IIR response template for IN003/20W (WA CDN and CDR)  – Responses to be emailed to grcf@aemo.com.au by due COB (AWST) Thursday 10 September 2020.


Review comments submitted by: *AGL*                                                                          Date: *10 Sep*


Contact Person: *Mark Riley*


Please complete sections 1 and 2.


Section 1 - General Comments on the Impact and Implementation Report


| Topic | Please Provide Response Here |
|---|---|
| Sections 1 to 9 of the IIR sets out *AEMO's critical examination of the proposal.*<br><br><br>Does your organisation support AEMO's examination of the proposal?<br><br><br>If no, please specify areas in which your organisation disputes AEMO's examination of the proposal and include information that supports your organisation's rationale for not supporting AEMO's examination. | AGL believes that AEMO has reviewed the issue appropriately. |

| Topic | Please Provide Response Here |
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| Sections 10 and 11 of the IIR sets out _AEMO's recommendation_.<br><br>Does your organisation support AEMO's position to recommend the procedure changes? | AGL supports AEMO's proposed position. |

Section 2 - Feedback on the documentation changes in the Attachments of the IIR.

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| **\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*** | | | |
| **Ref # 1 - AEMO Specification Pack - FRC B2B System Interface Definitions** | | | |
| **RMP Clause #** | **Issue / Comment** | **Proposed text**<br>~~Red strikeout~~ means delete and<br><u>blue underline</u> means insert | **AEMO Response (AEMO only)** |
| 4.6.2 | Minor editorial to clarify usage of CDN and CDR Responses. | <u>In SA, under the National Energy Retail Rules, the Retailer should</u><br><br>   (i)    <u>Initiate a CustomerDetailsNotification when customer details change; and</u><br>   (ii)   <u>Provide a CustomerDetailsNotification in response to a valid CustomerDetailsRequest</u><br><br>~~under the National Energy Retail Rules, changes to Customer Contact details are to be supplied to the Network Operator .~~<br><br>~~In SA, theRetailer must provide a CustomerDetailsNotification in response to a valid CustomerDetailsRequest.~~<br><br>In WA, the Retailer may provide a CustomerDetailsNotification only in response to a valid CustomerDetailsRequest, <u>but should not initiate a  CustomerDetailsNotification when customer details change</u>. See section 4.6.3 for further details on CustomerDetailsRequest. | |
| 4.6.2.1 | Trigger | This interface is triggered<br><br>   (i)    when a Retailer makes a change to a MIRN's Customer details <u>(for SA only); and</u><br>   (ii)   <u>In response to a CustomerDetailsRequest from the Network Operator</u> | |

| 4.6.3 | The CDR transaction has reason as Mandatory, but the enumerated reasons are listed; for clarity these reasons should be listed in the CDR table. The values provided have been sourced from the Electricity B2B Customer and Site Details. Alternatively, the Gas Procedures could point to the Electricity B2B procedures for these details. | Allowed values<br><br>• Returned Mail<br>• Missing Customer Details<br>• Confirm Life Support<br>• No response to rejected CDN<br>• Transfer Complete, no CDN Received<br>• New Connection, no CDN Received<br>• Data Quality Issue<br>• Other<br>• Rec – confirm no SensitiveLoad (Reconciliation only) (obsolete, no longer used for CDR)<br><br>**Notes regarding the allowed values**<br><br>"Returned Mail" means the DNSP/MC/MPB has received returned mail with the current PostalAddress held by the DNSP/ MC/MPB.<br><br>"Missing Customer Details" means the DNSP/ MC/MPB reasonably believes the customer details have changed and the Retailer has not provided a Notification of the Changes (e.g. move-in has occurred).<br><br>"Confirm Life Support" means the MC/MPB requires confirmation of whether the Connection Point has a Life Support requirement or not. Only to be used if agreed between parties. Life support should be confirmed between a Retailer and DNSP using the LifeSupportRequest process in 4.6.<br><br>"No response to rejected CDN" means that a DNSP/ MC/MPB has rejected a previous CDN where it was reasonably expected the Retailer would send through a new CDN with updated/corrected information, which has not yet been received.<br><br>"Transfer Complete, no CDN Received" means a transfer has completed for the NMI and the DNSP/ MC/MPB believes a CDN has not yet been received within the allowed timeframe.<br><br>"New Connection, no CDN Received" means a new connection has completed for the NMI and the DNSP/ MC/MPB believes a CDN has not yet been received within the allowed timeframe. The DNSP/ | |

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| **Ref # 1 - AEMO Specification Pack - FRC B2B System Interface Definitions** | | | |
| | | MC/MPB must provide which specific data they are querying in the SpecialNotes field. "Data Quality Issue" means that although the data may be technically correct, it may not be fit for purpose (e.g. phone number is 9999999). The DNSP/MC/MPB must provide which specific data they are querying in the SpecialNotes field. "Other" must only be used for scenarios not covered by the specified allowed values. The DNSP/ MC/MPB must provide the details of the reason in the SpecialNotes field. "Rec - confirm no SensitiveLoad" means the DNSP/ has a NMI is flagged for Life Support, but it was not included in the CustomerDetailsReconciliation transaction(s) provided by the Retailer. | |
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| **Ref # 2 - AEMO Specification Pack- Specification Pack Usage Guidelines** | | | |
| | Noted. Suggest that the final schema version for WA may be greater than r38. | | |
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Section 3[1] – Additional feedback that is not part of this consultation but warrants further investigations / discussions.

| Topic | Please Provide Response Here |
|---|---|
| Does your organisation have any feedback / suggestions that closely relate to the scope or impacts this consultation, but the nature of the feedback / suggestion warrant further investigations / discussion? If so, please included your feedback / suggestions. | AGL has no further comment. |

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[1] Note - This feedback will be reviewed by AEMO at a later date, therefore will not be used for this consultation.  AEMO will complete a preliminary assessment of the feedback assess the feedback and it may then form part of another consultation or the annual prioritisation process