

29 August 2018

Notice to all Registered Participants under the National Gas Rules (NGR)

This notice is to advise Participants on AEMO's decision to approve amendments to the:

- Retail Market Procedures (RMP) (NSW/ACT, VIC and QLD)

This notice advises Gas Market Registered Participants that consultation under the ordinary Procedure change consultative process prescribed under Rule 135EE of the **NGR** concluded on 17 August 2018 for:

- IN001/18 (Transfer Timing Change)

Prior to commencing the ordinary consultation process, this proposal was considered by the Gas Retail Consultative Forum (GRCF) in accordance with the "Approved Process" under Rule 135EC of the NGR. As required under Rule 135EE of the NGR, Gas Market Registered Participants and other interested parties were invited to submit comments to AEMO on the Impact and Implementation Report (IIR).

Attachment A of this Notice sets out the consolidated feedback relating to the RMP (NSW/ACT, VIC and QLD) that AEMO received during this consultation phase. The consolidated feedback includes stakeholder comments, AEMO responses and, based on those responses, an indication of where the feedback resulted in further amendment to the documents mentioned above.

As part of this consultation, one participant raised new issues which are not within the scope of this consultation. This feedback was noted in AEMO's response. Another participant challenged the validity of the proposed changes and indicated that they did not support part of the proposed change and requested further amendments to a separate part of the proposal. AEMO's response to this participant's feedback indicates not accepting the proposed additional amendments along with the reasons for this position. No other participants opposed the proposal.

Having considered this proposal and the issues raised in the consultation, AEMO has decided to amend the RMP (NSW/ACT, VIC and QLD) in the forms published in this Notice (see Attachments B, C and D). The effective date for these amendments is **28 September 2018**.

Updated versions pertaining to the changes described in Attachments B, C and D will be published on the AEMO website prior to the effective date.

Should you require any further information please contact Nandu Datar on (03) 9609 8851.

ATTACHMENT A – SUBMISSIONS RECEIVED FOR CHANGE

SUBMISSIONS RELATING TO THE IIR 20 JUL 2018 TO 17 AUG 2018					
General Comments on the IIR					
Sections 1 to 4 of the IIR sets out AEMOs critical examination of the proposal. Does your organisation support AEMO's examination of the proposal?					
	Date	Participant	Issue / Comment		AEMO Comment
1	30 July 2018	Energy Australia	Energy Australia agrees with and supports AEMO's examination of the proposal as set out in the IIR.		AEMO acknowledges Energy Australia's support
4	16 August 2018	Jemena	Yes		AEMO acknowledges Jemena's support
7	17 August 2018	AGL	After further consideration, AGL believes that the proposed changes may create further issues relating to the final consumption used for the transfer, together with the associated impact on wholesale allocation, network invoices and customer final bills and the associated refund or collection as a result of a change in the final bill. See below for more details.		AEMO acknowledges AGL's response
10	17 August 2018	Red and Lumo Energy	As noted in our previous response, Red Energy and Lumo Energy (Red and Lumo) consider that the issue outlined is not a market issue and does not warrant a Retail Market Procedure (RMP) change. We do not support the proposal or agree with the reasons for change outlined in section 1 of the IIR. Reason		AEMO notes Red and Lumo's comment that the changes aren't warranted. AEMO has taken a holistic approach and has properly assessed this proposal in a technical and legalistic sense and concluded the change add further clarity and, on

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			<p>Red and Lumo do not believe that a participant's systematic issues or manual processes that hinder their compliance to the RMP, warrant a change to the procedures in order to meet their compliance. This is not the purpose of a procedure change and we fail to see how this change adds any benefit or meets the National Gas Objective.</p> <p>Red and Lumo agree with AEMO that any participant delivering metering data to a previous FRO after a transfer has been completed is a confidentiality issue. Participant processes should be amended to ensure confidentiality issues do not occur (eg. metering data delivered to a previous FRO) as such we do not support changes to the RMP should be made to resolve breach of procedures, as it will not overcome any potential confidentiality issues.</p>		that basis, they meet the National Gas Objective.
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Sections 5 to 9 of the IIR sets out AEMO's assessment of likely effect of proposal. Does your organisation support AEMO's assessment of likely effect of proposal.?

	Date	Participant	Issue / Comment		AEMO Comment
2	30 July 2018	Energy Australia	Energy Australia agrees with and supports AEMO's assessment of the likely effect of the proposal as set out in the IIR.		AEMO acknowledges Energy Australia's support
5	16 August 2018	Jemena	Yes		AEMO acknowledges Jemena's support
8	17 August 2018	AGL	AGL notes AEMO's assessment of the issue. By relating the obligation to the receipt of notice, then the issue of effective date of		AEMO acknowledges AGL's response and advises that the scope of this initiative was to cover potential confidentiality issue where

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		<p>transfer vs provision of information is not relevant.</p> <p>However, within the NSW market a customer transfer can be initiated by a validated meter reading which includes an estimate, a customer own read and an actual meter read. This may also change with other proposed rule changes.</p> <p>As such, under the proposed change, a customer may transfer on an estimated read which is later revised (based on an actual or customer own read) arriving soon after the transfer date.</p> <p>The 10 day data provision window was allowed for to ensure that where estimates were initially used and Customer Own reads or actuals were provided close to that date, the more accurate consumption figure was used.</p> <p>Where an estimate is provided, the customer transfer will be triggered. If a customer read or actual is then provided in the period immediately following, AGL understands the estimate would then be updated based on the actual read (to make it a more accurate estimate).</p> <p>This means that the customers final bill from the losing retailer would have to be adjusted to allow for the changed consumption (noting the new retailer starting position would also change). This means the network invoice to the losing retailer would change as would the customers final bill.</p> <p>Under various Codes and Rules, Retailers are obliged to update the customer with the</p>		<p>the transfer has been registered and data continues to be sent to the previous FRO.</p> <p>AEMO considers the issues raised by AGL in response to the IIR are outside the scope of this consultation and requests AGL to raise them in a new GMI for the GRCF to consider.</p>
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			new consumption and refund the difference from the customer (collection is optional). AGL suggests that the impact of this on network to retailer to customer processes be considered further before this change is finalised.		
11	17 August 2018	Red and Lumo Energy	Red and Lumo do not agree with the statement in Section 5 of the IIR. Feedback to the Proposed Procedure Change was in fact raised by Red and Lumo that stated we consider that this change does not add any benefit or meets the National Gas Objective. We also continue to again question the impact this will have on transfers and consumers by limiting activities to a define timing of 9am to 5pm on business days only.		AEMO acknowledges Red and Lumo's response. See also response in item #10)
Section 10 of the IIR set out AEMOs recommendation. Does your organisation support AEMO position to recommend the procedures changes?					
	Date	Participant	Issue / Comment		AEMO Comment
3	30 July 2018	Energy Australia	Energy Australia agrees with and supports AEMO's recommended changes as set out in the IIR.		AEMO acknowledges Energy Australia's support
6	16 August 2018	Jemena	Yes		AEMO acknowledges Jemena's support
9	17 August 2018	AGL	AGL believes that some further consideration of this change is required, to ensure clarity around scenarios where data may change.		AEMO acknowledges AGL's response.
12	17 August 2018	Red and Lumo Energy	Red and Lumo do not support AEMOs recommendations as stated in above comments.		AEMO acknowledges Red and Lumo's response and wishes to advise that following further analysis the scope was changed to

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			Further to this, it is our understanding that Jemena is the only distributor that has raised any concerns relating to the issues outlined in the GMI and PPC and yet, the scope of change was amended to also include Queensland and Victoria. Red and Lumo would like AEMO to confirm that the basis for this change was a result of Victorian and Queensland distributors providing advice that they agree with the issue outlined by Jemena.		include amendments to RMP VIC and QLD as the same issue exists in those jurisdictions.
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Specific comments regarding RMPs and GIP/SP

#	Date	Participant	Issue / Comment	Proposed Text	AEMO Comment
13	17 August 2018	Red and Lumo Energy	<p>Clause 3.6.5 of the RMP NSW/ACT</p> <p>We do not believe there should be any references to business timings, as this is not consistent with other RMP clauses. We believe this should be in line with the reference to Gas day timings only. We also question the impact this may have on transfers</p>	<p>Where AEMO delivers a registration notice in respect of a delivery point under clause 6.8 or clause 11.7 to the relevant Network Operator, that Network Operator must cease providing energy data to the previously registered FRO under clause 3.6.5(a) immediately after receipt of the registration notice or, if the registration notice was received after 5.00 pm on a business day, from 9.00 am on the next business day. by the following gas day.</p>	<p>AEMO does not support Red/Lumo's proposal. AEMO included this clause only to cover potential confidentiality issue where the transfer has been registered and the network operator received the notice after the end of business day before a weekend or public holidays. In this situation the data may continue to be sent to the previous FRO. Hence the need for including the timeframe. Red/Lumo's suggestion to remove the timeframe and include the text 'by the following gas day' may also mean that the network operator can process the transfer by the following gas day even when the notice was received during a</p>

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					business day and could be processed.
14	17 August 2018	Red and Lumo Energy	Clause 2.6.2 of the RMP VIC	Where AEMO delivers a registration notice in respect of a supply point under clause 4.8 to the relevant Distributor, that Distributor must cease providing energy data to the previously registered FRO under clause 2.6.2(a) immediately after receipt of the registration notice or, if the registration notice was received after 5.00 pm on a business day, from 9.00 am on the next business day. by the following gas day.	As above
15	17 August 2018	Red and Lumo Energy	Clause 2.6.2 of the RMP QLD	Where AEMO delivers a registration notice in respect of a distribution supply point under clause 4.8 to the relevant Distributor, that Distributor must cease providing energy data to the previously registered FRO under clause 2.6.2(a) immediately after receipt of the registration notice or, if the registration notice was received after 5.00 pm on a business day, from 9.00 am on the next business day. by the following gas day.	As above

ATTACHMENT B
Proposed changes: Retail Market Procedures – NSW/ACT

~~Red strikeout~~ means delete and
blue underline means insert

6.7.1 Registration

Where:

- (a) a *User* has delivered to *AEMO* a *transfer request* in relation to a *delivery point* which complies with clause 6.2.1; and
- (b) the *Network Operator* for the *delivery point* to which the *transfer request* relates:
 - (i) has not delivered an *objection notice* in accordance with clause 6.4.1; or
 - (ii) has delivered such an *objection notice* but subsequently delivered to *AEMO* an *objection withdrawal notice* in accordance with clause 6.4.2; and
- (c) the *Network Operator* has delivered the relevant information referred to in clause 3.5.2 to *AEMO* prior to the expiry of the *data provision period*; and
- (d) the *User* who delivered the *transfer request* to *AEMO* remains a *User*, and has not delivered a *transfer withdrawal notice* pursuant to clause 6.6.1,

AEMO must, as soon as is practicable ~~after the expiration of the data provision period~~, register that *User* in the *AEMO metering database* as the *FRO* for the *delivery point* to which the *transfer request* relates.

3.6.5 Provision of Energy Data to FRO

- (a) Subject to clause 3.1.7(c) and clause 4.1 in relation to the period within which such information must be provided, a *Network Operator* must use its reasonable endeavours to provide to the *FRO* for the *delivery point* to which a *meter* relates (unless the *reference reading* was obtained from a *special read* of the *meter* requested by a person other than the *FRO* for that *delivery point*):
 - (i) the *MIRN* for the *delivery point*;
 - (ii) the *meter type* (*gas meter* or *hot water meter*);
 - (iii) the *meter number* for the *meter*;
 - (iv) the *flow* used to calculate the *consumed energy*, together with:
 - (A) the *reference reading* and the *base reading* used to calculate the *flow* (identified as being *actual meter readings*, *estimated meter readings* or *substituted meter readings* as the case may be); and
 - (B) the dates on which those *meter readings* were obtained or made;
 - (v) the *pressure correction factor*, the *common factor* (if applicable) and the *average heating value* used to calculate the *consumed energy*; and
 - (vi) the *consumed energy*,

by the applicable time below:

(A) where the *meter reading* was a *validated meter reading* by the *Network Operator*, 5.00 pm on the next *business day* after the day on which a *gas meter* was read or 5.00 pm on the 4th *business day* after the day on which a *hot water meter* was read; or

(B) where the *meter reading* was a *validated meter reading* provided by the *FRO* to the *Network Operator*, 5.00 pm on the next *business day* after the day on which the *FRO* provided a *gas meter reading*, or 5.00 pm on the 4th *business day* after the *FRO* provided a *hot water meter reading*; or

(C) where the *Network Operator* has been unable to obtain a *validated meter reading* in accordance with a *scheduled read date*, 5.00 pm on the 2nd *business day* after that *scheduled read date* for a *gas meter* or 5:00 pm on the 5th *business day* after that *scheduled read date* for a *hot water meter*; or

(D) where the *meter reading* was an *estimated meter reading* or a *substituted meter reading*, 5.00 pm on the 2nd *business day* after the *scheduled read date* for a *gas meter* or 5.00 pm on the 5th *business day* after that *scheduled read date* for a *hot water meter*.

(b) Where *AEMO* delivers a *registration notice* in respect of a *delivery point* under clause 6.8 or clause 11.7 to the relevant *Network Operator*, that *Network Operator* must use its reasonable endeavours to:

(i) provide to the *User* that has been registered as the *FRO* for the *delivery point* the information referred to in paragraph (a) (excluding *base reading*, *flow*, *consumed energy* and the *average heating value* used to calculate the *consumed energy*) in respect of the *validated meter reading* referred to in 3.5.2, which *validated meter reading* is the *reference reading* for the purposes of this clause 3.6.5 (whether that *reading* was obtained from a *special read* of the *meter* or as a result of a *read* conducted on a *scheduled read date*); and

(ii) in relation to a *registration notice* under clause 6.8 only, provide to the person who was the *FRO* for that *delivery point* immediately prior to the registration of the new *FRO* the information referred to in paragraph (a) in respect of the *validated meter reading* referred to in clause 3.5.2(b), which *validated meter reading* is the *reference reading* for the purposes of this clause 3.6.5 (where that *reading* was obtained from a *special read* of the *meter*),

by 5.00 pm on the next *business day* after the day on which the *Network Operator* receives the *registration notice*.

(c) Where the *Network Operator* has provided any of the information referred to in paragraphs (a) or (b) to the *FRO* for a *delivery point* pursuant to clause 3.5, the *Network Operator* will have satisfied the relevant obligation under this clause 3.6.5 by providing the corresponding information under clause 3.5.

(d) Where *AEMO* delivers a *registration notice* in respect of a *delivery point* under clause 6.8 or clause 11.7 to the relevant *Network Operator*, the previously registered *FRO* will cease to be entitled to receive energy data under clause 3.6.5(a) in respect of any period after the effective date of the relevant registration from the later of:

- i. the end of the *business day* on which the *registration notice* was received by the *Network Operator*; and
- ii. if the *registration notice* was received after 5.00 pm on a *business day*, 9.00 am on the next *business day*.

6.2 INITIATION OF TRANSFER

6.2.1 TRANSFER REQUEST

- (a) A *prospective FRO* for any *delivery point* that:
 - (i) has an existing *metering installation* in place; and
 - (ii) is currently assigned in the *AEMO metering database* to another *FRO*,
must deliver a *transfer request* to *AEMO* in accordance with this clause 6.2.
- (b) A *transfer request* must specify a *proposed transfer date* that falls within the *permitted prospective period* for that *transfer request*.
- (c) A *transfer request* must include the following information in respect of the *delivery point* to which that *transfer request* relates:
 - (i) the *MIRN*;
 - (ii) the *network receipt point*;
 - (iii) the *proposed transfer date* (see paragraph (a**b**)); and
 - (iv) if applicable, a statement that the current *Customer* at the *delivery point* intends to purchase *gas* at that *delivery point* from the *prospective FRO* following registration of that *User* in the *AEMO metering database* as the *FRO* for that *delivery point* (a *Customer no-change statement*).
- (d) A *transfer request* must also contain the name of the *prospective FRO* who delivered the *transfer request* to *AEMO*.

ATTACHMENT C

Proposed changes: Retail Market Procedures – VIC

Blue represents additions Red and strikeout represents deletions – Marked up changes

4.6.1 REGISTRATION

Where:

- (a) a *Market Participant* has delivered to AEMO a *transfer request* in relation to a *supply point* which complies with clause 4.1.1;
- (b) the *proposed transfer date* nominated in the *transfer request* is a *prospective transfer date* which complies with clause 4.1.2(a);
- (c) the *FRO* for the *supply point* to which the *transfer request* relates:
 - (i) has not delivered to AEMO, by midnight on the fifth *business day* after the day on which AEMO delivered to it the *transfer request notification* in relation to the *transfer request*, an *objection notice* in relation to the *transfer request* pursuant to clause 4.3.1; or
 - (ii) has delivered such an *objection notice* but has subsequently delivered to AEMO an *objection withdrawal notice* in relation to the *transfer request* pursuant to clause 4.3.2; and
- (d) if the *supply point* to which the *transfer request* relates is a *distribution supply point* and the *meter* which relates to that *supply point* is a *basic meter*, the following information has been delivered to AEMO, prior to the expiration of the *data provision period*, by the *Distributor* in whose *distribution area* the *supply point* is located:
 - (i) the day to which a *validated meter reading* (other than an *estimated meter reading*) referred to in clause 2.1.5(b) pertains, such day being within the *allowable period*, and closest to, or on the *proposed transfer date*, and
 - (ii) the information referred to in clause 2.6.2(b) in relation to that *validated meter reading* (which *validated meter reading* is the *reference reading* for the purposes of clause 2.6.2),

then, unless the *Market Participant* who delivered the *transfer request* to AEMO:

- (e) is no longer a *Market Participant*; or
- (f) has delivered to AEMO a *transfer withdrawal notice* in relation to the *transfer request* pursuant to clause 4.5.1,

AEMO must ~~at expiration of the data provision period~~, as soon as is practicable, register that *Market Participant* in the AEMO *metering register* as the *FRO* for the *supply point* to which that *transfer request* relates.

2.6.2 Provision of Energy Data

- (a) Except as otherwise provided in clause 2.9 in relation to the period within which such information must be provided, a *Distributor* must use its reasonable endeavours to provide to the *FRO* for the *distribution supply point* to which a *meter* relates (unless the *reference reading* was obtained from a *special read* of the *meter* requested by a person other than the *FRO* for that *distribution supply point*):
- (i) the *MIRN* for the *distribution supply point*,
 - (ii) the *meter number* for the *meter*,
 - (iii) the *flow* used to calculate the *consumed energy*, together with:
 - (A) the *reference reading* and the *base reading* used to calculate the *flow* (identified as being *actual meter readings*, *estimated meter readings* or *substituted meter readings* as the case may be); and
 - (B) the dates on which those *meter readings* were obtained or made;
 - (iv) the *pressure correction factor* and the *average heating value* used to calculate the *consumed energy*; and
 - (v) the *consumed energy*,
- by
- (1) 5.00pm on the first *business day* after the day on which the *meter* was *read* where the *meter reading* was a *validated meter reading*; or
 - (2) by 5:00 pm on the first *business day* after the day on which a *meter read* was provided by the *FRO* where the *meter reading* was a *validated meter reading*, or
 - (3) where the *Distributor* has been unable to obtain a *validated meter reading* in accordance with a *meter reading schedule*, by 5:00 pm on the second *business day* after the *scheduled read date*; or
 - (4) where the *meter reading* was an *estimated meter reading* or a *substituted meter reading* by 5:00pm on the second *business day* after the *scheduled read date*.
- (b) Except as otherwise provided in clause 2.9 in relation to the period within which such information must be provided, a *Distributor* must also use its reasonable endeavours to provide to AEMO in relation to each *distribution supply point* which is a *second tier supply point*:
- (i) the *MIRN* for the *distribution supply point*,
 - (ii) the *consumed energy*,
 - (iii) the dates on which the *reference reading* and *base reading* for the *consumed energy* were obtained or made; and

- (iv) information as to whether the readings used to calculate the *flow* are *actual meter readings*, *estimated meter readings* or *substituted meter readings*,
- by
- (1) midnight on the first *business day* after the day on which the *meter* was read where the *meter reading* was a *validated meter reading*; or
 - (2) by midnight on the first *business day* after the day on which a *meter read* was provided by the *FRO* where the *meter reading* was a *validated meter reading*, or
 - (3) where the *Distributor* has been unable to obtain a *validated meter reading* in accordance with a *meter reading schedule*, by midnight on the second *business day* after the *scheduled read date*; or
 - (4) where the *meter reading* was an *estimated meter reading* or a *substituted meter reading* by midnight on the second *business day* after the *scheduled read date*.
- (c) Where, pursuant to clause 4.8, AEMO delivers a *registration notice* in respect of a *distribution supply point* to the *Distributor* in whose *distribution area* that *distribution supply point* is located, that *Distributor* must use its reasonable endeavours to:
- (i) provide to the *Market Participant* that has been registered as the *FRO* for the *distribution supply point* the information referred to in clause 2.6.2(a) (excluding *base reading*, *flow*, *consumed energy* and *the average heating value* used to calculate the *consumed energy*) in respect of the *validated meter reading* referred to in clause 2.1.5(b)(i), 2.1.5(b)(ia), 2.1.5(b)(ib) or 2.1.5(b)(ii), which *validated meter reading* is the *reference reading* for the purposes of this clause 2.6.2 (whether that reading was obtained from a *special read* of the *meter* or as a result of a read conducted in accordance with a *meter reading schedule*); and
 - (ii) where the *proposed transfer date* nominated in the *transfer request* is a *prospective transfer date*, provide to the person who was the *FRO* for that *distribution supply point* immediately prior to the registration of the new *FRO* for that *distribution supply point* the information referred to in clause 2.6.2(a) in respect of the *validated meter reading* referred to in clause 2.1.5(b)(i), 2.1.5(b)(ia) or 2.1.5(b)(ib), which *validated meter reading* is the *reference reading* for the purposes of this clause 2.6.2 (where that reading was obtained from a *special read* of the *meter*),
- by 5.00 pm on the first *business day* following the day on which the *Distributor* receives the *registration notice*.
- (d) Where, pursuant to clause 2.1.5, the *Distributor* has provided:
- (i) to the *FRO* for a *distribution supply point* any of the information referred to in clause 2.6.2(a); or
 - (ii) to AEMO any of the information referred to in clause 2.6.2(b),

the *Distributor* will have satisfied its obligations under clause 2.6.2(a) or 2.6.2(b) (as applicable) with respect to the information provided under clause 2.1.5.

- (e) Where AEMO delivers a *registration notice* in respect of a *supply point* under clause 4.8 to the relevant *Distributor*, the previously registered *FRO* will cease to be entitled to receive energy data under clause 2.6.2(a) in respect of any period after the effective date of the relevant registration from the later of:
- i. the end of the *business day* on which the *registration notice* was received by the *Distributor*, and
 - ii. if the *registration notice* was received after 5.00 pm on a *business day*, 9.00 am on the next *business day*.

ATTACHMENT D

Proposed changes: Retail Market Procedures – QLD

Blue represents additions Red and strikeout represents deletions – Marked up changes

4.6.1 REGISTRATION

Where:

- (a) a *User* has delivered to AEMO a *transfer request* in relation to a *distribution supply point* which complies with clause 4.1.1;
- (b) the *proposed transfer date* nominated in the *transfer request* is a *prospective transfer date* which complies with clause 4.1.2(a);
- (c) the *FRO* for the *distribution supply point* to which the *transfer request* relates:
 - (i) has not delivered to AEMO, by midnight on the fifth *business day* after the day on which AEMO delivered to it the *transfer request notification* in relation to the *transfer request*, an *objection notice* in relation to the *transfer request* pursuant to clause 4.3.1; or
 - (ii) has delivered such an *objection notice* but has subsequently delivered to AEMO an *objection withdrawal notice* in relation to the *transfer request* pursuant to clause 4.3.2; and
- (d) the following information has been delivered to AEMO, prior to the expiration of the *data provision period*, by the *Distributor* in whose *distribution region* the *distribution supply point* is located:
 - (i) the day to which a *validated meter reading* (other than an *estimated meter reading*) referred to in clause 2.2.3(b) pertains, such day being within the *allowable period*, and closest to, or on the *proposed transfer date*; and
 - (ii) the information referred to in clause 2.6.2(b) in relation to that *validated meter reading* (which *validated meter reading* is the *reference reading* for the purposes of clause 2.6.2),

then, unless the *User* who delivered the *transfer request* to AEMO:

- (e) is no longer a *User*; or
- (f) has delivered to AEMO a *transfer withdrawal notice* in relation to the *transfer request* pursuant to clause 4.5.1,

AEMO must ~~at expiration of the data provision period~~, as soon as is practicable, register that *User* in the AEMO *metering register* as the *FRO* for the *distribution supply point* to which that *transfer request* relates.

2.6.2 Provision of Energy Data

- (a) Except as otherwise provided in clause 2.9 in relation to the period within which such information must be provided, a *Distributor* must use its reasonable endeavours to provide to the *FRO* for the *distribution supply point* to which a *meter* relates (unless the *reference reading* was obtained from a *special read* of the *meter* requested by a person other than the *FRO* for that *distribution supply point*):
 - (i) the *MIRN* for the *distribution supply point*;
 - (ii) the *meter number* for the *meter*;

- (iii) the *flow* used to calculate the *consumed energy*, together with:
 - (A) the *reference reading* and the *base reading* used to calculate the *flow* (identified as being *actual meter readings*, *estimated meter readings* or *substituted meter readings* as the case may be); and
 - (B) the dates on which those *meter readings* were obtained or made;
 - (iv) the *pressure correction factor* and the *average heating value* used to calculate the *consumed energy*; and
 - (v) the *consumed energy*,
- by
- (1) 5.00 pm on the first *business day* after the day on which the *meter* was *read* where the *meter reading* was a *validated meter reading*; or
 - (2) 5:00 pm on the first *business day* after the day on which a *meter read* was provided by the *FRO* where the *meter reading* was a *validated meter reading*, or
 - (3) where the *Distributor* has been unable to obtain a *validated meter reading* in accordance with a *meter reading schedule*, 5:00 pm on the second *business day* after the *scheduled read date*; or
 - (4) where the *meter reading* was an *estimated meter reading* or a *substituted meter reading*, 5:00 pm on the second *business day* after the *scheduled read date*.
- (b) Except as otherwise provided in clause 2.9 in relation to the period within which such information must be provided, a *Distributor* must also use its reasonable endeavours to provide to AEMO in relation to each *distribution supply point* which is a *second tier supply point*:
- (i) the *MIRN* for the *distribution supply point*;
 - (ii) the *consumed energy*;
 - (iii) the dates on which the *reference reading* and *base reading* for the *consumed energy* were obtained or made; and
 - (iv) information as to whether the readings used to calculate the *flow* are *actual meter readings*, *estimated meter readings* or *substituted meter readings*,
- by
- (1) midnight on the first *business day* after the day on which the *meter* was *read* where the *meter reading* was a *validated meter reading*; or
 - (2) midnight on the first *business day* after the day on which a *meter read* was provided by the *FRO* where the *meter reading* was a *validated meter reading*, or
 - (3) where the *Distributor* has been unable to obtain a *validated meter reading* in accordance with a *meter reading schedule*, midnight on the second *business day* after the *scheduled read date*; or
 - (4) where the *meter reading* was an *estimated meter reading* or a *substituted meter reading*, midnight on the second *business day* after the *scheduled read date*.
- (c) Where, pursuant to clause 4.8, AEMO delivers a *registration notice* in respect of a *distribution supply point* to the *Distributor* in whose *distribution region* that *distribution supply point* is located, that *Distributor* must use its reasonable endeavours to:
- (i) provide to the *User* that has been registered as the *FRO* for the *distribution supply point* the information referred to in clause 2.6.2(a) (excluding *base reading*, *flow*, *consumed energy* and the *average heating value* used to calculate the *consumed energy*) in respect of the *validated meter reading* referred to in clause 2.2.3(b), which *validated meter reading*

is the *reference reading* for the purposes of this clause 2.6.2 (whether that reading was obtained from a *special read* of the meter or as a result of a read conducted in accordance with a *meter reading schedule*); and

- (ii) where the *proposed transfer date* nominated in the *transfer request* is a *prospective transfer date*, provide to the person who was the *FRO* for that *distribution supply point* immediately prior to the registration of the new *FRO* for that *distribution supply point* the information referred to in clause 2.6.2(a) in respect of the *validated meter reading* referred to in clause 2.2.3(b)(i), which *validated meter reading* is the *reference reading* for the purposes of this clause 2.6.2 (where that reading was obtained from a *special read* of the meter),

by 5.00 pm on the first *business day* following the day on which the *Distributor* receives the *registration notice*.

- (d) Where, pursuant to clause 2.2.3, the *Distributor* has provided:

- (i) to the *FRO* for a *distribution supply point* any of the information referred to in clause 2.6.2(a); or
- (ii) to *AEMO* any of the information referred to in clause 2.6.2(b),

the *Distributor* will have satisfied its obligations under clause 2.6.2(a) or 2.6.2(b) (as applicable) with respect to the information provided under clause 2.2.3.

(e) Where *AEMO* delivers a *registration notice* in respect of a *distribution supply point* under clause 4.8 to the relevant *Distributor*, the previously registered *FRO* will cease to be entitled to receive energy data under clause 2.6.2(a) in respect of any period after the effective date of the relevant registration from the later of:

- i. the end of the *business day* on which the *registration notice* was received by the *Distributor*; and
- ii. if the *registration notice* was received after 5.00 pm on a *business day*, 9.00 am on the next *business day*.