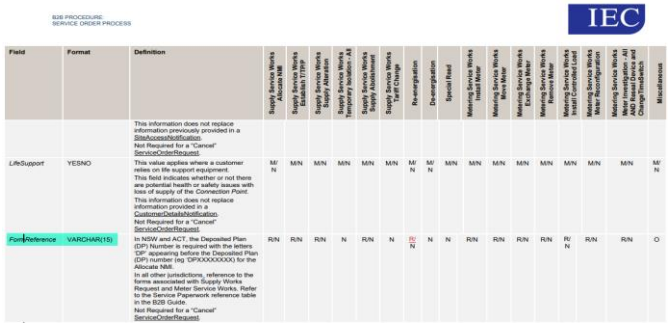
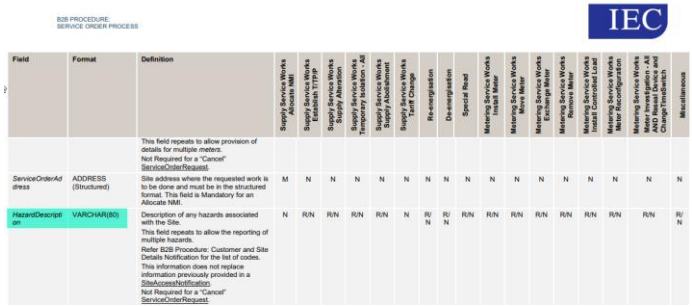
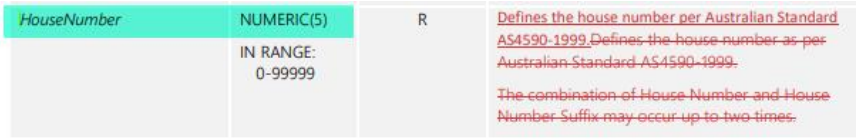
Item #	Participant Name	Topic	Question	Comments	IEC response
140	Origin Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Origin agrees with the proposed principles	The IEC notes the Participant's support.
141	PlusES	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	PLUS ES supports the principles applied by the IEC.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
142	Red/Lumo Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	Red and Lumo agree with the principles that the IEC have applied	The IEC notes the Participant's support.
143	SAPN	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	SAPN supports the principles.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
144	TasNetworks	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	TasNetworks agrees with the principles the IEC has applied.	The IEC notes the Participant's support.
145	United Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 9: Do you agree with the principles that the IEC have applied in determining proposed procedure and schema changes? If no, please provide your reasoning and preferred principles.	United Energy supports the principles applied by the IEC.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
146	AGL	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	AGL supports the proposed procedure and schema changes. AGL notes that any additional or amended enumerations should be managed externally to the Schema to allow easier future management.	The IEC notes the Participant's support.
147	Alinta Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposed.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
148	Ausgrid	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.
149	Bluecurrent	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.

150	Citipower, Powercor	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor supports the proposed changes; however the following changes haven't been reflected in the draft B2B Procedures: • Service Order v3.9, section 4.1 table 13 - *FormReference* proposal to change from 15 to 20 characters  • Service Order v3.9, section 4.1 table 13 – *HazardDescription* proposal to change from 80 to 100 characters  • Technical Delivery Specification v3.9, section 3.4, table 4 – *HouseNumber* proposal to change from 5 to 6 digits  • Technical Delivery Specification v3.9, section 3.4, table 4 - "The combination of House Number and House Number Suffix may occur up to two times" hasn't been deleted from *HouseNumberSuffix*	The IEC notes the Participant's support. The IEC agrees and, the B2B Procedure SO Process has been updated. The IEC agrees and the B2B Procedure SO Process has been updated. For HouseNumber, the IEC is not recommending proceeding with a change from 5 to 6 characters. The proposed increase in field length within the AS standards is primarily due to merging the House Number and House Number Suffix into a single field. Since this particular concatenation method will not be adopted, the extension of the field length is not considered necessary. For HouseNumberSuffix, the IEC is not looking to

Item #	Participant Name	Topic	Question	Comments	IEC response
				HouseNumberSuffix | VARCHAR(1) | R | Defines the house number suffix as per Australian Standard AS4590-1999. The combination of House Number and House Number Suffix may occur up to two times. This field may only contain alphanumeric characters.	remove the ability to define two combinations of House Number and House Number Suffix as under AS4590:2017.1 this remains a valid combination. e.g. 1a - 5b Smith Street
151	Endeavor Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Yes, we agree with the proposed procedure and schema changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
152	Energy Australia	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	EA Agree with the proposed changes	The IEC notes the Participant's support.
153	Energy Queensland	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees with the proposed procedure and schema changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
154	Evoenergy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
155	Intellihub	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.		The IEC notes the Participant has not commented.

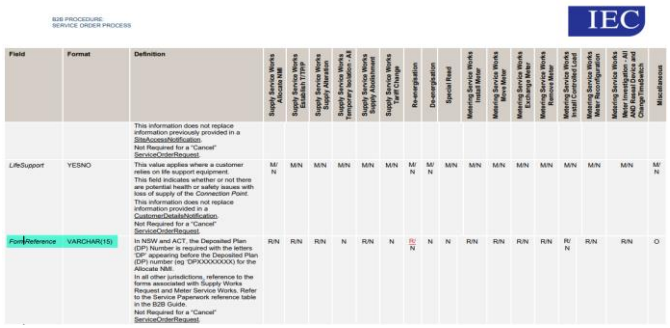
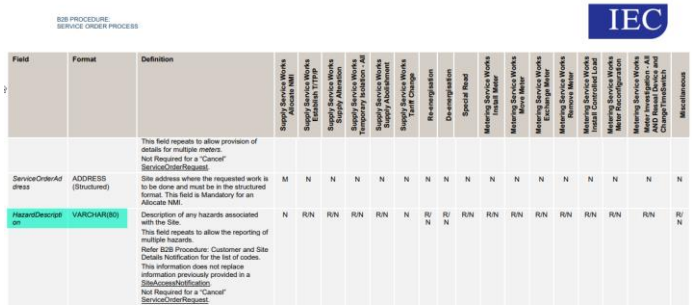
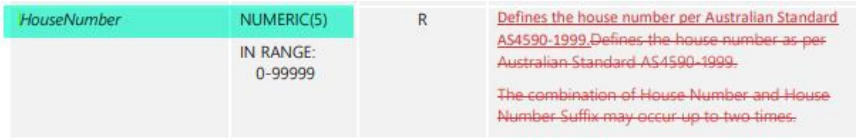
156	Origin Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Origin understands that AEMO is considering aligning the 'address' elements across B2M, B2B and Gas Markets via creation of the Energy Addressing Guide. While these ICFs have been endorsed by the IEC, Origin supports a single release cycle to implement these schema changes across the board to ensure there are no address element mismatches in participants' application systems, especially for those who operate in both electricity and gas markets.	The IEC notes the Participant's comments. The IEC acknowledges Origin's request for a unified release cycle across Gas and NEM fuel types. AEMO, as the market operator, has facilitated coordination where necessary, and the Gas Market Working Group has been engaged to address this issue. As an independent entity, the Gas Market Working Group will consider the specific needs of its members in determining the best approach. The IEC recognises the flexibility available during implementation, given that systems supporting each NEM market segment (B2B and B2M) and the Gas market can concurrently accommodate different aseXML schema versions. This flexibility allows the Gas market and NEM to adopt the new addressing standards according to

Item #	Participant Name	Topic	Question	Comments	IEC response
					the needs of their respective members. However, the IEC notes that the NEM B2B and NEM B2M changes should be synchronised due to the cross-market nature of NEM business processes.
157	PlusES	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	PLUS ES agrees with the proposed procedure and schema changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
158	Red/Lumo Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	Red and Lumo prefer Option 2 as it proposes not to align exactly to AS4590.1:2017 (because it is too detailed and we'd lose some useful formats) but to standardise address elements close to AS4590.1:2017 across B2M and B2B (and Gas markets eventually)	The IEC notes the Participant's support for Option 2.

159	SAPN	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	In Table 7 "Field Lengths and Enumerations Procedural and schema modifications", for the field "FormReference", it is proposed that: 1. As a Procedural change: "CHANGE to B2B Procedure Service Order Process v3.9 > Section 4.1 > Table 13: Field: FormReference Field Format: VARCHAR2(15) > VARCHAR2(20)"; 2. As a Schema change: "CHANGE the MaxLength Value FormReference from 15 to 20 in Electricity_r4n.xsd". However, the proposed changes are not reflected in B2B Procedure Service Order Process v3.9. On the other hand, in the same document the definition of the field "FormNumber" has been updated to include the additional sentence "To be populated with 'Coordinated Interruption ID' when raising SSW 'Temporary Isolation – One In All In' or MSW 'Exchange Meter' under a Shared fusing meter replacement procedure.". Should it be the length of the field "FormNumber" instead of "FormReference" in the B2B Service Order Request be increased from 15 to 20? Furthermore, in B2B Procedure Service Order Process v3.9 the field "FormNumber" are still marked as "N" for Supply Service Works Temporary Isolation – All", which does not reflect the change required for SSW 'Temporary Isolation – One In All In'. Suggest it should be updated as "R/N" instead of "N". Also please specify whether or not any information should be populated in the field "FormReference" for this use case to avoid confusion. Furthermore, the Definition of the field "Notes" in Table 7 MeterFaultAndIssueNotification field values of B2B Procedure One Way Notification Process v3.9 suggested that "Where 'One In All In' is used, the sender should also populate the notes with the Coordinated Interruption ID (Job Number#meters) and initiating MC Participant ID in a concatenated form: Eg nnnnnnnnnn-nn-#MC#". Note: Should an interruption need to rescheduled, a new MFIN is to be sent out with the same Coordinated Interruption ID as the original MFIN". SAPN sees it is better to keeping the same full value and hence also including the MC Participant ID value "#MC#" in the Notes when sending the new MFIN to allow better consistency and avoid extra logic to changing the value. Please advise if there's reason not to. Along the same thinking, SAPN sees the value of the field "FormNumber" in the B2B Service Order Request should follow the same to and be populated with the Coordinated Interruption ID (Job	The IEC notes the Participant's comments. The IEC agrees and has updated the B2B Procedure SO Process. FormNumber field: The IEC has revised and updated the B2B Procedure SO Process accordingly. FormReference field: there is no requirement to populate this field when the FormNumber field is used for the One In All In process. MC Participant ID: The IEC has assessed and updated the B2B Procedure SO Process accordingly. Notes field: The IEC agrees, and the B2B Procedure has been updated. The definition of key terms is also defined in the 'Retail Electricity Market

Item #	Participant Name	Topic	Question	Comments	IEC response
				Number#meters) and initiating MC Participant ID in a concatenated form: Eg nnnnnnnnnn-nn-#MC#, instead of only the Coordinated Interruption ID. Other than the above, SA Power Networks support the proposed change. However, we do not believe there is any urgency to implement this change. Given this change require changes to the schema, SAPN see it should not proceed on its own and wait to be included with other changes where a schema change is justified.	Procedures – Glossary and Framework'
160	TasNetworks	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed procedure and schema changes. TasNetworks notes that the format of the 'FormReference' field in the B2B Procedure: Service Order Process needs to be shown as changed from VARCHAR(15) to VARCHAR(20) as proposed by this ICF.	The IEC notes the Participant's support. The IEC agrees and the B2B Procedure SO Process has been updated.

161	United Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 10: Do you agree with the proposed procedure and schema changes? If no, please provide your reasoning and preferred changes.	United Energy supports the proposed changes; however the following changes haven't been reflected in the draft B2B Procedures: • Service Order v3.9, section 4.1 table 13 - *FormReference* proposal to change from 15 to 20 characters  • Service Order v3.9, section 4.1 table 13 – *HazardDescription* proposal to change from 80 to 100 characters  • Technical Delivery Specification v3.9, section 3.4, table 4 – *HouseNumber* proposal to change from 5 to 6 digits  • Technical Delivery Specification v3.9, section 3.4, table 4 - "The combination of House Number and House Number Suffix may occur up to two times" hasn't been deleted from *HouseNumberSuffix*	The IEC notes the Participant's support. The IEC agrees and, the B2B Procedure SO Process has been updated. The IEC agrees and the B2B Procedure SO Process has been updated. For HouseNumber, the IEC is recommending to not proceed with a change from 5 to 6 characters. The proposed increase in field length within the AS standards is primarily due to merging the House Number and House Number Suffix into a single field. Since this particular concatenation method will not be adopted, the extension of the field length is not considered necessary. For HouseNumberSuffix, the IEC is not looking to remove the ability to

Item #	Participant Name	Topic	Question	Comments	IEC response
				HouseNumberSuffix VARCHAR(1) R Defines the house number suffix as per Australian Standard AS4590-1999. The combination of House Number and House Number Suffix may occur up to two times. This field may only contain alphanumeric characters.	define two combinations of House Number and House Number Suffix as under AS4590:2017.1 this remains a valid combination. e.g. 1a - 5b Smith Street
162	AGL	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	AGL has not identified further options at this time. AGL does note, that until the AEMC releases its final Rule, that the feedback on this submission may need review when that Final Decision is released.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
163	Alinta Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Alinta agrees with the proposed.	The IEC notes the Participant's comment.
164	Ausgrid	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
165	Bluecurrent	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
166	Citipower, Powercor	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	CitiPower Powercor strongly recommends proposed schema changes are bundled with the AEMC accelerate smart meter rollout changes to minimise unnecessary schema changes.	The IEC notes the Participant's comment. The IEC agrees and has included this ICF with the ASMD changes.

Item #	Participant Name	Topic	Question	Comments	IEC response
167	Endeavor Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
168	Energy Australia	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
169	Energy Queensland	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.
170	Evoenergy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
171	Intellihub	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
172	Origin Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Origin supports implementing the address field element changes across B2B, B2M and Gas Markets altogether.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
173	PlusES	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
174	Red/Lumo Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Red and Lumo support the proposed approach.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
175	SAPN	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Nothing further other than what have been provided in the response for Question 10.	The IEC notes the Participant's comment.
176	TasNetworks	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
177	United Energy	2.2 B002/22 - Alignment of B2B field lengths to B2M Procedures/schema and B004/22 Alignment of B2B field lengths to the Australian Standards	Question 11: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	United Energy strongly recommends proposed schema changes are bundled with the AEMC accelerate smart meter rollout changes to minimise unnecessary schema changes.	The IEC notes the Participant's comment. The IEC agrees and has included this ICF with the ASMD changes.
178	AGL	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	AGL supports this change.	The IEC notes the Participant's support.
179	Alinta Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposed.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
180	Ausgrid	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.
181	Bluecurrent	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
182	Citipower, Powercor	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor recommends that the Optional/Mandatory or Required element for PersonNameTitle and PersonNameGiven remains as "Required" and the element should not be supplied if the Title or Name is not known. United Energy suggests the following description amendments: "Defines a person's title as per Australian Standard AS4590-2017 – AMD1 2020. Where no title is available to populate PersonNameTitle, the element should not be supplied". "Defines a person's given name as per Australian Standard AS4590-2017 – AMD1 2020. Where no title is available to populate PersonNameGiven, the element should not be supplied".	The IEC notes the Participant's comment. This is not a change to the process, it's an editorial change to align with current requirements. The use of the field needs to be from "R to M" to align with the aseXML standard. Participants need to provide an empty string when this is not available.

Item #	Participant Name	Topic	Question	Comments	IEC response
183	Endeavor Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes, we agree with the proposed changed.	The IEC notes the Participant's support.
184	Energy Australia	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	EA Agree with the proposed changes	The IEC notes the Participant's support.
185	Energy Queensland	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees with the proposed procedure changes.	The IEC notes the Participant's support.
186	Evoenergy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
187	Intellihub	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.		The IEC notes the Participant has not commented.
188	Origin Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Origin supports the proposed changes	The IEC notes the Participant's support.
189	PlusES	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	PLUS ES supports the proposed changes as they remove the existing conflicting requirements and clarify that the field cannot be blank. It aligns the 'description' of the fields with what is actually expected.	The IEC notes the Participant's support.
190	Red/Lumo Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Red and Lumo support the proposed change as it removes the option for Blank and ensures an empty string is used for consistency.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
191	SAPN	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.
192	TasNetworks	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed change, however suggests alternate wording. TasNetworks suggests changing; 'Where no title is available to populate PersonNameTitle, an empty string must be used to populate it instead' to; 'Where no title is available to populate PersonNameTitle, an empty string must be provided'. Similarly, for PersonNameGiven, remove words 'used to populate it instead' and replace with 'provided'.	The IEC notes the Participant's comments. The IEC agrees and have updated accordingly.
193	United Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 12: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	United Energy recommends that the Optional/Mandatory or Required element for PersonNameTitle and PersonNameGiven remains as "Required" and the element should not be supplied if the Title or Name is not known. United Energy suggests the following description amendments: "Defines a person's title as per Australian Standard AS4590-2017 – AMD1 2020. Where no title is available to populate PersonNameTitle, the element should not be supplied". "Defines a person's given name as per Australian Standard AS4590-2017 – AMD1 2020. Where no title is available to populate PersonNameGiven, the element should not be supplied".	The IEC notes the Participant's comment. This is not a change to the process, it's an editorial change to align with current requirements. The use of the field needs to be from "R to M" to align with the aseXML standard. Participants need to provide an empty string when this is not available.

Item #	Participant Name	Topic	Question	Comments	IEC response
194	AGL	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	AGL has no proposed alternative.	The IEC notes the Participant's comments.
195	Alinta Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.
196	Ausgrid	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
197	Bluecurrent	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
198	Citipower, Powercor	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.
199	Endeavor Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
200	Energy Australia	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.
201	Energy Queensland	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
202	Evoenergy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
203	Intellihub	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
204	Origin Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Origin supports the proposed approach	The IEC notes the Participant's comment.
205	PlusES	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.

Item #	Participant Name	Topic	Question	Comments	IEC response
206	Red/Lumo Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Red and Lumo support the proposed change as it removes the option for Blank and ensures an empty string is used for consistency.	The IEC notes the Participant's comment.
207	SAPN	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.
208	TasNetworks	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks suggests revised wording as per response to question 12.	The IEC notes the Participant's comment.
209	United Energy	2.3 B006/22 - PERSONNAME definition spec correction	Question 13: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
210	AGL	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	AGL supports this change.	The IEC notes the Participant's support.
211	Alinta Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposed.	The IEC notes the Participant's support.
212	Ausgrid	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.
213	Bluecurrent	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
214	Citipower, Powercor	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor supports the proposed changes	The IEC notes the Participant's support.
215	Endeavor Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes, in principle we would agree with this proposed change.	The IEC notes the Participant's support.
216	Energy Australia	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	EA agree with the proposed changes	The IEC notes the Participant's support.
217	Energy Queensland	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
218	Evoenergy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes	The IEC notes the Participant's support.
219	Intellihub	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.		The IEC notes the Participant has not commented.
220	Origin Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Origin supports the proposed changes	The IEC notes the Participant's support.
221	PlusES	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
222	Red/Lumo Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Red and Lumo would like to better understand the need for this change. What is the volume of instances in which a Form is required for re-energisation and do they merit the change? At this time we understand that FormReference and FormNumber are only used for limited scenarios in; NSW - Not required (As confirmed by Endeavour Energy & Ausgrid) Vic - Only required by Ausnet for exceptional circumstances Qld - Energex: The 'Distribution Disconnect for Defect' form signed by the REC is the main form of paperwork and the REC Safety Certificate is a secondary mainly used / accepted in major events. Tas - TasNetworks: Request an EWR from an electrical contractor if a premises is off supply for > 6 months and the EWR is a 'Form', not a Safety Certificate.	The IEC notes the Participant's comments. The IEC has considered the feedback, reviewed the changes and continue to support the proposed ICF. The B2B Procedure SO Process was updated to align with the ICF.
223	SAPN	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.
224	TasNetworks	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed procedure change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
225	United Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 14: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	United Energy supports the proposed changes	The IEC notes the Participant's support.
226	AGL	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	AGL has no proposed alternative.	The IEC notes the Participant's comment.
227	Alinta Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Alinta agrees with the proposed.	The IEC notes the Participant's comment.
228	Ausgrid	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
229	Bluecurrent	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
230	Citipower, Powercor	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.
231	Endeavor Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
232	Energy Australia	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
233	Energy Queensland	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment
234	Evoenergy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment
235	Intellihub	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
236	Origin Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comments	The IEC notes the Participant's comment

Item #	Participant Name	Topic	Question	Comments	IEC response
237	PlusES	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
238	Red/Lumo Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	There is an existing workaround by which participants provide confirmation of the documentation outside of the Service Order. This could continue to be used.	The IEC notes the Participant's comments. The IEC supports efficiency will be gained with clarifying the status of the fields and the B2B Procedure SO Process was updated to align with the ICF.
239	SAPN	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
240	TasNetworks	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.
241	United Energy	2.4 B007/22 - Discrepancy between B2B SO Process and B2B Guide	Question 15: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment	The IEC notes the Participant's comment.
242	AGL	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	AGL supports this change.	The IEC notes the Participant's support.
243	Alinta Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Alinta agrees with the proposed.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
244	Ausgrid	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.
245	Bluecurrent	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
246	Citipower, Powercor	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor supports the proposed changes	The IEC notes the Participant's support.
247	Endeavor Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes, agree with the proposed procedure changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
248	Energy Australia	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	EA agree with the proposed changes	The IEC notes the Participant's support.
249	Energy Queensland	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees with the proposed procedure changes.	The IEC notes the Participant's support.
250	Evoenergy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
251	Intellihub	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.		The IEC notes the Participant has not commented.

Item #	Participant Name	Topic	Question	Comments	IEC response
252	Origin Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Origin supports the proposed approach	The IEC notes the Participant's support.
253	PlusES	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	PLUS ES supports the proposed changes to the description of the Unknown Load Exception Code, as it provides an efficient and consistent option for market participants to use for re-energisation requests, irrespective of the method applied.	The IEC notes the Participant's support.
254	Red/Lumo Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Red and Lumo support this proposed change as it removes 'and the Customer is not present.' which is inaccurate/not applicable for a remote reenergisation.	The IEC notes the Participant's support.
255	SAPN	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
256	TasNetworks	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed procedure change.	The IEC notes the Participant's support.
257	United Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 16: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	United Energy supports the proposed changes	The IEC notes the Participant's support.
258	AGL	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	AGL has no proposed alternative.	The IEC notes the Participant's comment.
259	Alinta Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
260	Ausgrid	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
261	Bluecurrent	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comments.
262	Citipower, Powercor	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comments.
263	Endeavor Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.

Item #	Participant Name	Topic	Question	Comments	IEC response
264	Energy Australia	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.
265	Energy Queensland	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.
266	Evoenergy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
267	Intellihub	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.

Item #	Participant Name	Topic	Question	Comments	IEC response
268	Origin Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comments	The IEC notes the Participant's comment.
269	PlusES	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No	The IEC notes the Participant's comment.
270	Red/Lumo Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Red and Lumo support this proposed change as it removes 'and the Customer is not present.' which is inaccurate/not applicable for a remote reenergisation.	The IEC notes the Participant's comment.
271	SAPN	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
272	TasNetworks	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.
273	United Energy	2.5 B011/23 - Amending the definition of Unknown Load Exception Code	Question 17: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.
274	AGL	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	AGL has no proposed alternative.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
275	Alinta Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	No preference recorded.	The IEC notes the Participant's comment.
276	Ausgrid	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Agree with change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
277	Bluecurrent	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.
278	Citipower, Powercor	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	CitiPower Powercor supports the proposed changes	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
279	Endeavor Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	EA agree with the proposed changes	The IEC notes the Participant's support.
280	Energy Australia	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.		The IEC notes the Participant has not commented.

Item #	Participant Name	Topic	Question	Comments	IEC response
281	Energy Queensland	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Energy Queensland agrees with the proposed procedure changes.	The IEC notes the Participant's support.
282	Evoenergy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Yes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
283	Intellihub	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	104.5.a: it is not clear what *is meant by 'the original AEMO Communication notification' – could this be made clearer?* *104.5.b: this clause should refence the NMI list report* from AEMO (as suggested by clause 104.7.i)	The IEC notes the Participant's comments. The IEC has updated the Procedure accordingly.
284	Origin Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Origin supports the proposed approach	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
285	PlusES	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	PLUS ES supports the changes. We have provided general mark-up feedback in document below.	The IEC notes the Participant's support.
286	Red/Lumo Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	Red and Lumo support this proposed change as these changes align with obligations of the metering parties to cancel a service when FRMP changes.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
287	SAPN	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	SAPN supports the proposed changes.	The IEC notes the Participant's support.
288	TasNetworks	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	TasNetworks agrees with the proposed procedure change.	The IEC notes the Participant's support.

Item #	Participant Name	Topic	Question	Comments	IEC response
289	United Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 18: Do you agree with the proposed procedure changes? If no, please provide your reasoning and preferred changes.	United Energy supports the proposed changes	The IEC notes the Participant's support.
290	AGL	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	AGL has no proposed alternative.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
291	Alinta Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No preference recorded.	The IEC notes the Participant's comment.
292	Ausgrid	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
293	Bluecurrent	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.
294	Citipower, Powercor	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
295	Endeavor Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
296	Energy Australia	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	N/A	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
297	Energy Queensland	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Energy Queensland makes no comment.	The IEC notes the Participant's comment.
298	Evoenergy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
299	Intellihub	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
300	Origin Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
301	PlusES	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.		The IEC notes the Participant has not commented.
302	Red/Lumo Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	Red and Lumo support this proposed change as these changes align with obligations of the metering parties to cancel a service when FRMP changes.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
303	SAPN	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.
304	TasNetworks	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	TasNetworks has no comment.	The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
305	United Energy	2.6 B014/23 - Define obligations for managing inflight service orders sent to metering service providers when a ROLR event is declared.	Question 19: Do you believe an alternative option/approach would better achieve the desired objectives? If yes, please provide your reasoning and details of your alternative approach.	No comment.	The IEC notes the Participant's comment.
306	Bluecurrent	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	Yes. We recommend that the definition of a Coordinated Interruption ID (CIID) that is generated by the DNSP as part of the One-in-all-in process should be documented. The current draft introduces the term but doesn't really explain what it is and how it can be used. This definition could be included as a term in the AEMO glossary. We note that other B2B terms exist here. Suggested definition: Coordinated Interruption ID (CIID) – "The CIID is a unique identifier generated by the Distribution Network Service Provider (DNSP) and provided to all impacted parties when DNSP work is requested that affects multiple stakeholders, such as retailers and metering providers. This ID allows for the tagging and association of all related tasks requiring coordination. For instance, in a shared fuse 'one-in-all-in' process, the CIID will be issued by the DNSP to all retailers who are required to arrange for meter exchanges at the site. These retailers can then pass the CIID to their respective metering service providers, enabling more efficient management of all associated meter exchanges."	The IEC notes the Participant's comments. The IEC agrees and the B2B Procedures have been updated. To address the risk of confusion the definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework'.

Item #	Participant Name	Topic	Question	Comments	IEC response
307	Citipower, Powercor and United Energy	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	CitiPower Powercor would like to know when is the proposed go live date?	The proposed effective dates will be provided in the draft and final Procedures.
308	Energy Australia	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	N/A	The IEC notes the Participant's comment.
309	Intellihub	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	We suggest a new event code be added to table 16 to support the use case where a service order without 'defect rectified' is received and MSATS has the defect flag set to 'yes'. We suggest the business event be described as: Recipient believes a defect exist and has not received confirmation that the defect has been rectified	The IEC notes the Participant's comments. The IEC agrees and Table 16 has been updated to reflect a new business event.

Item #	Participant Name	Topic	Question	Comments	IEC response
310	Origin Energy	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	General comments Service Order Process: - Table 7 & 8 in page 27 need to be updated for new SSW SO Subtypes - Section 2.6 (ii) reword as follows: Where both the ScheduledDate and CustomerPreferredDateAndTime fields are completed for the purposes of a 'One In All In' Shared fusing meter replacement process, procedure ('One In All In') the ScheduledDate and CustomerPreferredDateAndTime should be populated by the Retailer in the MSW Meter Exchange Service Order to the MC with the date and time provided by the DNSP in the MFIN OWN - FormNumber definition to be updated along the same lines as above, i.e. 'Shared fusing meter replacement procedure' to be replaced with 'Shared fusing meter replacement process.' - Table 12 Supply Service Works definition to be updated similar to the above. Technical Delivery Specification Process: It appears that StreetName/type/suffix can occur up to two times and it is supported in schema however not sure if it has ever been used this way? If so, there could be other fields e.g. HouseNumber, etc. that can also occur up to two times.	The IEC notes the Participant's comments. Tables 7 and 8: this has been updated to make it clearer that the subtype is 'Temporary Isolation - All' Section 2.6(ii): The IEC has revised and deleted this section from the B2B Procedure SO Process. FormNumber: this has been updated to make it clearer. Table 12 Supply Service Works: this paragraph has been removed Technical Delivery Specification Process: The IEC notes the Participant's comment.

Item #	Participant Name	Topic	Question	Comments	IEC response
311	SAPN	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	• B2B Procedure Customer and Site Details Notification Process v3.9: SAPN noticed that in Table 8: Data Requirements for SiteAccessNotification, one of the additional enumeration values for the field "HazardDescription" is "NONE", which the intention is to be used where no defect code is known. SAPN sees that this might lead to ambiguity as "NONE" can potentially being misinterpreted as no defect. SAPN suggests using the existing stand hazard value "Not Known To Initiator" can help avoid the ambiguity. Or should the existing value "Not Known To Initiator" is reserved for Hazard only and cannot be used for Nature of Defect, then SAPN sees using value such as "UNKNOWN" or "UNCLASSIFIED" would still better reflect the meaning of "no defect code is known" as comparing to using the value "NONE". B2B Procedure Service Order Process v3.9: In the Comments column of Version 3.9 of the Version Release History table, please consider adding "PurposeOfRequest" as one of the bullet points under "New and amended enumerations for:" given the new enumeration value "Defect Rectified" is being introduced in this version (v3.9).	The IEC notes the Participant's comments. Regarding use of SAN to communicate defects - . The IEC has determined that an alternate approach is appropriate. Refer to response to item #81 above. Regarding versioning – the IEC notes the Participant's comments and Version History Table has been revised.
312	TasNetworks	2.12 Questions on proposed changes	Question 20: Do you have any other suggestions, comments, or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	• TasNetworks notes that Figure 2 in the B2B Procedure: Customer and Site Details Notification Process has a formatting error, whereby the arrow images are not displayed correctly.	The IEC notes Participant's comments. The IEC has addressed this as it was a rendering error with the marked-up procedures.

6.2 Service Order Procedure

Item #	Participant	Section/clause	Item	Comment	IEC Comment
1	AGL	Table 3 Service Order Types and Subtypes	SSW – Temporary Isolation – Scoping Request	AGL is aware of concerns around the metering party identifying the One In, All in as being able to successfully undertake to replace a meter. AGL accepts that the use of this enumeration indicates that the metering party is proposing that a Scoping Request is the next appropriate step.	The IEC notes the Participant's comment. The B2B Procedures provide a framework to support operational processes between Participants.
2	AGL	Table 3 Service Order Types and Subtypes	SSW – Temporary Isolation – One In All In	AGL recommends that a consistent approach be taken to descriptions across the B2B procedures. For instance, 'DNSP is requested to temporarily isolate (disconnect) supply to enable a Shared Fusing Meter Replacement Procedure'	The IEC Notes the Participant's comments. The IEC has updated the 'Description' and 'Description of Use' to make it clearer and more concise.
3	PlusES	Table 3 Service Order Types and Subtypes	SSW – Temporary Isolation – Scoping Request	PLUS ES does not support the proposed 'Description of Use' and proposes the following changes: • Removal of any referencing to the metering party determining that a One In All In (OIAI) replacement process is required and that it can be successfully completed. o The field technician is only able to determine that there is a shared fuse on the NMI assigned to the service order. o The draft NER Clause 7.8.10D Shared fusing meter replacement procedure (SFMRP) states: *Where a Metering Coordinator (Original Metering Coordinator) is aware that repairing, installing, or replacing a metering installation at the connection point of one small customer (First Affected Meter) requires*	The IEC Notes the Participant's comments. The IEC has updated the 'Description' and 'Description of Use' to make it clearer and more concise.

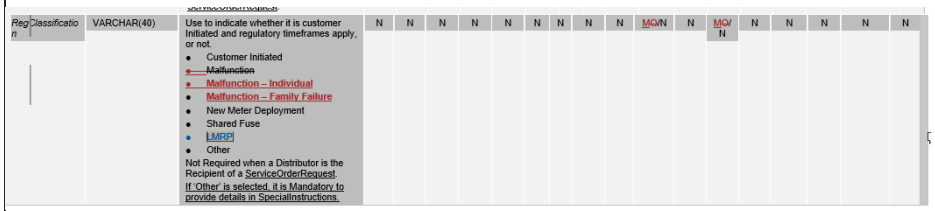
				interrupting supply to other small customers, the Original Metering Coordinator must notify the relevant Retailer within 5 business days. Interpreting the above definition, a not completed SO due to a shared fuse follows one path. No allowance has been made for a variation in the process. It is our understanding that the DNSP always performs a 'scoping exercise' for an isolation request. Hence, the onus should not be on the metering party advising the Retailer to then advise the DNSP that OIAI scoping is required. o A metering party cannot determine that a OIAI process can be successfully completed. Even if it is determined that there is no defect on the metering infrastructure there could be other barriers to a successful completion. • Removal of the last sentence. This is a process outline beyond the objective of the SSW SO. For consistency, this belongs in a relevant section of the B2B Guide. Proposed wording: Where a metering party has advised the Retailer that a metering installation cannot proceed due to a shared isolation point, the Retailer will send the DNSP this SSW to trigger the next step of the SFMRP.	
4	PlusES	Table 3 Service Order Types and Subtypes	SSW – Temporary Isolation – One In All In	PLUS ES proposes for a consistent approach that the 'Description' is amended accordingly: DNSP is requested to temporarily isolate (disconnect) supply to enable shared fuse meter replacement/s.	The IEC Notes the Participant's comments. The IEC has updated the 'Description' and 'Description of Use' to make it clearer and more concise.
5	AGL	General	MC/MP	Generally, AGL recommends that the procedures generally use the term metering party, rather than a specific role, as this changes depending on which businesses are involved.	The IEC Notes the Participant's comments. The IEC agrees and has made the required changes accordingly.

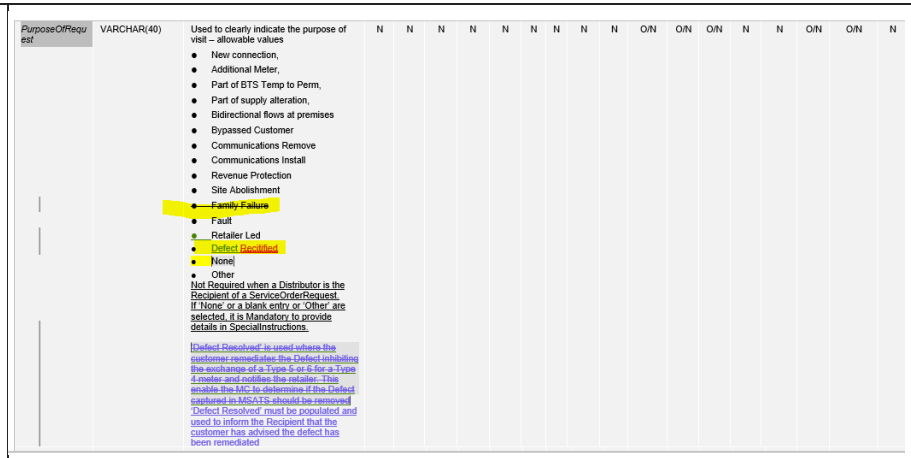
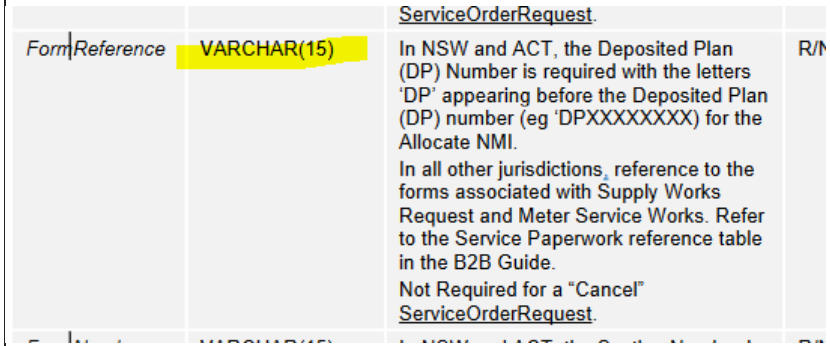
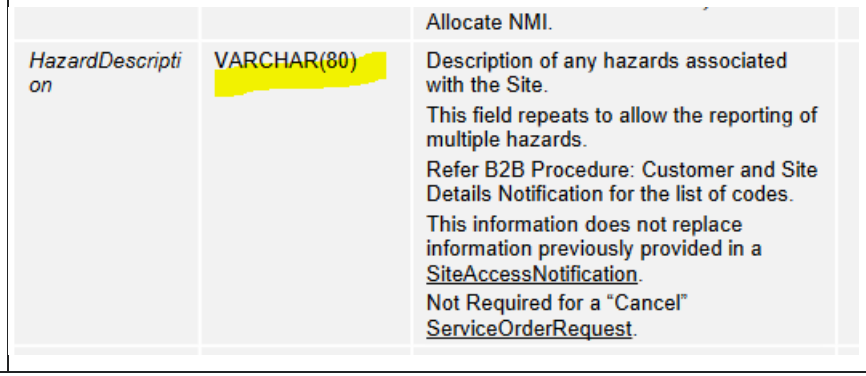
6	Bluecurrent	2.6 (ii)	2.6(ii)	This drafting is creating confusion. For the 'One in all in' process it would be simpler to introduce a clause that prohibits loading both fields. "Where a ServiceOrderRequest has been raised requesting a meter replacement as part of a 'One In All In' shared fuse process the *ScheduledDate* must not be populated and *CustomerPreferredDateAndTime* should be populated with the date and time provided by the DNSP in the MFIN OWN".	The IEC notes the Participant's comments. The IEC has reviewed the clause and deleted clause 2.6.a.(ii). Note, section 2.6 already defines the usage of Scheduled Date and Customer Preferred Date and Time - for consistency and to avoid introducing complexities no further changes was made to section 2.6
7	Bluecurrent	2.15	2.15	It is unclear what the relationship between the newly introduced 'no access' codes and the old 'no access' code is. If a legitimate use case for the old no access code cannot be identified, then it should be retired. New codes: • No Access – Customer support ~~r~~Required • No Access – Network support Required Old code: Unable To Access	The IEC notes the Participant's comments. The IEC has reviewed exception codes and amended the codes accordingly. The IEC has determined that the existing code "Unable to Access" will remain, to be used when a customer is required to provide access. The proposed code of "No Access – customer support" required will be removed.
8	AGL	Table 5 ExceptionCodes Usage Rules	Table 5	Life support AGL proposes that the definition of this Exception Code be changed to 'Life Support Customer identified at site'. The current definition limits the use of this code to de-energisation but could be equally applicable to most service orders which require an outage such as meter installation etc.	The IEC Notes the Participant's comments. The use of exception codes has been reviewed and revised.
9	Bluecurrent	Table 5	Table 5	Editorial - Markups have removed the *ServiceOrderStatus* for customer on-site Value. 'Not Completed' should be reinstated.	The IEC Notes the Participant's comments. The IEC agrees and has re-instated 'Not Completed'.

				Table 5 *ExceptionCodes* Usage Rules **Value** / **Definition** / **Used with ServiceOrderStatus** Customer On-Site / There is a Customer at Site and the Site was not de-energised. / ~~Limited to a physical De-energisation ServiceOrderRequests with the status of 'Not Completed'.~~ Not allowed for De-energisation ServiceOrderRequests with *ServiceOrderSubType* of "Remove Fuse" or "Pillar-Box, PitorPole-Top" and De-energisation Reason "Non-Payment (DNP)".	
10	Bluecurrent	Table 5	Table 5	Exception code value of *Comms4A* will only be used when the meter install is unsuccessful. Therefore 'Partially completed' for a meter exchange is not valid. Retailers can determine that a TYPE4A has been installed by referencing the *InstallationTypeCode* in MSATS. Recommend that the clause read: ~~"Partially Completed – where the meter installation has been completed and communications have not been enabled ."~~ NOT Completed – where the customer refused the communication prior to the meter install."	The IEC notes the Participant's comments. The IEC agrees and has removed the proposed field. It has included a new exception code of Comms Refused with a Not Complete status instead.
11	Bluecurrent	Table 5	Table 5	A new reject code is required for where MSW Exchange Meter SOR is received for NMI where the defect flag is still set in MSATS and the *PurposeofRequest* does not say "Defect Rectified". This will allow for a recipient to communicate back to the Initiator that the SOR may have been raised incorrectly and avoid a wasted truck visit. Defect still registered in MSATS / A request for a meter exchange has been received without indicating the customer has resolved the issue. Likely to result in wasted truck visit. / Not Completed.	The IEC notes the Participant's comments. The IEC supports the adoption of this proposal but has determined an alternate solution to be implemented via a reject code.

<table>
<tr>
<td>12</td>
<td>Intellihub</td>
<td>Table 5</td>
<td>Table 5</td>
<td>
<table>
<tr><th>Value</th><th>Definition</th><th>Used with ServiceOrderStatus</th></tr>
<tr><td>Not Ready</td><td>The metering installation is not ready for a meter to be installed. Customer is required to engage a licenced person to get the metering installation ready for a meter to be installed</td><td>Not Completed</td></tr>
<tr><td>Mismatch with standing data</td><td>Standing data in MSATS not aligned with metering installation. Could be crossed metering or incorrect labelling etc</td><td>Not Completed</td></tr>
<tr><td>Wrong service order</td><td>Wrong service order or sub type raised. Service order raised is not applicable for the metering installation</td><td>Not Completed</td></tr>
<tr><td>Coordination failure</td><td>Another required party did not attend or cancelled</td><td>Not Completed</td></tr>
</table>
</td>
<td>The IEC notes the Participant’s comments.
The IEC agrees with the proposed exception codes and has updated the B2B Procedure SO Process accordingly.</td>
</tr>
<tr>
<td>13</td>
<td>Intellihub</td>
<td>Table 5</td>
<td>Table 5</td>
<td>
<table>
<tr><td>Defect identified on shared fuse scenario</td><td>DNSP was requested to scope a shared fuse scenario and has identified that an impacted NMI has a defect flagged in MSATS</td><td>Not Completed</td></tr>
</table>
</td>
<td>The IEC notes the Participant’s comment.
The IEC has determined this is not required.</td>
</tr>
<tr>
<td>14</td>
<td>Bluecurrent</td>
<td>2.16</td>
<td>2.16.7</td>
<td>Recommend a new section in 2.16. Specific Service Order Requirements to standardise the requirements of a meter service works request after a Defect resolution.

2.16.7. Meter Exchange after defect resolution</td>
<td>The IEC notes the Participant’s comment.
The IEC agrees with the proposed new section and updated the B2B Procedure SO Process accordingly.</td>
</tr>
</table>

				(a) Where an initiator has been informed that a previously identified defect that is stopping a meter exchange from proceeding has been resolved and wishes to arrange for a meter exchange, the initiator must: i. raise a Metering Service Works Service Order request with a Subtype of Meter Exchange containing all mandatory and required fields ii. populate the *Regclassification* field with a value of 'Customer Initiated". iii. populate the *purposeofvisit* field with 'Defect Rectified'.	
15	Bluecurrent	Table 13	Table 13	The draft determination recommends different regulatory timeframes for malfunctions. Individual malfunction will be subject to the current timeframes specified in the NER but family failures will now be required to be replaced within 70 Business days. The regulatory classification should differentiate these types of malfunction e.g. "malfunction – individual" and "malfunction - family failure". Due to the increasing importance of understanding the regulatory driver for a meter exchange, we propose that the initiator should be required to use the *Regclassification* field rather than using other fields. Therefore *RegClassification* should become mandatory for all meter exchanges and meter install requests.  RegClassification VARCHAR(40) Use to indicate whether it is customer Initiated and regulatory timeframes apply, or not. • Customer Initiated • ~~Malfunction~~ • Malfunction – Individual • Malfunction – Family Failure • New Meter Deployment • Shared Fuse • LMFP • Other Not Required when a Distributor is the Recipient of a ServiceOrderRequest. If 'Other' is selected, it is Mandatory to provide details in SpecialInstructions.	The IEC notes the Participant's comment. The IEC agrees with the proposed and updated the B2B Procedure SO Process accordingly.
16	Bluecurrent	Table 13	Table 13	Allowable values in *PurposeofRequest* should be updated to include 'Defect Rectified' and to remove family failure as this is redundant with changes to *regclassification*.	The IEC notes the Participant's comment. The IEC agrees with the proposed and updated the B2B Procedure SO Process accordingly.

					IEC has updated PurposeOfRequest with "Remediation Advised"
17	Bluecurrent	Table 13	Table 13	FormReference has not being updated to Varchar(20) as per ICF B002/22 	The IEC notes the Participant's comment. The IEC agrees with the proposed and updated the B2B Procedure SO Process accordingly.
18	Bluecurrent	Table 13	Table 13	Hazard description has not being updated to Varchar(100) as per ICF B002/22 	The IEC notes the Participant's comment. The IEC agrees with the proposed new section and updated the B2B Procedure SO Process accordingly.

19	Bluecurrent	Table 14	Table 14	See comment on clause 2.15 If a legitimate use case for the old 'no access' code cannot be identified, then it should be retired.	The IEC notes the Participant's comment. The IEC has reviewed the use of "Unable to Access" code and determined it is still required.
20	Bluecurrent	Table 14	Table 14	Editorial - Clarify current drafting of *RecipientReference* field values to be more consistent with other fields. Recommend clause to read. Recipient defined reference, used for reference and tracking. Not necessarily unique. This field is for information only and must not be used for validation of the Response. Where the ExceptionCode of Defect is used, the defect type is to be provided in this field. The following values must be used, where applicable. "ASBESTOS" means Friable Asbestos is present and must be removed. "PANELNCOM" means Meter panel is non-compliant and must be upgraded. "PANELLOC" means current location of meter panel is non-complaint and must be relocated. "NOSPACE" means the existing metering installation cannot accommodate all metering equipment and must be upgraded. "NOFUSE" means the current metering installation has no service fuse present or the service fuse cannot be safely operated. "ISONCOM" means Isolation device (non-service fuse) is present but cannot be operated. "WIRINGDET" means damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables "LIVEWIRING" means suspected exposed terminals or parts behind panel making opening of panel unsafe. "WIRINGNCOM" means non-compliant wiring identified including earthing system issues that must be repaired. "BOXDAMAGED" means meter box is damaged or not weatherproof. "OBSTRUCTION" means vegetation or other material is impeding safe access to metering installation.	The IEC note the Participant's comments. The IEC have reviewed Table 14 and amended accordingly as the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed defect type codes will be maintained in AEMO's Standing Data for MSATS document.

21	PlusES	Version Release History	Comments	PLUS ES suggest the comment for v3.9 is amended to be consistent with previous version comments format. For example, Update based on rules changes: • National Electricity Amendment (Accelerating smart meter deployment) Rule 2024; • Rectification of minor typos • Updated definition of Unknown load	The IEC notes the Participant's comment. The IEC has reviewed and updated the Version Release History.
22	PlusES	2.6. Scheduled Date and Customer Preferred Date and Time	(a)(ii)	PLUS ES suggests: 'MC' is replaced by 'metering party' to allow Retailers and metering parties to continue with their bilaterally agreed processes. For example, PLUS ES requires all MSW SO to be sent to the MP participant. Advising that the MSW SO is sent to the MC may have Retailers make unnecessary changes to meet that obligation.	The IEC notes the Participant's comment. The proposed drafting of 2.6(a)ii has been removed
23	PlusES	Table 5 ExceptionCodes Usage Rules	No Access – Customer support required	PLUS ES proposes rewording of the definition: 'Customer is required to provide access – e.g indoors, locked environment, vehicle blocking access etc.'	The IEC notes the Participant's comment. The IEC has reviewed the exception code. This field will not be retained.
24	PlusES	Table 5 ExceptionCodes Usage Rules	Defect	PLUS ES proposes an amendment of the description to allow for <u>any</u> instances where a defect has been identified and the request could not be progressed. We propose the following wording: 'A defect has been identified preventing the requested service from being completed.' i.e. If a DNSP discovers a defect on site and they NOT COMPLETE a SO, they could potentially use the same exception code.	The IEC notes the Participant's comment. The IEC agrees with the proposed and updated the B2B Procedure SO Process accordingly.
25	PlusES	Table 5 ExceptionCodes Usage Rules	Not FRMP	PLUS ES proposes: • Renaming of the Value to 'Invalid FRMP'	The IEC notes the Participant's comment. The IEC has reviewed the exception code, retained the code of "Not FRMP" and revised the description accordingly.

				Removing the word 'status' from the definition as 'FRMP status' does not mean the same thing as a change of participant. The definition should read: 'Change in FRMP, after service order raised.'	
26	PlusES	Table 5 ExceptionCodes Usage Rules	No Access – Network support required	PLUS ES proposes: • Typo – 'required' should be lower case in the 'Value' name. Rewording the value name as it is misleading. Suggest 'No Access – Network assets', as it has been our experience that Networks tend to refer us to the customer when keys to locks are required outside network assets.	The IEC notes the Participant's comment. The IEC has reviewed the exception code and updated the B2B Procedure SO Process accordingly.
27	PlusES	Table 5 ExceptionCodes Usage Rules	COMMS4A	PLUS ES proposes the following: • Value Name – this should align with current terms i.e. MRAM or Type 4A or potentially 'Communications Refused' would be a more apt exception code, as the metering has not been installed. • PLUS ES does not support the proposal of 'partially completed' responses when the meter exchange has been completed and the comms have not been enabled. o This is a change to current BAU for which the effort and downstream impacts would not be commensurate to the benefits of imposing such as change. The change would not be limited to the SO response. It would impact billing and reporting including KPI monitoring. o Quantifying the issue – Our data show that <0.2% of our meter exchanges are installed as MRAM due to customer refusal. Retailer is advised of MRAM by the update of the Metering installation type code in MSATS.	The IEC notes the Participant's comment. The IEC agrees and has removed the proposed field. It has included a new exception code of Comms Refused with a Not Complete status instead.

28	PlusES	Table 5 ExceptionCodes Usage Rules	Weather Event	PLUS ES proposes: • The code is simplified to 'Weather'. Definition simplified to: 'Work not completed due to weather conditions.'	The IEC notes the Participant's comment. The IEC has reviewed the exception code and updated the B2B Procedure SO Process accordingly.
29	PlusES	Table 5 ExceptionCodes Usage Rules	Life Support	PLUS ES proposes to amend the definition of this code to 'Life Support Customer identified at site'. The current definition limits the use of this code to de-energisation but could be equally applicable to most service orders which require an outage such as meter installation etc.	The IEC notes the Participant's comment. The IEC has reviewed the exception code and amended accordingly.
30	PlusES	Table 5 ExceptionCodes Usage Rules	Unable To Access	With the introduction of No Access – customer/network support including 'Unable to Access', PLUS ES believes there is an increased likelihood of process variations and costs. For the newly proposed fields to deliver the assumed benefits, this field needs to be deleted. Alternatively, the Retailer could receive any of the 3 exception codes reducing the effectiveness of communicated information.	The IEC notes the Participant's comment. The IEC has reviewed the exception code. The IEC has determined that the existing code will remain to be used when a customer is required to provide access. The proposed code of No Access – customer support required will not be retained.
31	PlusES	Table 5 ExceptionCodes Usage Rules	Shared Fuse – Scoping Required	Delivering efficient processes and minimising the cost on participants, PLUS ES does not support the introduction of this code, for the following reasons: • 'Shared Supply Point' code exists and is currently used to advise of shared fuses. Following the receipt of this exception code the Retailer can send a SSW – Temporary Isolation – Scoping Request. • The metering party on site identifies the shared fuse on site for the NMI of the SO. They do not know what scoping is required by the DNSP. • As noted in earlier comments, interpreting draft NER Clause 7.8.10D Shared fusing meter replacement procedure (SFMRP), all shared fuse NOT Complete SO will follow the same process.	The IEC notes the Participant's comments. The B2B Procedures provide a framework to support operational processes between Participants.

				The DNSP determines what scoping they will carry out. It is our understanding that DNSPs undertake a scoping exercise on all isolations, irrespective of the type of activity (on-site/desktop).	
32	PlusES	Table 7 Summary of the management of multiple Service Order and multiple Retailer situations		Table 7 has not been updated to incorporate the newly proposed SSW SOs. PLUS ES recommends the table is reviewed by the B2B Working Group and amended accordingly.	The IEC notes the Participant's comment. The IEC notes the Participant's comments. Tables 7 and 8 have been updated to make it clearer that the subtype is 'Temporary Isolation - All'.
33	PlusES	Table 8 New Service Order same Initiator		Table 8 has not been updated to incorporate the newly proposed SSW SOs. PLUS ES recommends the table is reviewed by the B2B Working Group and amended accordingly.	The IEC notes the Participant's comment. The IEC notes the Participant's comments. Tables 7 and 8 have been updated to make it clearer that the subtype is 'Temporary Isolation - All'.
34	PlusES	Table 13 Transaction table	*RegClassification*	PLUS ES recommends the following: • The LMRP enumeration should be moved to the *PurposeofRequest* field – as per feedback in Qn1. The status for MSW Meter Install and MSW Exchange Meter should be updated to M/N. There is general agreement that this fields deliver value and is being used by most Retailers and metering parties. Removing its optional use will drive further operational market efficiencies.	The IEC notes the Participant's comment. The IEC has undertaken extensive evaluation, and it was considered that extending the RegClassification was the best outcome.
35	PlusES	Table 13 Transaction table	*PurposeOfRequest*	PLUS ES recommends the following: • The LMRP enumeration should be moved to the *PurposeOfRequest* field – as per feedback in Qn1. The status for MSW Install Meter and MSW Exchange Meter should be updated to M/N. There is general agreement that this fields deliver value and is being used by	The IEC notes the Participant's comment. The IEC has undertaken extensive evaluation, and it was considered that extending the RegClassification was the best outcome.

				most Retailers and metering parties. Removing its optional use will drive further operational market efficiencies.	
36	PlusES	Table 13 Transaction table	*FormNumber*	PLUS ES recommends the following: • Amend the proposed inclusion to read: 'Must be populated with Coordinated Interruption ID….' to indicate that it is a mandatory requirement. The status for SSW – Temporary Isolation – ALL should be updated to R/N to align with the proposed inclusions.	The IEC notes the Participant's comment. The IEC agrees and has updated the B2B Procedure SO Process accordingly.
37	PlusES	Table 13 Transaction table	*Co-ordinatingContactName*	PLUS ES recommends the following: • Amend the proposed inclusion to align with working group discussions. It was determined that this field would be used to communicate the Original MC (SFMRP) for the SSW Temporary Isolation – Scoping Required, SSW Temporary Isolation – One In All In, MSW Exchange Meter. This requirement should be a mandatory requirement. The status for SSW – Temporary Isolation – ALL, MSW Install Meter, MSW Exchange Meter should be updated to align with the proposed inclusions.	The IEC notes the Participant's comment. The IEC agrees and has updated the B2B Procedure SO Process accordingly.
38	PlusES	Table 14 Service Order Transaction	*ExceptionCode*	PLUS ES recommends that the exception code enumerations are removed and replaced by referencing Table 5 ExceptionCodes Usage Rules. This would minimise the administrative effort when updates are required and reduce the risk of omissions/misalignments between this table and Table 5.	The IEC notes the Participant's comment. The IEC has reviewed Table 14 and updated the B2B Procedure SO Process accordingly.
39	PlusES	Table 14 Service Order Transaction	*RecipientReference*	PLUS ES recommends: • Similar to the above feedback for ExceptionCode field that a reference is made to the enumerated list to minimise the administrative effort when	The IEC notes the Participant's comment. The IEC has reviewed Table 14 and updated the B2B Procedure SO Process accordingly.

				updates are required and reduce the risk of omissions/misalignments between this field and a list of enumerations held in another procedure. • Amending the wording to ensure that the defect type enumerations 'must' be used – not 'can be used', if the objective is for consistent B2B communications. Incorrect CSDN Procedure table reference – needs to be updated.	

6.3 Customer and site details Notification process procedure

Item #	Participant	Section/clause	Item	Comment	IEC Comment
1	Bluecurrent	Table 8	Table 8	Editorial - Hazard field description revised to be consistent with other fields. Revised Definition: "Where the SAN is being provided in response to a SAR with a reason of 'Nature of Defect requested' then one of the following capitalised values should be provided where applicable. "ASBESTOS" means Friable Asbestos is present and must be removed. "PANELNCOM" means Meter panel is non-compliant and must be upgraded. "PANELLOC" means current location of meter panel is non-complaint and must be relocated. "NOSPACE" means the existing metering installation cannot accommodate all metering equipment and must be upgraded. "NOFUSE" means the current metering installation has no service fuse present or the service fuse cannot be safely operated. "ISONCOM" means Isolation device (non-service fuse) is present but cannot be operated. "WIRINGDET" means damaged or deteriorated wiring present and repaired. Includes presence of Vulcanised Indian Rubber (VIR) cables "LIVEWIRING" means suspected exposed terminals or parts behind panel making opening of panel unsafe. "WIRINGNCOM" means non-compliant wiring identified including earthing system issues that must be repaired. "BOXDAMAGED" means meter box is damaged or not weatherproof. "OBSTRUCTION" means vegetation or other material is impeding safe access to metering installation. "NONE" means no defect is known"	The IEC notes the Participant's comments. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
2	PLUS ES	Version Release History	Comments	PLUS ES suggest the comment for v3.9 is amended to be consistent with previous version comments format. i.e.	The IEC notes the Participant's comments.

				Update based on rules changes: National Electricity Amendment (Accelerating smart meter deployment) Rule 2024;	The IEC has reviewed and updated the Version Release History.
3	PLUS ES	2.2 Process Diagrams	Figure 2	Editorial - Figure 2 has been distorted. Working group to ensure the formatting is corrected in final version.	The IEC notes the Participant's comments. The IEC agrees and has made the required formatting changes
4	PLUS ES	4.8 Site Access Request	(e)	PLUS ES suggests rewording to call out defect type instead of information: 'Where the Initiator requires the defect type related to a MSATS registered defect, they must request this information using the reason code of 'Nature of Defect'.	The IEC notes the Participant's comments. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
5	PLUS ES	4.9. Site Access Notification	(e)	PLUS ES does not support the wording of this clause: As per our feedback in section 1 – 2.1.4 Defect Process– General feedback, the B2B solution has limitations. The current wording does not make allowances for when the Recipient is no longer a current participant on the NMI and they cannot verify if the Initiator is entitled to the information requested.	The IEC notes the Participant's comments. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.
6	PLUS ES	4.9. Site Access Notification	Another option to cater for FRMP Churn	To cater for a FRMP churn and a possible churn of MC, PLUS ES would like to propose that upon a FRMP churn CR completion, the current MC/P (who identified) the defect sends the Retailer an unsolicited SAN for NMIs with a defect flag= Y. There would be a benefit gains for a consistent approach. Nonetheless, if agreement is not reached at an industry level, clause 4.9(b) would make a participant non-compliant with the B2B Procedures, if they bilaterally agreed with Retailers to send unsolicited SANs. It is proposed that amendments are made to Section 4.9 to enable flexibility in services offered.	The IEC notes the Participant's comments. The IEC notes that the ASMD Final Rule determined that the defect type will be maintained in MSATS and therefore the proposed B2B changes have been withdrawn from this consultation.

6.4 One Way Notification procedure

Item #	Participant	Section/clause	Item	Comment	IEC Comment
1	Bluecurrent	Table 6 PlannedInterruptionNotification field values	Table 6 PlannedInterruptionNotification field values	On review, the need for the metering providers to indicate 'Distribution Works' for PINs sent to the retailer to confirm the planned exchanged date for a meter exchange when it related to the "One-in-all-in" job, is not necessary. The metering provider includes the SOR ID as part of the PIN. This will allow the retailers to refer to the originating SOR and determine if it is part of a OiAi job and take appropriate action. Recommend that this change be reverted. *ReasonForInter* VARCHAR(50) M The reason for planned interruption. Allowed values: • Meter Exchange - Individual • Meter Exchange - Rollout • Meter Replacement - Family Maintenance • Meter Test • Meter Fault Investigation • Distribution Works (Note – when issuing PINs for 'LMRP One In All IN' outages Reasone Code to supress Retailer outage notices) • Meter Installation - Additional • Install Controlled Load • Remove Meter • Move Meter • Meter Reconfiguration • Other	The IEC notes the Participant's feedback. The IEC has assessed feedback from respondents and agree that the Procedure should not mandate the value of 'distribution works', or any other value, for the ReasonForInterruption field when a PIN is sent for the One In All In process. The proposed changes have been reverted.
2	PLUS ES	Version Release History	Comments	PLUS ES suggest the comment for v3.9 is amended to be consistent with previous comments format. i.e. Update based on rules changes: National Electricity Amendment (Accelerating smart meter deployment) Rule 2024;	The IEC notes the Participant's comments. The IEC has reviewed and updated the Version Release History.

3	PLUS ES	Table 6 PlannedInterruptionNotification field values	ReasonForInter	PLUS ES does not support the proposed change for the following reasons: It is requiring the metering party to make changes to their business/system processes to enable the Retailer to differentiate whether they need to issue a notification. However, it is the Retailer who is informing the metering party initially that it is a OIAI outage and providing them the date and time. Hence the Retailer should be supressing planned outage notices, as required, without requiring the metering party to make the proposed changes. A number of Retailers have agreements in place where their MPs issue planned outage notifications to their customers. This proposed change would not deliver any benefit those Retailers.	The IEC notes the Participant's comments. The IEC has assessed feedback from respondents and agree that the Procedure should not mandate the value of 'distribution works', or any other value, for the *ReasonForInterruption* field when a PIN is sent for the One In All In process. The proposed changes have been reverted.
4	PLUS ES	Table 7 MeterFaultAndIssueNotification field values	StartDate	PLUS ES recommends that in the Mandatory definition 'start date' is amended to 'date' for clarity.	The IEC notes the Participant's comments. The IEC believes leaving 'start date' in the Mandatory definition provides more clarity.
5	PLUS ES	Table 7 MeterFaultAndIssueNotification field values	ReasonForNotice	Typo – One In All In outage – capitalisation of the 'i' for the word 'in'	The IEC notes the Participant's comments. The IEC agrees and has amended accordingly.
6	PLUS ES	Table 7 MeterFaultAndIssueNotification field values	Notes	PLUS ES recommends the OIAI paragraph is reworded for clarity of expected outcomes: 'Should' to be replaced with 'must' (Job Number #meters) to be replaced with (Unique ID for the outage – number of NMIs to be exchanged) – we recommend NMIs instead of meters as a NMI could currently have 2 legacy meters and a smart meter replacement could meet the needs with one metering asset. Additionally the '#' should be replaced with a '-' to align with the formatting of the example.	The IEC notes the Participant's comments. The IEC agrees the B2B Procedure should be made clearer on the key information and the format of the information to be communicated. The definition of key terms are defined in the 'Retail Electricity Market Procedures – Glossary and Framework' and the MFIN Notes field has been updated to make it clearer
7	PLUS ES	Table 7 MeterFaultAndIssueNotification field values	Notes - Note	PLUS ES does not support the requirement that the original Coordinated Interruption ID should be maintained. If the Coordinated Interruption ID is maintained, there is a risk that a Retailer will not send through an updated MSW SO, resulting in a misalignment of scheduled isolation dates for the same Coordinated Interruption ID.	The IEC notes the Participant's comments. The IEC agrees the B2B Procedure should be made clearer on the key information and the format of the information to be communicated. The definition of key terms are defined in the 'Retail Electricity Market

				We propose that a new Coordinated Interruption ID is assigned to any rescheduled isolation dates. For efficiency between the 3 participants, Retailers/DNSP/MC, we would like the working group to consider an industry standard process, so all participants are operating with the same expectations, such as a requirement for the DNSP and the Retailer to cancel existing SOs and re-issue the SSW and the MSW SO upon the receipt of a New Coordinated Interruption ID /rescheduled date. Additionally, these details need to be captured but not in the Notes section of the MFIN.	Procedures – Glossary and Framework' and the MFIN Notes field has been updated to make it clearer. Regarding the Note section: The IEC has tried to minimise changes whilst balancing the need to have an effective and efficient B2B framework for jurisdictions that are expecting a high volume of B2B communications.

6.5 ROLR PART A & B

Item #	Participant	Section/clause	Item	Comment	IEC Comment
1	Bluecurrent	104.5. Non-regulated MC, MP and MDP Obligations	104.5. Non-regulated MC, MP and MDP Obligations	Clause (e) iii – this currently reads '…each row identified with a field name….' . This should be '…each column identified with a field name…' (e) At a minimum, the list to be provided in compliance with clause 104.5 d) must be in csv format and must: (i) Contain all ServiceOrderRequest transaction fields as described in the B2B Procedure: Service Order Processes Transaction Table (ii) Contain all ServiceOrderResponse transaction fields as described in the B2B Procedure: Service Order Processes Transaction Table. (iii) Be in csv format with each row identified with the field name in the same order as those described in the B2B Procedure: Service Order Processes Transaction Table, with ServiceOrderRequest data preceding ServiceOrderResponse data	The IEC notes the Participant's comments. The IEC has reviewed and amended the clause accordingly.
2	PLUSES	General	Procedure changes in clause to be mirrored in the process diagrams.	PLUS ES recommends that the High Level Process figures are reviewed and amended to align with the final changes in the Procedure document.	The IEC notes the Participant's comments. The IEC notes there are process figures which will be updated by AEMO.

3	PLUES	General	Clause referencing within Part A and B.	PLUS ES recommends that the whole procedure is reviewed and the clause referencing aligned. Amendments made to clauses have not been accurately reflected within the Procedure (Part A and B). Due to the quantity of misalignments, we have made a note that AEMO need to undertake the activity to ensure the document is updated accordingly. For example, • Clauses have been deleted, yet they are still reference within the document e.g. 7.1(c). • In Part B, we have also identified a change in the formatting of subclauses. E.g In Part A 7.1(c) but in Part B the clause has been formatted as 7.1 c) Clause numbering has changed, and the document is referencing old clause numbers, e.g. 11.2(k) etc	The IEC notes the Participant's comments. The IEC agrees and Procedures have been revised accordingly.