

## B2B Procedures

- Customer and Site Details (procedure changes)
- Service Order (procedure changes)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (procedure changes)
- B2B Guide (document changes)

## CONSULTATION – First Stage

## CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant:*** Origin Energy

***Completion Date:*** 06/07/2021

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## Issues Paper Questions

Topic	Question	Comments
2.1.1 Remove Unstructured Site Address	Question 1: Do you support the Changes in respect of Removal of Unstructured Site Address? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”)	<p>Other,</p> <p>Origin is seeking clarity on the conversion of unstructured format to structured by 7 November 2022. With this conversion, will there be attempts to discover the structured address for integrity purposes or will the current data be lifted into a structured format</p> <p>Origin also puts forward the ability to bi-laterally agree on reconciling the address information with distributors to ensure data integrity and benefit of the change is met.</p>
2.1.1 Remove Unstructured Site Address	Question 2: If the Changes in respect of Removal of Unstructured Site Address were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022?	Origin agrees with the implementation date of 7 November 2022
2.1.2 Add Section and Delivery Point (DP) Number	Question 3: Do you support the changes detailed with regards to Add Section and Delivery Point (DP) Number? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”)	Yes, Origin supports this change relating to Add Section and DP number

Topic	Question	Comments
2.1.2 Add Section and Delivery Point (DP) Number	Question 4: If the changes proposed in this document with regards to Add Section and Delivery Point (DP) Number were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022?	Origin agrees with the implementation date of 7 November 2022
2.2 Changes to Person Name Given and Person Name Title fields	Question 5: Do you support the changes detailed with regards to Person Name fields? (Answer should be one of "Yes" / "No – provide reason" / "Other – provide reason")	Yes, Origin supports this change relating to Person Name fields
2.2 Changes to Person Name Given and Person Name Title fields	Question 6: If the changes proposed in this document with regards to Person Name fields were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022?	Origin agrees with the implementation date of 7 November 2022
2.3 Treatment of Coincident De-Energisation and Re-Energisation SOs by Non-Regulated Businesses	Question 7: Do you support the changes detailed with regards to Coincident Service Order Logic for non-regulated businesses? (Answer should be one of "Yes" / "No – provide reason" / "Other – provide reason")	Yes, Origin supports this change relating to Coincident Service Order Logic for non-regulated businesses

Topic	Question	Comments
2.3 Treatment of Coincident De-Energisation and Re-Energisation SOs by Non-Regulated Businesses	Question 8: If the changes proposed in this document with regards to Person Name fields were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022?	Origin agrees with the implementation date of 7 November 2022
2.4 Unauthorised Connection Process	Question 9: Do you support the inclusion of the process flow with regards to Unauthorised Connection Process? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”)	Yes, Origin supports the inclusion of the process flow for Unauthorised Connection
2.4 Unauthorised Connection Process	Question 10: If the process flow proposed in this document with regards to Unauthorised Connection Process is included in the B2B Guide, would your organisation have any issues with an implementation date of 7 November 2022?	Origin agrees with the implementation date of 7 November 2022
2.10 Questions on proposed changes	Question 11: Are there better options to accommodate the proposed change that better achieve the stated objectives? What are the related pros and cons? How would they be implemented?	No Comment
2.10 Questions on proposed changes	Question 12: What are the main challenges in adopting these proposed changes? How should these challenges be addressed?	No Comment

Topic	Question	Comments
2.10 Questions on proposed changes	Question 13: What are the costs and/ or benefits if the proposed changes were not made? Consider the perspectives of process, training, system and customer impacts.	Benefit would be lost for not improving the data integrity of structures addresses, particularly when investigating unauthorised usage  Not implementing the proposed change for coincident SOs results in poor customer experience and potential disconnection risk
2.10 Questions on proposed changes	Question 14: Do you have any other suggestions, comments or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives.	No Comment