



Part of Energy Queensland

4 November 2020

Ms Audrey Zibelman
Chief Executive Officer and Managing Director
Australian Energy Market Operator
GPO Box 2008
Melbourne VICTORIA 3001

Dear Ms Zibelman

Ergon Energy and Energex submission to the B2B Procedures v33.1 and v3.6 Consultation

Ergon Energy Corporation Limited (Ergon Energy) and Energex Limited (Energex) welcome the opportunity to provide comment to the Australian Energy Market Operator (AEMO) on the B2B Procedures v3.3.1 and v3.6.4 Consultation. Ergon Energy and Energex are distribution network service providers (DNSPs) operating in Queensland.

Ergon Energy and Energex note that the new section 5.6 of the Customer and Site Details Notification (CSDN) Process is expected to be rephrased to *'Confirm Life Support' means the Retailer or DNSP only requires the current life support status **and associated** information held by the recipient and does not require the recipient to confirm details from the customer.* However, we advise that the change described in the Draft Report has **not** been implemented in the CSDN document.

Should AEMO require additional information or wish to discuss any aspect of this submission, please contact either myself or Barbara Neil on 0429 782 860.

Yours sincerely

A handwritten signature in cursive script that reads 'Trudy Fraser'.

Trudy Fraser
Manager Regulation

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