

PPC response template for IN011/20 (modify CDN and add CDR) – Responses to be emailed to [grcf@aemo.com.au](mailto:grcf@aemo.com.au) by due **12 June 2020**.

Review comments submitted by: *AGL*

Date: 10 June 2020

Contact Person: *Mark Riley*

Please complete sections 1 and 2. Section 3 is optional.

Section 1 - General Comments on the Proposed Procedure Change

Topic	Please Provide Response Here
<p>Sections 1 to 9 of the PPC sets out details of the proposal. Does your organisation supports AEMO’s assessment of the proposal? If no, please specify areas in which your organisation disputes AEMO’s assessment (include PPC section reference number) of the proposal and include information that supports your organisation rational why you do not support AEMO’s assessment.</p>	<p>AGL believes that AEMO has assessed the impacts and benefits of adopting the aseXML CDN/CDR and supports the implementation of these changes.</p>
	<p>Noting various discussions regarding usage and processes, AGL strongly supports a process workshop later in 2020 to ensure clarity between participants in the usage of CDN/CDR.</p> <p>Noting that CDN/CDR has been brought across from Electricity, which included an option of CDN/CDR reconciliation, the issue of whether CDN/CDR reconciliation should be discussed at this workshop.</p>

Section 2 - Feedback on the documentation changes in the Attachments of the PPC.

Victoria

\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

Participant Build Pack 1 - Table of Transactions, Table of Elements, List of Job Enquiry Codes, Address Elements and MIRN and Meter states.

RMP Clause #	Issue / Comment	Proposed text <del>Red strikethrough</del> means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
PBP 1 – Ref 70	As the CDN would be used to both provide new and amended customer details, suggest that the Tran Type be amended	<u>Provide and a</u> Amend Customer Contact Details	
PBP 1 – Ref 70	Amend usage to better reflect network use of customer information.	Provide customer contact information to DB's for <u>planned work</u> , emergency and fault call management	
PBP 1 – Ref 70	Amend trigger to reflect aseXML usage	<u>Provide new and amended</u> <del>Change to</del> Customer Contact Details (eg Fred Drakes now Vasbert Drakes)	
PBP 1 – Ref 71	As the aseXML transaction would replace this transaction, suggest this transaction be deleted.		
PBP 1 – Ref 72	Amend usage to better reflect network use of customer information.	Request customer contact information for <u>planned work</u> , emergency and fault call management	

<b>Participant Build Pack 3 - Interface Definitions</b>			
S2.2 Table	Amend transaction table reference Add 72 (CDR)		
CI 4.6.2.1	Customer Details Notification These Event Codes below, relate to CSV process flows and need to be replaced with aseXML responses: 3665, 3666, 3670, 3672, 3674, 3677		
<b>Participant Build Pack 1 – Process Flow Diagram</b>			
CI 1.7	Diagram 4.1 needs amendment to remove the text 'CSV' from the diagram (aseXML <u>CSV</u> ).		
<b>Gas Interface Protocol – Victoria</b>			
	No Comment		

## Queensland

\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

### Gas Interface Protocol – Qld

RMP Clause #	Issue / Comment	Proposed text <del>Red strik</del> means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
	No Comment		

## NSW/ACT

\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

### NSW/ACT specific Participant Build Pack 5.

RMP Clause #	Issue / Comment	Proposed text <del>Red strik</del> means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
	No comment		

### NSW/ACT Wagga Wagga and Tamworth specific Participant Build Pack 6

	No comment		

### Gas Interface Protocol – NSW/ACT

	No comment		

\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

AEMO Specification Pack - FRC B2B System Interface Definitions

RMP Clause #	Issue / Comment	Proposed text <del>Red strikethrough</del> means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
CI 4.6.2	Suggest slight amendment to recognise usage and provision of information	<p><b>4.6.2 Amend Customer Details</b></p> <p>Customer Contact information assists the Network Operator in terms of handling emergency and fault calls <u>and notifying customers of planned works.</u></p> <p>The Retailer has the primary contact relationship with the customer and is more likely to be notified of any changes to Customer Contact details.</p> <p>Under the National Energy Retail Rules, changes to Customer Contact details are to be supplied to the Network Operator <u>on establishment of a new customer or amendment of a customer’s details at a MIRN.</u></p> <p><u>The Retailer must provide a CustomerDetailsNotification in response to a valid CustomerDetailsRequest. See section 4.6.3 for further details on CustomerDetailsRequest.</u></p> <p>The CustomerDetailsNotification transaction is used by a Retailer to notify the Network Operator of changes to Customer contact details.</p> <p>The activity diagram below shows a high_level view of this process.</p>	
CI 4.6.2.1 Transaction Data Elements	Suggest slight amendment to recognise usage and provision of information	The CustomerDetailsNotification/ <del>CSVCustomer</del> transaction is used by the User to notify the Network Operator of changes to a MIRN’s customer contact details, <u>including establishment or closure of an account.</u>	

AEMO Specification Pack- Specification Pack Usage Guidelines

	No Comment		

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Section 3<sup>1</sup> – Additional feedback that is not part of this consultation but warrants further investigations / discussions.

Topic	Please Provide Response Here
Does your organisation have any feedback / suggestions that closely relate to the scope or impacts this consultation, but the nature of the feedback / suggestion warrant further investigations / discussion? If so, please included your feedback / suggestions.	No further comments at this stage

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<sup>1</sup> Note - This feedback will be reviewed by AEMO at a later date, therefore will not be used for this consultation. AEMO will complete a preliminary assessment of the feedback assess the feedback and it may then form part of another consultation or the annual prioritisation process