

B2B Procedures

- Service Order (procedure changes)
- One Way Notification (procedure changes)
- Technical Delivery Specification (procedure changes)
- B2B Guide (document changes)
- Customer and Site Details (version change)
- Meter Data (version change)

CONSULTATION – Second Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: AusNet

Completion Date: 1 June 2022

Table of Contents

- 0. Example Submission (Please delete this section)..... **Error! Bookmark not defined.**
- 1. Service Order Process..... 3
- 2. One Way Notification Process..... 3
- 3. Technical Delivery Specification 4
- 4. B2B Guide v3.8 5
- 5. B2B Guide v3.7.1 6

1. Service Order Process

Old Clause No	New Clause No	Comments
	2.16.4(a)(i)	The reference to COMMS, COMMSD, and MRAM are not defined in the Glossary while the previous definition of VICAMI is defined in the Glossary. We suggest that Service Order Process should reference the CATS procedures.

2. One Way Notification Process

Old Clause No	New Clause No	Comments
	4.2.6 SharedFuseNotification Data	AusNet regards the costs of using this transaction in our network exceed the benefits from receiving shared fuse B2B notifications via B2B OWN process transactions. Our network has very few shared fuse situations as these arrangements have not been consistent with our Service and Installation Rules for over two decades. We would prefer retaining the interim solution involving the email of a CSV file for Victoria.

Old Clause No	New Clause No	Comments

3. Technical Delivery Specification

Old Clause No	New Clause No	Comments

4. B2B Guide v3.8

Old Clause No	New Clause No	Comments
	4.3.2(a)	The words “except for VICAMI” need to be re-instated, as the Vic AMI orders require the perform the remote re- energisation and remote de-energisation. Therefore the service providers are not mutually exclusive.
	4.3.2(a)	<p>We suggest prefacing the statement with important context, suggested below. Also the reference to significant volumes is subjective and not a fact. We note that manual service orders are typically undertaken in our network on the next business day, hence small volumes are expected.</p> <p>In cases where the current or previous retailer has initiated a Service Order request to de-energise a site, a Prospective Retailer does not have visibility of which service provider may have received a Deenergised Service Order request, resulting in a customer being inadvertently being left off supply if the Re-energisation Service Order is sent to the incorrect service provider. The use of the Notified Party Transaction for Re-energisation Service orders and extending the Coincident Service Order logic checking to apply to the Notified Party Transaction, can mitigate some of these instances</p>
	4.3.2(d)	This clause only applies to all metering installations types 1 to 4 as per the Service Order Process clause 2.3.1(a), not the current words state it is mandatory for all for Re-energisation and for De-energisation Service Orders.

5. B2B Guide v3.7.1

Old Clause No	New Clause No	Comments