

B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Ausgrid

Completion Date: 26 April 2018

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1. Customer and Site Details

Participant Name	Old Clause No	New Clause No	Comments

2. Option and commentary for long term solution

Ausgrid supports option 2, a central repository.

2(a) Allow the management of life support information within MSATS and make it universally available.

(b) Life support could be provided by the methods below to allow all Roles to be updated appropriately.

i) NMI Discovery

ii) C7 Report

iii) CR505x

iv) C4 Report

v) C1 Report

The benefits of having a central repository is that Reconciliation of information is no longer required, as all market participants are using one repository. This would also reduce the risk of NECF breaches as the life support requirements can be viewed by all parties.

Ausgrid would like this option (2) to allow Prospective retailers to flag sites from a certain date (ie their transfer target date). Currently prospective retailers contact us directly via the phone or email notifying of life support requirements. To avoid potential NECF breaches, Ausgrid applies the life support flag immediately even though the prospective retailer may not have won the site in the market and the current retailer advised. This causes confusion at times as the FRMP will sometimes submit a CDN a day or two later advising life support is not required, therefore overriding the existing life support flag. We suggest that a prospective retailer can register life support, and update or remove their own life support register for a premises but is not allowed to view, update or remove another participant's life support register. This will prevent a prospective retailer from potentially discriminating against a customer who has registered life support equipment because of the fact that they cannot be disconnected for non-payment.

Another option could be the adding of a new B2B transaction for this purpose (should be able to leverage from existing CDR/CSDN functionality) but our preference is a central repository.