

RETAIL ELECTRICITY MARKET PROCEDURES – GLOSSARY AND FRAMEWORK

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1. INTRODUCTION

1.1 Purpose and Scope

This document is provided to assist users of the Retail Electricity Market Procedures in understanding the overall framework within which they operate and also contains a dictionary of terms used in the Retail Electricity Market Procedures.

This document forms part of each of the Retail Electricity Market Procedures and will be amended when another Retail Market Procedure requires amendment. The consultation process applicable to the relevant Retail Electricity Market Procedure will also apply to the necessary amendments to this document.

1.2 Definitions and Interpretation

1.2.1 Glossary

Where a defined term is used only in one Retail Electricity Market Procedure, that term will be defined in that Retail Electricity Market Procedure.

Capitalised words, phrases and abbreviations that are used in more than one Retail Electricity Market Procedure are set out in section 3 and have the meanings set out opposite them when used in this document and the Retail Electricity Market Procedures (except *B2B Procedures*).

Italicised terms used in the Retail Electricity Market Procedures (except *B2B Procedures*) have the same meanings given to those terms in the National Electricity Rules (**NER**) unless otherwise specified.

1.2.2 Interpretation

The following principles of interpretation apply to the Retail Electricity Market Procedures (except *B2B Procedures*) unless expressly indicated otherwise:

- (a) This document and the Retail Electricity Market Procedures are subject to the principles of interpretation set out in Schedule 2 of the *National Electricity Law*.
- (b) The NER prevail over this document and the Retail Electricity Market Procedures to the extent of any inconsistency.
- (c) References to time are ~~references~~ to *Eastern Standard Time*.
- (d) References to currency are to Australian dollars.
- (e) Diagrams are provided as an overview. In case of ambiguity between a diagram and the text of this document, the text will prevail over any diagram.

1.3 Related AEMO Documents

| Title | Location |
|---|---|
| Metrology Procedure: Part A | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering |
| Metrology Procedure: Part B | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering |
| MSATS Procedures: CATS Procedures | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Market-Settlement-and-Transfer-Solutions |
| MSATS Procedures: WIGS Procedures | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Market-Settlement-and-Transfer-Solutions |
| MSATS Procedures: MDM Procedures | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Market-Settlement-and-Transfer-Solutions |
| MSATS Procedures: NMI Procedures | TBA |
| Unmetered Load Guideline | TBA |
| Service Level Procedure (MDP) | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Metering-procedures-guidelines-and-processes |

| Title | Location |
|--------------------------------------|---|
| Service Level Procedure (MP) | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Metering-procedures-guidelines-and-processes |
| NEM RoLR Processes | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Market-Settlement-and-Transfer-Solutions |
| MDFF Specification | http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering/Metering-procedures-guidelines-and-processes |
| Qualification Procedure | TBA |
| Default and Deregistration Procedure | TBA |
| Service Level Procedure (ENM) | TBA |
| Exemption Procedure | TBA |

2. FRAMEWORK

2.1 The Role of the Retail Market in the NEM

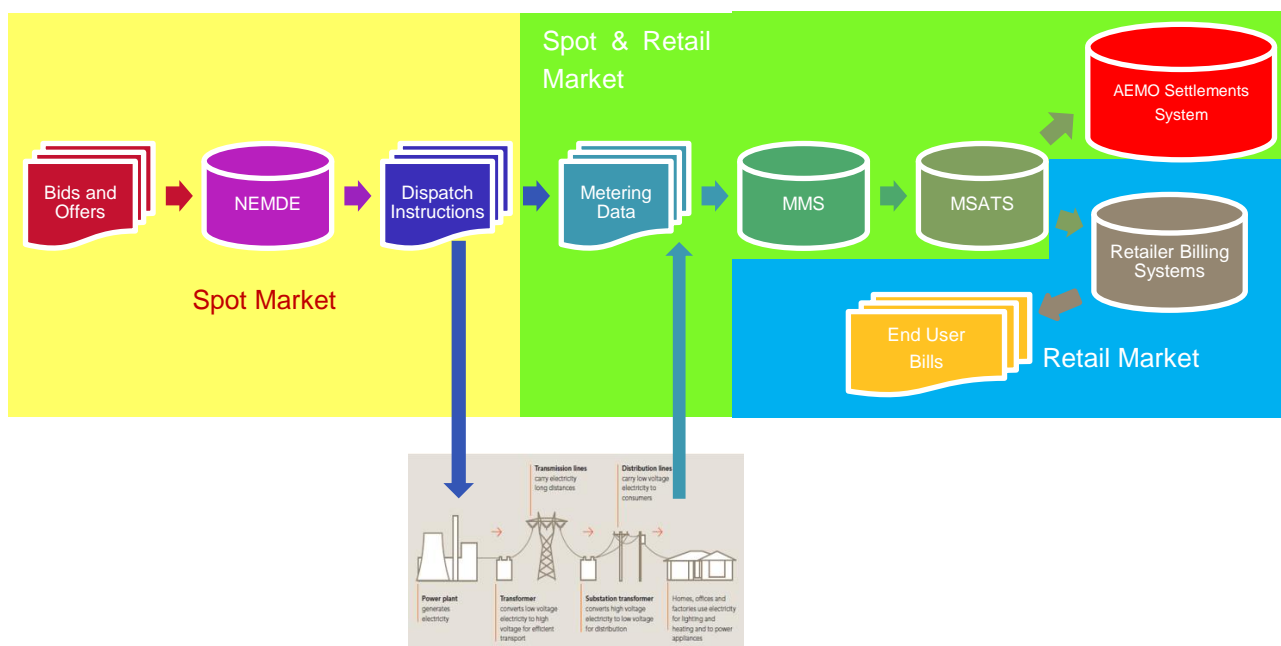
The physical production of electricity is carried out using various technologies and transported through high voltage *transmission lines* to *distribution networks* that operate at *low voltage* and deliver electricity to End Users at the required *voltage*.

In financial terms, *Generators* who produce electricity in the *NEM* are required to sell their output through the *spot market* operated by AEMO (the *NEM* is a wholesale market). *Retailers*, referred to as *Market Customers* in the *spot market*, purchase this electricity from the *spot market* and then sell it to End Users.

Full retail contestability prevails throughout the *NEM*, which means that any End User can purchase electricity from a *retailer* of their choice. For this to work, however, it is necessary to have processes and systems that facilitate an orderly transfer of End Users from one *retailer* to another, and to ensure that payment streams are not disrupted. This is the function of the retail market.

The retail market processes and systems are designed to operate alongside the *spot market* processes. Figure 1 contains a high level view (but by no means comprehensive) of these processes and systems.

Figure 1: High Level View of Retail Electricity Market Processes

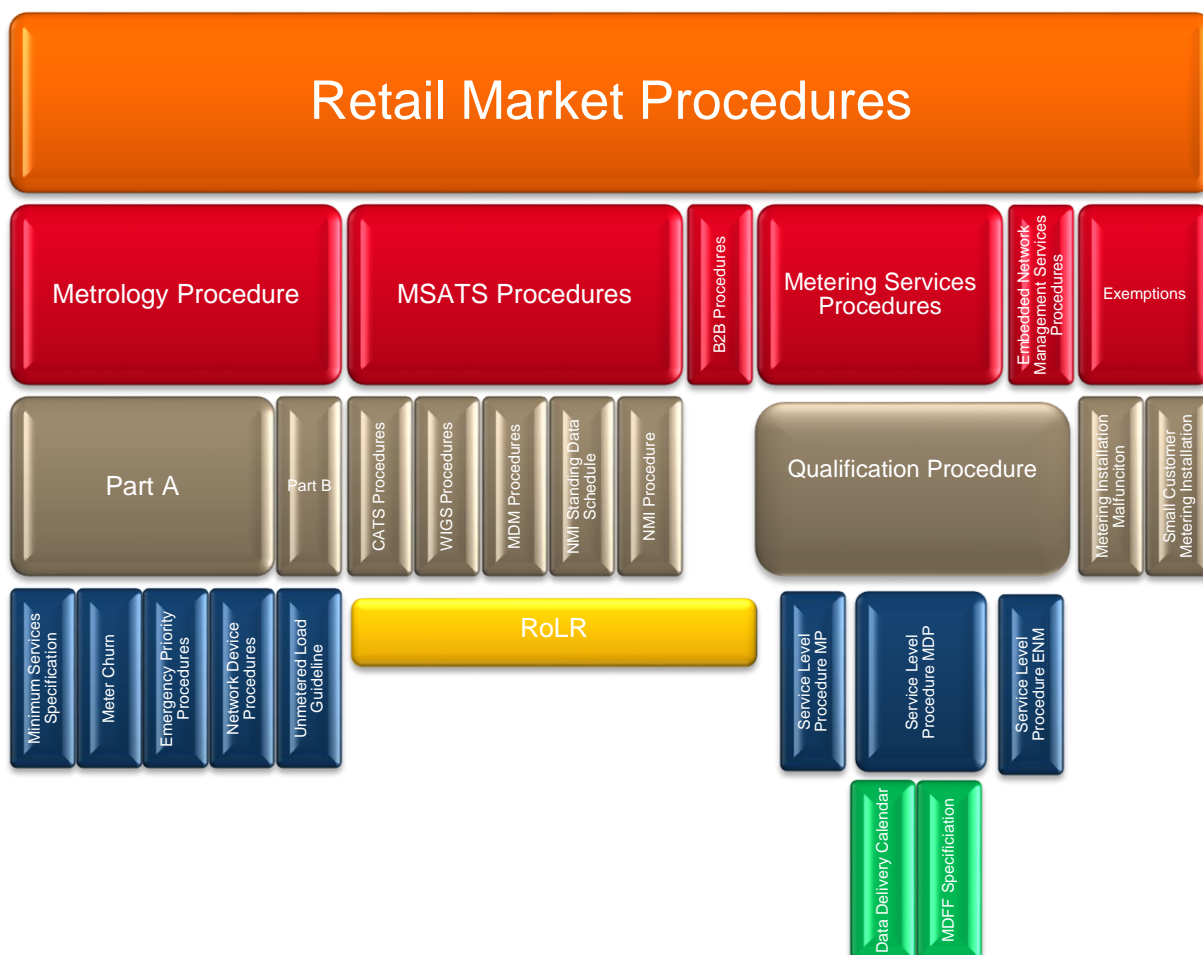


2.2 Structure of Retail Electricity Market Procedures

In this document, ‘Retail Electricity Market Procedures’ refers to a number of procedures that govern the operation of the retail market.

Figure 2 depicts how the Retail Electricity Market Procedures fit together. A fuller description follows.

Figure 2: Retail Electricity Market Procedures



2.3 Metrology Procedure

The *metrology procedure* is made in accordance with clauses 7.16.3, 7.16.4 and 7.16.5 of the NER and it is *published* in two parts, namely:

- Metrology Procedure: Part A National Electricity Market; and
- Metrology Procedure: Part B Metering Data Validation, Substitution and Estimation Procedure.

Clause 7.16.3 prescribes the mandatory content, whereas clause 7.16.5 details additional matters that may be addressed in the *metrology procedure*. Clause 7.16.4 details the process by which AEMO may include *jurisdictional metrology material* in the *metrology procedure*, which only applies to type 5, 6 and 7 *metering installations*.

2.3.1 Metrology Procedure: Part A

For convenience, the following procedures under the NER have been included in the Metrology Procedure: Part A:

- procedures relating to the *minimum service specification* under clause 7.8.3(b) of the NER;

- *meter churn procedures* under clause 7.8.9(f) of the NER;
- procedures relating to *network devices* under clause 7.8.6(i) of the NER; and
- *emergency priority procedures* under 7.8.5(b) of the NER.

2.3.2 Metrology Procedure: Part B

One of the matters contemplated by Metrology Procedure: Part B is the process by which the Load Table might be updated. This essentially covers the inclusion of Unmetered Devices, predominantly street lighting, for the purposes of accounting for their electricity consumption in the calculation of the quantity of electricity used by End Users.

The document is *published* separately as the Unmetered Load Guideline and is not subject to consultation under the NER.

2.4 B2B Procedures

B2B Procedures are developed and *published* in accordance with clause 7.17.2(i) of the NER. They are made up of a number of documents (as permitted by clause 7.17.4(g) of the NER), as follows:

- B2B Procedure: Technical Guidelines for B2B Procedures
- B2B Procedure: Customer and Site Details Notification Process
- B2B Procedure: Meter Data Process
- B2B Procedure: Service Order Process
- B2B Procedure: Technical Delivery Specification
- B2B Procedure: RoLR Process
- B2B Procedure: One Way Notification Process.

2.5 MSATS Procedures

MSATS is a system operated by AEMO to fulfil its obligations under the NER. CATS is a part of MSATS.

The MSATS Procedures:

- facilitate and support an efficient process for the:
 - provision and maintenance of CATS Standing Data;
 - discovery of approved *NMI Standing Data*;
 - transfer of End Users between *retailers*;
 - registration of *metering installations*;
 - *settlements* and the administration of *NMIs*; and
- define the roles and obligations of Participants and AEMO.

The MSATS Procedures are made under clause 7.16.2 of the NER and are *published* as separate documents along functional lines.

2.5.1 CATS Procedures

The CATS Procedures apply to End User transactions.

2.5.2 WIGS Procedures

The WIGS Procedures apply to wholesale, *interconnector* and *generation connection points* and sample data used in *settlements*.

2.5.3 MDM Procedures

The MDM Procedures detail the management of *metering data* within MSATS in order to facilitate:

- the implementation of the *metrology procedure* into AEMO's operational procedures;
- efficient processes for:
 - Transfer of data for *market* purposes;
 - Calculation and management of profiles;
 - Conversion of Meter Readings to half-hourly data for *settlements*; and
 - Reconciliation of Participant data.

2.5.4 NMI Standing Data Schedule

This document is *published* under clauses 3.13.12 and 3.13.12A of the NER. It details the data items that make up the *NMI Standing Data*.

2.5.5 NMI Procedure

This document addresses the matters contemplated in clauses 7.8.2(d)(2), and 7.8.2(ea)(3) of the NER. It sets out the structure of *NMIs*, ~~as well as~~ the process under which they are allocated, and is published as an MSATS Procedure under clause 7.16.2 of the NER.

2.5.6 RoLR Procedures

Although the *RoLR Procedures* are prescribed under the National Energy Retail Law (**NERL**), they are, in fact, made up of obligations that form part of the MSATS Procedures and the *B2B Procedures* and so are made under clause 7.16.2 and clause 7.17.2(i) of the NER. For the purposes of clarity, the RoLR Procedures delineate which parts are made under which part of the NER.

2.6 Qualification Procedure

The NER require AEMO to have a qualification process for the accreditation and registration of MPs, MDPs and ENMs. ~~As the~~ process is identical for each role, ~~so they are~~ it is consolidated into one document.

2.7 Metering Service Level Procedures

There are two *service level procedures*: one for MDPs and one for MPs, both made under clause 7.16.6 of the NER.

2.7.1 Service Level Procedure - Metering Data Provider

~~The~~ is Service Level Procedure (MDP) document details the obligations, technical requirements, measurement processes and performance requirements ~~that are to be performed, administered and maintained~~ met by MDPs in the provision of *metering data services* for all *metering installation* types and the maintenance of a *metering data services database*.

AEMO has *published* two ~~subsidiary~~ additional documents to facilitate the timely and ~~accurate~~ appropriate ~~delivery~~ provision of *metering data*. These are:

- Data Delivery Calendar.
- MDFF Specification

2.7.2 Service Level Procedure - Metering Provider

~~The~~ is Service Level Procedure (MP) document details the obligations, technical requirements, measurement processes and performance requirements ~~that are to be performed, administered and maintained~~ met by MPs in the provision, installation and maintenance of *metering installations*.

2.8 Service Level Procedure ~~for~~ Embedded Network Managers

The ~~is~~ [Service Level Procedure \(ENM\)](#) document details the obligations, technical requirements and performance requirements ~~that are to be performed, administered and maintained~~ [met](#) by ENMs in the provision of *embedded network management services*.

2.9 Default & Deregistration Procedure

AEMO is required to have a default and deregistration procedure for:

- ~~MPs~~ [MPs](#), MDPs and ENMs under clause 7.4.4 of the NER; ~~and~~
- ~~for~~ [MCs](#) under clause 7.7.3 of the NER.

The processes involved are almost identical, so they ~~process for all four is~~ [are](#) documented in the one procedure. Key differences in [the](#) treatment of different types of default are highlighted.

Where an MP, MDP, ENM or MC's performance fails to meet the NER, relevant procedures under the NER, or *service level procedures* (in the case of MPs, MDPs or ENMs), this document details how AEMO will address the breach and the consequences to the MP, MDP, ENM or MC of failing to rectify the breach.

2.10 Exemptions

2.10.1 Exemption Procedure – Metering Installation Malfunctions

AEMO is required to publish this procedure under clause 7.8.10 of the NER ~~, which~~ [The procedure](#) documents the process an MC must follow when seeking exemption from the requirement to repair a *metering installation malfunction* within ~~tight~~ [the](#) timeframes imposed by the NER.

2.10.2 Exemption Guideline (Small Customer Metering Installation)

AEMO may exempt an MC from the requirement to install a type 4 *metering installation* that meets the *minimum services specification* in accordance with clause 7.8.4 of the NER.

Although there is no ~~requirement~~ [obligation](#) to publish this procedure, AEMO has determined ~~that~~ it would be beneficial for Participants to ~~be aware of~~ [know](#) the process and grounds on which AEMO may grant the exemption.

This ~~procedure~~ [guideline](#) is not subject to consultation under the NER.

2.11 MSATS Codes

2.11.1 Use of RP

[Although the Role of RP, or 'responsible person', has been replaced with the Metering Coordinator, the code used in MSATS will remain as 'RP'.](#)

[The term 'MC' is used in the Retail Electricity Market Procedures to identify the Metering Coordinator, where reference is made to the code used in MSATS, 'RP' will be used, instead.](#)

2.11.2 Use of LNSP to refer to ENM

[The acronym 'LNSP' is used as defined in section 3 and as a code in MSATS to refer to the defined term.](#)

[In most cases where the MSATS code 'LNSP' is used it means the LNSP as defined in section 3, however, where it is used in the context of an *embedded network*, the same code will be used to refer to relevant ENM.](#)

[The term 'ENM' is used in the Retail Electricity Market Procedures to identify the *Embedded Network Manager*. There is no 'ENM' code in MSATS.](#)

2.11.3 Temporal References to Roles

Roles are used in MSATS transactions in a temporal sense.

The NMI Master Record will always detail the 'Current' Roles associated with a *NMI*.

Many transactions involve a change in Role; the Participant that will be taking over a Role following Completion of a Change Request is referred to as 'New'.

3. GLOSSARY

The Retail Electricity Market Procedures often use common terminology. For ease of reference, all terms in the Retail Electricity Market Procedures (except *B2B Procedures*) are defined in the table below.

Italicised terms have the same meanings given to those terms in the NER unless otherwise specified.

| Term | Definition |
|---------------------------|--|
| Accelerate | A process initiated by AEMO to complete In-Progress Change Requests following a RoLR Event, allowing for: <ul style="list-style-type: none"> Completion of Change Requests that would otherwise require the MDP to submit the Actual Change Date, where that date has not yet been submitted. Specification of an Actual Change Date (RoLR Effective Transfer Date) to supersede any existing Proposed Change Date or Actual Change Date on the Change Request. |
| Accreditation Checklists | The questions an applicant for Accreditation as MDP, or MP <u>or ENM</u> must complete to be accredited. |
| Accumulation Meter | A <i>meter</i> that only measures total electricity use (kWh, MWh) between Meter Readings, and does not record the dates and times when the electricity flows occur. Also known as a 'basic meter'. |
| ACMA | Australian Communications and Media Authority. |
| Actual Change Date | The effective date of changes specified in a Change Request. (It is the same date as the 'FromDate' in a C4 Report and the 'Start Date' seen on MSATS browser screens that display 'NMI master data'). |
| Actual End Date | A date specifying the end of a period when updating existing data in CATS and is only ever specified in a Change Request for a Retrospective Change correcting a past error. |
| Actual Meter Read Date | The date an Actual Meter Reading is obtained. |
| Actual Meter Reading | The <i>accumulated metering data</i> or <i>interval metering data</i> collected from a <i>meter</i> either manually or by <i>remote acquisition</i> (as applicable). |
| Actual Metering Data | <i>Accumulated metering data</i> or <i>interval metering data</i> that has passed Validation without Substitution. |
| ADL | Average Daily Load: The net electricity delivered through a <i>connection point</i> over an extended period averaged to a daily amount. |
| AEMO Communication | An email from AEMO to a distribution list of <i>Registered Participant</i> contacts broadcasting <i>NEM</i> -related information. |
| aseXML Guidelines | Guidelines for the development of a Standard for Energy Transactions in XML (aseXML). |
| Asset Management Strategy | A strategy for the testing of <i>metering installations</i> submitted by an MC and approved by AEMO under clause S7.6 of the NER. |
| Backup RoLR | As defined in the AER RoLR Guidelines. |
| BCT | Bulk Change Tool: A component of MSATS used by AEMO to make bulk changes to data without requiring the submission of Change Requests. |
| BMP | Basic Meter Profiler: The party that applies a <i>profile</i> , including NSLP or CLP, to determine TI data from <i>accumulated metering data</i> . |
| Bundling | A function in MSATS whereby AEMO 'bundles' MSATS Change Request Notifications. This means that instead of sending Change Request notifications as individual XML messages containing a single transaction, many can be bundled into a single XML message (one message, with multiple transactions, in a single file). |
| Business | As defined in the <i>NERL</i> . |
| Business Group | A group of Participant companies (each with their own Participant IDs) that are part of a single commercial enterprise. |
| Business Hour | A period of one hour within a <i>business day</i> . |
| C4 Report | An MSATS report that contains current CATS Standing Data for one or more <i>NMIs</i> . |
| Cancelled | A status point of a Change Request. |
| Category A | A category of MP accredited to install whole current <i>meters</i> of a manually read <i>metering installation</i> only. |
| Category B | A category of MP accredited to provide, install and maintain a <i>metering installation</i> . |
| Category C | A category of MDP accredited to collect <i>metering data</i> from manually read <i>metering installations</i> only. |

| Term | Definition |
|--|---|
| Category D | A category of MDP accredited to provide <i>metering data services</i> related to the collection, processing, storing and delivery of <i>metering data</i> . |
| CATS | Consumer Administration and Transfer Solution, a part of MSATS. |
| CATS Procedures | The AEMO document entitled: MSATS Procedures: CATS Procedure Principles and Obligations |
| CATS Standing Data | <p>The data held in the following database tables:</p> <ul style="list-style-type: none"> CATS_NMI_Data_Stream CATS_NMI_Data CATS_Meter_Register CATS_NMI_Participants_Relationships CATS_Register_Identifier <p><i>NMI Standing Data</i> is a sub-set of the CATS Standing Data.</p> |
| CATS Standing Data Access Rules | The rules specifying which of the CATS Standing Data may be accessed, as specified in section 41.5 of the CATS Procedures. |
| Change Reason Code | A code that identifies a type of Change Request. It defines rules such as what <i>NMI</i> information can be updated and which Roles will receive a Change Request Notification each time the Change Request Status is updated. |
| Change Request | A transaction submitted by a Participant into MSATS whenever it wants to create or update data held within MSATS. |
| Change Request Notification | A notification generated by MSATS and provided to one or more Participants as a consequence of a change of status of a Change Request. |
| Change Request Status | Nominated status points in the life cycle of a Change Request. |
| Change Request Status Notification Rules | Rules that specify which Roles are to be advised when a Change Request undergoes a change in status as described in the CATS Procedures for each Change Reason Code. |
| Child Name | The Embedded Network Code populated in the EmbNetChild field in MSATS for a Child NMI to indicate that the <i>NMI</i> is a child for a specified <i>embedded network</i> . |
| Child NMI | The <i>NMI</i> assigned to a <i>child connection point</i> . |
| CLP | Controlled Load Profile; a type of load <i>profile</i> calculated in accordance with the Metrology Procedure. |
| Completed | One of the status points of a Change Request. |
| Controlled Load | <i>Load</i> that is controlled by the <i>metering installation</i> (e.g. frequency injection relay or time clock) and may be separately metered from the remaining <i>load</i> at a <i>metering point</i> . The majority of Controlled Loads are associated with off-peak hot water, pool pumps and airconditioning units. |
| Controlled Unmetered Device | An Unmetered Device that has a predictable <i>load</i> and is switched in accordance with an On/Off Table (e.g. street lighting). |
| Cooling-Off Period | <p>In Victoria: As defined in the Energy Retail Code published by the Essential Services Commission of Victoria.</p> <p>In the rest of the <i>NEM</i>: As defined in the <i>NERR</i>.</p> |
| CSV | Comma Separated Values; a file format for data using commas as delimiters. |
| CT | <i>Current transformer</i> |
| Current [Participant/Role] | See section 4.3. |
| Customer Classification Code | <p>A code used in MSATS to determine the classification of an End User.</p> <p>See section 4.10.1 of the CATS Procedures for further information.</p> |
| Customer Threshold Code | <p>A code used in MSATS to determine the consumption for an End User at a single <i>connection point</i>.</p> <p>See section 4.10.2 of the CATS Procedures for further information.</p> |
| Data Delivery Calendar | The AEMO document entitled: Data Delivery Calendar. |
| Data Request | A transaction initiated by MSATS and sent to a Participant at the Pending Validation status of the Change Request life cycle. |
| Datastream | A stream of <i>metering data</i> associated with a <i>connection point</i> as represented by a <i>NMI</i> . A <i>NMI</i> can have multiple Datastreams (e.g. from one or more <i>meters</i> , or from one or more channels or registers that comprise a single <i>meter</i>). Each Datastream is identified by a unique suffix associated with the <i>NMI</i> to which it belongs. |

| Term | Definition |
|--------------------------------------|--|
| Datastream Status Code | A code used in MSATS to indicate whether a Datastream is to be used in <i>settlements</i> . See section 4.11.2 of the CATS Procedures. |
| Default and Deregistration Procedure | The AEMO document entitled: Default and Deregistration Procedure: Metering Providers, Metering Data Providers, Embedded Network Managers and Metering Coordinators. |
| DLF | <i>distribution loss factor</i> |
| DLF Code | A code used in MSATS to identify a <i>distribution loss factor</i> . |
| DNSP | <i>Distribution Network Service Provider</i> |
| DPID | Delivery Point Identifier: A unique identifier assigned and used by Australia Post assigned as a numeric descriptor for a postal address. |
| EENSP | <i>Exempt Embedded Network Service Provider</i> |
| Embedded Network Code | A code used in MSATS to identify an <i>embedded network</i> . |
| End User | A person who acquires electricity for consumption purposes. |
| ENM | <i>Embedded Network Manager</i> |
| Estimated Reading | An estimate of a Meter Reading where an Actual Meter Reading is not yet available. |
| Estimation | The forward estimation of <i>metering data</i> . |
| Exemption Guideline | The AEMO document entitled: Exemption Guideline (Small Customer Metering Installation). |
| Exemption Procedure | The AEMO document entitled: Exemption Procedure – Metering Installation Malfunctions. |
| Explicit Informed Consent | <ul style="list-style-type: none"> In Victoria: As defined in the Energy Retail Code published by the Essential Services Commission of Victoria. In the rest of the <i>NEM</i>: As defined in the <i>NERL</i>. |
| Failed Retailer | A <i>retailer</i> that is the subject of a RoLR Event. |
| Field Validation Rules | As described in section 4.14 of the CATS Procedures, these specify, for each Change Reason Code, which fields in MSATS need to be populated at creation of a transaction or at other times in the life cycle of a transaction. |
| Final Reading | <p>The last Actual Meter Reading taken where:</p> <ul style="list-style-type: none"> an End User: <ul style="list-style-type: none"> vacates an address; or changes <i>retailer</i>; or all or any part of a <i>metering installation</i> is: <ul style="list-style-type: none"> removed; or modified and the modification affects the <i>energy data</i> in the <i>metering installation</i>. |
| First Tier NMI | The <i>NMI</i> associated with a <i>first tier load</i> . |
| First-Tier Controlled Load | <p>A Controlled Load that is a <i>first-tier load</i>.</p> <p>For the purposes of the Metrology Procedure, a <i>first-tier load</i> also includes the electricity purchased at a <i>connection point</i> directly and in its entirety from the <i>Local Retailer</i> even if it has not been so classified.</p> |
| FRMP | <i>financially responsible Market Participant</i> , usually a <i>retailer</i> , <i>Generator</i> , <i>Market Customer</i> or an <i>MSGA</i> , identified as such in respect of a <i>connection point</i> in MSATS. |
| Good Industry Practice | In relation to any undertaking and any circumstances, the exercise of that degree of skill, diligence, prudence and foresight that would reasonably and ordinarily be expected from a skilled and experienced operator engaged in the same type of undertaking under the same or similar circumstances. |
| Historical Data | <i>Metering data</i> that has been provided for a previous reading period |
| HV | <i>High voltage</i> . |
| HV CT | <i>High voltage current transformer</i> |
| ILAC | International Laboratory Accreditation Cooperation. |
| Initiation Rules | As described in section 4.4 of the CATS Procedures, the rules that specify who can initiate a Change Request in MSATS. |
| Insolvency Official | An official appointed in respect of a <i>retailer</i> or any property of the <i>retailer</i> and includes a receiver, receiver and manager, administrator, provisional liquidator, liquidator, trustee in bankruptcy or person having a similar or analogous function. |

| Term | Definition |
|------------------------------------|--|
| Interval | Period over which <i>interval energy data</i> is recorded by the <i>metering installation</i> that corresponds to a TI or submultiples of a TI. |
| Interval Meter | A <i>meter</i> that records <i>interval energy data</i> . It is manually read, or remotely read using a communications network. |
| Inventory Table | A table of devices for unmetered <i>loads</i> associated with each <i>NMI</i> as described in sections 12.2.2, 12.2.3 and 12.5.2 of Metrology Procedure: Part B. |
| Jurisdiction | <i>participating jurisdiction</i> |
| Jurisdiction Code | Codes used in MSATS to identify the Jurisdiction to which a <i>NMI</i> belongs and as specified in section 4.5 of the CATS Procedures. |
| Life Support | A situation where an End User relies on electricity for the operation of 'life support equipment', a term defined in: <ul style="list-style-type: none"> • Victoria, in the Electricity Distribution Code; and • rest of the <i>NEM</i>, in the <i>NERR</i>. |
| LNSP | In the context of a <i>Network Service Provider's distribution network</i> : <i>Local Network Service Provider</i> In relation to a <i>child connection point</i> : ENM. For the purposes of the Metrology Procedure: If there is more than one <i>Local Network Service Provider</i> for a local area, a reference to the LNSP in respect of a <i>metering installation</i> or <i>connection point</i> is a reference to the LNSP that holds a licence in respect of the <i>network</i> to which that <i>metering installation</i> or <i>connection point</i> is <i>connected</i> . |
| Load Profile | A <i>profile</i> of <i>metering data</i> aggregated across a specified set of <i>connection points</i> . |
| Load Table | A table of Unmetered Device <i>market loads published</i> by AEMO at http://www.aemo.com.au/Electricity/National-Electricity-Market-NEM/Retail-and-metering . |
| Lot Number | The lot reference number allocated to a street address prior to street numbering (except in the ACT). |
| LR | <i>Local Retailer</i> |
| LV | A <i>Voltage</i> equal to or less than 1kV. |
| LV CT | <i>Low voltage current transformer</i> |
| MAMP | Metering Asset Management Plan |
| MarketNet | AEMO's private network available to Participants having a Participant ID |
| MC | <i>Metering Coordinator</i> The Role Code used in MSATS for an MC is 'RP'. |
| MDFF | Metering Data File Format: The standard format for the delivery of <i>metering data</i> . |
| MDFF Specification | The AEMO document entitled: Meter Data File Format Specification NEM12 & NEM 13 |
| MDM | The part of MSATS called 'Metering Data Management'. |
| MDM Contributory Suffix | A suffix required by defined in sections 6 and 7 of the <i>NMI Procedure</i> used to identify a stream of metering data and is consistent with the ' <i>NMISuffix</i> ' contained in the 200 record of the MDFF interval metering data file as opposed to the suffix recorded in the MDM Datastream table . |
| MDM Data File | Meter Data Management Data File: The standard file for delivery of <i>metering data</i> to AEMO. |
| MDM Procedures | The AEMO document entitled: MSATS Procedure: MDM Procedures. |
| MDP | <i>Metering Data Provider</i> |
| Meter Alarm | Any alarm within a <i>metering installation</i> designed to detect any unexpected occurrence, such as a loss of <i>supply</i> , VT or phase failure, tamper detection, reverse energy flow, pulse overflow, cycle redundancy check error and temperature or time tolerance. |
| Meter Churn | Any alteration or replacement of a <i>metering installation</i> . |
| Meter Provision | The provision, installation and maintenance of the components of a <i>metering installation</i> . |
| Meter Reading | Electricity consumption data taken from a <i>meter</i> , regardless of how it is obtained. |
| Meter Register | The meter register data stored in MSATS, which includes both the <i>metering register</i> and other data. |
| Meter Register Status Code | A code used in MSATS to delineate the status of a <i>meter</i> . See also section 4.11.3 of the CATS Procedures. |
| Meter Serial ID | A faceplate serial number that uniquely identifies each <i>meter</i> associated with a <i>NMI</i> . |
| Metering Data Notification Process | The process of providing <i>metering data</i> to Participants by an MDP. |
| Metering Data Verification Process | The process by which a Participant queries the <i>metering data</i> received from an MDP. |

| Term | Definition |
|-------------------------------------|--|
| Metering Installation Type Code | The type of <i>meter</i> attached to a <i>NMI</i> as described in section 4.12 of the CATS Procedures. |
| Metrology Procedure: Part A | The AEMO document entitled: Metrology Procedure: Part A National Electricity Market. |
| Metrology Procedure: Part B | The AEMO document entitled: Metrology Procedure: Part B Metering Data Validation, Substitution and Estimation Procedure. |
| MMS | AEMO's Market Management Systems. |
| MP | <i>Metering Provider</i> . In MSATS, it is referred to as an MPB. |
| MPB | A Category B <i>Metering Provider</i> |
| MPC | A Category C <i>Metering Data Provider</i> |
| MSATS | Market Settlements and Transfer Solution |
| MSATS Procedures | The following procedures, collectively : CATS Procedures, WIGS Procedures, MDM Procedures, NMI Standing Data Schedule, NMI Procedure and Part A of the NEM RoLR Processes collectively . |
| MSGA | <i>Market Small Generator Aggregator</i> |
| NEM Retail Operations Contacts List | The AEMO document entitled: NEM Retail Operations Contact List. |
| NEM RoLR Processes | The AEMO document entitled: NEM RoLR Processes – Part A: MSATS Procedure: RoLR Procedures – Part B: B2B Procedure: RoLR Process. |
| NER | The National Electricity Rules made under Part 7 of the <i>National Electricity Law</i> . |
| Network Tariff | The rate an NSP charges a <i>retailer</i> for the use of its <i>network</i> . |
| Network Tariff Code | A nominated code for the Network Tariff charged by the NSP. |
| New [Participant/Role] | See section 4.3. |
| NMI Address | The physical location of the <i>connection point</i> . |
| NMI Checksum | A single digit number used to validate that a <i>NMI</i> supplied to MSATS is valid. |
| NMI Classification Code | A code used in MSATS that identifies the nature of the flow of electricity through a <i>connection point</i> . They are parameters that can be used when specifying Change Reason Codes, application timeframes and Objection Rules. See section 4.9 of the CATS Procedure. |
| NMI Datastream | The term used to represent a <i>NMI</i> suffix required by MDM to enable the <i>metering data</i> associated with a <i>NMI</i> to be correctly identified. |
| NMI Discovery Search 1 | The process of finding a <i>NMI</i> and the NMI Checksum by searching MSATS using the Site, the DPID or a <i>meter's</i> serial number. See also the NMI Search Rules in section 41.3 of the CATS Procedures. |
| NMI Discovery Search 2 | The process of entering a <i>NMI</i> and NMI Checksum in MSATS to obtain the <i>NMI Standing Data</i> . See also the NMI Standing Data Access Rules detailed in section 41.4 of the CATS Procedures. |
| NMI Discovery Search 3 | The search process that can only be used for one of the purposes detailed in section 41.6(a) of the CATS Procedures. |
| NMI Master Record | The NMI master record with an end date set to the year 9999. |
| NMI Procedure | The AEMO document entitled: MSATS Procedures: National Metering Identifier. |
| NMI Search Rules | See Table 41-B in the CATS Procedures. The search that is available in MSATS to enable a Participant identify a <i>NMI</i> when the only information available is the DPID, the <i>meter</i> serial number or the Site address. |
| NMI Standing Data Access Rules | The search that is available in MSATS to enable a Participant to identify nominated CATS Standing Data. |
| NMI Standing Data Schedule | The AEMO document entitled: NMI Standing Data Schedule. |
| NMI Status Code | A code used in MSATS to determine whether a <i>NMI</i> can be the subject of a retail transfer. See also section 4.11.1 of the CATS Procedures. |
| Non-Controlled Load | A <i>load</i> that is not a Controlled Load. |

| Term | Definition |
|---------------------------------|--|
| NSLP | Net System Load Profile: A type of load <i>profile</i> calculated in accordance with the Metrology Procedure. |
| NSP | <i>Network Service Provider</i> |
| NSP2 | Second Network Service Provider: The Role assigned to a DNSP for a <i>transmission connection point</i> (wholesale <i>NMIs</i>) that have two NSP roles. |
| NSRD | Next Scheduled Reading Date. |
| Objected | One of the status points of a Change Request. |
| Objection | A type of transaction raised in relation to a Change Request. |
| Objection Clearing Period | The number of <i>business days</i> an Objection can remain in MSATS. If the Objection has not been withdrawn by the end of the Objection Clearing Period, it will be Cancelled by MSATS. |
| Objection Code | A code used in MSATS representing the only grounds on which an Objection can be lodged. See Table 4-D of the CATS Procedures for a list of the Objection Codes. |
| Objection Logging Period | The number of <i>business days</i> available to a Participant for entering an Objection in MSATS. |
| Objection Rules | The rules applicable in MSATS that determine how Objections are used for each Change Reason Code. See section 4.8 of the CATS Procedures. |
| Old Retailer | Any previous FRMP for a <i>NMI</i> . |
| On/Off Table | A table recording the switching status (On = 1, Off = 0) for each <i>trading interval</i> for unmetered loads associated with a <i>NMI</i> as described in the Metrology Procedure: Part B. |
| Parent FRMP | The <i>retailer</i> who is the Current FRMP for a <i>parentconnection point</i> . |
| Parent Name | The Embedded Network Code populated in the EmbNetParent field in MSATS for a Parent <i>NMI</i> to indicate that the <i>NMI</i> is a parent for a specified <i>embedded network</i> . |
| Participant | An organisation with a Participant ID to sign into MSATS. |
| Participant ID | An organisation's participant identifier in MSATS. |
| Participant User | A user of MMS on behalf of a Participant. |
| Pending | One of the status points of a Change Request. |
| Pending Validation | One of the status points of a Change Request. |
| Physical Inventory | A physical count of Unmetered Devices. |
| PPS | Profile Preparation Service: It calculates <i>profile shapes</i> by using algorithms and <i>interval energy data</i> . The calculation of the NSLP or the CLP. |
| Profile Area | A geographical area comprising a group of one or more TNIs for which a single NSLP is calculated. If part of an LNSP local area is located within the local area of another LNSP, that part of the local area of the first LNSP is considered to be part of the profile area of the second LNSP. |
| Profile Name | A code identifying the name of the algorithmically derived shape that is used to allocate a Datastream's <i>metering data</i> to TIs. |
| Proposed Change Date | The proposed date on which a Role will transfer from one Participant to another. |
| Prospective Change | A change to a <i>NMI</i> record that will take effect on a date after the date the Change Request is submitted. |
| Prospective Days | A situation where the number of <i>days</i> under consideration occur after the current date. |
| Prospective Period | The maximum period in which a Prospective Change can be made. |
| Qualification Procedure | The AEMO document entitled: Qualification Procedure: Metering Providers, Metering Data Providers and Embedded Network Managers. |
| Read Type Code | Types of <i>meter</i> readings detailed in Table 4-M of the CATS Procedures. |
| Register Identifier Status Code | A code in MSATS that indicates if a Meter Register is active. See also section 4.11.4 of the CATS Procedures. |
| Regulator | In the context of a RoLR Event, the Essential Services Commission of Victoria (for Victoria) and the AER for the rest of the <i>NEM</i> . |
| Rejected | One of the status points of a Change Request. It means that a Change Request fails a validation test in MSATS. |
| Requested | One of the status points of a Change Request. |
| Residential | As defined in the <i>NERL</i> . |

| Term | Definition |
|---------------------------------------|---|
| Retail Electricity Market Procedures | See the description in section 2.2. |
| Retrospective Change | A change to a NMI record that is to be effective on or before the date the Change Request is submitted. |
| Retrospective Days | A situation where the <i>days</i> under consideration must either be the date of a Change Request or a date preceding the date of the Change Request. |
| Retrospective Period | The maximum period in which a Retrospective Change can be made. |
| RoC | RoLR of Choice: The nomination of a <i>RoLR</i> by an End User (as appropriately classified in s.2 of the National Energy Retail Law) and agreed by the <i>retailer</i> to be its FRMP in a RoLR Event. |
| Role | The role an organisation has with a <i>connection point</i> in CATS. A single organisation can have more than one role associated with a <i>NMI</i> . |
| Role Code | A code used in MSATS to identify the association a Participant has with a <i>NMI</i> . See Table 4-B of the CATS Procedures for a list of the Role Codes. |
| RoLR Effective Transfer Date | The first <i>day</i> after the declaration of RoLR Event. This is the date from which <i>NMIs</i> for which the Failed Retailer was the FRMP are transferred to their <i>RoLR</i> , making the RoLR the FRMP for those <i>NMIs</i> . |
| RoLR Event | An event that triggers the transfer of End Users to a <i>RoLR</i> . |
| RoLR Event Affected Jurisdiction | Jurisdiction affected by a RoLR Event. |
| RoLR Event Affected MSATS Participant | MSATS Participants potentially affected by a RoLR Event include: <ul style="list-style-type: none"> MSATS Participants with a current Role for any <i>NMI</i> where the Failed Retailer was assigned to one or more MSATS roles on the RoLR Effective Transfer Date, including: <ul style="list-style-type: none"> The Failed Retailer (the current FRMP, LR or both). The Current LNSP. The Current MDP. The Current MPB. The <i>RoLR</i> for each RoLR Event Affected <i>NMI</i>. If the Failed Retailer is a LR, the replacement LR. MSATS Participants that have a Role for a <i>NMI</i> for which, at the time of the RoLR Event, the Failed Retailer was nominated as the New FRMP on an incomplete Change Request or MSATS Participants nominated in a new Role on such a Change Request. |
| RoLR Event Affected <i>NMI</i> | <ul style="list-style-type: none"> <i>NMIs</i> where the Failed Retailer was assigned to one or more Roles for the RoLR Effective Transfer Date; and <i>NMIs</i> for which at the time of the RoLR Event, the Failed Retailer was nominated as the New FRMP on a Change Request that is at one of the following status points: Requested, Objected or Pending Validation. |
| RoLR Key Contact | A contact specified in the NEM Retail Operations Contacts List. |
| RoLR Post Implementation Review | A review managed by AEMO to assess how a RoLR Event was managed. |
| RoLR Transition Period | The period of time from when a RoLR Event occurs to the time a RoLR Post Implementation Review is completed. |
| Routine Testing | For the purposes of the Metrology Procedure, includes the ongoing and regular maintenance testing, compliance testing and in-service testing of a <i>metering installation</i> initiated by the MC or MP to fulfil their obligations under clause S7.3 of the NER. |
| Sample Test Plan | A statement of the sample size to be taken, the frequency of sample testing and the required accuracy. |
| SCADA | Supervisory Control and Data Acquisition |
| Scheduled Meter Reading | An Actual Meter Reading on a Meter Reading date scheduled by the relevant MDP. |
| Scheduled Reading Date | The date on which a Scheduled Meter Reading has occurred or might occur. |
| Second Tier <i>NMI</i> | The electricity associated with a <i>second tier load NMI</i> , which is purchased from a <i>retailer</i> other than the <i>Local Retailer</i> . |
| Second-Tier Controlled Load | A Controlled Load that is a <i>second-tier load</i> . |

| Term | Definition |
|---------------------------------|--|
| Second-Tier Non-Controlled Load | A Non-Controlled Load that is a <i>second-tier load</i> . |
| Service Level Procedure (ENM) | The AEMO document entitled: Service Level Procedure: Embedded Network Managers. |
| Service Level Procedure (MDP) | The AEMO document entitled: Service Level Procedure: Metering Data Provider Services. |
| Service Level Procedure (MP) | The AEMO document entitled: Service Level Procedure: Metering Provider Services Category B for Metering installation Types 1, 2, 3, 4, 5 and 6. |
| Site | The physical location of an End User's premises. |
| Special Meter Reading | An Actual Meter Reading taken on a date other than a Scheduled Reading Date. |
| Special Read Date | A date on which a Special Meter Reading is to occur. |
| SSL | Secure Socket Layer: A protocol for encrypting information over the internet. |
| Start Date | The date entered is the date from which the change will occur. |
| Structured Address | The structured address format contains the following information: <ul style="list-style-type: none"> • Flat type and flat number • Floor type and floor number • Building name • Location descriptor • House number and suffix • Lot number • Street name and street type • Suburb • Postcode • State |
| Substitution | A process undertaken for the replacement of missing (null) or erroneous <i>accumulated metering data</i> or <i>interval metering data</i> where <i>metering data</i> has failed Validation. |
| TI | <i>trading interval</i> |
| Tier 1 Site | It is a site where the FRMP is the LR. This could be the case where: <ul style="list-style-type: none"> • The End User has transferred back to the LR as their <i>retailer</i> (FRMP) after a period with another <i>retailer</i>; • The site is not <i>contestable</i>; or • The site is <i>contestable</i> but the End User has not transferred to another <i>retailer</i>. See also <i>first-tier load</i> . |
| Tier 2 Site | It is a site where the FRMP is not the same as the LR. This could be the case if: <ul style="list-style-type: none"> • a <i>contestable</i> End User has elected to transfer from the LR; or • an End User signed a contract with a <i>retailer</i> other than the LR prior to the <i>connection point</i> being established in the MSATS System and it was created as a Tier 2 Site. See also <i>second-tier load</i> . |
| Timeframe Rules | As described in section 4.6 of the CATS Procedures, the rules that allocate the number of <i>business days</i> to the following categories: <ul style="list-style-type: none"> • Objection Logging Period. • Objection Clearing Period. • Retrospective Period. • Prospective Period. |
| TNI Code | Transmission Node Identity: A four character alpha-numeric code used to identify a <i>virtual transmission node</i> or <i>transmission network connection point</i> . |
| TNSP | <i>Transmission Network Service Provider</i> |
| Transaction Type Code | A code used in MSATS to identify a need to change CATS Standing Data. |
| Uncontrolled Unmetered Device | An Unmetered Device that operates 24 hours per <i>day</i> and has a variable <i>load</i> over a repeated operating cycle (e.g. traffic signal, where applicable). |

| Term | Definition |
|--------------------------|---|
| Unmetered Device | Any electricity-consuming device that is installed at or near a <i>connection point</i> that is unmetered, and the <i>load</i> consumed at that <i>connection point</i> is a <i>market load</i> . There are two types of Unmetered Devices: Controlled Unmetered Devices and Uncontrolled Unmetered Devices. |
| Unmetered Load Guideline | The AEMO document entitled: Unmetered Load Guideline. |
| Unstructured Address | An address with the following format: <ul style="list-style-type: none"> • A string of text characters with a maximum length of 80 per line. • A maximum of 3 lines. |
| Validated | <i>Metering data</i> that has passed Validation. |
| Validation | A process to test the veracity and integrity of <i>metering data</i> . |
| VICAMI Meter | A <i>meter</i> installed in Victoria as part of the Advanced Metering Infrastructure mandate in Victoria. |
| VT | <i>Voltage transformer</i> |
| WIGS | Wholesale, Interconnector, Generator and Sample. |
| WIGS Procedures | The AEMO document entitled: MSATS Procedures: Procedure for the Management of Wholesale, Interconnector, Generator and Sample (WIGS) NMLs. |

4. MSATS CODES

4.1 Use of RP

Although the Role of RP, or '*responsible person*', has been replaced with the *Metering Coordinator*, the code used in MSATS will remain as 'RP'.

The term 'MC' is used in the Retail Electricity Market Procedures to identify the *Metering Coordinator*; where reference is made to the code used in MSATS, 'RP' will be used, instead.

4.2 Use of LNSP to refer to ENM

The acronym 'LNSP' is used as defined in section 3 and as a code in MSATS to refer to the defined term.

There should be no confusion in most cases where the MSATS code 'LNSP' is used it means the LNSP as defined in section 3. W, however, where it is used in the context of an embedded networks, however, the same code will be used to refer to relevant ENMs.

The term 'ENM' is used in the Retail Electricity Market Procedures will continue to refer to 'ENM' to identify the *Embedded Network Manager*. There is no 'ENM' code in MSATS.

4.3 Temporal References to Roles

Roles are used in MSATS transactions in a temporal sense.

The NMI Master Record will always detail the 'Current' Roles associated with a NMI.

Many transactions involve a change in Role; the Participant that will be taking over a Role following Completion of a Change Request is referred to as 'New'.