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B2B V3.6.2 SERVICE ORDER CHANGES

MINOR AMENDMENT FINAL REPORT

Published: 12 July 2021

EXECUTIVE SUMMARY

The publication of this Final Report concludes the process (Process) conducted by the Information Exchange Committee (IEC) to consider proposed minor amendments (Proposal) to the B2B Service Order (SO) Procedure v3.6.2 (SO Procedure) and the B2B Guide under the National Electricity Rules (NER).

In summary, the Proposal is to:

- Amend the status from Not Required ('N') to Optional / Not Required ('O/N') for the PurposeOfRequest SO field against Metering Service Works Remove Meter and Metering Service Works Install Controlled Load SO types in Table 13 of the SO Procedure.
- Replace the Proposed new Customer Service sequence for ACT with the updated NMI Allocation Process from EvoEnergy in Figure 3 of the B2B Guide.

The IEC notes that:

- The Proposal does not include further changes to the SO Procedure, or to the other B2B Procedures.
- However, other B2B Procedures will be updated, to ensure consistent numbering with the SO Procedure.

The IEC received two submissions in response to its Minor Amendment Change Paper (Change Paper). These submissions were supportive of the Proposal.

The IEC's final determination is to amend the B2B Procedures and B2B Guide in the form published with this Final Report. The effective date of these amendments is 10 November 2021.

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1. PROCESS

The IEC has undertaken the Process in accordance with NER 7.17.

The table below outlines the steps in the Process.

Deliverable	Indicative date
Minor Amendment Change Paper published	Friday 14 May 2021
Submissions due on Minor Amendment Change Paper	Monday 31 May 2021
Final Report published	Monday 12 July 2021
Effective date of changes	Wednesday 10 November 2021

The publication of this Final Report marks the completion of the Process. This Final Report presents the IEC responses to the feedback received. A glossary of terms used in this Final Report is at Appendix A.

2. BACKGROUND

2.1 NER requirements

The procedures authorised by the IEC under NER Chapter 7 are established and maintained in accordance with the requirements of NER 7.17.

2.2 Context

2.2.1. Minor Amendment to Procedure

The IEC received the Proposal from AGL on 14 April 2021. The Proposal requested a minor amendment to the SO Procedure, to reflect the full intent of the B2B v3.5 Final Report. The Proposal was reviewed by the IEC, then approved to commence the Process on 23 April 2021.

The SO Procedure v3.5 introduced the 'Purpose of Request' for metering service works. During the V3.5 consultation, the focus was on new metering installations. The following SO types were left with only 'Not Required' as the Purpose of Request:

- Metering Service Works Remove Meter.
- Metering Service Works Install Controlled Load.

During the consultation, additional PurposeOfRequest SO fields were added to the 'Not Required' list, including:

- Site Abolishment, which is relevant to a Meter Remove SO.
- Install an Additional Meter, which could be part of an Install Controlled Load SO.

If a field is left as 'Not Required', then the concern was that Retailers would be less likely to populate it, and instead use the Special Instructions field. This would create a higher cost on all parties, which could be avoided.

Accordingly, the Proposal was to:

- Amend the status for the PurposeOfRequest SO field from 'N' to 'O/N' for Metering Service Works Remove Meter and Metering Service Works Install Controlled Load SO types in Table 13 of the SO Procedure.
- Expedite this amendment in the next available consultation, given that participants are designing their systems to meet the effective date of 10 November 2021.

2.2.2. Minor Amendment to B2B Guide

EvoEnergy has updated its NMI Allocation Process. This updated process replaces the current Proposed new Customer Service sequence for ACT in Figure 3 of the B2B Guide. The new version of the B2B Guide will become effective on 2 August 2021.

3. SUBMISSIONS

The IEC received two submissions in response to the Proposal. These were received from:

No.	Consulted person	Submission
SO Procedure		
1.	AGL	AGL Supports the change
2.	Origin Energy	Origin notes and accepts this amendment
B2B Guide:		
1.	AGL	No Comment
2.	Origin Energy	Origin is seeking clarification on how the DNSP verify meter is installed 'active' on receipt of the OWN S/O from MP, so they can update the NMI status in market

The IEC notes the support for the Proposal.

The IEC provides the following clarification in response to Origin Energy:

- The Distribution Network Service Provider (DNSP) trusts that the Metering Provider (MP) field technician has provided the correct information in the One Way Notification (OWN) SO.
- The DNSP has received actual data from the Meter Data Provider (MDP).

Accordingly, the IEC intends to:

- Amend the status from 'N' to 'O/N' for the PurposeOfRequest SO field against Metering Service Works Remove Meter and Metering Service Works Install Controlled Load SO types in Table 13 of the SO Procedure.
- Replace the Proposed new Customer Service sequence for ACT with the updated NMI Allocation Process from EvoEnergy in Figure 3 of the B2B Guide.

The clean and change-marked versions of the B2B Procedures and B2B Guide are available at: <https://www.aemo.com.au/consultations/current-and-closed-consultations/b2b-v362-minor-amendment>.

4. FINAL DETERMINATION

The IEC's final determination is to amend the B2B Procedures and B2B Guide in the form published with this Final Report, in accordance with NER Chapter 7.

APPENDIX A - GLOSSARY

Term	Definition
AEMO	Australian Energy Market Operator
B2B	Business-to-Business
B2B-WG	Business-to-Business Working Group
CSDN	Customer and Site Details Notification
DNSP	Distribution Network Service Provider
ICF	Issue Change Form
IEC	Information Exchange Committee
LNSP	Local Network Service Provider
MDP	Meter Data Provider
MP	Meter Provider
N	Not Required
NEM	National Electricity Market
NER	National Electricity Rules
NERL	National Energy Retail Law
NMI	National Metering Identifier
O/N	Optional / Not Required
OWN	One Way Notification
SO	Service Order