

B2B Procedures v.3.3

- Customer and Site Details
- Service Orders
- Meter Data (version change)
- One Way Notification
- Technical Delivery Specification (version change)

CONSULTATION – Draft report

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: *Evoenergy*

Completion Date: *02 November 2019*

<https://www.aemo.com.au/Stakeholder-Consultation/Consultations/Q3-2019-B2B-Procedures-consultation?Convenor=AEMO%20NEM>

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0. Example Submission (Please delete this section)

General Instructions

1. Please keep information in the clause numbers simple - eg no titles, comments etc. – put titles and text in the comment section.
2. Please use a individual row for each comment on any each clauses.
3. Old clauses only needed if there is no equivalent clause within the revised draft procedures.
4. If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.
5. Please only include comments either with suggested changes, issues or support. Please do not include 'No Comment'.
6. See example below (please note the "comments" are sample only, they bear no relevance to the proposed changes):

Participant Name	Old Clause No	New Clause No	Comments
	1.42(a)	2.15(a)	Service Order response Change response list from varchar(250) to an enumerated list
	1.42(a)	2.15(a)	Suggest add 'Other' as part of enumerated list and add free text to support other
		2.25(a)(ii)	Table 5 "Description of use" should be reworded to "Description of typical use"
		3.6(a)	The MDP SLP (c 3.5.2) requires the meter serial ID to be provided. Suggest the MeterSerialID be added to the transaction.
		3.6(a)	Ensure MeterserialID is the same field used in other procedures
		2.15	Ensure character length for MeterSerialID matches MSATS field length

1. Customer and Site Details Process

Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	4.1.(c)	4.1.(c)	Should this clause refer to the LifeSupportNotification and/or LifeSupportRequest?
Evoenergy	4.1.(h)	4.1.(h)	Should also include additional wording for clarity around when LastModifiedDateTime may be historical. Update to: The details provided in a CustomerDetailsNotification and SiteAccessNotification must be the current details as at the date and time that the Notification was generated. The LastModifiedDateTime may be historical in Reconciliation files or in response to a LifeSupportRequest or CustomerDetailsRequest. For Life Support changes refer to section 4.5 and 4.6.
Evoenergy	4.3.1.(e)	4.3.1.(e)	Add additional information at end of paragraph to clarify. Add after last sentence: ...requirement to send an updated LifeSupportNotification, and the Retailer completing the Deregistration process.
Evoenergy	4.3.2.	4.3.2.	Please check if dot points align as each sentence appears to step in one space after first line.
Evoenergy	4.3.2.(a)	4.3.2(a).	Need to add additional wording again here to clarify that the CDN is not the primary source as we are receiving a CDN flagged with LS, but no LSN. Add: ...registration, update and deregistration of Life Support refer to sections 4.1(b), 4.3.1(e), and 4.5.

Evoenergy	4.5.(b)	4.5.(b)	<p>Need to add clarification around the meaning of what a date represents and improve compliance to NERR. There is a current gap where the current Retailer and DNSP do not have a Life Support Registered and then a prospective retailer raises a churn for the existing customer for the next scheduled read date. The prospective retailer then provides a LSN with the date required as the next scheduled read date. Because the date required is in the future, the customer does not have LS protection until the next scheduled read date. This can be for up to 3 months.</p> <p>Rewording and reformatting the entire clause to:</p> <p>4.5.(b)[Guidance Note 2] Where the DNSP or Retailer is informed by a customer that they require life support, they must;</p> <ul style="list-style-type: none"> (i) Notify the other party using a new LifeSupportNotification with the information defined in Table 9. (ii) Send a new LifeSupportNotification when there are changes to the life support information, contact details or other requirements. (iii) Advise of the start date that Life Support protection commences from: <ul style="list-style-type: none"> (A) In the case of a Current Retailer, must be the the most recent date where; <ul style="list-style-type: none"> • The customer becomes current, or • The date customer contacts current Retailer to first add Life Support. (B) In the case of a prospective Retailer; <ul style="list-style-type: none"> • The date customer contacts current Retailer to first add Life Support. (C) In the case of a Distributor; <ul style="list-style-type: none"> • The date customer contacts Distributor to first add Life Support.
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Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	4.7(e) Life Support Reconciliation	4.7(e) Life Support Reconciliation	Update wording to add some clarity. “The Current Retailer must conduct the Life Support Reconciliation process with the DNSP for current and future registrations. Records with any of the three Deregistered Life Support Status’ or the None Life Support Status should not be sent. The Life Support Reconciliation process must use the LifeSupportNotification with Reason of ‘Reconciliation’.”
Evoenergy	5.5 LifeSupportStatus	5.5 LifeSupportStatus	Update wording grammar “Deregistered - No Customer Response” means,
Evoenergy	5.5 DateRequired	5.5 DateRequired	Update wording to add some clarity. For the initial registration of Life Support, this date will be the date Life Support protections commence at the premises. Refer to 4.5.(b).

2. One Way Notification Process

Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	All Tables	All Tables	Grammatical consistency – if you are going to have full stops at the end of every Definition sentence, then please ensure all tables have same consistency e.g. Table 3 Timing point C does not have a full stop at the end of the sentence, but others do.
Evoenergy	4.1.3 Table 5	4.1.3 Table 5	Grammatical consistency – where you have listed a defined format, please ensure all are the same: Format: YYYYMMDD Format: HHMM Can you please confirm the format for Column 14 is correct, or should it be – Format: HHMM, or is Column 12 incorrect?
Evoenergy	4.1.4 Table 6	4.1.4 Table 6	Grammatical consistency – where you have listed a defined format, please ensure all are the same: Format: YYYYMMDD
Evoenergy	4.2.2 Table 7 4.2.3 Table 8	4.2.2 Table 7 4.2.3 Table 8	Grammatical consistency – where you have listed a defined format, please ensure all are the same: Format: HH:MM
Evoenergy	4.2.4	4.2.4	Agree to additional wording.

3. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments
Evoenergy	All Tables	All Tables	Grammatical consistency – if you are going to have full stops at the end of every Definition sentence or Description of use sentence, then please ensure all tables have same consistency e.g. Table 2 Supply Service Works – Temporary Isolation Group Supply has a comma at the end of the sentence under Description and should be a full stop.
Evoenergy	2.1 Table 3	2.1 Table 3	Agree to additional wording.