

Draft Forecasting Approach - Electricity Demand Forecasting Methodology

March 2021

Important notice

PURPOSE

AEMO has prepared this document as part of its Forecasting Approach, as guided by the AER's Forecasting Best Practice Guidelines (FBPG). While the FBPG relates to the National Electricity Market (NEM), this methodology concerns the forecast annual consumption and maximum and minimum demand in both WA's Wholesale Energy Market (WEM) and the NEM. This document is used for planning publications such as the Electricity Statement of Opportunities (ESOO) in both markets, and the Integrated System Plan (ISP) in the NEM. The National Electricity Rules (Rules) and the National Electricity Law (Law) prevail over this document to the extent of any inconsistency.

DISCLAIMER

This document might also contain information which is provided for explanatory purposes. That information does not constitute legal or business advice, and should not be relied on as a substitute for obtaining detailed advice about the Law, the Rules, or any other applicable laws, procedures or policies. AEMO has made reasonable efforts to ensure the quality of the information but cannot guarantee accuracy or completeness.

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VERSION CONTROL

Version	Release date	Changes
1.1	18/12/2020	Draft Forecasting Approach - Electricity Demand Forecasting Methodology published for consultation
1.2	16/3/2021	Draft Forecasting Approach - Electricity Demand Forecasting Methodology published with draft determination

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1. Introduction

AEMO produces independent customer electricity demand forecasts for use in publications such as the Electricity Statement of Opportunities (ESOO) and the Integrated System Plan (ISP). These forecasts provide projections of customer connections, customer technology adoption, electricity consumption, and maximum and minimum demand. The forecast period is up to 30 years for each region of the National Electricity Market (NEM) and up to 10 years for Western Australia's Wholesale Electricity Market (WEM).

This methodology document describes the process for forecasting regional electricity consumption, as well as the forecast regional maximum and minimum demand.

Inputs and assumptions used with these methodologies are updated at least annually in AEMO's Inputs, Assumptions and Scenarios Report (IASR)¹.

1.1 Application of the Electricity Demand Forecasting methodology

AEMO intends the Electricity Demand Forecasting methodology to be applied for the development of electricity consumption forecasts used within:

- [NEM ESOO and Reliability Forecasts](#)
- [NEM Medium Term Projected Assessment of System Adequacy \(MT-PASA\)](#)
- [Energy Adequacy Assessment Projection \(EAAP\)](#)
- [ISP](#)
- [WEM ESOO](#)

AEMO does not warrant the suitability of the methodology EDF for other purposes.

1.1.2 Forecasting principles

AEMO is committed to producing quality forecasts that support informed decision-making. For decision-makers to act on forecasts, they should be credible and dependable. Forecasting principles help guide the multitude of decisions required for this goal. Principles guide choices about how the forecasts are performed, particularly where trade-offs may exist (for example, simplicity versus comprehensiveness, or speed versus insight).

In preparing its forecasts, AEMO's forecasting approach has regard to the following principles, in accordance with the AER's Forecasting Best Practice Guidelines and based on the principles articulated in the as derived from the National Electricity Rules (NER) clause 4A.B.5(b):

¹ Inputs, Assumptions and Scenarios Reports will be available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

1. Accuracy – to adopt best practice methodologies and monitor lead indicators of change.

- Adopt best practice techniques (subject to data availability and resourcing requirements).
- Employ robust processes, including Quality Assurance, and use lead indicators to monitor for change
- Apply continuous learning through monitoring the performance of past forecasts. Identify improvements to data, models and processes as documented in AEMO’s Forecast Accuracy Reports².

2. Transparency – to ensure inputs and forecast methodologies are well understood.

- Publish quality information to ensure adequate stakeholder understanding of the methodologies deployed. This document in particular addresses this.
- Provide documentation to stakeholders on inputs and assumptions, and how these are sourced.

3. Engagement – to ensure stakeholders are consulted and informed efficiently.

- Conduct formal consultation on inputs, assumptions and methodologies.
- Maintain regular engagement with all interested stakeholders through the Forecasting Reference Group and other forums as required.

1.21.3 Demand drivers, uncertainty and risks

Drivers of electricity consumption and demand forecasts can be split into two different types:

- Structural drivers, which can be estimated based on past trends and expert judgement, but which cannot be assigned a probability.
- Random drivers, which can be modelled as probability distributions.

The methods deployed by AEMO are consistent with standard industry practice, in that:

- Numerous scenarios are developed to test uncertainty in structural drivers. Examples of structural drivers include:
 - Population.
 - Economic growth.
 - Electricity price.
 - Technology adoption.
- Maximum and minimum demand forecasts use probability distributions to describe uncertainty in random drivers, including:
 - Weather-driven coincident customer behaviour.
 - Weather-driven embedded generation output.
 - Non-weather-driven coincident customer behaviour.

1.31.4 Customer segmentation

Consumption forecasts are developed by customer segments (see Figure 1), because the demand drivers affect these customer segments differently. The aggregated customer segments are:

- **Residential:** residential customers only.

² Forecast accuracy reports can be found at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Forecasting-Accuracy-Reporting>.

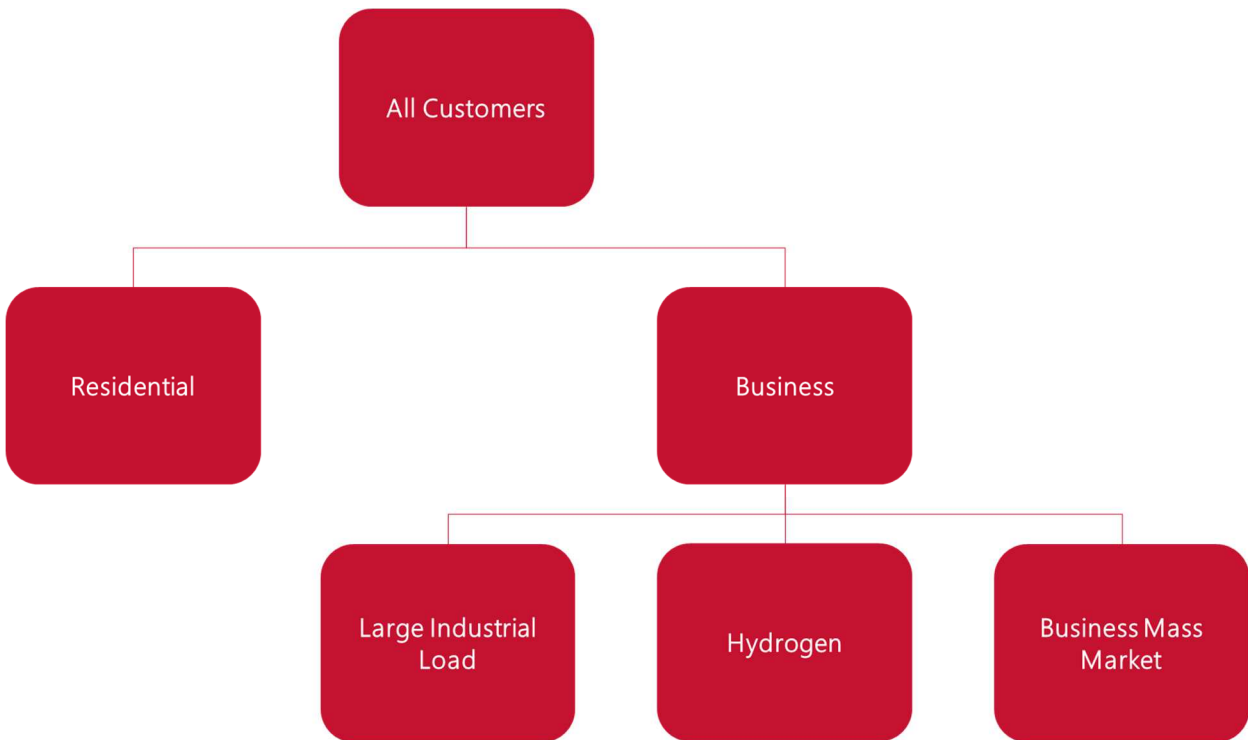
- **Business:** includes industrial and commercial users. This sector is categorised into large industries and small/medium-sized businesses (subcategorised further (in accordance with Section 2) as follows:
 - Large industrial loads (LIL), and
 - Hydrogen, and
 - Small/medium businesses Business Mass Market, covering those business loads not included in the LIL-subcategories above.

Specifically, residential electricity consumption is defined as electricity used in a place of permanent abode. This excludes, for example, hotels and boarding houses. Technically, the forecast depends on customer type in the Market Settlement and Transfer Solutions (MSATS) system as tagged by the local DNSP.

Business electricity use is defined as all other electricity use, apart from that needed to generate and distribute electricity (generation and losses).

While annual consumption can reasonably be split into residential and business consumption, this cannot be done at the half-hourly level. Therefore, the maximum and minimum demand forecast will only consider LIL (where half-hourly data is available) and aggregate the remainder into one segment.

Figure 1 Consumption forecasting customer segmentation

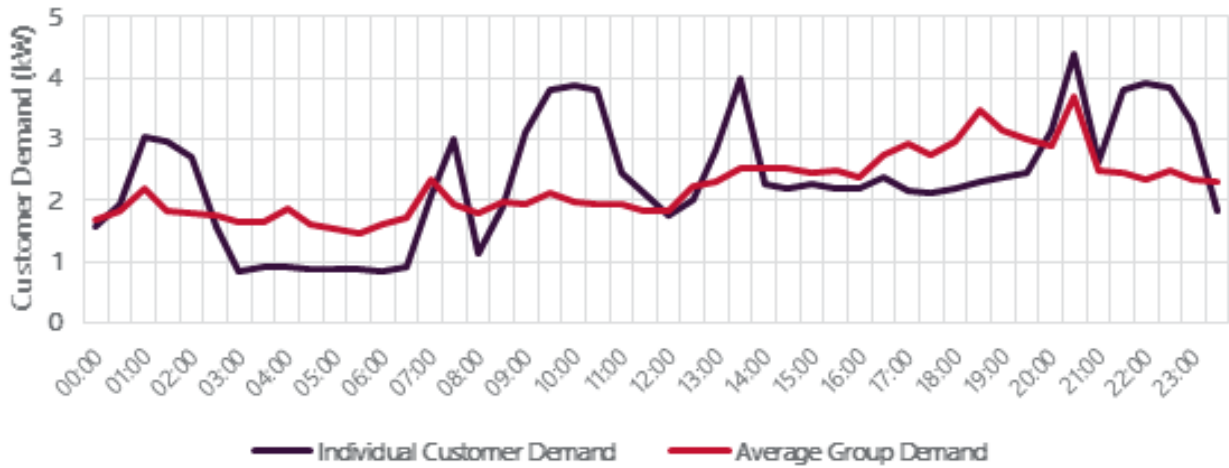


1.4.1.5 Modelling consumer behaviour

Individual consumers do not behave consistently every day and can sometimes behave unpredictably. Even on days with identical weather, the choices of individuals are not identical, and reflect the lifestyle of the household, or operation of the business. Electrical demand becomes more predictable as the size of the aggregation group grows, because random idiosyncratic behaviour of individuals tends to cancel out.

Figure 2 shows the load profile of an individual customer, compared to the average of a group of similar customers (in this case 8). While the load profile of the individual is spikey and erratic, the group profile has smoothed out some of idiosyncrasies of individual customers. If larger groups are considered, this profile would smooth out even further.

Figure 2 Example individual and group demand shown on one day

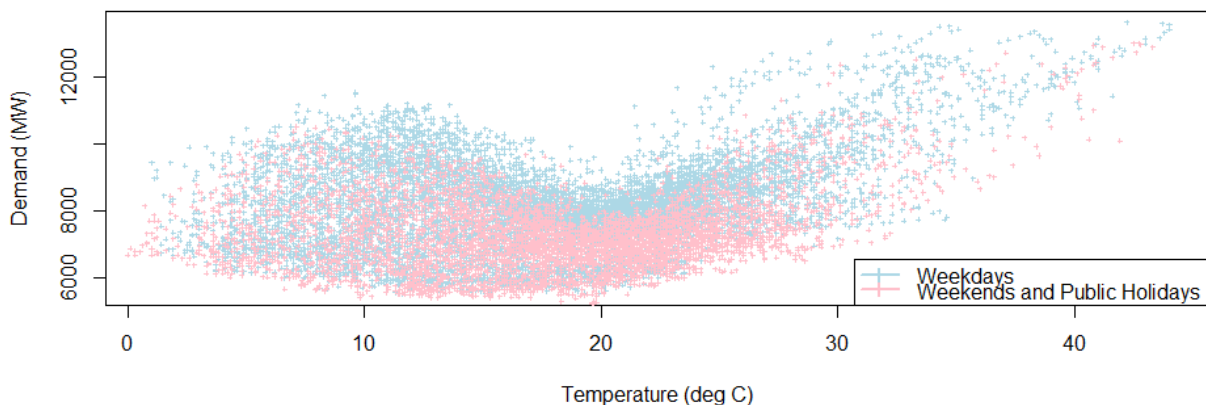


Although demand becomes more predictable when aggregated, it remains a function of individual customer decisions. Periods of high demand exist because individual customers choose to do the same things at the same time. Peak demand is therefore driven by the degree of coincident appliance use across customers, across larger geographical areas. There are many factors that drive customers to make similar choices regarding electricity consumption at the same time, including:

- Work and school schedules, traffic and social norms around meal times.
- Weekdays, public holidays, and weekends.
- Weather, and the use of heating and cooling appliances.
- Many other societal factors, such as whether the beach is pleasant, or the occurrence of retail promotions.

Figure 3 shows a scatter plot of temperature and electrical load. A strong relationship between temperature and group electrical load can be seen, however the relationship cannot explain all variations. Even when all observable characteristics are considered, the variance attributable to coincident customer choices remains.

Figure 3 Scatterplot of New South Wales demand and temperature, example based on 2017 calendar year



1.51.6 Key definitions

AEMO forecasts are reported [based on a number of various definitions describing specific characteristics of the parameter that is presented. Several of these key definitions are described below](#)³:

- **Operational:** Electricity demand is measured by metering supply to the network rather than what is consumed. 'Operational' refers to the electricity used by residential, ~~commercial and large industrial consumers and business customers~~, as supplied by scheduled, semi-scheduled, and significant non-scheduled generating units with aggregate capacity ≥ 30 megawatts (MW). Operational demand generally excludes electricity demand met by non-scheduled wind/solar generation of aggregate capacity < 30 MW, non-scheduled non-wind/non-solar generation and exempt generation.

The exceptions are:

- Non-scheduled generators, which due to size or location in the network are important to reflect in dispatch, including constraint equations⁴.
 - Batteries that are owned, operated or controlled with a nameplate rating of 5 MW or above, as these need to be registered as both a scheduled generator and a market customer⁵.
 - For the WEM, intermittent loads are excluded⁶.
- **Consumption:** Consumption refers to power used over a period of time, conventionally reported as megawatt hours (MWh) or gigawatt hours (GWh) depending on the magnitude of power consumed. It is reported on a "sent-out" basis unless otherwise stated (see below for definition).
 - **Demand:** Demand is defined as the amount of power consumed at any time. Maximum and minimum demand is measured in megawatts (MW) and averaged over a 30-minute period. It is reported on a "sent-out" basis unless otherwise stated (see below for definition).
 - **Delivered:** Delivered consumption or demand refers to the electricity supplied to electricity customers from the grid. It therefore excludes the part of their consumption that is met by behind-the-meter (typically rooftop PV) generation.
 - **Underlying:** Underlying consumption or demand refers to the total consumption by electricity users from their power points, regardless if it is supplied from the grid or by behind-the-meter (typically rooftop PV) generation.
 - **"As generated" or "sent out" basis:** "Sent out" refers to electricity supplied to the grid by scheduled, semi-scheduled, and significant non-scheduled generators (excluding their auxiliary loads, or electricity used by a generator). "As generated" refers to the same, but also adds auxiliary loads, or electricity used by a generator, to represent the gross electricity generation on site.
 - **Auxiliary loads:** Auxiliary load, also called 'parasitic load' or 'self-load', refers to energy generated for use within power stations, excluding pumped hydro. The electricity consumed by battery storage facilities within a generating system is not considered to be auxiliary load. Electricity consumed to charge by battery storage facilities is a primary input and treated as a market load.

³ More definition information is at https://www.aemo.com.au/-/media/files/electricity/nem/security_and_reliability/dispatch/policy_and_process/2020/-terms-in-emms-data-model.pdf.

⁴ For the exceptions, see https://www.aemo.com.au/-/media/files/electricity/nem/security_and_reliability/dispatch/policy_and_process/2020/demand-terms-in-emms-data-model.pdf.

⁵ Registering a Battery System in the NEM – Fact Sheet is at https://aemo.com.au/-/media/Files/Electricity/NEM/Participant_Information/New-Participants/battery_fact_sheet_final.pdf.

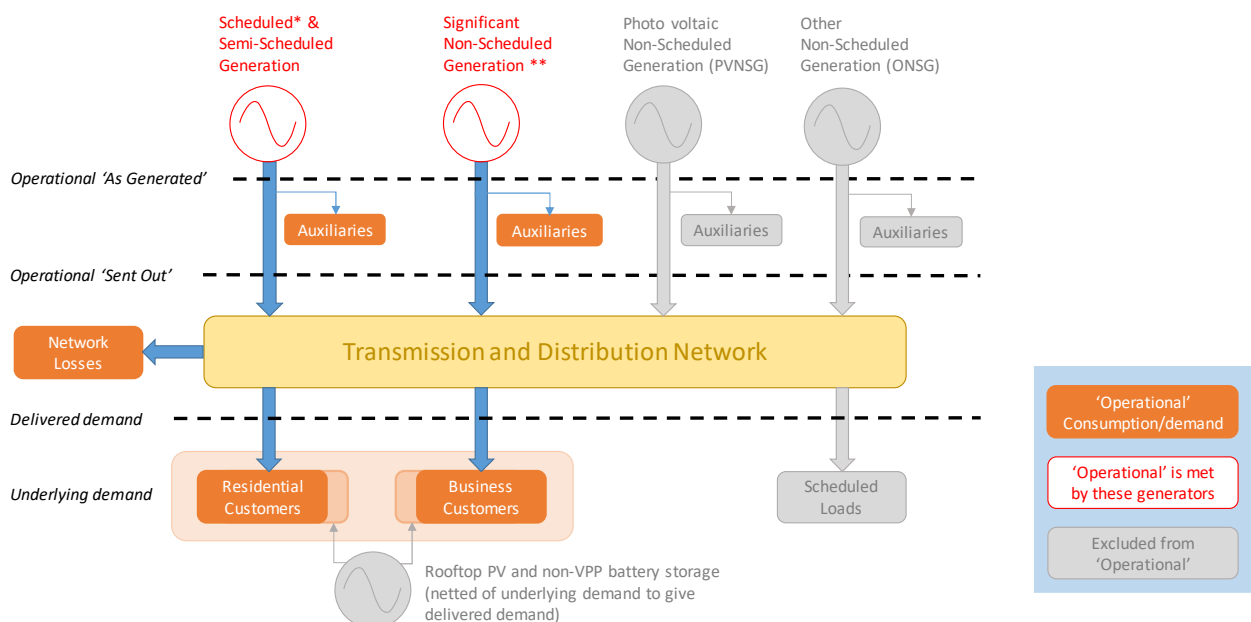
⁶ Intermittent Loads are electricity loads that have behind the fence generation that are also connected to the grid. On occasion, these loads draw electricity from the grid.

Other key definitions used are:

- **Probability of Exceedance (POE):** POE is the likelihood a maximum or minimum demand forecast will be met or exceeded. A 10% POE maximum demand forecast, for example, is expected to be exceeded, on average, one year in 10, while a 90% POE maximum demand forecast is expected to be exceeded nine years in 10.
- **Distributed PV:** Distributed PV is the term used for rooftop PV and PV Non-Scheduled Generators combined.
- **Rooftop PV:** Rooftop PV is defined as a system comprising one or more photovoltaic (PV) panels, installed on a residential [building](#) or [commercial building business](#) premises (typically a rooftop) to convert sunlight into electricity. The capacity of these systems is less than 100 kilowatts (kW).
- **PV Non-Scheduled Generators (PVNSG):** PVNSG is defined as non-scheduled PV generators larger than 100 kW but smaller than 30 MW.
- **Other Non-Scheduled Generators (ONSG):** ONSG represent non-scheduled generators that are smaller than 30 MW and are not PV.
- **Energy Storage Systems (ESS):** ESS are defined as small distributed battery storage for residential and [commercial business](#) consumers.
- **Virtual power plants (VPP):** VPPs refer to embedded battery devices that are available to be operated by an aggregator. Unlike un-aggregated ESS, VPPs may operate on occasion in a coordinated manner, similar to a scheduled, controllable form of generation, much like a traditional form of grid-generated electricity supply. The frequency of this form of aggregated behaviour, as opposed to un-aggregated behaviours which target the minimisation of the individual customer’s energy costs, will depend on the technical and commercial terms of each specific VPP scheme.
- **Electric vehicles (EV):** EVs are electric powered vehicles, ranging from small residential vehicles such as motor bikes or cars, to large commercial trucks. EVs typically refer to battery electric vehicles (BEV) or plugin-hybrid electric vehicles (PHEV), although may also include fuel-cell electric vehicles (FCEV) which are fuelled through hydrogen fuel cells, rather than batteries.

Figure 4 provides a schematic of the breakdown and links between demand definitions. Operational demand “sent out” is computed as the sum of residential [and commercial and large industrial business](#) customer electricity consumption plus distribution and transmission losses minus rooftop PV, PVNSG and ONSG.

Figure 4 Operational demand/consumption definition



* Including VPP from aggregated behind-the-meter battery storage.

** For definition, see: https://www.aemo.com.au/-/media/files/electricity/nem/security_and_reliability/dispatch/policy_and_process/2020/demand-terms-in-emms-data-model.pdf.

1.6.1.7 Maintaining the methodology document

This Electricity Demand Forecasting Methodology forms part of AEMO's Forecasting Approach - the collection of methodologies applied for AEMO's longer term forecasting studies, including the ESOO and ISP for the NEM. While the ~~Forecasting Approach is governed by the~~ Australian Energy Regulator's (AER) Forecasting Best Practice Guidelines (FBPG)⁷ [provide guidance on AEMO's Forecasting Approach](#) and only applies for the NEM, AEMO intends to use a common approach for forecasting electricity consumption and demand for both the NEM and the WEM where practicable and will maintain this forecasting methodology as a single document.

In accordance with the FBPG, AEMO must consult on the Forecasting Approach at least every four years, but may stagger the review of the components that make it up. This is to facilitate transparency around methodologies used in AEMO's key forecasting publications and allow stakeholders to engage with AEMO's forecasting team on the appropriateness of methods and possible improvements.

In addition, AEMO will assess forecast accuracy annually:

- For the NEM, the previous year's ESOO forecast will be assessed against actuals for the past year in the annual Forecast Accuracy Report⁸. That report outlines forecast improvements planned to mitigate issues found. The improvement opportunities can include input data, but also methodologies. AEMO will consult on such changes and update this and other methodology documents accordingly.
 - Non-material changes are consulted on as part of the Forecast Improvement Plan, included in the FAR.
 - Material changes will be consulted on using the applicable FBPG consultation process.
- For the WEM, the forecast accuracy of the past ESOO forecast will be assessed in the following ESOO.

The FBPG consultation processes guide the Forecasting Approach (including this Electricity Demand Forecasting Methodology) as it applies to the NEM. Accordingly, AEMO may vary any aspect of the Forecasting Approach (including this Electricity Demand Forecasting Methodology) as it applies to the WEM without complying with the FBPG consultation procedures.

⁷ At <https://www.aer.gov.au/system/files/AER%20-%20Forecasting%20best%20practice%20guidelines%20-%202025%20August%202020.pdf>.

⁸ At <https://www.aemo.com.au/energy-systems/electricity/national-electricity-market-nem/nem-forecasting-and-planning/forecasting-and-reliability/forecasting-accuracy-reporting>.

2. Business annual consumption

The business sector captures all non-residential consumers of electricity. The forecast is based on an integrated, sectoral-based approach to capture structural changes in the Australian economy, and the impacts of these changes to commercial and industrial customers.

Business sector split by subsector

At a high-level, the business sector is forecast using the following sectors:

- **Large industrial loads (LIL)** – these can be either transmission or distribution connected.
- **Hydrogen** – any loads associated with the production of hydrogen.
- **Small to medium enterprises Business Mass Market (SMEBMM)** – any business sector distribution-connected loads not included in the LIL category loads not included above.
- **Electric vehicles (EVs)** – covering commercial fleet, trucks and buses.

The LIL sector is further subdivided into subsectors. This allows them to be differentiated between various forecast scenarios. This is summarised in Figure 5 (for the NEM) and Figure 6 (for the WEM) below.

Figure 5 LIL subsectors used in the NEM

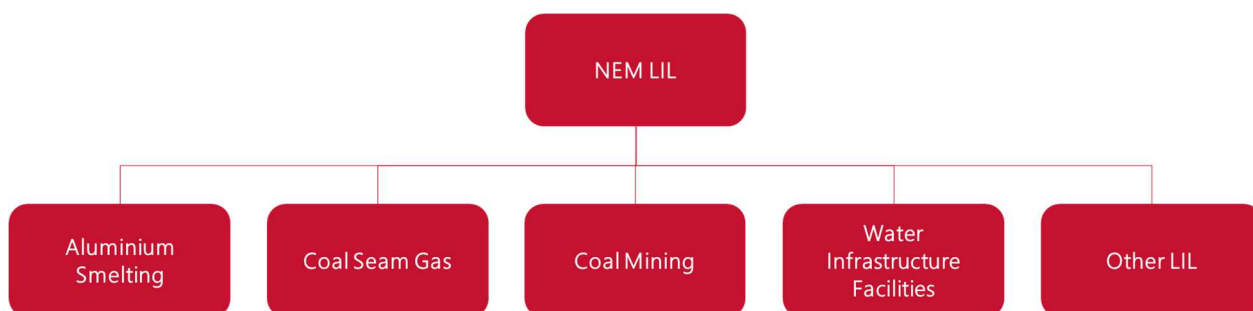
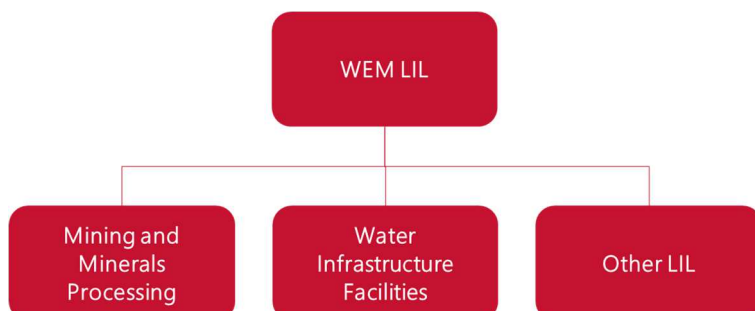


Figure 6 LIL subsectors used in the WEM



The definitions of the [LIL](#) subsectors are outlined in the following:

- **Aluminium smelting** – including all aluminium smelters in the NEM. *Note: This does not apply to the WEM.*
- **Coal mining** – customers mainly engaged in open-cut or underground mining of bituminous thermal and metallurgical coal. *Note: This does not apply to the WEM.*
- **Coal seam gas (CSG)** – associated with the extraction and processing of CSG for export as liquefied natural gas (LNG) or supplied to the domestic market. *Note: This does not apply to the WEM.*
- **Mining and minerals processing facilities** – customers mainly engaged in open-cut or underground mining of non-coal and aluminium minerals and the pre-processing of these minerals. *Note: This only applies to the WEM.*
- **Water infrastructure facilities** – all large water treatment facilities, including desalination, for potable water, wastewater treatment and water pumping.
- **Other transmission- and distribution-connected customers** – covering any transmission- and distribution-connected loads not accounted for in the categories above.

High level business sector forecast methodology

The overall approach to forecasting business consumption for both markets is to measure the energy-intensive large loads separately from broader business sector, based on the observation that each load historically is subject to different underlying drivers. AEMO periodically reviews whether further segmentation of the business sector is feasible; the availability of consumption data and the size of sector are limiting factors to whether AEMO can monitor the segments separately.

Either surveys or standard econometric methods are used to forecast consumption in these sectors:

- [LIL](#) – survey-based forecasts.
- [Hydrogen – scenario based assumptions supported by consultant inputs.](#)
- [SME-BMM](#) – econometric modelling.

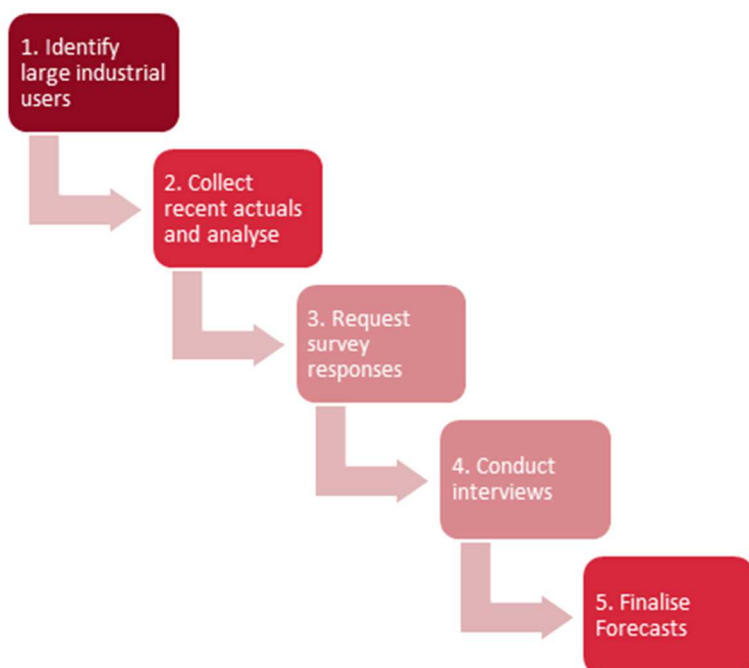
The detailed approaches applied are explained in the following.

2.1 Large industrial load consumption forecasting

The process that produces the LIL forecasts for both the NEM and WEM has five steps, illustrated in Figure 7. It requires AEMO to identify the LILs, collect and analyse historical data, conduct a customer survey (questionnaire) and interview personnel from key LILs and incorporate the information into a final forecast for each LIL.

The individual LIL survey results are confidential, with the end of this section noting the process to conserve confidentiality prior to publishing LIL forecasts.

Figure 7 Steps for large industrial load survey process



Step 1: Identify large industrial users

For the NEM, [any customers connected directly to the transmission network will be considered an LIL. For distribution connected loads](#), AEMO maintains a list of LILs identified primarily by interrogating AEMO's meter data for each region. A demand threshold of greater than 10 MW for greater than 10% of the latest financial year is used to identify those loads. This threshold aims to capture the most energy intensive consumers in each region.

The list is further validated and updated using two methods:

- *Distribution and transmission network service provider surveys* – requesting information on existing and new loads.
- *Media search* – augmenting the existing portfolio of LILs with new industrial loads if AEMO is made aware of such users through joint planning with network service providers, public sources including media, conferences and industry forums.

In the WEM, AEMO engages with a range of stakeholders, including Western Power, in deciding to include prospective and committed LILs in the electricity forecasts.

Step 2: Collect historical data (recent actuals) and analyse

Updates to historical consumption data for each LIL are analysed to:

- Understand consumption trends at each site and develop targeted questions (if required).
- Prioritise industrial users to improve the effectiveness of the interview process.

Step 3: Request survey responses

AEMO surveys all identified LILs by requesting historical and forecast electricity consumption information by site. The survey requests annual electricity consumption, maximum demand and minimum demand forecasts for scenarios in the NEM and the WEM that can be mapped to scenarios developed with stakeholders as part of the IASR development, while considering the burden to industrial customers providing this information. This will include a central scenario. If the IASR is undergoing re-development, which for scenarios occurs biennially, the most recent finalised scenario collection is provided for LIL surveying purposes.

Step 4: Conduct detailed interviews

After the survey is issued, only prioritised large industrial users are contacted directly to expand on their survey responses. This includes discussions about:

- Key electricity consumption drivers, such as exchange rates, commodity pricing, availability of feedstock, current and potential plant capacity, mine life, and cogeneration.
- Current exposure of business to spot pricing and management of price exposures, such as contracting with retailers, power purchase agreements (PPAs) and hedging options.
- Impact of current and future prices on consumption.
- Potential drivers of major change in electricity consumption (such as expansion, closure, outages, cogeneration, fuel substitution – [including electrification](#), or energy efficiency measures).
- [Participation/Involvement](#) (if any) in Demand Side [Management/Participation](#) programs.
- [Variations in observed electricity demand relative to previous expectations](#).
- Assumptions governing the scenarios.

Not all LILs are interviewed. Interviews with LILs are prioritised based on the following criteria:

- Volume of load (highest to lowest) – movement in the largest volume consumers can have broader market ramifications (such as an impact on realised market prices).
- Year-on-year percentage variation – assess volatility in load, noting that those with higher usage variability influences forecast accuracy.
- Year-on-year absolute variation – relative weighting of industrial load is needed to assess materiality of individual variations.
- Forecast vs actual consumption and load for historical survey responses – forecast accuracy is an evolving process of improvement and comparisons between previous year actual consumption and load against the forecast will help improve model development.

Step 5: Finalise forecasts

The following subsections describe the LIL forecast development for each scenario and for each subsector in each region.

Develop ~~the a central single~~ scenario forecast:

[AEMO produces a forecast for a central-scenario, which reflects a future energy system based around current state and federal government environmental and energy policies and best estimates of all key drivers. This is used as input into AEMO's reliability forecast published in the ESOO and in MT-PASA.](#)

For each subsector, AEMO will review the survey responses⁹ and assess the reasonableness of the forecasts (if necessary verify with the respondents).

For each region, the aggregated forecasts by subsector for the ~~central~~ scenario (step 3) becomes [AEMO's a central-scenario](#) forecast, accounting for any committed load additions ([including electrification of processes](#)) or [site](#) closures.

Develop the scenario spread:

For other scenarios, the scenarios differ considering the insights from surveyed LILs, and considering the opportunities and risks to these customers within the scenario narratives. This can be driven by the overall economic conditions of the scenarios, and any specific, defined purpose of the scenario. Overall, this may include modelling closures of large loads, in addition to any committed closures. For example, a scenario's

⁹ This approach accounts for additional growth in existing assets as well as for new projects.

purpose may be to test the power system's ability to operate under low demand conditions, and to identify efficient investments to maintain power system security in low load conditions. In such a scenario, AEMO may close the largest industrial loads in a reasonable timeframe, taking into account any known contracted load positions. In this way, closures of the largest industrial loads may progressively appear in scenarios examining this purpose, across the regions as appropriate considering the operational risks that exist in each region.

In other scenarios, new industrial loads may be assumed, for example electrolyser loads in scenarios that examine the potential operational impact and investments needed to support an emerging hydrogen economy, [or electrification of processes currently relying of fossil fuels to lower carbon emissions](#).

[For the NEM, the single scenario that represents the best estimates of all key drivers, AEMO will only include a new LIL if:](#)

- [The project has obtained the required environmental approvals.](#)
- [The project has obtained approvals from the network service provider to connect to their system.](#)
- [The project proponent has publicly announced that it has taken a positive final investment decision and/or the project has commenced construction.](#)

[A scenario that reflects slower demand growth may assume delay in commissioning, or even that the project doesn't eventuate. Similarly, for scenarios that reflect a higher demand growth future, new LILs may be included even when only a subset of the criteria above are met.](#)

For the WEM, the scenarios are typically consistent with a subset of the scenarios in the IASR and must include a higher, a central and a lower demand scenario. A new LIL project is only included in the central scenario when all the following criteria are met:

- The project has obtained the required environmental approvals.
- The project has obtained approvals from Western Power to connect to the South West integrated system (SWIS).
- The project proponent has publicly announced that it has taken a positive final investment decision and/or the project has commenced construction.

In the WEM, a LIL that only meets the first two of these criteria is included in the higher demand growth scenario. New projects included in the central scenario are included in the lower demand growth scenario, but the increase in demand from the project is adjusted downward to reflect slower development (for example, a project with multiple development stages may only complete the first stage in the low scenario).

Publish forecasts:

To maintain confidentiality¹⁰, AEMO aggregates all subsector forecasts with the other LILs before publishing the LIL forecast. The CSG is published separately, as there are sufficient sites within a region to maintain confidentiality.

2.2 Hydrogen sector consumption forecasting

[An emerging sector within Australia's economy that is gaining significant interest and investment is the development of a renewable hydrogen industry to support the transformation of existing and new industrial processes, and potential export to international consumers. Momentum is building in the industry as the development of a hydrogen economy may provide a means to achieve carbon emission reduction objectives. If established, hydrogen production has the potential to support provide a transformative influence on](#)

¹⁰ As required by the National Electricity Law (NEL)

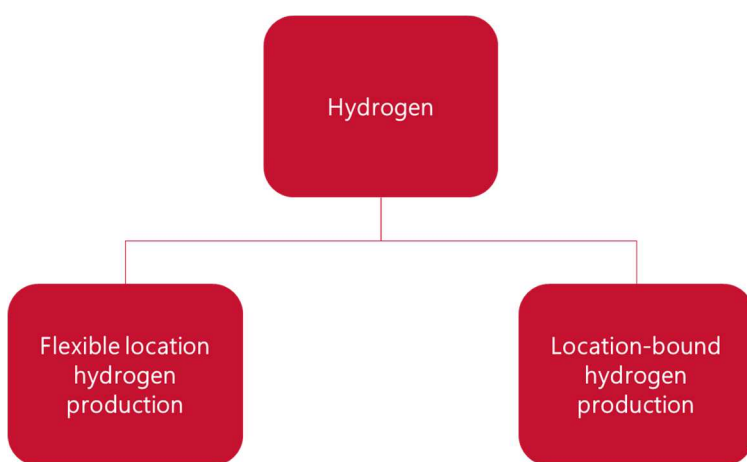
[Australia's energy systems, and as such AEMO's methodologies are incorporating this potential development within its scenario analysis approach.](#)

[The hydrogen sector within AEMO's demand forecasting methodology captures all grid supplied electricity consumption used to produce hydrogen within the Australian economy.](#)

[As illustrated in Figure 8, the hydrogen sector covers two components:](#)

- [production for existing consumers, and location-specific](#)
- [production that has locational flexibility to service new customers, influenced by the availability of resources.](#)

Figure 8 Segments considered for the hydrogen sector



[As Australia's hydrogen economy is still emerging, AEMO considers the most prudent means of capturing potential hydrogen production within its electricity demand forecasting is to consider it as a scenario parameter, allowing the scale and type of hydrogen production to vary across scenarios. The level of hydrogen production is therefore an input into the forecasting process, based on scenario design and where required consultant advice. This will be converted into electricity consumption required to produce this amount of hydrogen based on an assumed efficiency of the conversion¹¹.](#)

[AEMO's methodology assumes that hydrogen production will be provided by electrolyzers.](#)

[2.2.1 Flexible location hydrogen production](#)

[Flexible location hydrogen production relates to the potential hydrogen production to be consumed by new industrial processes or export industries, where there is no fixed existing location.](#)

[The preferred location of these facilities will be influenced by the quality and availability of input resources, particularly of variable renewable energy \(VRE\) generators and electricity transmission infrastructure. With no locational requirement, the location of electrolyser loads are optimised within the modelling as per AEMO's ISP methodology¹².](#)

[By treating these facilities as dispatchable loads, with production constraints as needed, the seasonal and daily operation of these assets takes into account the cost of supply and other system constraints. Given the](#)

¹¹ This will be subject to consultation through the Inputs, Assumptions and Scenarios Report, see <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

¹² Large scale located in wherever the capacity outlook modelling deems 'best', and modelled as a dispatchable load with an overall annual production target.

[ability of storing hydrogen, dispatch can be assumed to be flexible. The ISP methodology provides greater detail on the optimisation approach, including any constraints that apply to the operation of these assets.](#)

[The outcomes of the simulations will be used to calculate combined impacts on electricity consumption and load at time of maximum and minimum demand from producing hydrogen.](#)

2.2.2 Location bound hydrogen production

[The location bound hydrogen production represents hydrogen produced for existing industrial processes that are connected to existing infrastructure, particularly the gas distribution systems. To service these customers, hydrogen facilities will require access to existing gas distribution networks for gas-blending, or proximity to the specific loads that may directly consume hydrogen. This sector includes, for example, small distributed units producing hydrogen for transport refuelling. This forecast component is developed based on scenario assumptions supported where required by AEMO analysis or consultancy inputs. Unlike the flexible location production, this component is not optimised within AEMO's ISP modelling, and is reflected as a demand component within consumption, demand and electricity traces.](#)

2.2.3 Business mass market consumption forecasting

[SME-BMM](#) consumption contains aggregate consumption data for the non-residential sector that covers a broad range of activities [which is not covered by the LIL or Hydrogen sector forecasts to which no direct information on usage behaviour is available. As such](#) Given the much higher number of customers in this [segment](#), a more statistical forecasting method is applied that accommodates time-series methods capturing the more predictable patterns in recent usage (such as seasonality, cycles and trend) along with causal factors that encapsulate the long-term structural changes¹³ under the various forecast scenarios. Broadly, the forecast for [SME-BMM](#) consumption can be written as:

$$\text{Forecast} = f(\text{seasonality}, \text{trend}, \text{cyclical}, \text{causal factor}(s), \text{residual})$$

Seasonality is captured through the production of a short-term daily regression model trained on 24 months of data, capturing the effects of weather. A trend and cyclical component analysis is then performed against longer term data (4-6 years). The residual is captured by examining year-on-year variance, once known structural effects are accounted for and the time series is de-trended.

The causal factors are separately analysed against the long-term consumption data series (10+years) by the [SME-BMM](#) sector to smooth out any discontinuities before correlating with economic datasets (causal factors).

The data is then scaled to the AEMO estimate of [SME-BMM](#) consumption based on meter data analysis before incorporation into the forecast, with other long-term structural drivers such as energy efficiency and price.

These short-term and long-term models are then combined to produce the long-term ensemble [SME-BMM](#) model.

2.2.3.1 Short-term time-series model

Time-series models have been described as more applicable in short-term forecasting¹⁴ and can be applied systematically. The short-term [SME-BMM](#) forecast uses generic time-series methods to model the trend, seasonality, cyclical and [unexplained variance/residual](#) to form a short-term forecast (0-3 years ahead).

¹³ Chase, C, 2009, Demand-Driven Forecasting: A Structured Approach to Forecasting. John Wiley & Sons, Inc., Hoboken, New Jersey.

¹⁴ Chase, C. Ibid.; Chambers, J, Mullick, S., Smith, D. 1971. How to choose the right forecasting technique. Harvard Business School, at <https://hbr.org/1971/07/how-to-choose-the-right-forecasting-technique>. Accessed 23 July 2020.

The short-term time-series model consists of three stages:

- Calculating a weather-normalised base year capturing seasonality.
- Determining a trend or cyclical components.
- Estimating uncertainty applicable to the different scenarios.

These are explained further below.

Produce the base year

The business sector short-term forecast is developed using a linear regression model, using approximately 24 months of consumption with ordinary least squares to estimate coefficients. The 24 month period is a tradeoff to ensure consumption still reflects current levels (any older would require detrending) and yet long enough to capture seasonality.

The independent variables are described in Table 1 and reflects days for the NEM, and months for the WEM¹⁵.

The business forecasts for underlying annual consumption are aggregated by end-use components (base load, heating, and cooling components).

The first stage of the short-term forecast_i is to produce the *Base Year*, that applies a median weather year (weather normalised). This gives a starting point (to reflect current consumption patterns) that considers intra-year variation to seasonality, holidays and weather. Structural shock effects that affect the data series (such as COVID-19) can also be captured (see also Section 2.3.3). The following equation presents the formulation for t = daily (NEM) or t = monthly (WEM) SME-BMM consumption for a particular region i :

$$\begin{aligned} \text{SMEBMM}_{BaseYear_{i,t}} &= \beta_{Base,i} + \beta_{HDD,i}HDD_{i,t} + \beta_{CDD,i}CDD_{i,t} + \beta_{Non-workday,i}Non-workday_{i,t} \\ &+ \beta_{Shock-impact,i}Shock_impact_{i,t} + \varepsilon_{i,t} \end{aligned}$$

Table 1 Short-term base model variable description

Variable	Abbreviation	Units	Description
Business consumption	<u>SMEBMM</u> BaseYear	GWh	Total <u>SME-BMM</u> business consumption including rooftop PV (i.e. excluding any LIL both existing and closed).
Heating Degree Days	HDD	°C	The number of degrees that a day's average temperature is below a critical temperature. It is used to account for deviation in weather from normal weather standards*.
Cooling Degree Days	CDD	°C	The number of degrees that a day's average temperature is above a critical temperature. It is used to account for deviation in weather from normal weather standards*.
Dummy for non-work day	Non-Workday	{0,1}	A dummy variable that captures the ramp-down in business activity affecting electricity consumption, for a non-work day (public holidays, Saturdays, and Sundays). Not used for WEM forecast (as time period is monthly)
Dummy for shock effect	Shock-impact	{0,1}	Dummy variable(s) that captures the changed business activity from external shock(s) affecting electricity consumption**

* Weather standard is used as a proxy for weather conditions. The formulation for weather standard indicates that business loads react to extreme weather conditions by increasing the power of their climate control devices *only* when the temperature deviates from the 'comfort zone,' inducing a threshold effect.

** Use of a dummy variable will capture an approximate average change in energy consumption compared to usage prior to the shock. As the situation is dynamic this may require a change in approach for capturing any temporary effects and structural changes.

¹⁵ AEMO only manages the wholesale portion of the WEM and only receives monthly residential data from Synergy for modelling.

More detail on critical temperatures applied in the calculation of HDD and CDD is provided in Appendix A2.

Develop time series model

AEMO uses a daily regression model based on 4-6 years of historical data depending on the region. It uses similar variables as the base year model (see Table 1), but also includes a date variable that allows the regression to assign a coefficient of a trend that has occurred within the time horizon. This method decomposes the load into any trend, seasonality and residual. ~~(unexplained variance).~~

A seasonal (monthly) model is then fitted to the detrended [data](#). This model uses HDD, CDD and months as variables as well as time if a trend is detected.

As a validation, to ensure the model appropriately captures patterns in usage over the longer-term, such as a steady decline or growth, a rolling regression over 4-6 years of history using a 24 month training window is used to detect any change in usage.

Calculate and apply variance/dispersion

Many aspects of time-series data will not easily be matched to a pattern, nor able to be predicted with a model. To reflect the uncertainty of forecast outcomes in the first forecast years, AEMO applies a dispersion around ~~its central~~ scenario, similar to a simulated random walk with a deterministic drift term. [To ensure the dispersion reflects forward-looking uncertainty, this](#) dispersion [estimation utilises and](#) accounts for:

- The quality of the fit of the ~~trend-forecasting model~~ (95% Confidence Interval).
- The standard deviation in-detrended weather normalised annual consumption.

[Using the above technique does not require historical accuracy figures to estimate the dispersion.](#)

This approach results in approximately 2-3% difference from the ~~Central scenario's~~ trajectory in the first forecast year (for the highest and lowest demand scenarios), growing to 4-5% difference in the second forecast year and a 5-7% difference in the third forecast year.

Note that this only drives scenario differences in the early years, as the short term forecast is blended with the long term causal model over the first four forecast years as outlined in Section 2.3.4.

~~2.2.22.3.2~~ Long-term causal model

The long-term ~~SME-BMM~~ forecast is developed using a causal model for the various components understood to have a material impact on electricity consumption. The following equation describes the model used. The subscript t represents years for the NEM and the WEM.

$$\del{SMEBMM}_{Cons_t} = \textit{economic impact}_t + \textit{electricity price impact}_t + \textit{electrification impact}_t + \textit{energy efficiency impact}_t + \textit{climate change impact}_t$$

Estimate economic impact

The growth for the long-term ~~SME-BMM~~ forecast is developed using a linear regression model with ordinary least squares to estimate coefficients¹⁶. The variables are described in Table 2 with subscript t representing years for the NEM and the WEM.

$$\textit{economic impact}_t = \hat{\beta}_0 + \hat{\beta}_1(\textit{economic driver}_{ti})$$

¹⁶ These coefficients represent elasticity responses.

Table 2 [SME-BMM](#) model variable description

Variable names	Abbreviation	Units	Description
Economic impact	<i>economic impact</i>	GWh	SME-BMM business consumption driven by economic growth alone.
Economic driver	<i>economic driver</i>	\$ million	Could for example be real GSP, SFD or HDI as discussed below.

A number of economic drivers can be considered. This includes:

- Gross State Product (GSP), as a measurement of the economic output of a state being the sum of all value added by industries within the state.
- State Final Demand (SFD), which represents GSP minus exports, which can be relevant where export value may not lead to significant electricity consumption (for example for high value commodities which extraction and processing electricity use is off-grid).
- Household Disposable Income (HDI), representing the money that households have available for spending and saving.

AEMO will periodically review and adopt the economic driver that gives the best fit with consumption and is reasonably expected to explain the changes observed¹⁷.

Reflect price impact

Adjustments are made to the forecast [SME-BMM](#) consumption to capture the impact of price changes. An asymmetric response of consumers to price changes is used, with price impacts being estimated in the case of price increases, but not for price reductions. AEMO considers this appropriate due to the significant investments in energy bill reduction devices and activities (such as energy efficient appliances and PV systems) and the increased consumer awareness of energy issues. [Similarly, higher prices could lead to business closures](#). In this way, AEMO considers that lower prices will have an immaterial impact on potential energy consumption, but higher prices will continue to drive activities by consumers to lower energy cost exposure.

[Adjust for electrification](#)

[Forecast scenarios targeting net zero carbon emissions may include significant extra electricity consumption from fuel switching in sectors across the entire Australian economy where the most cost effective strategy to reduce emissions is conversion of fossil fuel use to consumption of renewable electricity.](#)

[Annual electricity consumption arising from these electrification activities will be based on consultancy inputs and added to the overall BMM forecast.](#)

[Note that certain fuel switching will happen though energy efficiency programs. To the extent this happens, they will generally be captured though the adjustment for energy efficiency \(below\), to ensure these are not double counted.](#)

Adjust for energy efficiency

AEMO obtains forecast energy efficiency savings either through consultants or its own analysis of federal and state based energy efficiency programs, including the National Construction Code (NCC), building disclosure

¹⁷ This is to avoid using variables giving a good fit by coincident, rather than being truly correlated with the outcome.

schemes, the Equipment Energy Efficiency (E3) Program, and state schemes¹⁸. This may include schemes that promote fuel switching from gas (or other fuels) to electricity.

These are then split between base_load, heating and cooling load elements derived from meter data.

AEMO adjusts the forecast energy efficiency savings to fit with the [SME-BMM](#) model by:

- Removing savings from LILs¹⁹.
- Rebasng the consultant's forecast to the [SME-BMM](#) model's base year.
- Removing the estimated future savings from activities that took place prior to the base year.
- Reviewing energy savings calculations for state schemes and where possible consulting with state government departments. This includes identifying potential overlaps with what is delivered from federal initiatives and making adjustments where relevant to avoid double-counting savings.
- Applying a discount factor²⁰ to the adjusted energy efficiency forecasts, to reflect the potential increase in consumption that may result from lower electricity bills (known as the "rebound" or "take back" effect²¹) and the potential non-realisation of expected savings from policy measures.

Adjust for climate change

Heating and cooling load is expected to vary as the climate changes, and the [SME-BMM](#) sector is adjusted to reflect this. While the forecasts are produced assuming normalised weather standards, the weather standards change over the forecast period due to climate change (see Appendix A2).

A climate change index is used to adjust heating and cooling load²² forecast for the [SME-BMM](#) sector.

The [SME-BMM](#) consumption, split into base_load, heating and cooling elements for the base year, is then adjusted in subsequent forecast years by the estimated climate change impact on HDDs and CDDs.

2.2.3.3 Shock factor (structural break) adjustment

Throughout history, various economic shocks have disrupted business activity and electricity consumption. For example, the Australian recession in 1990 and the Global Financial Crisis (GFC) in 2007 both resulted in reductions in electricity consumption. The period after the GFC in particular has been characterised by slower industrial production output²³.

AEMO applies shock factors to account for the disruption in the long-term relationship between electricity demand and economic indicators, as needed. This applied following the GFC, and in 2020 AEMO has re-introduced a shock factor to account for the impact of the COVID-19 pandemic on the [SME-BMM](#) sector.

As the nature of shocks by definition is unknown, their reactive adjustments will be customised based on available impact estimates, and will include considerations of:

- Impact on observed consumption data (training data) which will affect the future forecast.
- Impact on future consumption not captured through training data.

¹⁸ For example, the New South Wales Energy Savings Scheme, Victorian Energy Upgrade Program, and South Australia Retailer Energy Efficiency Scheme.

¹⁹ The consultant's forecasts include savings from the LIL sector. AEMO surveys LILs separately and assumes that savings activities would be factored into the consumption data obtained through the surveys, and as such removed LIL savings from the consultant's forecasts.

²⁰ The factor used in the forecast is documented in the Inputs, Assumptions and Scenarios Report, <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

²¹ See for instance S. Sorrell (2007): "The Rebound Effect: an assessment of the evidence for economy-wide energy savings from improved energy efficiency". UK Energy Research Centre, Online: <http://www.ukerc.ac.uk/programmes/technology-and-policy-assessment/the-rebound-effect-report.html>

²² Cooling and heating load is consumption that is temperature-dependent (for example, electricity used for cooling in warm weather or heating in cold weather). Load that is independent of temperature (such as electricity used in cooking) is called base_load.

²³ Langcake, S. Conditions in the Manufacturing Sector RBA Bulletin June Quarter 2016, at <https://www.rba.gov.au/publications/bulletin/2016/jun/4.html>.

- Recovery from the shock/duration of impact.

Scenarios and sensitivities will typically be used to address the uncertainty in outcomes from structural shocks to the economy.

2.2.4.3.4 Combining the short- and long-term SME-BMM models

AEMO adopts a weighted method for combining the forecast models; literature suggests an equal weight should apply where there is uncertainty on what weights are appropriate.²⁴

Time-series models are generally more accurate in the short-term, and so generally AEMO adopts:

- a short-term weighting of 50% in the first year,
- a short-term weighting of 25% in the second year,
- a short-term weighting of 12.5% in the third year, and
- a short-term weighting of 0% afterwards

with the remainder coming from the long-term causal model.

AEMO may adopt different weightings, when the near term outlook differs from the short term trend. Cases, which could warrant a different blending of short- and long-term forecasts, include:

- An anticipated recovery of the economy following a recession.
- A major policy announcement impacting from a specific year.

Furthermore, the shock factor has been applied on top of the combined short and long-term models to preserve the quantum of shocks forecast.

2.3.2.4 Total business forecasts

AEMO forecasts the consumption impacts for a number of distributed energy resources (DER) that are related to business consumers. These are used to calculate the total underlying business consumption as well as the delivered business consumption, as explained in the following sections.

2.3.1.2.4.1 Distributed energy resources

AEMO typically obtains DER forecasts – including distributed PV, EVs and battery storage – from appropriately skilled consultants. Details on these forecasts will be available in the consultant reports, referred to in the annual IASR²⁵.

Electric vehicles

EV projections are split into business and residential, where the consumption from the business sector EVs are added to the demand from LIL and SME-BMM sectors to give the total underlying business consumption as per Section 2.4.2. For more detail on the EV forecast, refer to Appendix A4.

Rooftop PV adjustment

Forecast PV generation from commercial or industrial customers is subtracted from underlying consumption to translate this into delivered consumption (see Section 2.4.3), as it offsets the need for electricity supplied from the grid. This step covers commercial or industrial PV installations up to 100 kW. (Note that while AEMO

²⁴ Chase, C, 2009, Demand-Driven Forecasting: A Structured Approach to Forecasting. John Wiley & Sons, Inc., Hoboken, New Jersey.

²⁵ The latest IASR will be available at: <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

uses the term 'rooftop PV', installations of this size may not be physically on rooftops). Larger systems (up to 30 MW) are accounted for in Section 4.

Battery storage loss adjustment

Batteries are not 100% efficient in the charging and discharging cycle, and AEMO must take this into account when incorporating the use of battery storage into the consumption forecast. The round-trip efficiency of batteries is documented in IASR assumptions. The combined annual battery losses are found by multiplying the loss factor (1 minus the round-trip efficiency), the number of storage systems, and the annual usage (from the battery charging/discharging profiles referred to in Appendix A3.2).

This is used to calculate delivered consumption from underlying consumption (see Section 2.4.3), as factoring in battery losses increases the amount of electricity that must be supplied from the grid.

2.3.22.4.2 Total underlying business forecasts

The aggregation of all sector forecasts is used to obtain the total business underlying consumption forecasts. Underlying consumption refers to behind-the-meter consumption for a business and does not distinguish between consumption met by energy delivered via the electricity grid or generated from rooftop PV.

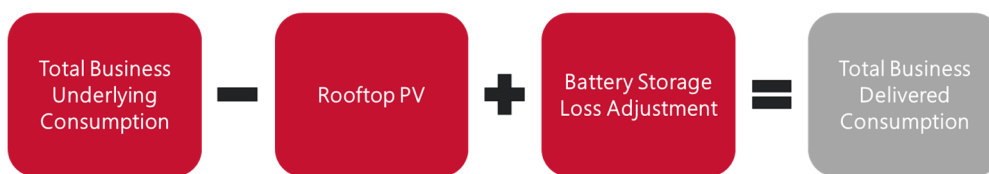
Figure 8 **Figure 9** Aggregation process for total underlying business consumption



2.3.32.4.3 Total delivered business forecasts

Total business delivered consumption is the metered business consumption from the electricity grid and is derived by netting off distributed PV generation from underlying consumption and adjusting for battery storage losses as discussed above. This is illustrated in Figure 10.

Figure 9 **Figure 10** Aggregation process for total delivered business consumption



3. Residential annual consumption

This section outlines the methodology used in preparing residential annual consumption forecasts for each region (including all NEM regions, and the WEM).

High level residential sector methodology

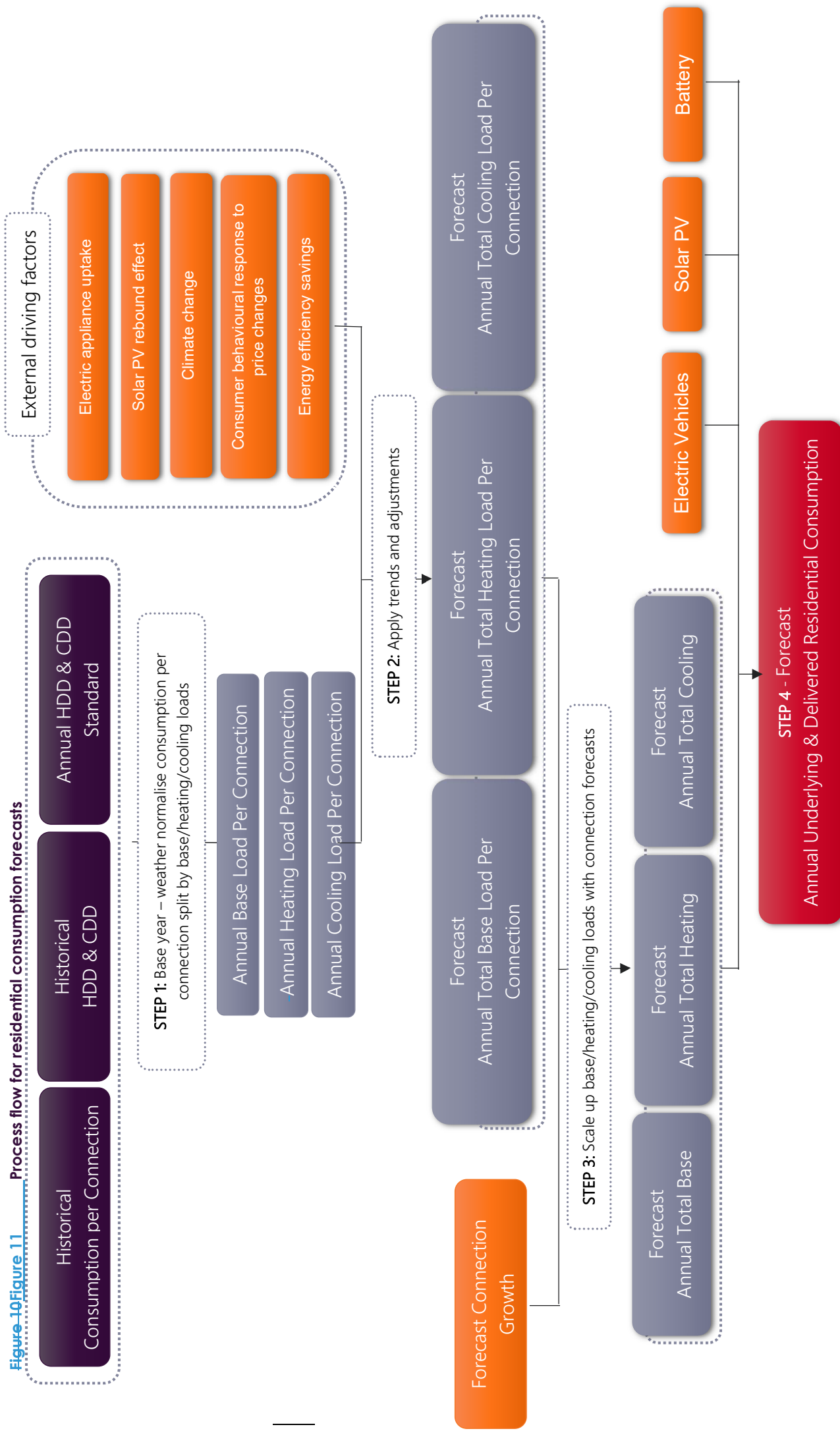
AEMO applies a “growth” model to generate 20-year annual residential electricity consumption forecasts. The key four steps are summarised below and detailed further in the rest of the chapter:

- Step 1: Calculate the base year by weather normalising residential consumption – Estimate the average annual base load, heating load, and cooling load at a per-connection level. This is based on projected annual HDDs and CDDs under ‘standard’ weather conditions.
- Step 2: Apply forecast trends and adjustments (per connection) – Account for the impact of the modelled consumption drivers including changing appliance penetration, energy efficiency savings, changes in retail prices, climate change impacts, fuel switching, and the any rebound effects of consumer investments, particularly in rooftop PV.
- Step 3: Scale by the connections forecasts – Scale the per connection consumption forecasts by the connections growth forecasts to result in the projected base load, heating load, and cooling load by region over the forecast period²⁶.
- Step 4: Calculate the total residential annual consumption forecast – develop the underlying residential consumption by summing the base load, heating load, and cooling load as well as the forecast consumption from electric vehicles. Delivered consumption is then determined by subtracting rooftop PV and adding back the losses incurred in operating battery systems.

Figure 11 illustrates the steps undertaken to derive the underlying residential consumption forecast. Analysis of the historical residential consumption trend is based on daily consumption per connection, on a regional basis. The analysis conducted for each of these steps is discussed below.

²⁶ The connection forecast methodology has been refined with a split of residential and non-residential connections. Only the residential connections are used. For further information, see Appendix A5.

Figure 10 Figure 11 Process flow for residential consumption forecasts



3.1 Step 1: Calculate the base year by weather normalising residential consumption

Historical residential daily consumption is analysed to estimate average annual temperature-insensitive consumption (base load) and average annual temperature-sensitive consumption in winter and summer (heating load and cooling load) at a per-connection level. The estimates are independent of the impact from year-to-year weather variability and the installed rooftop PV generation. The process is described in more detail in the following steps.

Due to the availability of data, the WEM applies the same model below using monthly data instead. For this section, the subscript t for the WEM denotes month and the differences for the WEM are outlined in brackets.

Step 1.1: Analyse historical residential consumption

Daily (monthly) average consumption per connection is determined by:

- Estimating the underlying consumption by adding the impact of rooftop PV generation (adding the expected electricity generation from rooftop PV including avoided transmission and distribution network losses from residential consumers to their consumption profile to capture all the electricity that the sector has used, not just from the grid). Where material, other DER devices, including batteries and electric vehicles, will be included in the same manner.
- Calculating the daily (monthly) average underlying consumption in each region.
- Estimating the daily (monthly) underlying consumption per residential connection by dividing by the total connections.

A daily (monthly) regression model is used to calculate the daily (monthly) average consumption split between base_load, cooling and heating load.

Where required, AEMO applies a dummy variable to capture the impact of structural shocks, such as COVID-19, on the energy consumption of the residential sector.

Daily (monthly) regression model

Daily (monthly) consumption per connection is regressed against temperature measures (namely, CDD and HDD) using ordinary least squares estimates based on the two-year time series leading up to the reference year as training data.

The two-year window is chosen to reflect current usage patterns (for example, dwelling size and housing type mix) but to be long enough to capture seasonality in residential consumption. This model also has the capability to account for other drivers impacting the consumption of the residential sector such as non-working days and shocks leading to structural breaks.

A similar regression approach is applied to all regions, except Tasmania (due to cooler weather conditions in this region). The models are expressed as follows:

Regression model applied to all regions except Tasmania:

$$Res_Con_{i,t} = \beta_{Base,i} + \beta_{HDD,i}HDD_{i,t} + \beta_{CDD,i}CDD_{i,t} + \beta_{Non-workday,i}Non_workday_{i,t} + \beta_{COVID-impact,i}Shock_impact_{i,t} + \varepsilon_{i,t}$$

Regression model applied to Tasmania:

$$Res_Con_{i,t} = \beta_{Base,i} + \beta_{HDD,i}HDD_{i,t} + \beta_{HDD^2,i}HDD_{i,t}^2 + \beta_{Non-workday,i}Non_workday_{i,t} + \beta_{COVID-impact,i}Shock_impact_{i,t} + \varepsilon_{i,t}$$

The above parameters are then used to estimate the sensitivities of residential loads per connection to warm and cool weather.

For all regions (excluding Tasmania) this is expressed as:

$$CoolingLoadPerCDD_i = \beta_{CDD,i}$$

$$HeatingLoadPerHDD_i = \beta_{HDD,i}$$

For Tasmania this is expressed as:

$$CoolingLoadPerCDD_i = 0$$

$$HeatingLoadPerCDD_i = \frac{\sum_{t=1}^n (\beta_{HDD,i} \times HDD_t) + (\beta_{HDD^2,i} \times HDD_t^2)}{\sum_{t=1}^n HDD_t}$$

Where n is the total number of days in the two-year training data set.

The variables of the model are defined in Table 3.

Table 3 Weather normalisation model variable description

Variable	Description
$Res_Con_{i,t}$	Daily average underlying consumption per residential connection for region i on day t
$HDD_{i,t}$	Average heating degree days for region i on day t
$CDD_{i,t}$	Average cooling degree days for region i on day t
$HDD_{i,t}^2$	Square of average heating degree days for region i on day t which is to capture the quadratic relationship between daily average consumption and HDD
$Non - weekday_{i,t}$	Dummy variable to flag a day-off for region i on day t . This includes public holidays and weekends.
$Shock_impact_{i,t}$	Dummy variable to flag shock impact (such as COVID-19) for region i on day t .
$CoolingLoadPerCDD_i$	Estimated cooling load per CDD for region i .
$HeatingLoadPerHDD_i$	Estimated heating load per HDD for region i
$AnnualHDD_i$	Projected annual HDD in standard weather conditions for region i
$AnnualCDD_i$	Projected annual CDD in standard weather conditions for region i
$Baseload_Con_i$	Estimated average annual base load per connection for region i
$Heatingload_Con_i$	Estimated average annual heating load per connection for region i
$Coolingload_Con_i$	Estimated average annual cooling load per connection for region i

Step 1.2: Estimate average annual base load, heating load and cooling load per connection, excluding impacts from weather conditions and installed rooftop PV generation

The daily (monthly) consumption estimates are scaled to give average annual base load, heating load and cooling load per connection, excluding impacts from weather conditions and installed rooftop PV generation based on the following:

$$Baseload_Con_i = \beta_{Base,i} \times 365$$

$$HeatingLoad_Con_i = HeatingLoadPerCDD_i \times AnnualHDD_i$$

$$CoolingLoad_Con_i = CoolingLoadPerCDD_i \times AnnualCDD_i$$

Refer to Table 3 for description of variables.

3.2 Step 2: Apply forecast trends and adjustments

The average annual base load, heating load and cooling load per connection estimated in Step 1 (base year value) will not change over the forecast horizon, being unaffected by the external driving factors. The adjustment that accounts for external impacts, is performed in this second step.

For the purpose of forecasting changes to the annual consumption:

- Forecast residential retail prices are expressed as year-on-year percentage change.
- Forecast impact of annual energy efficiency savings, appliance uptake, and climate change are expressed as indexed change to the reference year.

Step 2.1: Estimate the impact of electrical appliance uptake

The change in electrical appliance uptake is expressed using indices for each forecast year (set to 1 for the reference year), for each region and split by base load, heating load and cooling load. The indices reflect growth in appliance ownership, and also changes in the sizes of appliances over time (larger refrigerators and televisions) and hours of use per year. Appliance growth is modified for policy-induced fuel switching from gas to electrical appliances ([and other residential fuel switching, for example to solar hot water heating](#)). See Appendix A5 for more detailed discussion of appliance uptake.

Certain appliances affect base load (such as fridges and televisions) while others are weather-sensitive (such as reverse-cycle air-conditioners). The annual base load, heating load, and cooling load per connection is scaled with the relevant indices to reflect the increase or decrease in consumption over time, relative to the base year.

Step 2.2: Estimate the impact of solar PV rebound effect

It is assumed that households with installed rooftop PV are likely to increase consumption due to lower electricity bills and less behavioural diligence to reduce energy consumption. The PV rebound effect²⁷ is allocated proportionally to base load, heating load, and cooling load per connection.

Step 2.3: Estimate the impact of climate change

Based on historical observed weather data, and projected future climate scenarios, AEMO adjusts the consumption forecast to account for the impact of increasing temperatures (see Appendix A2 for more information).

Climate change is anticipated to cause milder winters and warmer summers which, as a result, reduce heating load while increasing cooling load in the forecast. Due to the opposing effects of climate change on weather-sensitive loads, the annual net impact of climate change can take a positive or negative value depending on which effect, on average, is larger.

Step 2.4: Estimate the impact of consumer behavioural response to retail price changes

Changes in electricity prices impact consumers' use of electricity.

Prolonged price increases typically drive capital investments to lower energy consumption. AEMO's residential consumption forecast captures most of this through forecast energy efficiency savings and rooftop PV uptake.

²⁷ The factor used in the forecast is documented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

The response to shorter term retail price increases is modelled through consumer behavioural response. Consumers' assumed asymmetric response to price changes is reflected in the price elasticity estimation, with price impacts being estimated in the case of increases, but not for price reductions.

Price movements are measured relative to the start year, as an index. For each forecast year, the change in index from the previous year times the price elasticity²⁸ gives the percentage change in consumption applied to the forecast.

Step 2.5: Estimate the impact of energy efficiency savings

Ongoing improvements in appliance efficiency and the thermal performance of dwellings drive energy savings in the residential sector. AEMO accounts for energy efficiency through consultants or its own assessment of residential energy savings from a range of government measures, including the NCC, E3 program and state schemes.

Fuel switching between gas and electric appliances for space heating arising from changes to the NCC is typically embedded in the energy efficiency forecasts. Other fuel switching policies are captured by the appliance growth indices.

Energy savings are apportioned by load segment using ratios developed by AEMO for each region, considering the total annual consumption that is sensitive to cool weather (heating load) and to hot weather (cooling load). The residual consumption is considered temperature-insensitive and is apportioned to base load.

AEMO then applies a discount factor²⁹ to the forecast energy efficiency savings to reflect the potential increase in consumption that may result from lower electricity bills (known as the "rebound" or "take back" effect³⁰) and the potential non-realisation of expected savings from policy measures. This is applied equally to heating load, cooling load and base load savings.

Step 2.6: Estimate the forecast consumption per connection accounting for external impacts

The forecasts of base load, heating load and cooling load per connection are then adjusted, considering the impacts of external drivers estimated from Step 2.1 to 2.5. The external impacts are added to or subtracted from the forecasts depending on how they affect each of the loads.

$$TOTBaseload_Con_{i,j} = Baseload_Con_i + API_BL_Con_{i,j} + PVRB_BL_Con_{i,j} - EEI_BL_Con_{i,j}$$

$$\begin{aligned} TOTHeatingload_Con_{i,j} &= Heatingload_Con_i + API_HL_Con_{i,j} + PVRB_HL_Con_{i,j} - EEI_{HLCon_{i,j}} - CCI_HL_Con_{i,j} \\ &+ PI_HL_Con_{i,j} \end{aligned}$$

$$\begin{aligned} TOTCoolingload_Con_{i,j} &= Coolingload_Con_i + API_CL_Con_{i,j} + PVRB_CL_Con_{i,j} - EEI_{CLCon_{i,j}} + CCI_CL_Con_{i,j} \\ &+ PI_CL_Con_{i,j} \end{aligned}$$

Variables and their descriptions are detailed in Table 4.

²⁸ The price elasticities used in the forecast is documented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

²⁹ The factor used in the forecast is documented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

³⁰ See for instance S. Sorrell (2007): "The Rebound Effect: an assessment of the evidence for economy-wide energy savings from improved energy efficiency". UK Energy Research Centre, Online: <http://www.ukerc.ac.uk/programmes/technology-and-policy-assessment/the-rebound-effect-report.html>

Table 4 Variables and descriptions for residential consumption model

Variable	Description
<i>TOTBaseload_Con_{i,j}</i>	Forecast total base load per connection for region <i>i</i> in year <i>j</i>
<i>TOTHeatingload_Con_{i,j}</i>	Forecast total heating load per connection for region <i>i</i> in year <i>j</i>
<i>TOTCoolingload_Con_{i,j}</i>	Forecast total cooling load per connection for region <i>i</i> in year <i>j</i>
<i>API_BL_Con_{i,j}</i>	Impact of electrical appliances uptake on annual base load per connection for region <i>i</i> in year <i>j</i>
<i>API_HL_Con_{i,j}</i>	Impact of electrical appliances uptake on annual heating load per connection for region <i>i</i> in year <i>j</i>
<i>API_CL_Con_{i,j}</i>	Impact of electrical appliances uptake on annual cooling load per connection for region <i>i</i> in year <i>j</i>
<i>PVRB_BL_Con_{i,j}</i>	Impact of rooftop PV rebound effect on annual base load per connection for region <i>i</i> in year <i>j</i>
<i>PVRB_HL_Con_{i,j}</i>	Impact of rooftop PV rebound effect on annual heating load per connection for region <i>i</i> in year <i>j</i>
<i>PVRB_CL_Con_{i,j}</i>	Impact of rooftop PV rebound effect on annual cooling load per connection for region <i>i</i> in year <i>j</i>
<i>CCI_HL_Con_{i,j}</i>	Impact of climate change on average heating load per connection for region <i>i</i> in year <i>j</i>
<i>CCI_CL_Con_{i,j}</i>	Impact of climate change on average cooling load per connection for region <i>i</i> in year <i>j</i>
<i>PI_HL_Con_{i,j}</i>	Impact of consumer behavioural response to price changes on annual heating load per connection for region <i>i</i> in year <i>j</i> . This takes negative value, reflecting reduction in consumption due to price rises.
<i>PI_CL_Con_{i,j}</i>	Impact of consumer behavioural response to price changes on annual cooling load per connection for region <i>i</i> in year <i>j</i> . This takes negative value, reflecting reduction in consumption due to price rises.
<i>EEI_BL_Con_{i,j}</i>	Impact of energy efficiency savings on annual base load per connection for region <i>i</i> in year <i>j</i>
<i>EEI_HL_Con_{i,j}</i>	Impact of energy efficiency savings on annual heating load per connection for region <i>i</i> in year <i>j</i>
<i>EEI_CL_Con_{i,j}</i>	Impact of energy efficiency savings on annual cooling load per connection for region <i>i</i> in year <i>j</i>

3.3 Step 3: Scale by connections forecasts

Forecasts of annual base load, cooling load, and heating load at per connection level, after adjustment for future appliance and technology trends, are then scaled up by the forecast number of connections over the projection period. See Appendix A5 for more detailed discussion on the residential building stock model and associated connections forecast.

Forecasts of annual base load, heating load and cooling load are modelled as follows:

$$TOTBaseload_{i,j} = TOTBaseload_Con_{i,j} \times TotalNMI_{i,j}$$

$$TOTHeatingload_{i,j} = TOTHeatingload_Con_{i,j} \times TotalNMI_{i,j}$$

$$TOTCoolingload_{i,j} = TOTCoolingload_Con_{i,j} \times TotalNMI_{i,j}$$

Table 5 Residential base load, heating load and cooling load model variables and descriptions

Variable	Description
$TotalNM_{i,j}$	Total connections for region i in year j
$TOTBaseLoad_{i,j}$	Forecast total base load for region i in year j
$TOTHeatingLoad_{i,j}$	Forecast total heating load for region i in year j
$TOTCoolingLoad_{i,j}$	Forecast total cooling load for region i in year j

3.4 Step 4: Calculate the total residential annual consumption forecast

Total residential annual consumption at both underlying and delivered level can be calculated from the previous steps, when adjusting for DER.

3.4.1 Distributed energy resources

AEMO typically obtains DER forecasts – including rooftop PV, EVs and battery storage – from consultants. Details on these forecasts will be available in the consultant reports, referred to in the annual IASR³¹.

Electric vehicles

EV projections are split into business and residential, where the consumption from the residential sector [eVs EVs](#) are added to the forecast residential base load, heating load and cooling load to give the total residential underlying annual consumption (see Section 3.4.2).

Rooftop PV adjustment

Forecast rooftop PV generation from residential customers is subtracted from underlying consumption, as it offsets the need for electricity supplied from the grid, to calculate the delivered consumption (see Section 3.4.3).

Battery storage loss adjustment

Batteries are not 100% efficient in the charging and discharging cycle, and AEMO must take this into account when incorporating the use of battery storage into the consumption forecast. The round-trip efficiency of batteries is documented in IASR assumptions. The combined annual battery losses are found by multiplying the round trip efficiency, the number of storage systems, and the annual usage (from the battery charging/discharging profiles referred to in Appendix A3.2).

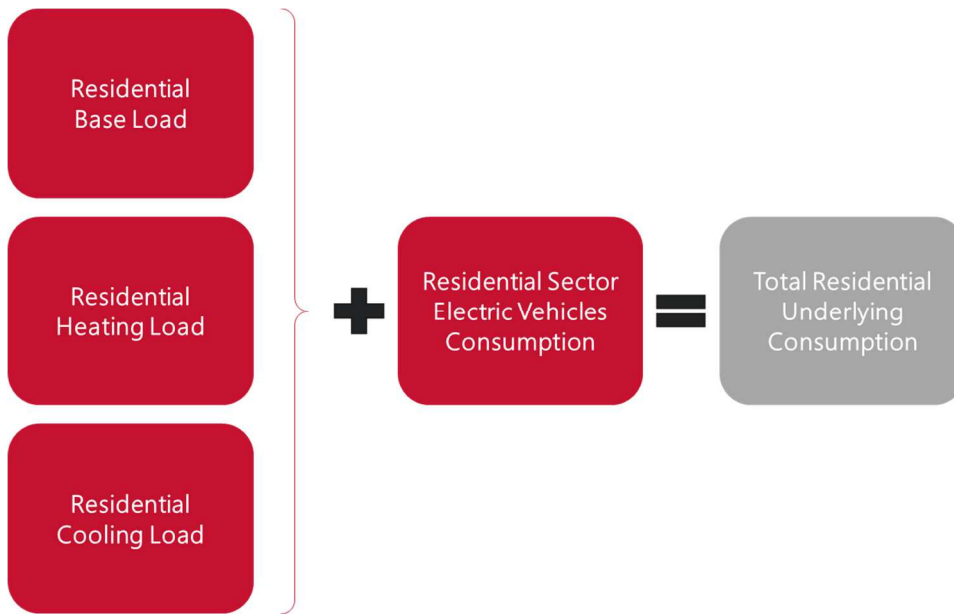
This is used to calculate delivered consumption from underlying consumption (see Section 3.4.3) as accounting for battery losses increases electricity that must be supplied from the grid.

3.4.2 Total residential underlying annual consumption

The forecast underlying annual consumption is expressed as the sum of base, heating and cooling loads and residential electric vehicles, as shown in Figure 12.

³¹ At <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

Figure 11 ~~Figure 12~~ Aggregation process for total residential underlying consumption



3.4.3 Total residential delivered annual consumption

Forecast delivered annual consumption refers to underlying consumption, adjusted for consumption offsets due to solar PV and customer battery storage system losses as explained above. This is illustrated in Figure 13.

~~Figure 12~~ **Figure 13** Aggregation process for total residential delivered consumption



4. Operational consumption

AEMO uses operational consumption in its medium to longer term reliability and planning processes. The following section explains how it is calculated based on the previous sections of this document.

Operational consumption represents consumption from residential and business consumers, as supplied by scheduled, semi-scheduled and significant non-scheduled generating units³². The remainder of non-scheduled generators are referred to as small non-scheduled generation (NSG); either PVNSG (for energy generated from small PV sources too large for rooftop PV classification) or ONSG (other non-scheduled generation).

When calculating operational consumption, energy supplied by small NSG is subtracted from delivered residential and business sector consumption. Estimations of the transmission and distribution losses are added to the delivered consumption to arrive at the operational consumption forecast.

This is done in two stages, as outlined in Figure 14 and [Figure 15](#).

Figure 13 [Figure 14](#) Delivered to the distribution network



Figure 14 [Figure 15](#) Operational consumption (sent-out)



The components are explained in the following sections.

Finally, power station auxiliary load is used to convert from "sent-out" to "as generated" consumption, as shown in Figure 16. The methodology for auxiliary load is explained in Section 4.3.

³² Operational definition at https://aemo.com.au/-/media/files/stakeholder_consultation/consultations/nem-consultations/2019/dispatch/demand-terms-in-emms-data-model---final.pdf

Figure 15 **Figure 16** **Converting from operational consumption (sent-out) to operational consumption (as generated)**



4.1 Small non-scheduled generation

4.1.1 Methodology

The small NSG forecast is split into two components:

- **PVNSG:** PV installations above 100 kW but below 30 MW. These are forecast separately from rooftop PV (up to 100 kW) as the larger projects require special purpose financing and are often ground mounted, sometimes with single-axis tracking. This segment is growing fast.
- **ONSG:** All other technologies, such as small-scale wind power, hydro power, gas or biomass-based cogeneration, generation from landfill gas or wastewater treatment plants, and smaller peaking plants or emergency backup generators. There is only minor growth in ONSG.

Small NSG can be connected to either the distribution network (most typically) or the transmission network.

PVNSG

The PVNSG annual generation forecast is developed using:

- Forecast PV capacity in the 100 kW to 30 MW range (up to 10 MW for the WEM) unless explicitly included in operational demand definitions³³. The capacity forecast is typically provided by the same consultant(s) as rooftop PV (see Appendix A3.1)
- A simulated normalised PV generation trace.

Annual PVNSG generation is obtained by multiplying a typical half-hourly normalised generation trace by the capacity forecast to produce a MW generation trace at half-hourly resolution, which is then aggregated to determine annual energy in MWh. A typical half-hourly normalised generation trace is calculated by determining the median normalised generation values from historical values for each half-hour in a year. This typical trace is used as a proxy for future PVNSG generation in each forecast year.

Specifically, the historical normalised generation traces is produced by:

- Using solar insolation and weather data at half-hourly granularity. This data is used in the System Advisor Model (SAM)³⁴ to simulate PVNSG historical normalised generation from 2001 for each postcode, where PVNSG is present, for fixed plate and single axis tracking technologies.
- Determining regional historical normalised generation traces by capacity weighting postcode normalised generation traces. Each PVNSG installation is classified as fixed plate or single axis tracking. The historical traces are used to update historical underlying demand based on installed capacity in the given years.

³³ Any such exceptions are listed in https://www.aemo.com.au/-/media/files/electricity/nem/security_and_reliability/dispatch/policy_and_process/2020/demand-terms-in-emms-data-model.pdf.

³⁴ The National Renewable Energy Laboratory's SAM: <https://sam.nrel.gov/>.

ONSG

For technologies other than PV, AEMO maintains a list of existing generators and remove units that may already be captured though net metering of the load it is embedded under. This results in a forecast capacity, for each region of eligible NSG. This is further subdivided into capacity for each technology type, such as small-scale wind, small hydro, landfill gas, and diesel generation.

Forecast capacity by region and technology type is based on information such as:

- Information about committed or retiring generators, using the relevant Generation Information release.
- Trend in historical capacity additions.

All new projects are assumed to begin operation at the start of the financial year in which they are due for completion and remain in operation for the entire outlook period.

The forecast capacity is converted into annual energy generation projections, based on historical capacity factors for these technologies in each region. The capacity factors used for the projections are calculated using up to five years of historical data.

Capacity factors for existing projects are estimated using a weighted average of the historical capacity factors for each project, based on the past five years of data.

For future ONSG projects, where historical output is not available, AEMO estimates capacity factors using the following methods:

- Where similar projects already exist, in terms of NEM region and generator class (fuel source), AEMO uses the total historical output from all similar, existing projects, divided by their combined rated capacity.
- Where no similar projects exist, typically a new generator class in a particular NEM region, AEMO either uses the regional average for all existing generators or applies the capacity factor of similar generators from another region.

AEMO then combines the resulting capacity factor profile with the expected capacities of all future generator projects and used this to forecast the expected generation per project over the outlook period.

4.2 Network losses

Networks lose energy due to electrical resistance and the heating of conductors as electricity flows through the transmission or distribution network. To support converting delivered demand to operational demand, delivered demand is adjusted to account for these losses.

Distribution losses

AEMO receives historical energy losses and total energy at a transmission level. AEMO forecasts annual distribution losses by using the corresponding regional historical normalised distribution loss factors³⁵. AEMO uses the latest available year's loss factor as proxy for future losses, unless a clear historical trend in losses can be identified.

Distribution losses are added to the total delivered annual consumption (both residential and business) minus forecast generation from distribution connected ONSG and PVNSG to give what is delivered to the distribution networks from transmission connected supply (including interconnectors).

³⁵ The source and values of historical distribution losses are presented in the Inputs, Assumptions and Scenarios Report, see <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

Transmission losses forecast methodology

AEMO receives historical energy losses and total energy at a transmission level. AEMO forecasts annual transmission losses by using the corresponding regional historical normalised transmission loss factor³⁶. AEMO uses the latest available year's loss factor as proxy for future losses, unless a clear historical trend in losses can be identified.

Transmission losses are added to the total demand delivered to the distribution networks (as per above) minus any forecast generation from transmission connected ONSG and PVNSG to give operational demand (sent-out).

4.3 Auxiliary loads

Auxiliary loads account for energy used within power stations (the difference between "as generated" energy and "sent-out" energy, as shown in Figure 16). Auxiliary loads are equal to the difference between total generation as measured at generator terminals and the electricity sent to the grid.

Note that auxiliary load is only applied to NEM generators as the NEM uses as-generated output in its dispatch, while the WEM uses sent-out measured energy.

Auxiliary loads (historical)

The auxiliary load is estimated by multiplying the metered generation for an individual generating unit by using an estimated auxiliary percentage for the generation station such that:

$$\text{Auxiliary Load} = \text{Metered Generation} \times \text{Auxiliary Percentage}$$

The estimated auxiliary percentages are published in AEMO's IASR³⁷.

For example, a new combined cycle gas turbine has an assumed auxiliary factor of 3%, such that if the metered generation in a day was 30 MWh will have a calculated auxiliary load of 0.9 MWh. The sent out energy for this power station is therefore determined to be 29.1 MWh.

This method is applied to all generating units in the NEM to calculate the historical total auxiliary load and operational demand as sent out on a half hourly basis.

Auxiliary loads (forecast)

The future annual auxiliary loads in each region are forecast using the forecast auxiliary load from a future generation forecast that have a mix of generating technologies, such as the ISP, broadly consistent with operation consumption (sent out) for the relevant forecast scenario.

Future auxiliary calculations rely upon the auxiliary factors for existing and new generation technologies published in AEMO's IASR³⁸.

For each scenario:

- The forecast auxiliary factor for each financial year j and for each NEM region i is defined as:

$$\text{Auxiliary Load Factor}_{i,j} = \frac{\text{Modelled Auxiliary Load}_{i,j}}{\text{Operational Consumption Forecast (sent out)}_{i,j}}$$

- The annual auxiliary load forecast for financial year j and region i is then determined as:

³⁶ The source and values of historical transmission losses are presented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

³⁷ Auxiliary load factors are presented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

³⁸ Auxiliary load factors are presented in the Inputs, Assumptions and Scenarios Report, at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

$$\text{Auxiliary Load}_{i,j} = \text{Operational Demand (sent out)}_{i,j} \times \text{Auxiliary Load Factor}_{i,j}$$

5. Maximum and minimum demand

Demand is dependent on both structural drivers as well as random drivers such as weather conditions, seasonal effects and [random stochastic volatility](#) [the model residual](#). To capture the random drivers, AEMO uses a probabilistic methodology to develop regional minimum and maximum demand forecasts.

Several scenarios are developed to capture uncertainty in structural drivers, while uncertainty attributable to random drivers is expressed as an interval, probability of exceedance (POE) forecast from a forecast distribution. As such, forecast maximum demand (MD) is not a single point forecast. For any given season or year:

- A 10% POE MD value is expected to be exceeded, on average, one year in 10.
- A 50% POE MD value is expected to be exceeded, on average, one year in two.
- A 90% POE MD value is expected to be exceeded, on average, nine years in 10.

Figure 17 shows modelled probability density functions that represent possible maximum demand outcomes for a typical region. Three probability density functions are shown, one for each scenario with unique structural drivers. The 10% probability of exceedance (POE) estimates are sampled from the probability distributions, shown by the vertical lines.

Figure 16 **Figure 17** Conceptual summer maximum demand probability density functions for three scenarios



[The same concept is used for minimum demand.](#)

AEMO forecasts unconstrained maximum and minimum demand. That is, demand that is unconstrained by subregional network constraints, generation constraints or outages, wholesale market dynamics and [market levers which are modelled separately](#) (demand side participation, [battery VPP and coordinated EV charging](#)).

[For battery VPP a percentage of installed battery capacity is reserved to be captured in the market models as an operational generator. This percentage used is discussed in the IASR. For coordinated EV charging, again,](#)

[for a given scenario a percentage of EV energy is reserved to be modelled in the demand traces during times of minimum demand. This is discussed in more detail in Section 6.](#)

AEMO forecasts operational demand 'sent out' as defined in Section 1.6. In the following sections it will be referred to as OPSO. Based on estimates of auxiliary load, this can be converted into forecast operational 'as generated' (OPGEN) maximum and minimum demand.

Maximum demand is forecast as Season Year to prevent any of the seasons (summer/winter) being arbitrarily split by the year definition. Season Year is from 1 September to 30 August. For instance, 1 September 2018 to 30 August 2019 would be season year 2019, including both summer and winter seasons of the year. If this was not done, and financial years or calendar years were forecast, then the winter season would be spread across 12 months, including July and August at the beginning of the financial year, and June at the end of the financial year. This would likewise occur for summer if calculated on a calendar year basis. The use of season years avoids this problem, and will always place winter chronologically after summer in the season year.

For the purpose of forecasting demand, AEMO defines summer as the period from November to March (inclusive) except for Tasmania where summer is defined as the period from December to February (inclusive). Winter is defined as being from June to August for all jurisdictions.

The WEM maximum demand is forecast based on capacity year which is from 1 October to 30 September the following year. While not the exact same season year definition, the capacity year benefits from a similar seasonal offset.

5.1 Data preparation

Data preparation for the minimum and maximum demand models is performed similarly to that of annual consumption, however demand requires the use of half-hourly data. The requirement for higher-frequency data drives the need for more thorough data cleaning and consideration of the daily shape of small-scale technologies and large industrial loads.

At a half-hour frequency by region the following data inputs are used:

- Historical and forecast rooftop PV capacity and normalised generation.
- Historical and forecast PVNSG installed capacity and normalised generation.
- Forecast electric vehicles numbers and charge profile.
 - A proportion of [eVs-EVs](#) may feature coordinated charging with the proportion varying by scenario.
- Forecast ESS installed capacity and charge/discharge profile.
 - A proportion of ESS may be considered virtual power plant (VPP) with coordinated charging and discharging to meet a more centralised operational objective, with the proportion varying by scenario.
- NMI data for the large industrial loads (LIL), that is loads over 10 MW, 10% of the time (see Section 2.1).
- Historical and forecast LILs.
- Historical underlying demand.
- Projected climate change adjusted dry temperature.

AEMO sources half-hourly weather data as outlined in the IASR³⁹. The weather data is climate change-adjusted for temperatures expected in the forecast horizon using the method listed in Appendix A2 and based on information available on www.climatechangeinaustralia.gov.au.

³⁹ The latest IASR is available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

The model aims to generate forecasts of *underlying demand less large industrial load*. Large industrial load is subtracted from underlying demand before constructing the model. Large industrial load may be seasonal, and potentially cause structural shifts in demand, but is not considered to be weather-sensitive.

5.2 Exploratory data analysis

Exploratory data analysis (EDA) is used to detect outliers and identify important demand drivers and multicollinearity during model development.

5.2.1 Outlier detection and removal

Outlier detection procedures are used to detect and remove outliers within the historical datasets caused by data errors and outages. A basic linear model is specified to examine all observations greater than more than three standard deviations from the predicted value at each half-hour.

The resulting list of outliers and the known list of network outages are used to remove these data points to constrain the dataset. Any data errors detected through this process are tracked to determine cause followed by appropriate data corrections. No data is removed unless there is cause to remove it, because by definition maximum demand is an outlier more than three standard deviations from the mean and the purpose is not to remove legitimate data. No augmentation of data is performed for missing data.

5.2.2 EDA to identify important short-term demand drivers

EDA is used to identify key variables that drive demand over the course of the year, by examining summary statistics of each variable, correlations between explanatory variables to identify multicollinearity, and correlations between explanatory variables and demand.

Broadly, the EDA process examines:

- Weather data – temperature variables including:
 - Instantaneous cooling degree (CDs) and heating degree (HDs).
 - Dry bulb temperature – both instantaneous and heatwave/coolwave.
 - ‘Instantaneous’ temperature may be transformed as half-hourly up to three hour rolling average of temperature.
 - ‘Heatwaves’ and ‘coolwaves’ as daily up to three day rolling average of temperature.
 - Heatwaves are collinearly related with temperature variables derived from humidity. To avoid multicollinearity, the heatwave variables are retained, and the temperature variables derived from humidity are dropped.
 - Apparent temperature⁴⁰ – both instantaneous and heatwave/coolwave.
 - Excess heating factor (EHF) – a measure of heatwave intensity. When maximum daily temperatures are above the 95th percentile⁴¹ for three consecutive days, then these days are deemed to be in heatwave conditions with the variable increasing with the intensity.
 - Heat index⁴² – both instantaneous and heatwave.
 - Higher order terms of the above variables, for example *InstantTemperature*² and *DailyTemperature*², to capture changing dynamics between temperature and demand at different ends of demand.

⁴⁰ Measures the temperature perceived by humans. It is a function of dry bulb air temperature, relative humidity and wind speed.

⁴¹ The 95th percentile on the daily maximum temperature for that weather station in the region.

⁴² Measures the perception of temperature above 27 degrees. It is a function of dry bulb air temperature and humidity.

- Calendar/seasonal variables, including weekday/weekend and public holiday Boolean (true/false) variables.

The Calendar/seasonal variables and other indicator variables in practise work to stratify the data in different seasons, weekends and weekdays. The fixed effects model effectively models different seasons, months, weekdays and hours separately within the same model.

The EDA process assesses multicollinearity of the explanatory variables by considering the Variance Inflation Factor⁴³ caused by collinear variables.

5.3 Model development and selection

AEMO develops three models for each region – a half-hourly model, a maximum Generalized Extreme Value (GEV) model and a minimum GEV model. Models for each region are specified using the variables identified as statistically significant during the EDA process.

The half-hourly models simulate half-hourly demand and perform well in modelling the impact of disruptive technology such as PV, ESS and EV. These technologies have a half-hourly shape and cause demand to shift over the day. The GEV models are seasonal (or monthly) minimum and maximum models that produce interval forecasts for minimum and maximum demand. AEMO uses the GEV models to estimate the intervals of minimum and maximum demand in the first year of the forecast. Then AEMO uses the half-hourly model to extrapolate demand out 20 or 30 years.

Half-hourly model

The half hourly models aim to describe the relationship between underlying demand and key explanatory variables including calendar effects such as public holidays, day of the week and month in the year as well as weather effects (such as *InstantTemperature* and *InstantTemperature*² and daily rolling average of temperature).

AEMO uses a Machine Learning algorithm to derive a model with good fit and strong predictive power. The Least Absolute Shrinkage and Selection Operator (LASSO)⁴⁴ regularisation algorithm, a special case of Elastic Net, selects the best model from the range of variables available and all the interactions between the variables. The model is developed trading off the model bias⁴⁵ and model variance⁴⁶ to derive a parsimonious model with strong explanatory power.

AEMO then performs additional in-sample and out-of-sample model diagnostic checks on the best model selected by LASSO. Where the best model fails these checks, AEMO adjusts the LASSO algorithm iteratively. In performing this iterative approach, AEMO:

- Performs k-folds out-of-sample cross validation⁴⁷ to find the optimal model that trades off between bias and variance.
- Inspects the QQ-plots, the residual diagnostics over time and against the x variables to ensure the residuals are random with no discernible patterns that could indicate missing explanatory factors.

⁴³ The variance inflation factor is a measure of multicollinearity between the explanatory variables in the model. Multicollinearity occurs when multiple explanatory variables are linearly related and is undesirable because it could have the effect of increasing the variance of the model.

⁴⁴ AEMO fits the LASSO regularisation path for linear regression using cyclical coordinate descent in a path-wise fashion.

⁴⁵ Under-fitting the model results in a model with high bias.

⁴⁶ Over-fitting the model result in a model with high variance.

⁴⁷ A 10-fold cross validation is performed by breaking the data set randomly into 10 smaller sample sets (folds). The model is trained on nine of the folds and validated against the remaining fold. The model is trained and validated 10 times until each fold is used in the training sample and the validation sample. The forecast accuracy for each fold is calculated and compared between models.

- Inspects residuals at the relevant ends of demand to ensure that the assumptions for residuals when simulating minimum and maximum demand are relevant and that there is no bias at either ends of extreme demand.
- Compares actual data against predictions from the half-hourly model.
- Compares actual detrended historical minima and maxima against simulated minima and maxima from the model.

Table 6 details the variables selected as important in the EDA process after rejecting the other variables for reason of weak correlation with demand or multicollinearity with other explanatory variables. In the case of multicollinearity, the EDA process opts for simplicity by selecting more easily understood variables such as dry temperature rather than derived weather variables such as apparent temperature. These variables are then used in the final half-hourly demand model.

Table 6 List of variables included for half-hourly demand model

Variable	Description
Half-hour factor	Categorical variable for each half hour of the day (1,2,3...,48)
Weekend dummy	Dummy flag for weekend
Public holiday dummy	Dummy flag for public holiday
Month factor	Categorical variable for each months of the year (1,2,3...,12)
Temperature	Transformation of dry temperature ie rolling average, weekly average, daily average or half-hourly as well as quadratic or cubic transformation depending on model fit.

Generalised extreme value model

AEMO specifies a separate model for minimum and maximum demand. The GEV is based on extreme value theory to capture the distribution of rare events or the limit distribution of normalized minima and maxima. The GEV model aims to model the distribution of extreme values (minima and maxima) for operational demand less large industrial load. As such the extreme value model is trained on weekly operational minima and maxima less large industrial loads.

The GEV models find the relationship between minimum and maximum demand and PV capacity, PVNSG capacity and weekly weather metrics. AEMO develops the GEV models by iteratively selecting variables to explain demand and testing the performance of the model through in-sample and out-of-sample diagnostics.

The explanatory variables are detailed in Table 7. The GEV model is fitted using weekly operational minima and maxima as a function of PV capacity, PVNSG capacity, customer connections (NMIs), calendar effect variables and average weather. Similar to the half-hourly model, AEMO then assesses the in-sample performance by:

- Inspecting the QQ-plot, the residual diagnostics over time and explanatory power of the x variables to ensure the residuals are random with no discernible patterns that could indicate missing explanatory factors, and
- Inspecting that degree of serial correlation in the residuals, where no serial correlation is desired.

Finally, AEMO assesses the out-of-sample performance by comparing:

- Actual against predicted from the GEV model, and
- Actual historical minima and maxima against simulated minima and maxima from the GEV models.

Table 7 List of variables included for GEV demand model

Variable	Description
Month factor	Categorical variable for each months of the year (1,2,3...,12)
PV capacity	The sum in MW of the all the rooftop PV systems in a region
PVNSG capacity	The sum in MW of the all the PV non-scheduled generators in a region
NMI count	The number of NMIs within a region
Dry temperature	Transformation of dry temperature ie rolling average, weekly average, daily average or half-hourly as well as quadratic or cubic transformation depending on model fit.
Solar irradiance	Some transformation of Solar irradiance ie rolling average, weekly average, daily average or half-hourly depending on model fit

5.4 Simulate base year (weather and calendar normalisation)

The half-hourly and the two GEV models selected from the above process are used to simulate demand for each region. Specifically:

- the half-hourly models simulate every half-hour and aggregates to the season.
- the GEV models simulate minima and maxima for each week which are aggregated to the season.

This is done such that for each season and region AEMO has minima and maxima from the half-hourly model and minima and maxima from the GEV models (that is, two sets of minima and maxima). The GEV is used for the first forecast year, and then the forecast transitions to the half-hourly model for the long-term forecast horizon.

Demand is simulated using calendar effects, [weather and stochastic volatility](#), [the model residual](#)⁴⁸ and [weather](#). Historical weather events are simulated to develop a weather distribution to normalise demand then [stochastic volatility](#), [the model residual](#) is applied. For the three models, this can be expressed as:

$$\begin{aligned}
 \text{Underlying}_{hh} &= f(x_{hh}) + \varepsilon_{hh} \\
 \text{MaxOps}_{week} &= f(x_{week}) + g(x_{week}) + \mu_3 + \varepsilon_{week} \\
 \text{MinOps}_{week} &= f(x_{week}) + g(x_{week}) + \mu_3 + \varepsilon_{week}
 \end{aligned}$$

Where:

- $f(x_{hh})$ is the relationship between demand and the demand drivers such as weather and calendar effects.
- $f(x_{week})$ is the relationship between weekly minima/maxima demand and the weekly demand drivers such as PV or PVNSG capacity and NMI count.
- $g(x_{week})$ the second moment scale parameter as a function of x variables.
- μ_3 the third moment shape parameter which is found to be a constant.

⁴⁸ While the covariate of demand explains a large amount of the variability of demand the residual is the variance in the consumers response to these covariates. A consumer does not respond consistently to consistent external stimuli such as temperature or day of week due to individual idiosyncrasies. This is a fundamental component of any statistical or machine learning method.

- ϵ_{hh} represents random normally distributed⁴⁹ changes in demand not explained by the model demand drivers.
- ϵ_{weekly} represents random normally distributed⁵⁸ changes in demand not explained by the model demand drivers from the GEV models.

Half-hourly model simulation

The weather is simulated for the base year by block bootstrapping historical weather observations (x_{hh}) to create a year consisting of 17,520 half-hourly weather observations. A synthetic weather-year is constructed by randomly selecting 26 fortnightly weather patterns (“weather blocks”) and stitching together the 26 fortnights to construct one weather year. The fortnights are stitched together to ensure they correspond to the correct time of year, summer fortnights to summer and winter fortnights to winter.

[The weather data includes temperature and transformations of temperature, rooftop PV normalized generation, PVNSG normalized generation and any other significant variable in the model development process.](#)

The weather data is block bootstrapped from 20 historical weather years warmed to future climates⁵⁰. A total of 3,000 weather simulations are created to derive 3,000 weather years of data (at half-hourly observations)⁵¹.

The weather blocks are spliced together from midnight to midnight 14 days after. No attempt is made to smooth the joins between the fortnights. Only a given half-hour is considered in the context of minimum and maximum demand not the full time-series or the shape of the data.

The half-hourly models described above estimate demand for the given conditions of a synthetic year. The [stochastic volatility model residual](#) is simulated to account for the component of demand variability unexplained by other demand drivers captured in the models (ϵ_{hh}) which is a feature of all statistical models. The synthetic half-hourly demand traces are estimated for 3,000 simulated years due to the computational resources available. The maximum and minimum demand events for each of the 3,000 simulated years (or more if it becomes feasible) are used to form the maximum and minimum demand POE results.

In summary, the simulation process recognises that there are several drivers of demand including weather, day of week, and hour of day, as well as the natural [model residual stochastic volatility](#) of a statistical model. The process also preserves the probabilistic relationship between demand and its key drivers.

GEV model simulation

The GEV model is simulated in a similar process as the half-hourly model. However, the GEV model is less reliant on weather and is more reliant on capturing and understanding the distribution of the extreme values. The simulation process constructs synthetic weather years by sampling daily weather data from history. While the GEV model is specified as a weekly model, daily data is used to increase the number of simulations. The GEV model is then applied to the synthetic weather years to estimate the point forecast component of the GEV.

The GEV distribution is simulated using the same synthetic weather years. In the GEV model, the variance of the model is a function of the x variables. The variance of the GEV model is simulated using the x variables from the synthetic weather years.

Finally, the process simulates random normal distribution [model residual stochastic volatility](#) of demand. [The model residual stochastic volatility](#) is simulated to account for the demand variability otherwise

⁴⁹ A fundamental assumption of Ordinary Least Squares (OLS) is that the error term follows a normal distribution. This assumption is tested using graphical analysis and the Jarque–Bera test.

⁵⁰ Bootstrapping with replacement preserves empirical correlations between time-of-year, temperature, and solar irradiance time series.

⁵¹ Previous tests indicate that 500 Monte Carlo simulations is a sufficient number of simulations to converge to a stable result that varies around half a percent in the early years, while 1,000 simulations reduce the variability to about 0.3% in the early years. Variability does increase in the later years of the forecast horizon.

unexplained by the demand drivers captured in the linear model (ε_{hh}), and which is a feature of all statistical models.

5.5 Forecast probability of exceedance for base year

The GEV simulation estimates demand for the base year of the forecast. The base year of the maximum (or minimum) demand forecast is the last year of summer actuals. For instance, if the last summer actual demand was 31 March 2019, the base year for the purpose of the forecast is the financial year ending 2019.

The minimum and maximum demand values are pulled for each synthetic weather year of the GEV simulation. Then the distribution of the minima and maxima is established to calculate the probability of exceedance for operational demand for the base year of the forecast.

5.6 Forecast probability of exceedance for long term

Once the base year is established from the GEV simulation, the half-hourly model then forecasts the year-on-year change in demand, accounting for shifts in time of day for minimum and maximum demand.

The half-hourly forecast process grows half-hourly demand by economic conditions such as price and GSP, demographic conditions such as connections growth, and technological conditions [such as EV uptake](#) to derive an annual growth index.

The forecast year-on-year change is applied to each of the 17,520 half-hours for each simulation in the half-hourly model and to each forecast year. The process grows half-hourly underlying demand by annual or seasonal growth indices such as population growth, economic factors, and price. [The process calculates the annual indices and removes the impact of any growth driver explicitly modelled in the half-hourly simulation model to avoid any potential double counting of drivers \(these may include, LILs, climate change and EV charging\).](#)

This process yields demand values for each half-hour over a simulated year. This represents the half-hourly prediction of the 17,520 half-hours forecast in a given year, for each year in the forecast horizon. The prediction values, as explained previously, represent underlying demand less LIL.

At this point, the process converts this to operational demand 'sent out' and 'as generated'. This is done by subtracting other forms of generation (rooftop PV, PVNSG and ONSG⁵²), [adjusting for daily profiles for ESS and EV operation](#), and adding LIL⁵³, distribution and transmission losses back on⁵⁴. [The rooftop PV and PVNSG forecast capacities are used with the normalized generation simulated in the simulation step to calculate forecast rooftop PV and PVNSG generation. Further the deterministic EV and ESS traces are added to the demand traces within the simulation according to the scenarios discussed in the IASR.](#) As a result, the load factor between maximum demand and annual energy changes over time. For more information on translating underlying demand to operational demand, see Figure 4 in Section 1.6.

AEMO then extracts the seasonal minima and maxima from the simulations. The number of simulations is chosen to be large enough to obtain a smooth distribution of predictions, subject to computational resource limits. For example, if 3,000 simulations are performed, there will be 3,000 maximum and 3,000 minimum values for each scenario-season-year combination. From the 3,000 simulated minima/maxima, AEMO then extracts the necessary POE levels as well as the characteristics at times of the minimum/maximum (such as weather conditions and calendar positioning at the time of minimum/maximum).

In Figure 18:

⁵² See Section 5.7 [more information on the modelling of ONSG.](#)

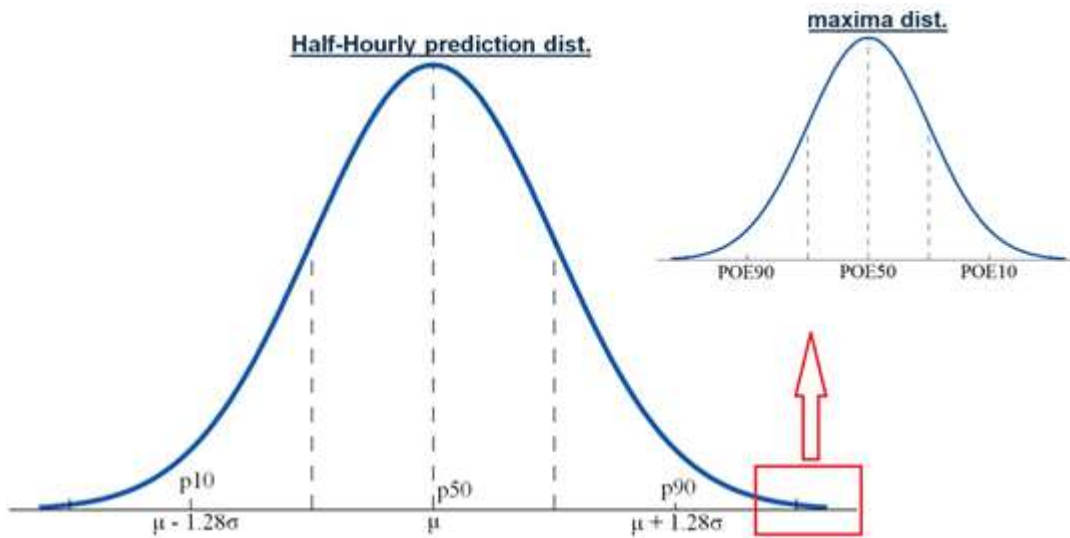
⁵³ See Section 5.7 [more information on the modelling of LIL within the simulation.](#)

⁵⁴ See Section 5.7 [more information on the LIL, losses, ONSG and auxiliary \(needed for 'as generated'\) forecasts at time of minimum and maximum demand.](#)

- The first distribution represents the variability of 17,520 half-hour demands for each simulation. This is obtained for all years needed to produce a forecast year. Data for one half-hour representing the largest predicted maximum demand (indicated by the red box and arrow) is then extracted from the 17,520 half-hours and added to the distribution of annual maxima (represented by the smaller bell curve). This extraction is repeated ~~1,000~~[thousands of](#) times, once for each simulation.
- The second smaller bell curve represents the distribution of maxima ~~which may or may not be normally distributed~~⁵⁵.

AEMO extracts minimum/maximum values by region from this minima/maxima distribution by selecting the 10th, 50th and 90th percentile as 90%, 50% POE and 10% POE values, respectively.

Figure 17 ~~Figure 18~~ **Theoretical distribution of annual half-hourly data to derive maxima distribution**



Note: Normal distributions are shown as illustrative only, both the main and tail distributions may have other shapes.

AEMO then transitions from the minima and maxima from the GEV model in the base year to the minima and maxima of the half-hourly model for the 20-year forecast horizon.

5.7 Other forecasting components

The following components are explicitly modelled either in the simulation of demand or added on after the simulation is complete as a component-based point forecast:

- [Losses](#)
- [ONSG](#)
- [Large industrial loads](#)
- [Hydrogen sector demand](#)
- [Auxiliary load.](#)
- [_____](#)

⁵⁵ It is not necessary for the ~~minima or maxima distributions~~ to follow a normal distribution. Regardless of whether the distribution is skewed, leptokurtic, mesokurtic or platykurtic, the percentiles can be found by ranking the ~~minimum/maximum~~ demand values and extracting the desired percentile.

Transmission and distribution losses

AEMO forecasts transmission and distribution losses using transmission and distribution loss factors as outlined in Section 4.2. [These loss factors are applied after the simulation of minimum and maximum demand.](#)

Other non-scheduled generation

As for annual consumption, the ONSG forecast is done by technology categories, such as small-scale wind farms. The forecast impact on maximum and minimum demand is calculated based on the different technologies' historical generation at time of maximum or minimum demand⁵⁶, grown proportionally with any forecast growth in installed capacity.

Generation from peaking-type ONSG is not considered at time of maximum demand. These peaking generators are considered as a form of demand side participation (DSP). As a result, more of the demand at time of maximum demand is modelled as met by operational generators. [The ONSG component is forecast separately at time of minimum and at time of maximum demand. The ONSG component is added to the minimum or maximum demand after the simulation of demand.](#)

Large industrial loads

[The minimum and maximum demand models are trained and simulated exclusive of large industrial loads. The large industrial load component is explicitly simulated within the simulation engine and added back on.](#)

Based on analysis, AEMO assumes that LILs in all regions except for Tasmania are not correlated with the regional maximum demand. Further, LILs have a load factor of greater than 0.9 in most cases. For all regions except Tasmania, AEMO ~~includes~~ [simulates the](#) average large industrial load demand ~~-/+ the standard deviation~~ in the [minimum and maximum regional demand. These LILs are then forecasted using the annual consumption long-term drivers.](#) In the case of Tasmania, however, LILs drive the regional minima and maxima. AEMO applies the large industrial load minimum and maximum to Tasmania's regional minimum and maximum rather than the average.

Hydrogen sector demand

[As explained in Section 2.2, the daily dispatch of electricity loads used to produce hydrogen is optimised in AEMO's market model simulation software to take into account the cost of supply at time of use. The operational demand forecast uses the average modelled hydrogen sector load at time minimum demand as well as summer/winter peak demand.](#)

Auxiliary load forecast

AEMO provides forecast auxiliary load at time of maximum demand. This forecast is based on generator dispatch across hundreds of Monte-Carlo simulations with different thermal generator outages using the [PLEXOS-market modelling](#) simulation software. The forecast uses the average modelled auxiliary load at time summer/winter ~~peak~~ [minimum and maximum](#) demand.

[Operational demand \(as generated\) is calculated by adding estimated auxiliary load at time of maximum and minimum demand to the operational demand \(sent-out\) as shown in Figure 19.](#)

⁵⁶ For maximum demand, the top 10 highest demand half-hours in each of the last five years are used to calculate the average generation at time of maximum demand. For minimum demand, the bottom 10 demand periods are used.

Figure 19 Translation from operational demand (sent-out) to operational demand (as generated)



5.8 Structural breaks in demand forecasting models

Similar to the discussion in Section 2.3.3, AEMO deals with structural breaks in the maximum/minimum demand forecast models by including a factor variable during model training, if sufficient data history exists to form a training data set. This allows AEMO to develop and train models with good forecast accuracy in the presence of structural breaks.

These structural breaks, in the case of the GFC, may impact annual energy consumption while having only a minor impact on the daily load profile, or, in the case of COVID-19, may impact both the long-term consumption and the short-term daily load profile.

In the event that a structural break is identified, maximum and minimum demand effects are estimated by statistical analysis of time-of-use demand data following the event. This analysis identifies the impact of the event, relating consumption patterns pre- and post-event. The method then applies this adjustment for the estimated timeframe that the event is expected to impact. This may apply the same trend as the consumption forecasts, or a different trend if AEMO considers it more appropriate to do so.

As each structural break can be quite unique, specific methodologies will be developed and applied as necessary to ensure continued forecast accuracy, and consulted with stakeholders through forums such as AEMO's Forecasting Reference Group where time is available to do so.

AEMO allows for structural breaks in the long-term demand drivers of the annual consumption forecast. These drivers flow through to minimum and maximum demand and daily demand profile adjustments. The details of how a specific structural break has been modelled will accompany the publication where it is used.

An example of this can be seen in Appendix A2 of the 2020 ESOO, which discusses the methodology for accounting for the impact of COVID-19.

6. Half-hourly demand traces

Demand traces (referred to as demand time-series in general terms) are prepared by deriving a trace from a historical reference year and growing (scaling) it to meet specified future characteristics using a constrained optimisation function to minimise the differences between the grown trace and the targets.

The traces are prepared on a financial year basis, to various targets, categorised as:

- Maximum summer demand (at a specified probability of exceedance level).
- Maximum winter demand (at a specified probability of exceedance level).
- Minimum demand (at a specified probability of exceedance level).
- Annual energy (consumption).

Traces are differentiated by:

- NEM region.
- Historical reference year.
- Forecast year.
- Scenario.
- POE level.

For the purposes of load traces used in market modelling, AEMO has developed an additional demand definition – operational demand sent out modelling (OPSO-modelling) – to capture the effects of future coordinated EV charging.

The demand traces are developed to target an 'OPSO-lite' demand measurement. OPSO-lite is operational demand that has been cleaned to remove atypical demand events and has had the impact of the following technologies removed:

- Rooftop PV (PVROOF).
- Non-scheduled PV (PVNSG).
- Energy storage systems (ESS).
- Electric vehicles (EV).
- Vehicle-to-home discharging (V2H), see Appendix A7 for details on V2H.
- Any material, new industry sector, which does not have sufficient history of operation across all reference years to be included. For example, in Queensland the CSG loads.

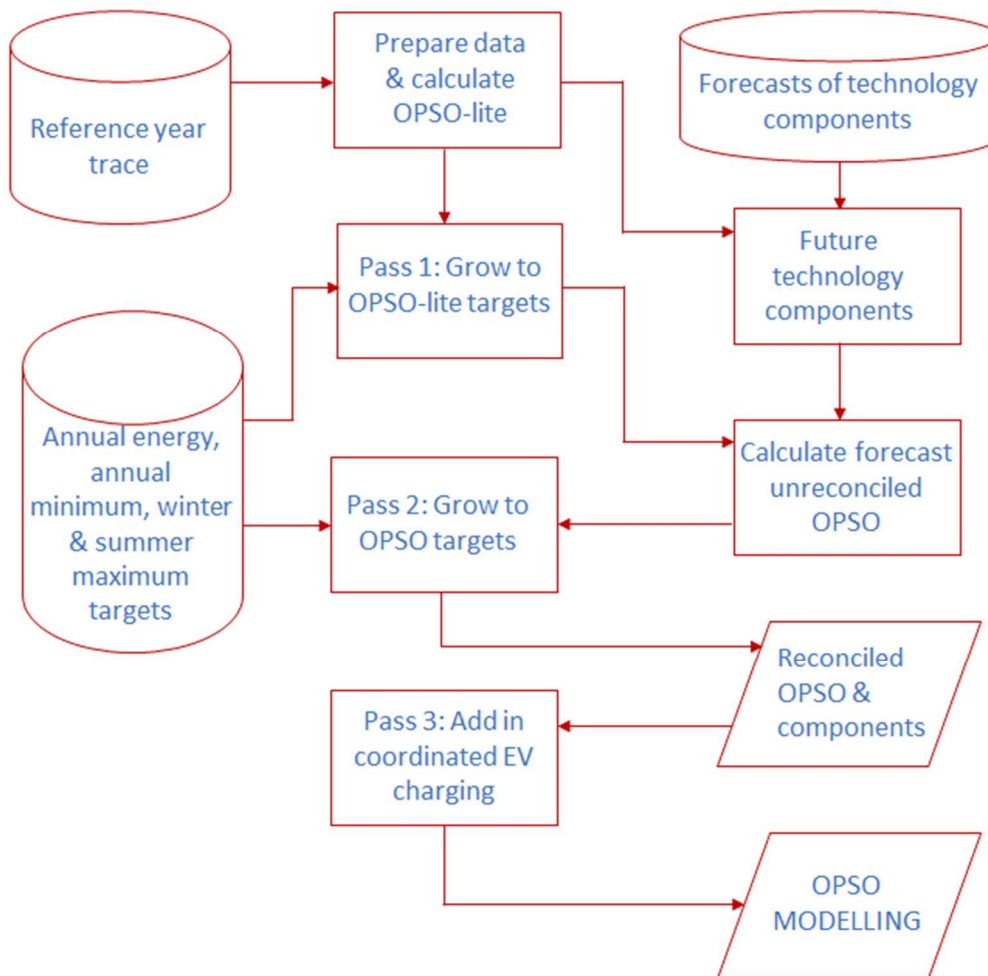
The trace development process is conducted in three passes for each combination of NEM region, historical reference year, forecast year, scenario and POE level:

- Pass 1. Growing the reference year trace on an OPSO-lite basis to meet OPSO-lite targets (demand trace has forecasts of technology components removed, refer to Section 6.2 for full description).

- Pass 2. Reinstating forecasts of technology components and reconciling the time series to meet the OPSO targets.
- Pass 3. Add coordinated EV charging to OPSO.

The trace development process is summarised as a flow diagram in Figure 20. A worked example of the growth scaling algorithm (discussed in [Section 6.1](#)) is also provided in Appendix A7.

Figure 18 **Figure 20** Demand trace development process flow diagram



6.1 Growth (scaling) algorithm

Demand from the particular reference year is scaled to match the targets of the forecast year using a constrained optimisation algorithm. The first two passes of the three-pass approach follow this growth algorithm. The algorithm finds scaling factors for each half-hour which minimises the difference between the adjusted demand and the targets, such that seasonality, weekly and intra-day demand patterns are preserved. The demand trace is adjusted for each period so that the target is met for each pass. The approach:

1. Applies a day-swapping algorithm, such that weekends or public holidays in the reference year align with weekdays or public holidays in the forecast year.
2. Categorises each day in the reference year into day-type groups:
 - High-demand days in summer to target the summer maximum demand target.

- High-demand days in winter to target the winter maximum demand target.
- Low-demand half-hour periods to target the annual minimum demand target.
- Other periods which are used to target the annual consumption target.

A threshold number of days or periods in each group is nominated as an input parameter.

3. Scales the half-hourly demands across all summer high-demand days such that only the highest demand point exactly matches the summer maximum demand target.
4. Scales the half-hourly demands across all winter high-demand days such that only the highest demand point exactly matches the winter maximum demand target.
5. Scales the minimum demand across all low-demand half-hour periods such that only the minimum demand point exactly matches the annual minimum demand target.
6. Determines the scaling factor for each day-type group such that the energy across the year matches the annual energy target.
7. Calculates future annual energy for each day-type group by multiplying the energy in each day-type group with demand scaling factors.
8. The “other” day type has no scaling factor for the purpose of meeting a demand target. As such, the algorithm allocates the remainder of future energy to the ‘other’ day-type category for the purpose of meeting the annual energy target.
9. Checks the grown traces against the targets. If all targets are met, the process is complete. If any of the targets are not fully met, the algorithm re-grows the demand traces for the reference year recursively by repeating steps 1 to 8 until the targets are met. At each repeat, the threshold number of days or periods is increased to enlarge the coverage of periods at which the changes in energy are guided by the target maxima and minimum.

In the case of negative operational demand, the process manages the handling of periods near or below zero by adding a fixed amount to all periods before growing. This is then removed after growing.

6.2 Pass 1 – growing to OPSO-lite targets

As highlighted in Figure 20, the first pass grows the OPSO-lite reference year traces to the forecast year OPSO-lite targets. After growing the traces, the demand components that have been excluded from the OPSO-lite definition (PVROOF, PVNSG, ESS, EV, V2H, CSG) are reinstated. This produces an unreconciled OPSO. The technology components are also prepared to reflect changing installed capacities, vehicle numbers, installation numbers or, in the case of CSG, demand, such that these components are consistent with the forecasts for the forecast year.

6.3 Pass 2 – reconciling to the OPSO targets

The second pass seeks to ensure that the grown maximum operational demand meets the OPSO targets.

Generally, because the trace is based on historical information, the unreconciled OPSO maximum demand doesn’t always meet the OPSO target once rooftop PV, PVNSG, ESS, EV, V2H and CSG are taken into account, as well as DSP. This is because the OPSO targets are based on simulating weather, while the reference year is a single weather year. Further, the reference year may be an unexceptional demand year grown to a 10% POE demand year and this stretching can cause the OPSO targets to be missed.

The second pass re-runs the growth algorithm in Section 6.2 to ensure the OPSO characteristics are met. The technology components are not modified, therefore this process, in effect, ensures OPSO targets are met but can only be done if proximity to OPSO-lite targets is relaxed.

6.4 Pass 3 – adding coordinated EV charging to OPSO

The third phase adds coordinated EV charging to OPSO.

For each day in the demand trace, a daily amount of coordinated EV charging energy is added to the daily OPSO profile such that the coordinated EV charging fills up the daily half-hourly OPSO troughs. The result is referred to as an 'OPSO-modelling' trace. The approach for each day:

1. Orders the OPSO power profile from lowest to highest.
2. Calculates the corresponding accumulated OPSO energy.
3. Calculates the minimum OPSO power level such that this value adds the necessary energy to OPSO to match the daily coordinated EV charging energy amount.
4. The new OPSO-modelling power profile is the maximum of the minimum OPSO power level (calculated from the previous step) and the original OPSO power profile.
5. A stochastic component is added to the OPSO-modelling power profile.
6. Reorders the OPSO-modelling power profile according to time.

6.5 Reporting

AEMO prepares the traces with all the components such that they are modular, and the user could apply the components to calculate the desired demand definition. The choice of trace definition depends on the purpose of the modelling performed. For example, the market modelling strategy could elect to model PV separately or model ESS as a virtual power plant, in turn necessitating control over how those resources are discharged.

A1. Electricity retail pricing

AEMO assesses behavioural and structural changes of consumer energy use in response to real or perceived high retail prices. AEMO calculates the retail price forecasts from a combination of AEMO internal modelling and publicly available information. Separate prices are prepared for three market segments:

1. Residential prices.
2. Commercial prices.
3. Industrial prices.

The electricity retail price projections are formed from bottom-up forecasts of the various components of retail prices:

- Network costs.
- Wholesale costs.
- Environmental costs.
- Retail costs and margins.

The retail price structure follows the Australian Energy Market Commission's (AEMC's) most recent Residential Electricity Price Trends⁵⁷ report. Of the components:

- The wholesale price forecasts are based on an appropriate wholesale price forecast, using AEMO's internal market modelling or from a reputable, external provider.
- Network, environmental and retail components are based on the AEMC's reported components.
- Additional estimated transmission development costs associated with AEMO's optimal development path, identified in the most recent ISP, may be added to ensure that consumer costs reflect the regulatory assets expected to be actioned by transmission network service providers.

The process of residential pricing modelling is summarised in Table 8.

Commercial and industrial pricing models are developed using the residential pricing model as a baseline. Different tariff rates are applied to user groups in a broadly cost-reflective manner. As such, network and wholesale cost components are scaled using the residential tariffs as a base. The scaling is based on latest available tariff information for different customer classes.

[With the continued roll out of smart meters, home automation and customer self supply options \(rooftop PV and battery storage\), new customer tariff types may evolve, which could affect both electricity use overall and the timing of this usage. AEMO is monitoring tariff offerings along with quantitative assessments of their impacts on consumption and will adjust impacts if warranted.](#)

⁵⁷ AEMC, Residential Electricity Price Trends, at <https://www.aemc.gov.au/market-reviews-advice/>.

[It should also be known that tariffs that drive short term responses from consumers to price or reliability signals is captured in AEMO's demand side participation \(DSP\) forecasts⁵⁸ rather than this methodology.](#)

Table 8 Residential pricing model component summary

Component	Process summary
Wholesale costs*	Wholesale price forecasts from internal AEMO modelling or commissioned price forecast.
Network costs	From latest Residential Electricity Price Trends AEMC Report. Extrapolate the trajectories based on AEMO's ISP Central Optimal Development Path Scenario. Benchmark against published network tariffs
Environmental costs	From latest Residential Electricity Price Trends AEMC Report. Extrapolate the trajectories based on publicly available information of environmental schemes. These include federal and state-based renewable energy, energy efficiency and feed-in-tariff schemes.
Retail costs and margin	From latest Residential Electricity Price Trends AEMC Report for the base year and hold constant across the forecast period.

* The wholesale costs component of retail price consists of wholesale price, hedging costs, and market charges.

⁵⁸ DSP methodology available here: <https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/nem-forecasting-and-planning/forecasting-approach>.

A2. Weather and climate

AEMO sources historical weather data for its forecasting models from a number of weather stations⁵⁹. For forward projections, the weather is adjusted to account for climate change. This section outlines key weather data used and how climate adjustments are done.

A2.1 Heating Degree Days (HDD) and Cooling Degree Days (CDD)

For use in its consumption forecast, AEMO converts historical temperature data into HDD and CDD. These are measures of heating and cooling electricity demand, respectively. They are estimated by differencing air temperature from a critical temperature considered to be a threshold temperature for heating or cooling appliance use.

Table 9 Critical regional temperatures for HDD and CDD

Region	Critical temperature in degrees C	
	HDD critical temperature	CDD critical temperature
New South Wales	17.0	19.5
Queensland	17.0	20.0
South Australia	16.5	19.0
Tasmania	16.0	20.0
Victoria	16.5	18.0

Note: The HDD and CDD critical temperatures for each region are not BoM standard values but are calculated for each region using least squares method to identify the temperature at which a demand response is detected that demonstrates the greatest predictive power of the models.

The formula for HDD⁶⁰ is:

$$HDD = \text{Max}(0, CT - \bar{T})$$

The formula for CDD⁶¹ is:

$$CDD = \text{Max}(0, \bar{T} - CT)$$

Where \bar{T} is average 30-minute temperature between 9:00 PM of the previous day to 9:00 PM of the day-of-interest, to account for the demand response with temperature that could be due (in-part) to the previous day's heat/cool conditions. CT is the critical temperature threshold and is specific to the region.

⁵⁹ These are listed in the IASR, available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

⁶⁰ All the HDDs in a year are aggregated to obtain the *annual* HDD.

⁶¹ All the CDDs in a year are aggregated to obtain the *annual* CDD.

HDD and CDD are used in forecasting electricity consumption and are calculated at the regional level.

A2.2 Determining HDD and CDD standards

The data used to derive a median weather trend are from 2000 to the reference year. AEMO uses the derived median weather standard for future HDD/CDD projections using a probabilistic methodology for a given region. This is calculated based on the following formulas:

$$\text{AnnualHDD} = \text{POE50}\left(\sum \text{HDD}_{365}\right)$$
$$\text{AnnualCDD} = \text{POE50}\left(\sum \text{CDD}_{365}\right)$$

where HDD_{365} is heating degree days over a 365-day period, based on a daily-rolling period starting from 1 January 2000 until the latest available data point in the reference year, and POE50 is where 50% POE is expected for the given total heating/cooling degree days within that 365-day period.

A2.3 Climate change

AEMO incorporates climate change into its minimum and maximum demand forecast as well as its annual consumption forecast. For the annual consumption forecast, according to ClimateChangeInAustralia (CCiA) data average annual temperatures are increasing by a constant rate. However, half-hourly temperatures have higher variability and may include increasing extremes.

AEMO collaborated with the BoM and CSIRO to develop a climate change methodology for the purpose of half-hourly demand forecasting. This process recognised that climate change is impacting temperature differently across the temperature distribution. Generally, higher temperatures are increasing by more than average temperatures which are increasing more than low temperatures. This results in higher extreme temperatures relevant to maximum demand.

The methodology adopts a quantile-to-quantile matching algorithm to statistically scale publicly available daily minimum, mean and maximum temperature data out to 20 to 50 years. [The approach ensures the historical weather variability is maintained within each climate scenario modelled.](#)

The methodology can be broken into six steps:

- **Step 1.** Collect [official](#) climate projection data⁶² from www.climatechangeinaustralia.gov.au for weather stations relevant to the region.
- **Step 2.** Collect historical actual half-hourly weather station observations from the BoM and calculate the daily minimum, mean and maximum temperature.
- **Step 3.** Calculate the empirical temperature cumulative density function (CDF) in the projection period for the daily minimum, mean and maximum temperatures.
- **Step 4.** Calculate the empirical temperature CDF of the historical weather data for the daily minimum, median and maximum temperatures.
- **Step 5.** Match the temperature quantiles of the projected temperature distribution with the quantiles of the historical temperature distribution. Assign a scaling factor for each quantile for daily minimum, mean/median and maximum temperature to transform the historical temperatures to the distribution of projected temperatures.
- **Step 6.** Interpolate the daily minimum, mean/median and maximum scaling factor for each quantile down to the half-hourly level.

⁶² The source is presented in the annual [Inputs, Assumptions and Scenarios Report](#), see <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

Step 1 – Collect daily temperature projection data

- Collect [regional](#) daily minimum and maximum temperature projection data from all the recommended climate models (as specified in the IASR) at: <https://www.climatechangeinaustralia.gov.au/en/climate-projections/explore-data/data-download/station-data-download/>.
- The mean temperature for each day is calculated (i.e., simple average equated as (daily minimum + daily maximum)/2).

Step 2 – Collect historical actual half-hourly temperature observations and calculate daily minimum, median and maximum

- Collect half-hourly temperature data for weather stations in each region relevant to the energy demand centres of those regions (as specified in the IASR).
- Find the daily minimum, median and maximum temperatures.
- To ensure the daily mid-point matches to an actual half-hourly value, the median is used in place of the daily mean. As temperature is typically normally distributed the median should be roughly equal to the mean to within a reasonable accuracy tolerance.

Step 3 – Calculate the empirical temperature CDF of projected daily temperatures data

- Set up an 11-year rolling window (current year +/- 5 years) to account for variability in weather between different years including a range of different climate models in the same window.
- Rank the daily minimum, mean and maximum temperatures from lowest to highest for the 11-year window across all climate models.
- Attribute a percentile to each temperature value in the forecast horizon.

Step 4 – Calculate the empirical temperature CDF of historical daily observations

- Set up an 11-year rolling window to account for variability in weather between different years.
- Rank daily minimum, median and maximum temperatures from lowest to highest for the 11-year window.
- Attribute a percentile to each temperature value in history.

Step 5 – Map historical temperature quantiles to projected temperature quantiles and assign a scaling factor

- Map quantiles of the forecast model daily CDF onto quantiles of the historical CDF.
- Calculate a scaling factor for each quantile for daily minimum, mean/median and maximum temperatures.

Step 6 – Interpolate daily scaling factors to half-hourly and scale

- Rank the 48 half-hourly temperature observations for each day from the daily minimum to the daily midpoint and to the daily maximum.
- Interpolate the scaling factor for each half-hour.
- Scale up each historical half-hour for each historical weather year to match each projected weather year.

The final result is a table with dimensions $T_A \times T_H \times 17520$, where:

- T_{HA} is the number of historical actual weather years.
- T_H is the number of projected weather years in the forecast horizon.
- 17,520 half-hourly data points in each weather year.

A3. Rooftop PV and energy storage

A3.1 Rooftop PV forecast

A3.1.1 Installed capacity forecast

AEMO obtains forecasts for rooftop PV (installations with a capacity < 100 kW) from one or more appropriately skilled consultants each year. The forecast methodologies to forecast PV uptake across the collection of scenarios may vary by consultant, and will be documented by the consultants on each occasion, taking into account key drivers for rooftop PV uptake, such as:

- Financial incentives, such as Small Technology Certificates (STCs) and feed-in tariffs (FiTs).
- Installation costs, including both system/component costs and non-hardware “soft costs”, including marketing and customer acquisition, system design, installation labour, permitting and inspection costs, and installer margins.
- The payback period considering forecast retail electricity prices and feed-in tariffs.
- Population growth in Australia, allowing for more rooftop PV systems to be adopted before saturation is reached.
- Complementary uptake of other technologies that can be used to leverage the energy from PV systems for increased financial benefit (for example, ESS and EVs).

The mapping of consultant forecasts to individual scenarios is detailed in the IASR⁶³. The scenarios may include, where relevant, the impacts on PV uptake from structural breaks, such as COVID-19 and the GFC.

The forecasts used in the energy and demand models are effective (degraded) panel capacity, which is the direct current (DC) panel capacity adjusted for degradation of panel output over time.

A3.1.2 Rooftop PV generation

AEMO obtains estimates of historical half-hourly normalised generation of installed rooftop PV systems for each NEM region. The primary dataset, procured from [a suitably qualified consultant](#)⁶⁴, supplements data derived from AEMO’s in-house model (developed with the University of Melbourne, covering the period 2000-2007).

The historical normalised generation is a time series for each NEM region from 1 January 2000. It is based on solar irradiance from satellite imagery and weather from ground-based observing stations. The historical PV generation is obtained in the form of a normalised measure representing (half-hourly) AC power output for a notional 1 kW DC unit of installed capacity. The provided normalised generation includes assumptions about

⁶³ The latest IASR is available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

panel orientation and AC to DC ratio, and the [provider-consultant \(currently Solcast\)](#) determines and validates those assumptions through calibration against a number of actual system installations.

For the energy forecast, a climatological median of normalised generation for each half hour in a year is multiplied by the rooftop PV forecasts above.

A3.2 Energy storage systems forecast

A3.2.1 Installed capacity forecast

AEMO obtains forecasts for uptake of energy storage systems (ESS) from one or more suitably qualified consultants each year. The forecasts reflect behind-the-meter residential and business batteries, typically integrated with PV systems. These forecasts do not include large-scale, grid-connected batteries.

The ESS uptake forecasts account for key drivers, such as:

- State and federal incentive schemes.
- ESS cost, typical size installed.
- The payback period for ESS systems considering the components above, forecast retail prices and any attached integrated PV system.
- Household growth.
- The uptake of rooftop PV systems (where ESS is forecast as an integrated PV and ESS system).

Further information on the methodology and assumptions, including those specific to each scenario, is detailed in consultant reports and the IASR⁶⁴.

A3.2.2 ESS charge discharge profile used in minimum and maximum demand

The consultant(s) also provides AEMO with daily charge and discharges profile for behind-the-meter ESS for use in the minimum and maximum demand modelling.

The profiles are based on historical solar irradiance (as ESS is assumed to primarily charge from excess rooftop PV generation) and apply a battery operating strategy to minimise household/commercial business bills without any concern for whether the aggregate outcome is also optimised for the electricity system.

While the number of profiles considered may differ depending on the consultant and the scenario, the demand forecast will typically consider at least two broad types of battery operation:

- **Solar Shift**, where the battery will charge when excess solar PV generation is available and discharge whenever solar PV generation is insufficient to cover household demand
- **Time of Use (TOU)**, where the battery is optimised to take advantage of a time of use tariff, topping up charge at off peak times to maximise avoidance of peak time tariffs. This is most typical for commercial customers.

A third operating type, whereby control of the battery is coordinated by an aggregator, is commonly referred to as a virtual power plant (VPP). In this operation type, battery operation is optimised to reduce overall system costs and operated effectively as a scheduled, controllable form of generation, much like a traditional form of grid-generated electricity supply. The charge/discharge profiles can have the effect of smoothing out demand across the day and reducing maximum demand, however for solar shift and TOU battery operating types, the effect per battery at reducing the operational demand at peak times in summer is relatively small given that battery operations are targeting residential load reductions, rather than whole-of-grid reductions.

⁶⁴ The latest IASR is available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

A3.2.3 ESS in annual consumption

ESS stores energy for later use, but in so doing incurs electrical losses as indicated by a battery's round-trip efficiency, as detailed in the IASR⁶⁵. The electrical losses represents the energy that is lost in the process of charging and then discharging the battery. This lost energy is accounted for in business and residential delivered consumption forecasts (see Sections 2.4.1 and 3.4.1) as an additional form of energy consumption applying to the expected level of battery operation. Battery losses are small compared to the overall NEM demand.

⁶⁵ The latest IASR is available at <https://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Planning-and-forecasting/Inputs-Assumptions-and-Methodologies>.

A4. Electric vehicles

A4.1.1 Electric vehicles forecast

AEMO obtains forecasts of EVs from one or more suitably qualified consultants. The EV forecasts cover various vehicle types, including residential, light commercial, and heavy commercial vehicles such as buses and trucks.

The main drivers for the EV forecast are:

- Relative price between EV and alternative vehicle types (including internal combustion engine (ICE) vehicles, and competing EV categories, such as BEV, PHEV and FCEV (defined in Section 1.6).
- Payback period – EVs have higher upfront costs in the initial period of the forecast but lower “fuel” cost as kW per km. [The methodology will also capture any per km registration cost component where relevant.](#)
- Level of increased ride sharing – reducing the number of vehicles.
- Vehicle purchasing trends for fleet vehicles and general customers, which considers the minimum vehicle replacement trends.
- Battery and technology improvements.
- Limiting factors such as renter’s access to external household charging points.
- Decarbonisation targets and the role of the transportation sector (scenario specific).

A4.1.2 Electric vehicles charge profiles [used in minimum and maximum demand](#)

Consultants also provide AEMO the daily charge and discharge profiles for EVs for use in the minimum and maximum demand modelling [and when developing its half-hourly demand traces.](#)

The consultants outline various charge profiles, such as:

- Convenience charging – EV users are assumed to have no incentive to charge their EV at specific times, resulting in greater evening charging after vehicles return to the garage.
- Highway fast charging – EV users require a fast charging service while in transit.
- Daytime charging – EV users are incentivised to take advantage of high PV generation during the day, with available associated infrastructure to enable charging at this time.
- Night-time charging – EV users are incentivised to take advantage of low night-time demand.
- Highway fast charging – EV users require a fast charging service while in transit, based on a mix of simulated and actual arrivals of vehicles at public fast charging from CSIRO research.

The profiles above are all static, in the sense that they do not vary with the availability of supply.

AEMO may also model EV charging in a more coordinated manner, optimised towards system conditions. This includes vehicle to home (V2H) discharging (with charging optimised based on wholesale electricity costs) and coordinated EV charging (see Section 6.4), where charging is optimised to happen at time of low system demand.

A4.1.3 Electric vehicles annual consumption

For the purpose of annual consumption, the consultants calculates this based on their assumptions around the number of kilometres in a year EVs travel and the level of efficiency per charge, per vehicle category. This will be documented in their reporting to AEMO. Based on the forecast number of EVs, the electricity consumption can be calculated. The time of charge is not important when considering annual consumption.

A5. Connections and uptake of electric appliances

A5.1 Connections

As the retail market operator for most Australian electricity retail markets (except the Northern Territory and Tasmania), AEMO has access to historical connections data for these markets; historical connections data for the other markets are acquired from a confidential survey.

AEMO forecasts the number of new connections to the electricity network, starting from the most recent data history, as this is a key driver for residential electricity demand. The number of new residential connections is driven by demographic and social factors like household projections, which is determined by population projections and changes to household density⁶⁶.

AEMO uses a residential building stock model that forms the basis of the connections forecast. The building stock model takes actual household numbers from the Australian Bureau of Statistics (ABS) latest census and grows the household numbers to the base year (the year before the first forecast year) using the NMI connections growth rate.

For the forecast:

- For the first four forecast years, the building stock model transitions from using the trended NMI connections growth rate to the ABS household projections on a sliding scale of 0% to 100%.
- From the fifth forecast year onwards, the building stock model applies only the ABS Household Projections.

AEMO uses recent data on connections per household to convert the building stock model for each scenario into connections forecasts. Adjustments due to structural breaks may be applied and varied between scenarios. Further spread between the scenarios is drawn from construction sector activity per capita relative to the Central scenario, based on the economic consultant's economic and population forecasts.

A5.2 Uptake and use of electric appliances

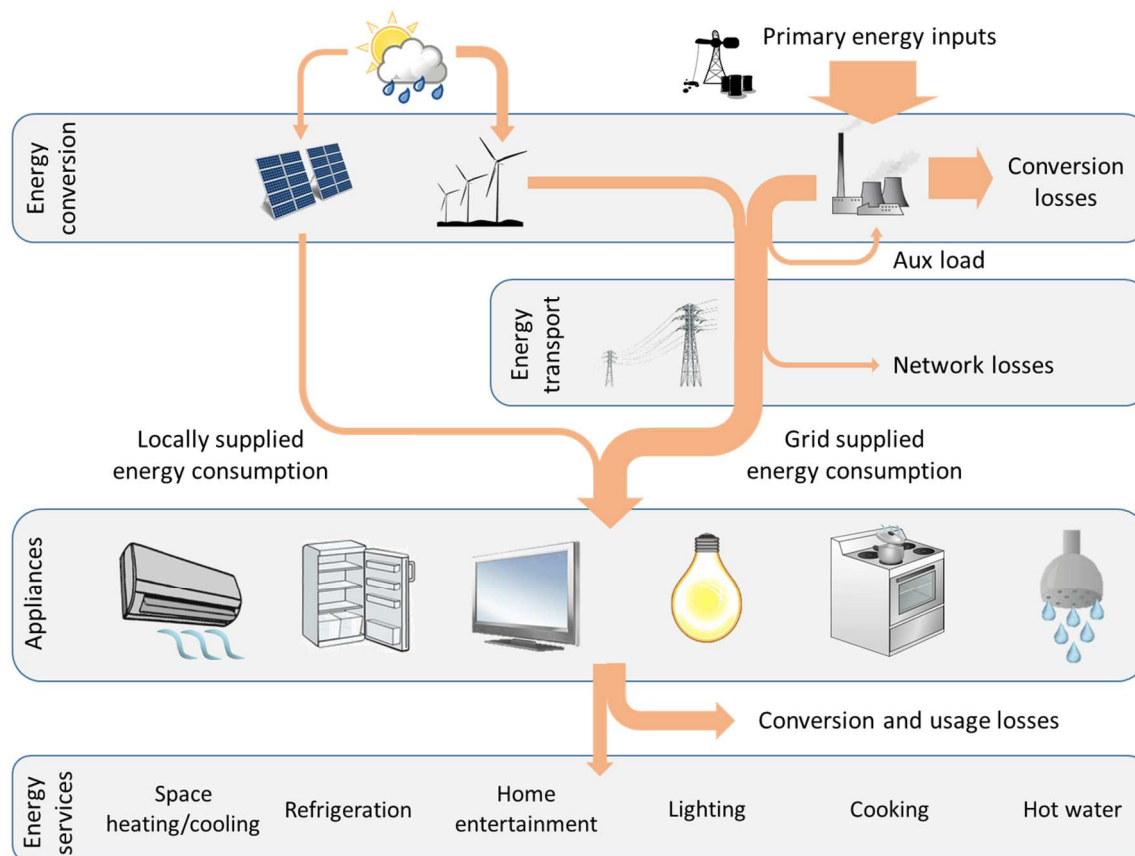
AEMO uses appliance data from the former Australian Government Department of the Environment and Energy⁶⁷ to forecast growth in electricity consumption by the residential sector. This includes estimated (historical) and projected future appliance penetration levels for a range of appliance categories.

⁶⁶ Commercial/business demand growth is on the other hand determined through economic drivers.

⁶⁷ AEMO would like to thank the E3 Committee for access to the appliance model underpinning the 2015 *Residential Baseline Study for Australia 2000 – 2030*, (RBS, 2015) available at www.energyrating.com.au.

The data allows AEMO to estimate changes to the level of energy services supplied by electricity per household across the NEM. Energy services exclude the impact of energy efficiency, which affects the electricity used by the appliances when delivering the services (note energy efficiency is estimated separately). Figure 21 illustrates the difference between energy services and energy consumption.

Figure 21 Electricity consumption from delivering energy services



A5.2.1 Appliance growth calculation

In AEMO’s forecast, the demand for energy services is a measure based on the projected number of appliances per category across the NEM, their usage hours, and their capacity and size. AEMO calculates energy services by appliance group. The following list shows examples of how that can be done (depending on the available appliance data):

- Heating/cooling: Number of appliances × output capacity of appliance × hours used per year.
- White goods: Number of appliances × capacity (volume of freezer/refrigerators/washing machine) × number of times used per year (dishwashers, washing machines and dryers only).
- Home entertainment: Number of appliances × hours used per year × size (TVs only).
- Lighting: Number of light fittings x hours used per year.
- Cooking: Number of appliances x hours used per year.
- Hot water: Number of appliances x hours used per year.

The demand for energy services by appliance group is calculated for both historical and forecast years. This is then converted into a growth index per household⁶⁸ for each heating load, cooling load and base load, with the reference year of the consumption forecast being the base year (index = 100). For base_load, the relevant appliance groups are combined into a composite index based on their relative estimated energy consumption in the base year (as referenced in the Residential Baseline Study).

A5.2.2 Difference between scenarios

In addition to forecast changes in appliance uptake and use for known appliance categories, AEMO adds to the composite index a small increase in growth from “new” appliance types, representing as yet unknown technologies that are expected to enter the market over the forecast period and affect electricity demand. The forecast scenarios may apply different assumptions of how much these new and yet unknown appliances would add to the composite appliance growth index.

AEMO may apply further adjustments to differentiate between scenarios to account for different assumptions in fuel switching and household income, or from structural breaks such as COVID-19.

⁶⁸ AEMO uses household data from the same dataset as the appliance data for consistency.

A6. Residential-business segmentation

AEMO uses a hybrid approach where one of two different methods is used to calculate the half-hourly residential and business split for the latest year of actual consumption (base year), which forms the starting point for the forecasting process. As illustrated in Figure 22, this hybrid method uses a combination of AER-derived annual residential-business split⁶⁹ (top-down) and residential-derived daily residential-business split (bottom-up) methods to calculate the half-hourly residential and business consumption. Herein the names “top-down” and “bottom-up” denote the two approaches.

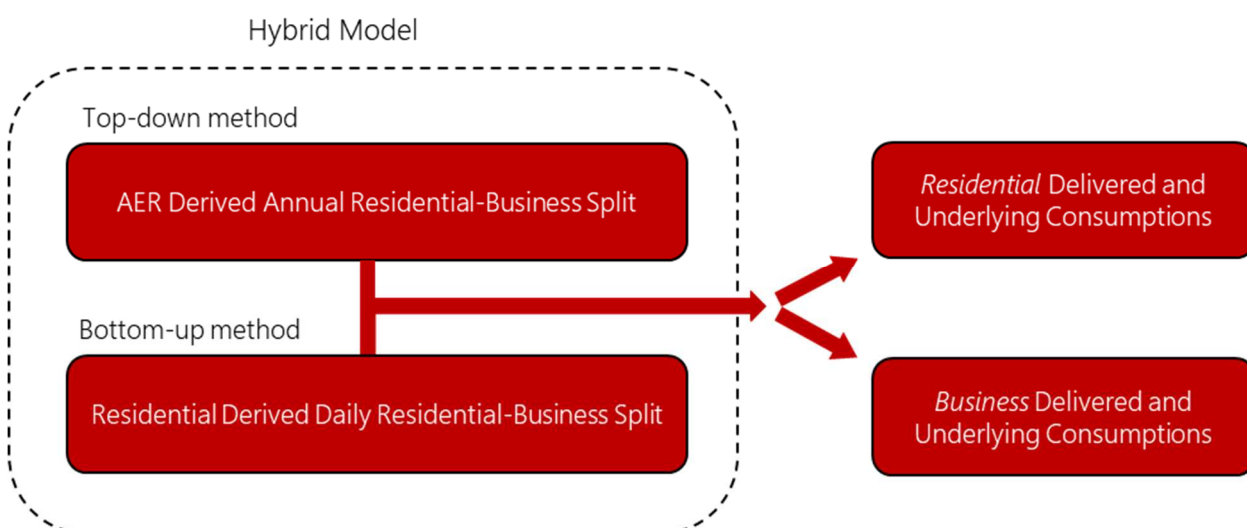
This process provides:

- Delivered consumption.
- Underlying consumption.

For the definitions of the consumption types, see Section 1.6.

The bottom-up method is used for all NEM regions, except Tasmania, which has a lower amount of smart meter connection. As a result, Tasmania is based on the top-down approach. The top-down approach will still be used to validate the bottom-up method for the mainland states.

Figure 20 **Figure 22** Hybrid model used to calculate the half-hourly residential and business split



⁶⁹ AEMO may replace this with estimates directly from network service providers, if more current estimates can be made available.

A6.1 Top-down method: AER-derived annual residential-business split

The top-down method uses a combination of residential to business annual percentage splits (provided to AEMO by the AER) and AEMO's own meter data classification to calculate the half-hourly residential and business split for the latest year of actual consumption.

A6.1.1 AER residential to business splits

The AER annually surveys distribution network service providers and from this provides AEMO with residential to business sector annual splits of distribution connected delivered consumption for the latest financial year of data available. AEMO uses this to derive annual consumption targets to calibrate the half-hourly splits between residential and business sector consumption. The configuration and execution of the separate business and residential forecast models – with their different demand drivers – will determine the total for the business and residential components for each subsequent period in the forecast.

A6.1.2 AEMO meter data and half-hourly profile

Since the introduction of smart metering technology in 2003, there has been varied adoption of smart meters across Australian states and territories. While all meters in Victoria have been transitioned to smart meters, in other states there are still many households and smaller businesses on basic accumulation meters.

Smart meters are also known as interval meters, because their reads record delivered consumption at half-hourly intervals, while basic meters are read much less-frequently and require some estimation to interpolate into half-hourly delivered consumption. Typically, most basic meter customers are residential customers while most businesses have transitioned to smart meters.

With the above in mind, AEMO preserves the profile of business half-hourly data over a financial year (as it is deemed more accurate). AEMO then calculates the residential half-hourly data by taking the difference between the total grid consumption half-hourly profile (derived from the metered half hourly operational demand data) and subtracting the business half-hourly profile.

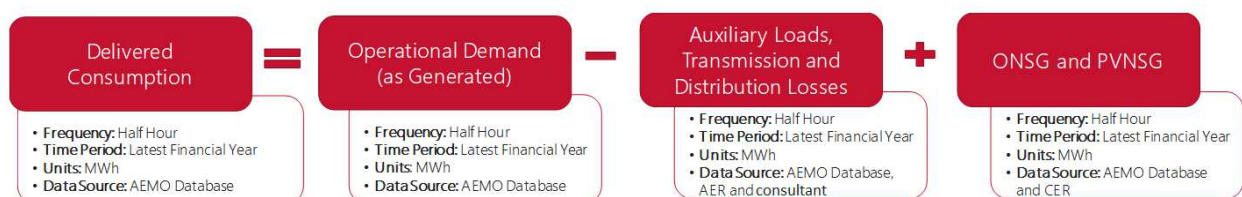
Business half-hourly data

In 2015, AEMO conducted a meter data analytics study to refine the classification of its business meters. While it is not possible to capture all business sector meters, the bulk of the business delivered consumption was captured by querying AEMO's database and then scaling up to meet the target annual business delivered consumption, derived by applying AER's business percentage to AEMO's total delivered annual consumption.

A6.1.3 Methodology

Stage 1: Developing residential to business delivered consumption split

Calculate delivered consumption to energy users from the metered operational demand (as generated) data, netting off auxiliary load and distribution and transmission losses and adding in NSG generation (ONSG and PVNSG):

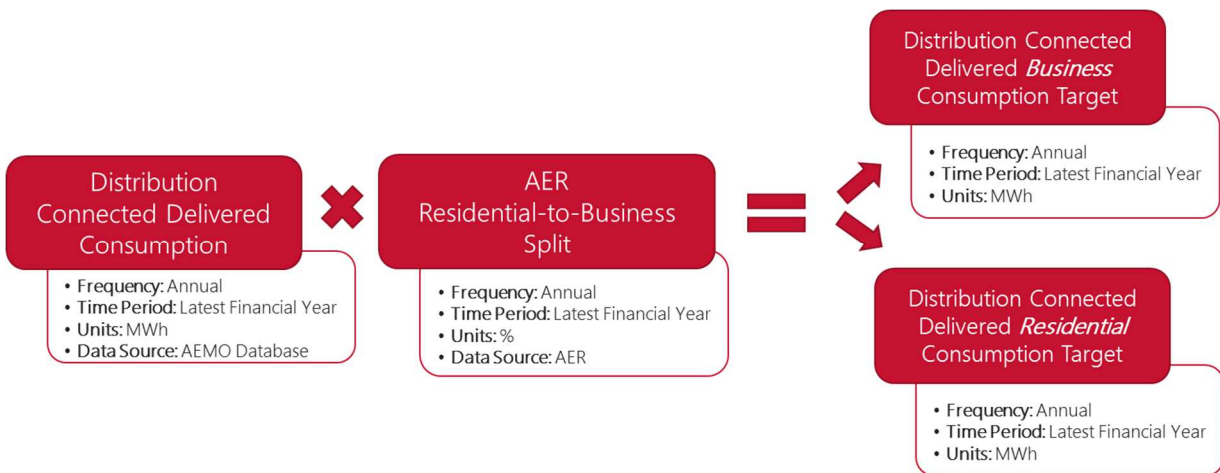


Translate AEMO half-hourly meter data into distribution connected delivered consumption:



Transmission-connected consumption is assumed to be business load, and is separated from the total demand to keep AEMO’s meter data on the same basis as the AER’s percentage splits.

Aggregate AEMO half-hour data to financial year data and apply AER split to obtain annual target:



The unscaled distribution-connected business delivered consumption is the aggregate consumption of the known business sector meters. This consumption is summed to the annual level and the total delivered business consumption annual target (derived in the previous step) is divided by this unscaled business consumption to get a scaling factor.

Calculate business scaling factor:



The business scaling factor is applied to the half-hour frequency unscaled business delivered consumption to get the total half-hour distribution connected delivered business consumption. In this way, AEMO preserves the business sector half hourly profile and calibrates to an annual target to capture any missing business sector meters.

Calculate distribution connected business half-hourly delivered consumption:



Calculate business half-hourly delivered consumption:



Note that all transmission-connected loads are assumed to be industrial users and fall in the business category.

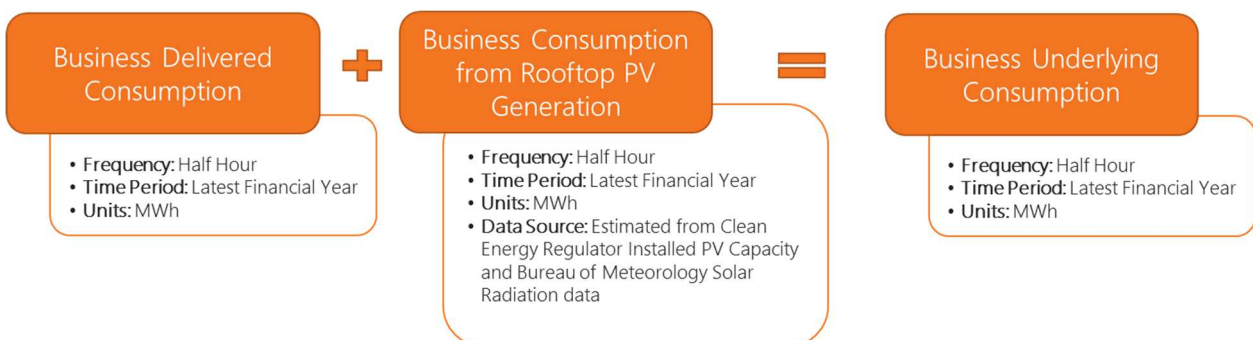
Following this, residential half-hourly delivered consumption is calculated as the residual of total delivered consumption less business consumption:



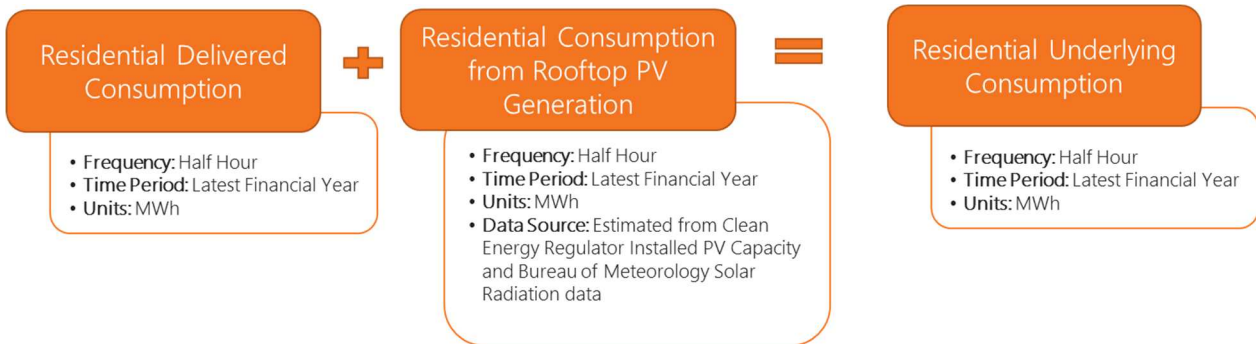
Stage 2: Developing Residential to Business Underlying Consumption Split

To convert delivered consumption to underlying, AEMO adds the estimated distributed PV generation to the delivered consumption profile, thereby measuring the underlying demand. When material, other DER devices, including batteries and electric vehicles will be included in the same manner.

Calculate business underlying consumption:



Calculate residential underlying consumption:



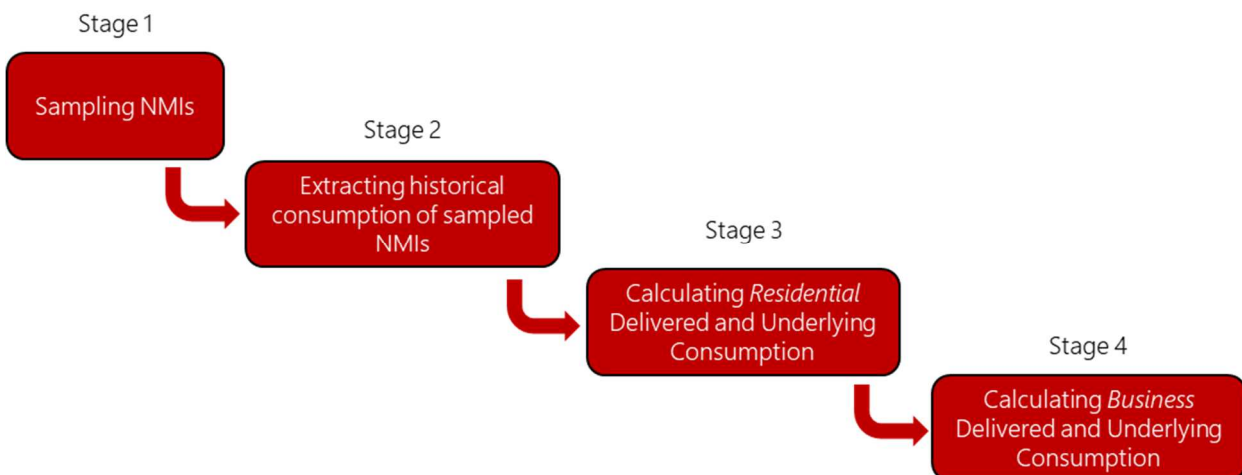
A6.2 Bottom-up method: Residential delivered daily residential-business split

The bottom-up method uses AEMO’s smart meter data to calculate the half-hourly residential and business split for the latest year of actual consumption. Residential metered load, when sampled representatively, is more likely to display similar usage patterns to a population than business consumers (that have a broad industry and usage profile). AEMO prefers the bottom-up method for segmenting the total grid consumption, as it is considered more able to identify trends and changes in the makeup of consumption customer types. However, as the number of smart meters in the population of meters has been historically small (outside of Victoria) this method may not be fully implementable in all jurisdictions until smart meter penetration increases.

A6.2.1 Methodology

The methodology of this bottom-up method is depicted in Figure 23. This method consists of four stages for calculating the half-hourly delivered and underlying consumptions for both residential and business sectors.

Figure 23 Workflow of the bottom-up method for residential-business split



Stage 1: Sample NMIs

This stage involves extracting a representative sample of NMIs that represents the whole region. A stratified sampling process ensures a representative sample by maintaining the correct proportion of NMIs with and without PV.

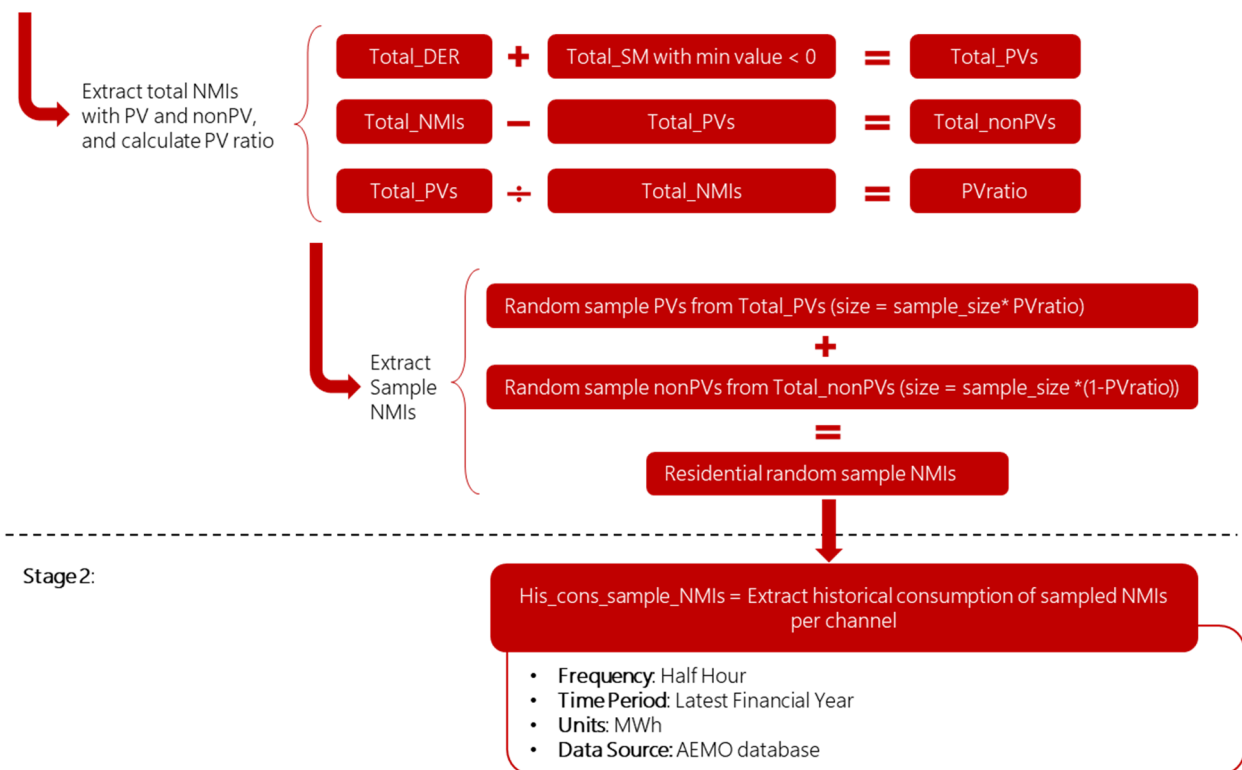
Customers with PV are identified using Clean Energy Regulator (CER) and DER register data, validated against analysing meter data, and identifying periods of energy export back to the grid.

The amount of NMIs in each sample is also calculated to be at least a 95% confidence interval in each region (approximately 20,000 NMIs are used for each region).

The PV ratio is calculated by dividing the number of residential PV systems by the total number of residential NMIs. The number of PV systems is sourced from AEMO’s list of households, which is denoted as the DER List. The DER list is informed by the Consultant forecast and the estimated penetration of PV systems within the residential sector.

Stage1:

- 1) Total_NMIs = List of total residential NMIs in AEMO database
- 2) Total_DER = List of total residential NMIs with PV as per DER list
- 3) Total_SM = List of total residential NMIs with smart meter and their min values



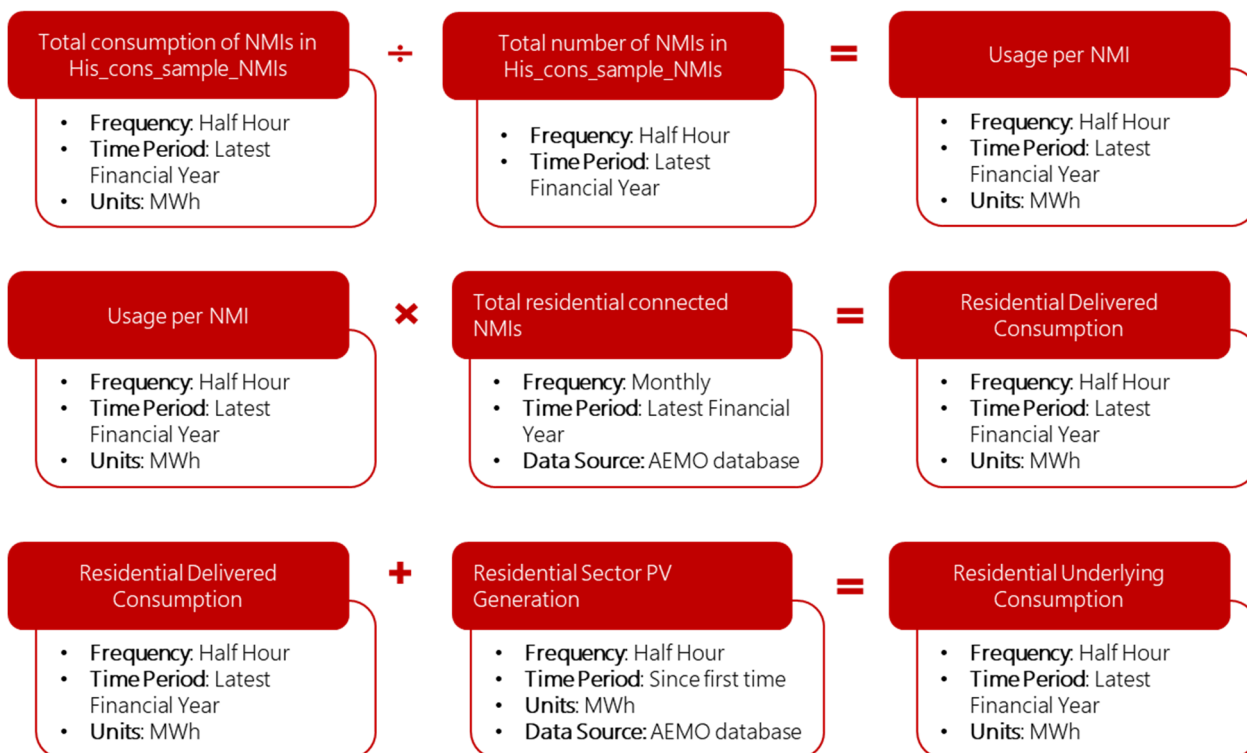
Stage 2: Extract historical consumption of sampled NMIs

In this stage, the historical consumption from the sampled NMIs is extracted from AEMO’s database at the half-hourly level.

Stage 3: Calculate residential delivered and underlying consumptions

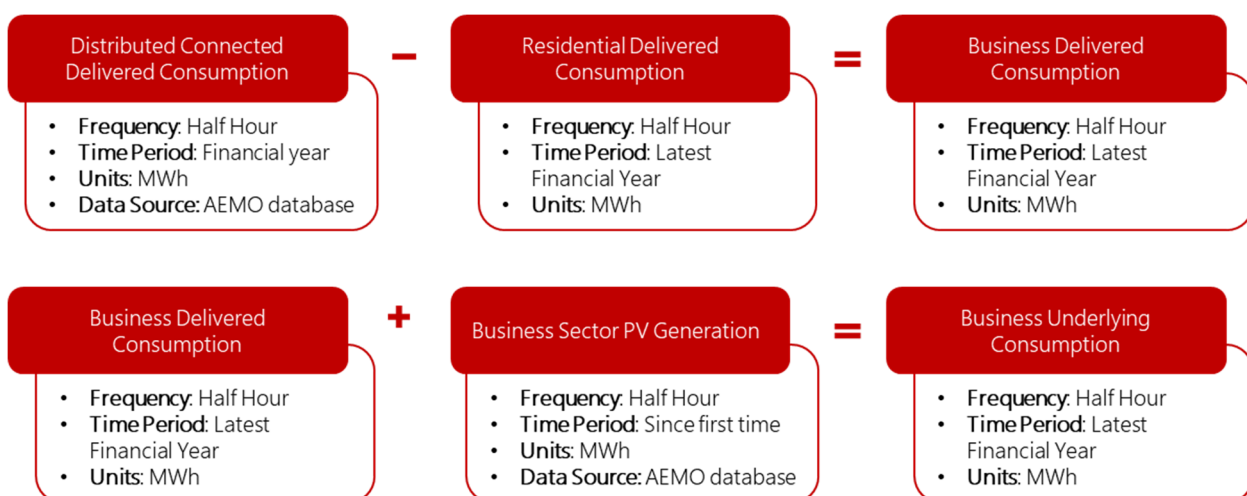
The residential delivered and underlying consumption are calculated in this stage. The usage per NMI is initially calculated from the sampled NMIs and then, using the count of connected residential NMIs (number of households) in each region, the usage per NMI is scaled to produce the sample-derived regional residential delivered consumption. Lastly, the residential underlying consumption is calculated by adding

residential PV generation (and other DER devices, if material) as estimated for each region (refer to Appendix A3) to the residential delivered consumption.



Stage 4: Calculate business delivered and underlying consumptions

In this stage, the business delivered consumption is calculated by first taking the half-hourly distribution connected delivered consumption (refer to Section 44 for its derivation) and then deducting off the sample-derived regional residential delivered consumption. Similarly, using the same method as for the residential consumers, the business PV generation is added on, so the business underlying consumption can be calculated.

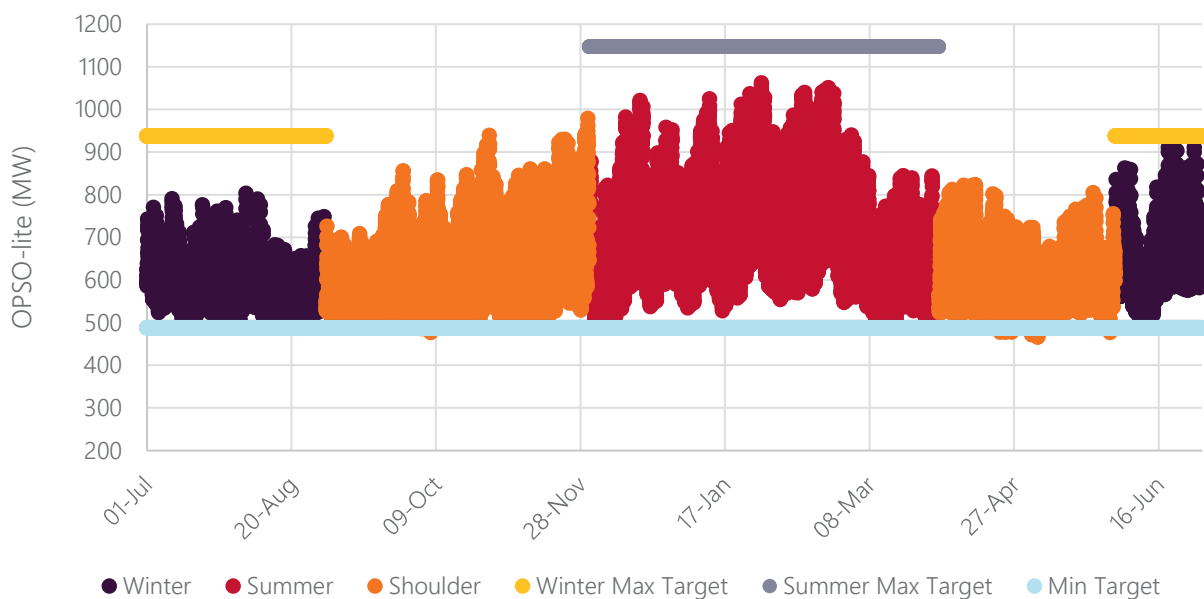


A7. Demand trace scaling algorithm

This appendix provides a worked example of how half-hourly demand traces are scaled for the outlook period. This covers the three passes of the method described in Section 6.

The example begins with a financial-year time series of demand to be scaled to predefined targets. It has been prepared by taking demand from a reference year and converting the values to OPSO-lite (removing influence of PV, other non-scheduled generation, CSG, ESS and EVs). The example trace is shown in Figure 24. Error! Reference source not found..

Figure 24 Prepared demand trace



Day swapping is performed to exchange weekend and holiday dates between the reference year and the forecast year.

After day swapping is complete, the trace scaling algorithm uses demand targets to grow the historical reference demand profile. The targets are summarised in Table 10. All targets represent an increase to the reference trace in this example, but negative growth (particularly of minimum demand) may occur.

Table 10 Prepared demand trace and targets

	Prepared trace	Target	Unit
Summer Max	1,063.231	1,148.29	MW
Winter Max	911.79	938.33	MW
Minimum	466.695	488.695	MW
Energy	5,733.727	6,364.407	GWh

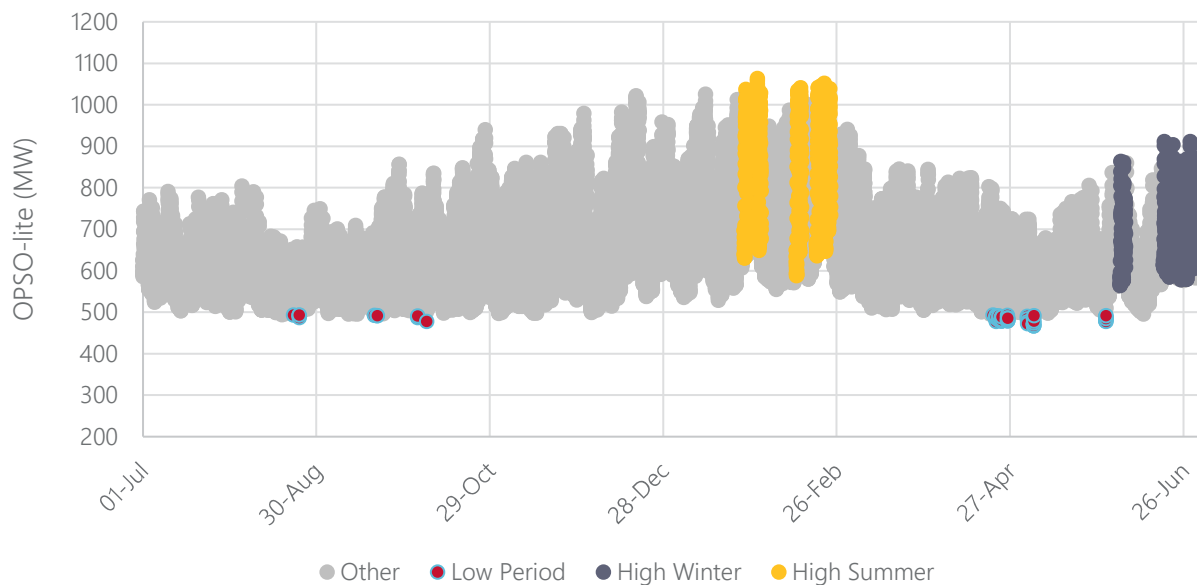
The series is categorised into n highest-demand days in summer (using daily maximum as the reference), n highest demand days in winter, p lowest demand half-hour periods. In this example,

$$n = 10 \text{ days}$$

$$p = 70 \text{ half-hour periods}$$

The day-type categorisation (High Summer, High Winter, Low Period and Other) is displayed in Figure 25.

Figure 25 Day-type categories



Scaling then commences. The demand, categorised into day-types, is scaled according to the ratios in Table 11. The ratios are calculated as $target/prepared\ trace$ using the information from Table 10.

Table 11 Scaling ratios

Day-type category	Prepared trace	Unit	Target/Base ratio
Summer high days	169.81	GWh	1.080000
Winter high days	166.53	GWh	1.029108
Low periods	35.37	GWh	1.047140

The scaling ratios for the key day-type categories are based on maximum or minimum demand targets. Therefore, the maximum demand and minimum demand targets are met by applying this process. Note the energy target still needs to be addressed.

Application of the scaling factors results in the energy presented in Table 12 and the remaining energy difference is calculated as the *target minus the current grown total*.

Table 12 Resulting energy

	Resulting GWh	Units
Summer high days	183.40	GWh
Winter high days	171.38	GWh
Low periods	37.04	GWh
Remaining energy difference	610.58	GWh

The remaining energy difference from Table 12 equates to an 11.38% increase on the 'other' category's energy, which is applied and all targets are then checked. The check is summarised in Table 13 and the grown trace is plotted in Figure 26.

Figure 26 Grown trace and targets

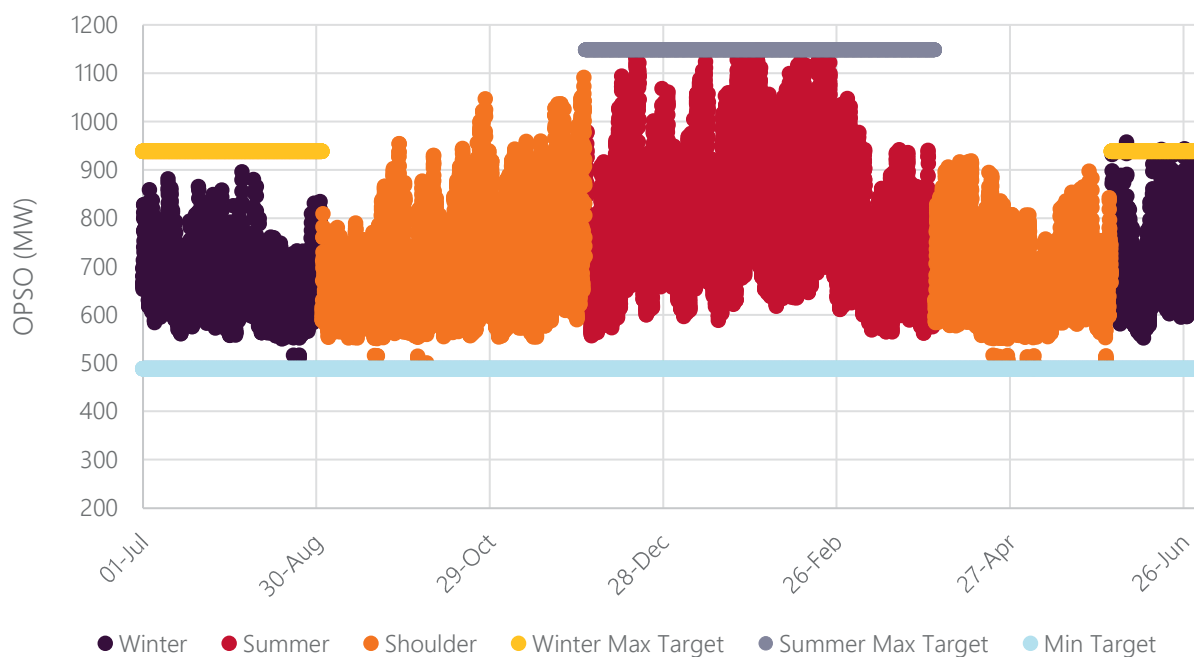


Table 13 Check of grown trace against targets

	Base trace	Target	Grown	Units
Summer Max	1063.231	1148.29	1148.29	MW
Winter Max	911.79	938.33	957.54	MW
Minimum	466.695	488.695	488.695	MW
Energy	5733.727	6364.407	6364.407	GWh

The check summarised in Table 13 uncovers an inconsistency between the grown winter maximum and the target (bold highlight). This is caused by the allocation of energy in the 'other' category which increased some winter values (that initially fell outside of the reserved 10 days of maximum winter demand) above the initial peak.

In accordance with the methodology, the process is repeated until the targets are met.

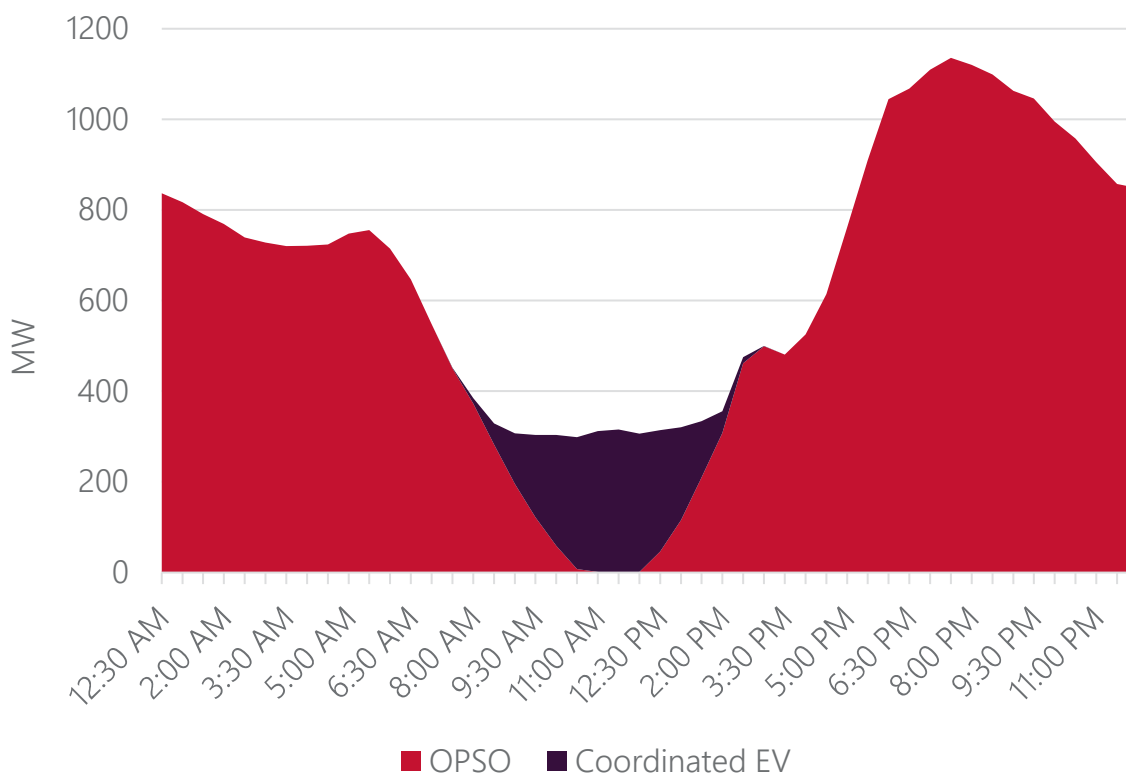
Following completion of this first-pass growing process, and in accordance with the methodology, the forecast technology components are added back to the trace to derive the unreconciled OPSO trace. Each component-trace is prepared to reflect the forecast capacities or numbers in the target year and the nominal or normalised power trace (from the reference year). In this way, the influence of PV, NSG, CSG, ESS and EVs is appropriately applied to each half hour to derive the unreconciled OPSO trace.

The growing process is then repeated on the unreconciled OPSO trace as per the 'second pass' of the methodology. Demand and energy targets are changed accordingly to reflect demand being on the OPSO basis.

EVs that act as home batteries (those that are assumed to operate under a V2H approach) can be included if required in the scenarios. To model this, a certain proportion of the residential vehicle fleet is modelled to have EVs discharge in the home (V2H) to serve the users energy requirements. This discharge profile is included in the demand trace growing algorithm in a similar way as the other behind the meter technologies. The charge profile is not captured within the demand traces but is instead optimally charged within models that dispatch the generation supply to meet the demand targets in each dispatch interval, similar to VPP charging. In this way, the EV fleet charges from the grid at times of low system cost, avoiding contribution to maximum demand.

The third pass adds any coordinated EV charging to OPSO to generate the 'OPSO-modelling'. Figure 27 shows an example day of adding coordinated EV charging (1,240 GWh) to OPSO, the sum of which is OPSO-modelling.

Figure 22 **Figure 27** **Adding coordinated EV charging**



Abbreviations

Abbreviation	Full name
ABS	Australian Bureau of Statistics
AER	Australian Energy Regulator
BMM	Business Mass Market
BoM	Bureau of Meteorology
CD	Cooling degree
CDD	Cooling degree day
CDF	Cumulative density function
CER	Clean Energy Regulator
COP	Coefficient of performance
CSG	Coal seam gas
DER	Distributed energy resource
DSP	Demand side participation
DBT	Dry-bulb temperature
EDA	Exploratory data analysis
EDD	Effective degree day
ESS	Energy storage systems
EV	Electric vehicle
FiTs	Feed-in tariffs
GFC	Global Financial Crisis
GWh	Gigawatt hours
HD	Heating degree
HIA	Housing Industry Association
HDD	Heating degree day
ISP	Integrated System Plan
KW	Kilowatts
LIL	Large industrial loads

Abbreviation	Full name
LNG	Liquefied natural gas
MD	Maximum demand
MMS	Market Management System
MW	Megawatts
NEM	National Electricity Market
NMI	National meter identifier
NSG	Non-scheduled generation
OLS	Ordinary least squares
ONSG	Other non-scheduled generators
OPSO	Operational demand as sent out
POE	Probability of exceedance
PVNSG	PV non-scheduled generators
PVROOF	Rooftop PV
STCs	Small-scale technology certificates
V2H	Vehicle-to-home discharging
VPP	Virtual power plant
WBT	Wet-bulb temperature