B2B Guide

CONSULTATION

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant**:* *Ergon Energy - Network*

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Clause	Heading	Comments
4. TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants		Some of the initiators of the transaction are missing for the Provide Metering Data/Verify Meter Data transactions, primarily: - Local Retailer (LR) - Meter Data Provider (MDP) These should be included.
4. TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants	Service Orders – Metering Service Works – Install Controlled Load	The recipient of a service request to install controlled load should be the Distribution Network Service Provider (DNSP), as well as the Meter Provider (MP) as responsibility for controlled load can also belong to the DB via the Network Device.
4. TABLE OF B2B COMMUNICATIONS Table 1 : Table of B2B Transactions and Participants	De-energisation	Where SO DeEn has subtypes of Meter Point Isolation and Local Meter Disconnect, the DNSP needs to also be listed as a recipient (as well as the MP), as the MP cannot perform some of these requests. Furthermore, where the MP or Metering Co-ordinator (MC) are listed as a recipient for the SO, the DNSP must also be included as a recipient for Re-energisations, as the DNSP may be required to perform the Re-energisation.

5.1.1.1. Example Process Flows – New Connections Figure 3 : Proposed New Connection Sequence - QLD	New Connection	The allocate NMI SO process indicates that an EWR is supplied to the Financially Responsible Market Participant (FRMP) from the Customer (REC). The current process has the EWR going to the DSNP, who then forwards the EWR to the FRMP. Clarification is required as to whether Figure 3 is the new process, or whether it is implied that the existing process occurs prior to the first step in Figure 3? Further, the connection sequence outlined in Figure 3 needs to include a step for the Connection Agreement between the customer and the DB.
5.1.1.1. Example Process Flows – New Connections Figure 3 : Proposed New Connection Sequence - QLD	Establish Temp / Perm / Temp in Perm	The sample QLD process for New Connections indicates that the DNSP makes NMI Status 'Active' prior to metering being installed. This does not align with current AEMO rules.
5.1.1.1. Example Process Flows – New Connections Figure 3 : Proposed New Connection Sequence - QLD	Establish Temp / Perm / Temp in Perm	Clarity is required as to when the FRMP becomes financially responsible for the NMI and network billing commences, i.e. whether network billing commences from the date the NMI becomes Active or when the meter installation is active.
5.1.3. Re-energisation & De-energisation	Re-energisation	There is no Service Order subtype for Re-energisation. This means that distributors cannot prioritise Service Orders as is current practice. As such, we recommend a Service Order subtype for Re-Energisation is included.
5.1.3.2. De-Energisation Method Figure 10 : De-Energisation Methods	De-energisation	It is noted that the De-Energisation Method table does not match the B2B Guide (Table 1). That being, there is no “Technical Disconnect” in Table 1, and no “Local Meter Disconnect” in Table 4 of 5.1.3.4.

6.1.8.4. Allocate NMI – Other Jurisdictions	Allocate NMI	This section of the Guide identifies jurisdictional requirements for the NMI Allocation process. It is noted that Queensland has not been included in this section. An additional statement is required to be to included, similar to the one provided in respect of South Australia, as per below: "For the Queensland jurisdiction, an Electrical Works Request (EWR) (Energex) or a Form A (Ergon Energy) is required as one of the key items of paperwork to be provided by the Electrical Contractor (EC) to the DNSP prior to NMI Allocation."
6.3.3 (b) & (c) Network Tariff Notification (NTN)	Network Tariff Notification	The Guide states "…typically used for DNSPs and MPBs to notify Retailers and/or MCs of planned…". Although the Initiator/Recipient information in Table 1 (p11), states that the B2B is from the DNSP to the FRMP, it does not specify any notified parties for the transaction. As such, it is suggested that this is made clear. Furthermore, clause 6.3.3 also refers to MCs being notified of planned network tariff changes. However the MC is not referred to at all in this section of Table 1 (p11).
Appendix 1 – Service Order Paperwork Reference Table	Allocate NMI	It is suggested that Allocate NMI also be included in the Service Order Type/SubType field and be noted as requiring Other Forms: - EWR (Energex); - Form A (Ergon Energy)
	Supply Abolishment	The Guide requires a process around Supply Abolish. For example, the MP/MC should be required to attend site and take a Final Read and Remove Meters prior to the Supply Abolish being actioned by the DNSP. Further, in previous drafts of the One Way Notification procedure there was a notification to advise the MP that an abolishment has been completed and of a requirement to collect their equipment. It is suggested that this process be retained to ensure clarity around roles and responsibilities.

	Supply Alteration	It is unclear as to how the Supply Alteration is it to be used. As such, it is recommended that the Guide include a statement of the basis for this transaction and an associated process flow.
	Tariff Change	Tariff Change has not been included and thus it will be unclear as to how the Service Order subtype is to be used. As such, it is recommended that the Guide include a statement regarding the basis for this transaction and an associated process flow.