

B2B Procedures

- Customer and Site Details
- Service Orders
- Meter Data (version change)
- One Way Notification
- Technical Delivery Specification (version change)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: EnergyAustralia

Completion Date: 03 September 2019

Table of Contents

- 0. Example Submission (Please delete this section)..... 3
- 1. Customer and Site Details Process 4
- 2. One Way Notification Process 5
- 3. Service Order Process..... 6

0. Example Submission (Please delete this section)

General Instructions

1. Please keep information in the clause numbers simple - eg no titles, comments etc. – put titles and text in the comment section.
2. Please use a individual row for each comment on any each clauses.
3. Old clauses only needed if there is no equivalent clause within the revised draft procedures.
4. If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.
5. Please only include comments either with suggested changes, issues or support. Please do not include 'No Comment'.
6. See example below (please note the “comments” are sample only, they bear no relevance to the proposed changes):

Participant Name	Old Clause No	New Clause No	Comments
	1.42(a)	2.15(a)	Service Order response Change response list from varchar(250) to an enumerated list
	1.42(a)	2.15(a)	Suggest add 'Other' as part of enumerated list and add free text to support other
		2.25(a)(ii)	Table 5 “Description of use” should be reworded to “Description of typical use”
		3.6(a)	The MDP SLP (c 3.5.2) requires the meter serial ID to be provided. Suggest the MeterSerialID be added to the transaction.
		3.6(a)	Ensure MeterserialID is the same field used in other procedures
		2.15	Ensure character length for MeterSerialID matches MSATS field length

1. Customer and Site Details Process

Participant Name	Old Clause No	New Clause No	Comments
EnergyAustralia	5.5 LifeSupportNotification Data	NA	<p>Suggest minor changes to refer to the Energy Retail Code given ESCV draft determination will align deregistration for no medical confirmation with the NERR process.</p> <p><i>LifeSupportStatus</i></p> <p>“Deregistered - No Medical Confirmation” means the Retailer/Distributor who was initially notified of the life support equipment has attempted to gain a medical <i>confirmation certificate</i> from the customer, but the customer has not obliged. The Retailer/Distributor has completed the necessary steps to formally deregister the life support requirement at the identified premise with the customer as per the NERR and <i>Energy Retail Code (VIC) and</i> the customer did not provide the medical <i>confirmation certificate</i> during the deregistration process.</p>

2. One Way Notification Process

Participant Name	Old Clause No	New Clause No	Comments

3. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments