

NEM CUSTOMER SWITCHING

PROCEDURE CONSULTATION

DRAFT DETERMINATION STAGE PARTICIPANT RESPONSE TEMPLATE

Participant: Evoenergy

Submission Date:

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1. Context

This template is being provided to assist stakeholders in giving feedback about the changes specified in the 'NEM Customer Switching' Draft Procedures.

The changes being proposed seek to enable the implementation of efficient delivery of proposed changes to the customer switching process design in the National Electricity Market (NEM).

2. MSATS Procedures: CATS Procedure Principles and Obligations

Section	Description	Participant Comments
2.4 (m)	Grammar	Remove on of the duplicate full stops.
	1060 & 1061	Will the losing retailer have a process in place to cancel any B2B Service Orders issued or any CR68xx raised also. What will the win back retailers process do? If physical meter change already actioned, what will they do?
	Removal of change request objection code for BADMETER	Due to changes to the Read Type Codes and allowing transfers on estimations, there needs to be a MSATS Validation against the Change Reason Code (CRC) and the correct Read Type Codes. This is to ensure that a transfer is not completed on a non actual reading when the retailer wanted an actual read transfer only (Move in on actual only). Or an Objection code needs to be introduced to allow us to object when the incorrect CRC and Read Type Code combination has been used.

3. MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and Sample (WIGS) NMIs

Section	Description	Participant Comments

4. Meter Data File Format Specification NEM12 & NEM13

Section	Description	Participant Comments
Appendix E	Additional Reason Code 67	Nice

5. Retail Electricity Market Glossary and Framework

Section	Description	Participant Comments
5. Glossary	Actual Meter Reading	
5. Glossary	Current [Participant/Role]	

5. Glossary	Initial MC	
5. Glossary	Manually Read	
5. Glossary	Meter Data Type	Why is it in the table twice, 1 st under MAMP (delete this one), 2 nd after Metering Data Notification Proces.
5. Glossary	New [Participant/Role]	
5. Glossary	Previous Read Date	
5. Glossary	Previous Read Quality Flag	
5. Glossary	Read Type Code	
5. Glossary	Remotely Read	