

PPC response template for IN003/20 (Adoption of the existing electricity Life Support Notification (LSN) and Life Support Request (LSR) transactions for gas retail markets and the associated aseXML schema uplift to version r38).

– Responses to be emailed to grcf@aemo.com.au by due **COB 14 February 2020**.

Review comments submitted by: *AusNet Services*

Date: 14/02/2020

Contact Person: *Justin Betlehem*

Please complete sections 1 to 3. Section 4 is only required if your submission proposing further changes to the technical protocols.

Topic	Please Provide Response Here
Section 1 - Comments on the technical requirements and implementation date	
Provide details on whether your organisation agrees with the technical requirements and implementation date options that AEMO has put forward in section 3 of this PPC. If your organisation does not believe that the PPC adequately captures the technical requirements or does not support the proposed implementation date options, please provide details on which requirements specifically your organisation opposes and why	AusNet Services supports a Q4 2021 implementation date for LSN and LSR transactions, and associated schema updates. The implementation would be considerably complex and require significant industry resources to progress. With the recently published gas life support obligations in Victoria coming into effect we would ideally require these changes by July, however the resources required to make system implementation would not be available until much later. Therefore, we support the Q4 2021 implementation date.
Section 2 - Comments on the whether a net benefit will be realised should this initiative be implemented.	
Provide feedback on whether you expect that the benefits described in section 4 will outweigh the costs described in section 6 for your organisation. Feedback should include details of the benefits, and if your organisation believes that the cost will outweigh the	With the introduction of life support obligations for gas customers in Victoria gas network businesses need better and more contact details to provide our gas life support customers with the better protections and notifications for supply interruptions. Despite what AEMO incorrectly submitted to the ESC Victoria that all businesses have work-around arrangements for life support, without this information gas network businesses will struggle to meet our new regulatory obligations without the LSN and LSR

<p>benefits, your feedback should provide an order of materiality for the costs.</p>	<p>transaction. Emailing of customers sensitive life support details will not ultimately comply our IT security requirements and is not auditable enough without very significant IT and process changes.</p> <p>In electricity the introduction of LSN and LSR transactions have been essential in dealing with the higher volumes of life support transactions received since the NERR changes were implemented. We expect high transaction volumes as national retailers are likely to disregard their obligations in Victoria to ask customers the nature of their life support equipment needs in the first instance to determine if the customer needs registration for electricity, gas or dual fuel.</p>
<p>Section 3 - Feedback on any other matters described in the PPC.</p>	
<p>Sections 1 to 9 of the PPC sets out details of the proposal. Does your organisation support AEMO's assessment of the proposal?</p> <p>If no, please specify areas in which your organisation disputes AEMO's assessment (include PPC section reference number) of the proposal and include information supporting your organisation's rationale as to why you do not support AEMO's assessment.</p>	<p>AusNet Services supports the proposal in all areas.</p>

Section 4 - Feedback on the documentation changes described in Attachment C of the PPC.

Participants are to complete the relevant columns below in order to record their response.

Ref #1 – Participant Build Pack - Process Flow Table of Transactions

Section #	Issue / Comment	Proposed text Red strikeout means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #2 - Participant Build Pack 3 - Interface Definitions

Section #	Issue / Comment	Proposed text Red strikeout means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #3 - Gas Interface Protocol – Victoria

Section #	Issue / Comment	Proposed text Red strik means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #4 - Gas Interface Protocol - Queensland

Section #	Issue / Comment	Proposed text Red strik means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #5 - Participants Build Pack 5 - The NSW/ACT specific Participant Build Pack 5.

Section #	Issue / Comment	Proposed text Red strikeout means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #6 - Participants Build Pack 6 - The NSW/ACT Wagga Wagga and Tamworth specific Participant Build Pack 6.

Section #	Issue / Comment	Proposed text Red strik means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref# 7 - Gas Interface Protocol – NSW/ACT

RMP clause #	Issue / Comment	Proposed text Red strik means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #8 - AEMO Specification Pack - FRC B2B System Interface Definitions.

Section #	Issue / Comment	Proposed text Red strik means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)

Participants are to complete the relevant columns below in order to record their response.

Ref #9 - AEMO Specification Pack- Specification Pack Usage Guidelines

Section #	Issue / Comment	Proposed text Red strik out means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)