

## B2B Procedures

- Customer and Site Details (version change)
- Service Order
- Meter Data (version change)
- One Way Notification
- Technical Delivery Specification

## CONSULTATION – First Stage

## CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant:*** Origin Energy

***Completion Date:*** 13 January 2020

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## 0. Example Submission (Please delete this section)

### General Instructions

1. Please keep information in the clause numbers simple - eg no titles, comments etc. – put titles and text in the comment section.
2. Please use a individual row for each comment on any each clauses.
3. Old clauses only needed if there is no equivalent clause within the revised draft procedures.
4. If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.
5. Please only include comments either with suggested changes, issues or support. Please do not include 'No Comment'.
6. See example below (please note the “comments” are sample only, they bear no relevance to the proposed changes):

Participant Name	Old Clause No	New Clause No	Comments
	1.42(a)	2.15(a)	Service Order response Change response list from varchar(250) to an enumerated list
	1.42(a)	2.15(a)	Suggest add 'Other' as part of enumerated list and add free text to support other
		2.25(a)(ii)	Table 5 “Description of use” should be reworded to “Description of typical use”
		3.6(a)	The MDP SLP (c 3.5.2) requires the meter serial ID to be provided. Suggest the MeterSerialID be added to the transaction.
		3.6(a)	Ensure MeterserialID is the same field used in other procedures
		2.15	Ensure character length for MeterSerialID matches MSATS field length

## 1. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy		2.1 Table 3	<p>Origin Energy support the use of the B2B Supply Abolishment Service Order however seek clarification on the following:</p> <ul style="list-style-type: none"> <li>• Will this process be adopted across all three NSW Networks?</li> <li>• What evidence will the Network require?</li> <li>• Will the closure of the SSW be dependant on the the NOMW or NOSW?</li> </ul>
Origin Energy		4.1. Key	<p>Origin Energy do not support the inclusion of the new key 'Agreement Only' (AO).</p> <p>If participants choose not to use the proposed fields it is likely going to add unnecessary cost for the market (participants would have to build different processes per-participant as well as ways to validate the data).</p> <p>It also invalidates the purpose of the new fields as SMP provides all participants with the ability to create transactions with agreed fields. If new fields are introduced suggestion to make them "Optional" and populate as agreed to keep the "key" in line with the current market.</p>

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy		4.1 Table 13	<p><u>Origin Energy supports the introduction of the following fields:</u></p> <p>PurposeforVisit – this will allow Retailers to notify their MP that a meter install needs to be coordinated e.g. with BTS removal.</p> <p>Escalation – this field is beneficial as it will allow the meter provider to prioritise work where required.</p> <p><u>Origin Energy do not support the introduction of the following fields:</u></p> <p>Customer Notification / Customer Notification Address – The issuing of correspondence to the customer is with the Retailer and not the MP so this should be managed by the Retailer. The appropriate solution for the provision of this data should be via the CDR/CDN process and should be updated to allow for the sending of the transaction to nominated participants as this would ensure the customer data is being managed appropriately to all participants.</p> <p>Customer Agreed Date – These dates may not be captured while raising the service order and cannot be changed once the service order is in the market.</p> <p>Exemption Code – an exemption should only be granted if the MPB was unable to resolve, at which point the MPB would already know that the site is exempt. Suggestion to add in the enumerated list in the “PurposeforVisit” field.</p>
Origin Energy		4.1 Table 13	<p>Origin Energy support the addition of NCONUML to the “Customer Type” field.</p> <p>NCONUML is only referenced as an acronym in the B2B Service Order Procedures. Should be included in the AEMO Glossary of Terms, including the abbreviation “non-contestable unmetered load”.</p>

## 2. One Way Notification Process

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy		4.1.3 Table 5	<p>Origin Energy suggest that industry should make changes to either the MXN or MFIN for the purpose of scheduling meter exchanges. The cost of implementing changes across both the MXN and MFIN would not be insignificant. The changes may also not resolve any outstanding issues in the market.</p> <p>Origin Energy also suggest that rather than patch the OWN's, Industry works together to address the outage scheduling process and develop a single process that works best for the customer and resolves these outstanding issues. Industry through this work can then identify what changes are required to the OWN's to meet this objective.</p> <p>If the MXN is retired, testing will need to be undertaken given important processes are built around this transaction i.e. outage processes, therefore the effective date of December 20 becomes a tight timeframe to meet.</p>
Origin Energy		4.1.3b	<p>Suggest that if the additional field for th MXN is accepted by Industry to update the CSV content to include "ServiceOrderID" to this section:</p> <p>I,RECORDNUMBER,MESSAGENAME,VERSION,NMI,NMICHECKSUM,METERSERIALNUMBER,NOTBEFOREDATE,NOTAFTERDATE,NOTICEDATE,STARTDATE,STARTTIME, ENDDATE,DURATION, <b>SERVICEORDERID</b>.</p>
Origin Energy		4.2.3 Table 8	<p>Origin Energy seek clarification for the MFIN and how the recipient is meant to validate the difference between an initial notification of issue, or a repeated notification of issue, that also includes a proposed scheduling of the works to be carried out?</p> <p>In addition, majority of MFIN's are sent by the LNSP for a given NMI. The MFIN for scheduling would need to be sent by a nominated participant which would require an additional set of validation and added complexity/cost for participants.</p> <p>As per previous comment, rather than patch the OWN's, suggest Industry works together to address the outage scheduling process and develop a single process that works best for the customer and resolves these outstanding issues. Industry through this work can then identify what changes are required to the OWN's to meet this objective.</p>

### 3. Technical Delivery Specification

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy		5.8	Origin Energy support a 10MB maximum file size for MTRD transactions. In addition, limiting the number of transactions within the MTRD group does mitigate the potential problems cause by an increased maximum file size. Origin Energy also supports the volume limit of 1000 transactions per file for the PMD and VMD transactions.

### 4. Other Comments

Participant Name	Old Clause No	New Clause No	Comments
Origin Energy		General Comment	Origin Energy understands that it's implied that NCONUML's will transact for B2B in a similar manner to any other metering type (in the same way a type 7 does). For avoidance of doubt does this need to be explicitly specified in B2B procedures i.e. ability to send different transactions such as CDN's, CDR's etc?
Origin Energy		Meter Data Procedures 2.4.3(a)(iii)	Origin Energy suggest to amend this clause to include provision for NCONUML as follows:  The Seventh Business Day of the calendar month for the previous month's MDFF data, for Controlled Unmetered Devices <b>"and Non Contestable Unmetered loads"</b> .