Project EnergyConnect - Market Integration

1 October to 1 November 2026

FINAL Industry Go-live Plan

Important notice

PURPOSE

To define the coordinated activities, sequencing, roles, and controls required to safely operationalise Project Energy Connect within AEMO market systems and processes, including proposed:

- cutover of the PEC regulated interconnector and commencement of loop operations on **1 October 2026**,
- commencement of loop-based settlement arrangements on **1 November 2026** (start of the settlement week), and
- ensuring minimal market and operational disruption during cutover.

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VERSION CONTROL

Version	Release date	Changes
0.1	23 June 2026	Draft released
0.2	7 August 2026	Final released

Executive summary

Project Energy Connect Stage 2 (PEC2) introduces a significant change to the National Electricity Market (NEM) market systems through the establishment of a new regulated interconnector between New South Wales (NSW) and South Australia (SA), enabling a multiregional regulated transmission loop across NSW, Victoria (VIC), and SA.

AEMO is delivering the market and system changes to accommodate PEC2 under the PEC Market Integration (PEC-MI) project. This requires system changes to dispatch and settlements arrangements within NEM market systems and processes.

The PEC-MI go-live approach for the delivery of AEMO's market system changes will be delivered through a coordinated, two-stage transition:

- **Expected 1 October 2026** – Establishment of the PEC interconnector in market systems, commencement of loop operation in market systems, and inclusion in Settlements Residue Auctions (SRAs).
- **Expected 1 November 2026** – Commencement of loop-based settlement arrangements aligned with the start of the settlement week.

To support an orderly transition, AEMO, in collaboration with market participants, will implement a coordinated cutover approach including a pre-production (PPD) trial, phased system deployment, and structured validation activities. The approach is designed to minimise market disruption while maintaining power system security and operational stability throughout the transition.

No mandatory system changes are required for participants. Participants are obliged to familiarise themselves with go-live changes and expected impacts.

Testing opportunities will be provided through the PPD environment; however, these will not include simulated SRAs or end-to-end settlement runs. To support readiness, AEMO will provide mock artefacts and data specifications for participant validation activities.

AEMO will maintain ongoing engagement with participants throughout the transition, including formal communications at key milestones and heightened operational support following go-live. This document provides an overview of the cutover and go-live approach to support industry awareness and preparedness and should be read in conjunction with formal market notices and obligations under the National Electricity Rules.

What's changing

- Establishment of the PEC interconnector in AEMO's market systems, creating a multi-regional transmission loop across NSW, VIC and SA
- Introduction of loop operation in dispatch
- Change in settlement allocation methodology, with the netting of positive and negative inter-regional settlements residues (IRSR) based on net trade quantities across the loop, in accordance with clause 3.6.6 of the National Electricity Rules (NER)
- Updates to SRA arrangements and unit allocation
- New and updated system enhancements and configurations required across dispatch, PASA, settlements, and reporting to support loop operations
- Revised system modelling, loss factors and telemetry measurements supporting the new interconnector and multi-regional transmission loop.

What's not changing

- Core NEM dispatch engine (NEMDE) principles and regional pricing framework
- Participant interaction with central market systems (bidding, dispatch, PASA, settlements processes)
- Existing market timelines (5-minute dispatch, settlement runs, billing cycles)
- Underlying fundamental principle of IRSR for each directional interconnector (price × flow).

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1. Introduction

1.1 Purpose and Scope

This document provides electricity market participants with an overview of the planned cutover and go-live approach for the operationalisation and establishment of PEC2 within AEMO market systems and processes. This includes the establishment of the interconnector in dispatch and inclusion in SRAs, commencement of loop operations (expected 1 October 2026), then associated settlement loop arrangements from 1 November 2026.

The purpose of this document is to:

- outline the regulatory and operational context for the introduction of the PEC2 interconnector and loop operation in market systems
- describe the high-level cutover approach and timing, including the transition to loop operation in dispatch, SRAs and settlements
- note some potential market and operational impacts
- provide transparency on governance, decision points, and contingency handling.

This document is intended to support participant awareness and preparedness. It does not replace existing obligations under the NER, market procedures, or formal market notices issued by AEMO.

1.2 Regulatory Context and Background

PEC2 will represent a new regulated interconnector between NSW and SA, which, in combination with existing VIC interconnectors, creates the first multi-regional regulated transmission loop in the NEM.

On 25 September 2025, the Australian Energy Market Commission (AEMC) made a final rule amending the NER to support loop operations and introduce new IRSR arrangements to accommodate PEC2.

The AEMC's final rule introduces a revised settlement methodology for loop operations, including a "net trade" approach to IRSR across the loop, with commencement of loop settlement arrangements required on or before 2 November 2026.

AEMO is delivering the required system and procedural changes through the PEC-MI program, working with TNSPs and participants to support a coordinated and orderly transition to loop operations and settlements.

1.3 Overview of the Go-Live Approach

The go-live for PEC-MI will occur through a coordinated, phased activation approach, culminating in the commencement of loop operations, inclusion in SRAs and new settlement arrangements in October and early November 2026.

The approach has been designed to:

- minimise disruption to market operations,
- maintain power system security and stability market cutover,
- provide clear decision points aligned to test outcomes and system conditions, and
- allow for staged progression on operational readiness.

The go-live approach combines:

- a short network outage for the establishment of the PEC interconnector in market systems and introduction of the loop,
- coordinated system and application changes across AEMO dispatch and settlements systems, and
- structured transition to loop operations, including validation of dispatch and PASA behaviour, SRA and settlement outcomes prior to full operational maturity.

Key Dates:

- July–August 2026 – Pre-production cutover trial
- 13 August 2026 – Registration of PEC interconnector and inclusion in SRA
- September 2026 - Pre-production environment mirrors production conditions for market systems and supports SRA testing aligned to the September auction window
- mid-September 2026 – Planned production deployments in AEMO Market Systems including Dispatch and Negative Residue Management changes
- 1 October 2026 – Planned commencement of PEC loop representation in market systems and SRA
- October 2026 – Planned progressive monitoring of loop operations for 1 month
- 1 November 2026 – Planned commencement of loop-based settlement arrangements
- November 2026 – Post go-live a 2-week heightened monitoring and support period.

2. Cutover Window and Activities

2.1 Planned Outage Window

The following activities describe the PEC-MI cutover as reflected in AEMO systems and processes. This includes alignment with required network outage activities.

PEC will not require a single, system-wide outage for go-live in market systems; however, targeted outage of the existing NSW to SA line (6F) is planned to support the transition. AEMO is coordinating with relevant TNSPs to confirm an outage window which will be represented via the required Network Outage System (NOS) booking.

The required outage window enables the execution of required system and market changes, including establishment of new interconnector, via controlled invocation of outage related constraints to support cutover to loop operations.

During the broader transition period (late September through early November), outage bookings are expected to be minimised where possible to maintain conditions close to normal system operation and reduce market impact.

2.2 Market Impacts and Participant Considerations

Prior to Go-Live:

- NOS bookings aligned with the agreed approach with TNSPs for existing line cutover approach and energisation of new line.
- Market systems (pre-dispatch, PASA and related reports) will progressively reflect:

    - the introduction of the PEC interconnector,
    - updated constraint sets, and
    - evolving transfer capability assumptions.
- Prior to physical energisation and commissioning, the new PEC line (6C) interconnector will be represented in AEMO market systems but not in service, with constraints applied to reflect its out-of-service state.
- Participants now have visibility of constraint equations in Pre-production with Production to follow (from mid-September).

During Go-Live / Transition:

- The PEC existing line (6F) will be unavailable during the defined outage window to support PEC-MI cutover system changes and controlled invocation of new constraints.
- The PEC new line (6C) will remain modelled but out of service, with NOS bookings reflecting its pre-energisation status.
- Market outcomes will reflect:
    - planned outages and agreed return-to-service profile of the PEC 6F line,
    - activation and tuning of new constraint set supporting loop configuration, system normal conditions, and
    - looped operations.
- No specific participant actions are required by AEMO. Participants may observe:
    - changes in interconnector flow patterns (no longer aligned to a single direction), and
    - dispatch outcomes driven by the integration of new loop constraints.
- Outage bookings across the broader network are expected to be minimised during this period to maintain system normal conditions as far as practicable and reduce risk of any compounding market impacts.

Post Go-Live

Following commencement of loop operations/ post market go-live:

- PEC will operate as a regulated interconnector within a multi-regional transmission loop, with transfer capability increasing progressively over time[1]. These increases are outside the scope of the PEC-MI project and this cutover plan; refer to the broader Project EnergyConnect program for further information.
- Dispatch and PASA outcomes will reflect:
    - loop flows across directional interconnectors,
    - increased interaction between constraint sets.
- Settlement outcomes in the loop will transition to the new loop-based IRSR arrangements, including:
    - netting of positive and negative residues across the loop, and

[1] Dependent on the energisation and commissioning of the new PEC 6C line.

    - a revised allocation approach in alignment with updated NER requirements[2].
- SRA impacts:
    - new SRA units associated with PEC will be introduced,
    - participants may observe changes in residue distributions due to netting across the loop.
- No specific participant actions are required by AEMO; however, participants are encouraged to note potential impacts to:
    - constraint sets and constraint binding behaviour,
    - interconnector limits and flows,
    - any increased variability in system behaviour, and
    - any impact on participant market operations in the context of loop dynamics.
- AEMO will operate under heightened monitoring and support arrangements following go-live and energisation activities to:
    - validate dispatch, PASA and settlement outcomes, and
    - rapidly identify and resolve any system or market issues.

3. Governance and Decision Points

3.1 Go / No-Go decision points

Two formal Go / No-Go decision points govern progression of the cutover in dispatch and settlement systems. Additionally, in the two weeks leading up to cutover AEMO will continually review forecast system operating conditions for the cutover and adapt accordingly.

Decision 1 – AEMO System and SRA Readiness - Monday 10 August 2026

Check point to confirm overall readiness and the intent to proceed with the cutover set for Thursday, 1 October. This includes confirmation of AEMO readiness following the pre-production trial cutover on 30 July, as well as physical readiness.

This first checkpoint (Go decision) is required to support submission to the SRC in early August, confirming that PEC will be included in the SRA opening on 1 September 2026.

Decision 2 – Final Cutover Go / No-Go - Wednesday 30 September 2026

A final decision confirming whether the planned systems cutover proceeds as scheduled, is shortened, or is deferred. This decision is informed by:

- forecast NEM system operating conditions, and
- system security and reliability considerations over the following 48-hour period.

[2] See NER 3.6.5 and NER 3.6.6

3.2 Contingency Approach

AEMO will manage any contingency scenarios using a fix-forward approach, with cutover deferral or rollback only considered as a last resort.

Where system security, reliability, or operational conditions require adjustment to the cutover, AEMO may:

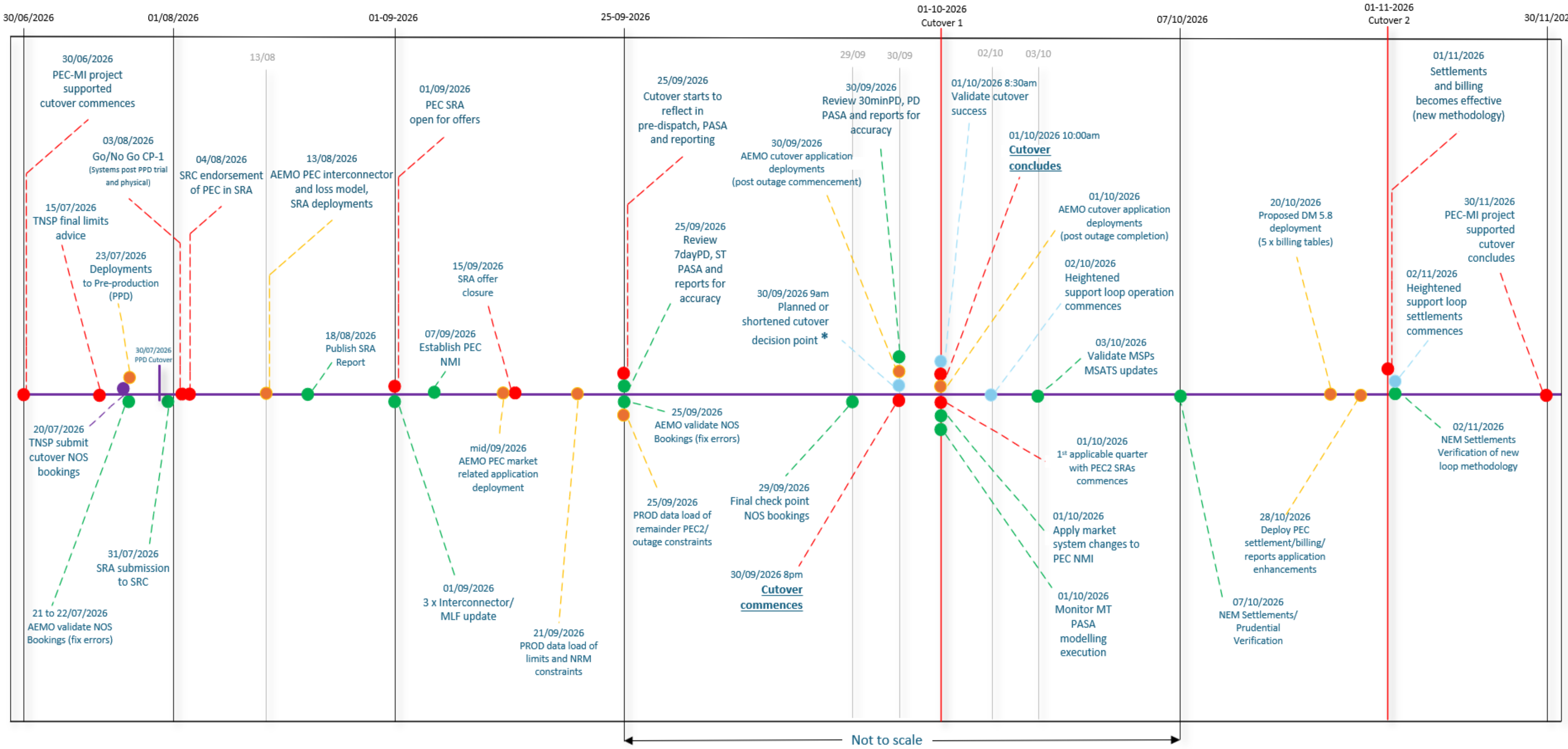
- Modify cutover execution, including adjusting outage timing or sequencing of activities.
- Establish the PEC interconnector in market systems with flows constrained to zero, where:
  - the interconnector is modelled in dispatch and PASA,
  - constraint sets enforce zero (or near-zero) flow, and
  - loop topology is visible, but physical transfer does not occur.
- Proceed with market system, SRA, and settlement changes as scheduled, noting early outcomes may reflect constrained PEC interconnector behaviour.

AEMO will maintain heightened monitoring and progressively transition to normal operation, including increasing transfer capability as system conditions allow. Any changes to the approach will be communicated via market notices.

Figure 1

PEC Production Cutover – Integrated Roadmap Timeline

Milestone · AEMO Business Action · Joint AEMO / TNSP Action · System Action · TNSP Action



* If system operational conditions require, the PEC cutover outage to be shortened

4. Industry Testing and Readiness Activities

4.1 Overview

AEMO has worked with participants to provide targeted testing opportunities to support readiness for the market integration.

Testing activities are focused on validating PEC-MI system and process changes rather than physical network operation.

The testing approach has been designed to:

- provide confidence in market-facing changes,
- reflect production-like conditions where practicable, and
- align with fixed regulatory and market timelines, including Settlements Residue Auction (SRA) processes.

Testing activities leverage the market Pre-Production (PPD) environment and are complemented by the provision of mock settlement and SRA artefacts where full end-to-end simulation is not feasible.

4.2 Market Pre-Production (PPD) Cutover Trial

AEMO has undertaken a **trial loop operation** in the Market Pre-Production (PPD) environment, mirroring the key physical and system activities planned for Production.

Participants can now monitor loop constraints in the pre-production environment following the completion of reporting and application updates.

- The PPD trial included:
  - a planned outage window,
  - execution of cutover activities by TNSPs and AEMO, and
  - post-cutover validation and ramp-up activities.
- The trial was intended to validate:
  - coordination and notifications between AEMO and market participants,
  - system and application changes, and
  - operational readiness for the Production cutover.

The PPD cutover trial provides confidence in the execution approach, rather than replicating all downstream settlement outcomes.

Key details

- **Scenario:** constrained industry testing inclusive of a trial cutover for loop operation (SRA and Settlements excluded).
- **AEMO trial cutover testing in Pre-production environment:** Thursday 23 July to Fri 07 August 2026.
- **Trial cutover date:** Thursday 30 July 2026.

4.3 Scope Limitations of the PPD Trial

Due to the nature of the change and fixed market timelines:

- the PPD cutover trial did **not include**:
  - simulated SRAs involving PEC2, or
  - a simulated end-to-end settlements run for the July market trial period.

These exclusions reflected the limited value of such simulations outside the relevant auction and settlement windows, and the inability to meaningfully replicate Production conditions for those processes.

Participants should note that while full settlement validation is not available in PPD, sufficient artefacts and September SRA testing are provided to support readiness.

4.4 Settlement Residue Auction (SRA) Testing

To support participant readiness for SRA processes:

- SRA testing involving PEC will not be undertaken during the PPD market trial and simulated loop operation cutover.
- Instead, AEMO will enable participant testing in the Pre-Production environment during September, aligned with the September SRA auction window for a 1 October 2026 effective date.

During this period, participants will be able to:

- test SRA bids and offers
- validate internal data ingestion and processing, and
- familiarise themselves with PEC2 inclusion in regulated SRA arrangements under production-like conditions.

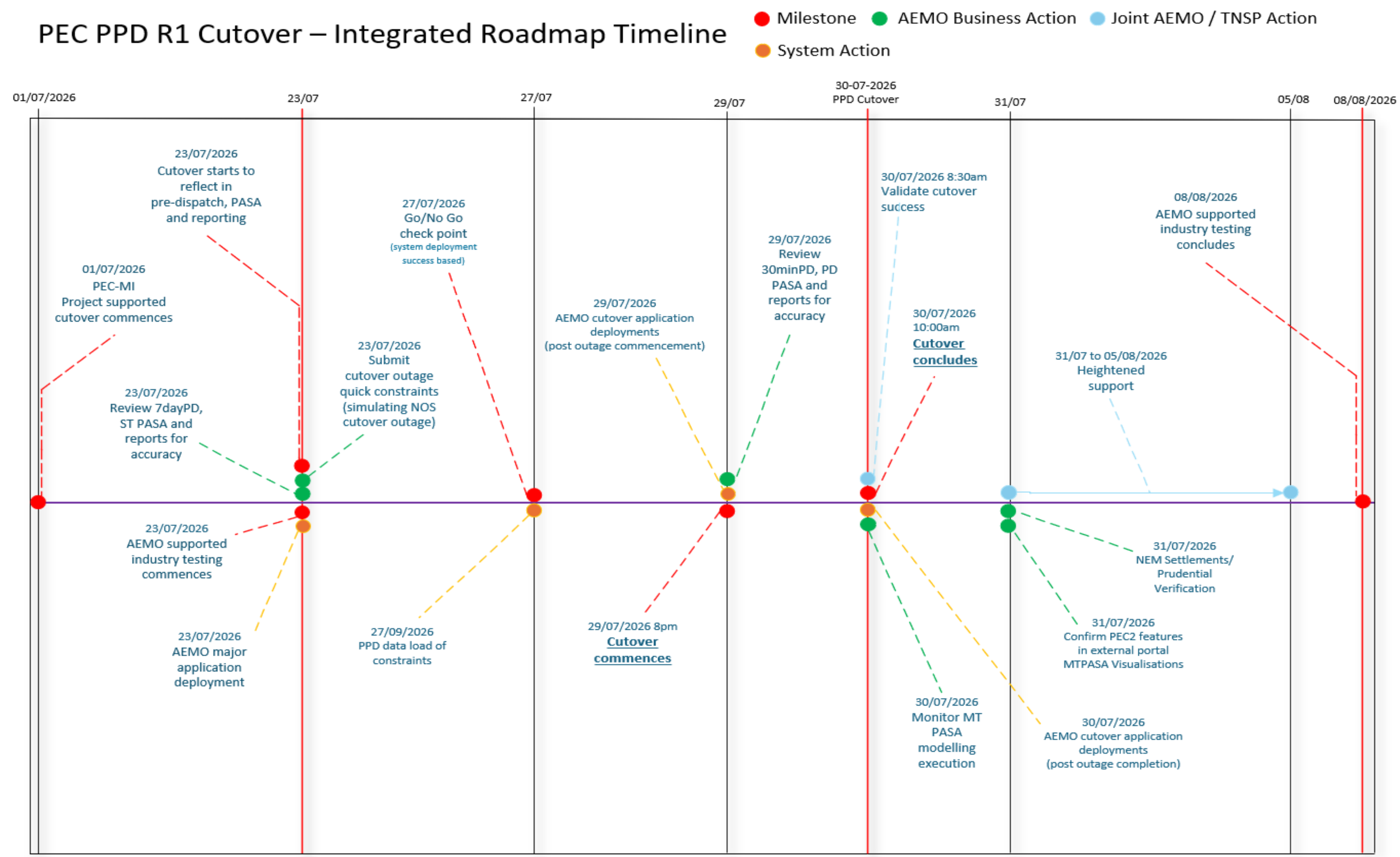
This approach provides a more realistic and valuable testing opportunity than an earlier simulated auction.

4.5 Settlement and Reporting Readiness

While a simulated settlements run was not undertaken as part of the July market trial:

- AEMO can provide (as requested) mock settlement and SRA statements, along with:
  - detailed data and field specifications, and
  - guidance to support participant validation activities.
- Pre-Production will mirror Production during September, enabling participants to:
  - test offers,
  - validate reporting and data flows, and
  - confirm internal readiness ahead of go-live.

Figure 2


PEC PPD R1 Cutover – Integrated Roadmap Timeline
Milestone
AEMO Business Action
Joint AEMO / TNSP Action
System Action
01/07/2026
23/07
27/07
29/07
30-07-2026 PPD Cutover
31/07
05/08
08/08/2026
23/07/2026 Cutover starts to reflect in pre-dispatch, PASA and reporting
01/07/2026 PEC-MI Project supported cutover commences
27/07/2026 Go/No Go check point (system deployment success based)
23/07/2026 Submit cutover outage quick constraints (simulating NOS cutover outage)
23/07/2026 Review 7dayPD, ST PASA and reports for accuracy
29/07/2026 AEMO cutover application deployments (post outage commencement)
29/07/2026 Review 30minPD, PD PASA and reports for accuracy
30/07/2026 8:30am Validate cutover success
30/07/2026 10:00am Cutover concludes
08/08/2026 AEMO supported industry testing concludes
31/07 to 05/08/2026 Heightened support
23/07/2026 AEMO supported industry testing commences
23/07/2026 AEMO major application deployment
27/09/2026 PPD data load of constraints
29/07/2026 8pm Cutover commences
30/07/2026 Monitor MT PASA modelling execution
30/07/2026 AEMO cutover application deployments (post outage completion)
31/07/2026 NEM Settlements/ Prudential Verification
31/07/2026 Confirm PEC2 features in external portal MTPASA Visualisations

5. Industry Impact

Summary industry impacts associated with PEC Market Integration (PEC-MI):

Area	Impact
Bidding	No change to core bidding process; participants bid as normal but must consider new interconnector paths and loop-driven price/flow outcomes
Dispatch	Dispatch outcomes change due to loop operation, including multi-directional flows and market integration updates, including loop-aware constraints, and removal of micro-slice logic
PASA	PASA forecasts reflect loop topology and revised transfer capability assumptions; early outputs may appear counterintuitive until understood
Settlements	New settlement methodology reflecting looped interconnector configuration; IRSR created across multiple interconnector "arms" and netted across the loop as per NER 3.6.6
SRA	Two new directional interconnectors included in SRA with updated unit allocation and auction processes; requires alignment with new loop residue treatment and system setup
Market Data / Reporting	Updated dashboards, NEM reports and data outputs reflecting new interconnector, loop flows and revised residue constructs
Constraints	Significant increase and change in constraint formulation to support loop flows; constraints become primary driver of interconnector behaviour and market outcomes
Interconnector Behaviour	Transition from radial to multi-directional looped flow between NSW–VIC–SA, enabling concurrent flows across multiple paths
Participant Risk	Participants may observe new dispatch outcomes, flows, PASA outputs, settlement outcomes and SRA distributions driven by loop operations
Participant Action	No mandatory system changes are required; however, participants are encouraged to undertake enhanced monitoring of constraints, flows, price separation, and market outcomes, and consider implications for bidding, SRA participation and risk management strategies

6. Industry Readiness and Support

AEMO will continue to support industry readiness through:

- ongoing engagement with participants, and
- clear communications via market notices and supporting materials.

Participants are encouraged to:

- participate in available Pre-Production testing opportunities in July/August and September for SRA, and
- ensure internal processes and systems are prepared for PEC loop operation from 1 October 2026.

7. Communications

Correspondence regarding the PEC-MI go-live will be released through AEMO Support Hub bulletins and the NEM Reform mailbox. AEMO will provide the following forms of updates to participants during the AEMO cutover:

- **General updates** – provide participants with information about the status of implementation activities via the NEM Reform mailbox.
- **Support Hub Notices** – provides information to the market on Software releases including notifications of releases and outage completion.
- **Issues** – should any issues arise or deviations from the previously communicated processes, participants will be notified through the NEM Reform mailbox. If the issue or deviation is in relation to a notice previously sent through AEMO's Support Hub Notices, participants will receive a communication through this channel in addition to the NEM Reform mailbox. Participants experiencing issues because of the go-live, should raise these incidents directly via the AEMO Support Hub.

7.1 Go-Live Schedule

AEMO's production deployments to support the PEC2 October and November 2026 releases will be progressively implemented, with system readiness activities occurring across the following periods:

- **13 August 2026** – Configuration of PEC for inclusion in the September 2026 Settlements Residue Auction (SRA).
- **13 August 2026** – Application of pending registration changes to introduce SA-NSW interconnector.
- **September 2026** – Annual Marginal Loss Factor updates to support PEC2 and major deployment of AEMO application updates to support PEC2 loop operation.
- **mid-September -** Production deployments in AEMO Market Systems including for Dispatch and Negative Residue Management (NRM) changes.
- **Late September 2026 –** Production data load of PEC2 related constraints (various)
- **30 September 2026** – Following PEC2 interconnector becoming unavailable in the late afternoon (existing line outage), AEMO will implement final pre cutover activities, including:
    - Telemetry system model and SCADA updates.
    - Manual management of loop and outage constraints.
    - System updates to include PEC2 in Negative Residue Management.
- **01 October 2026 –** Production data load of MT PASA loss model update and supplementary application changes i.e. AEMO public dashboards and mobile applications.
- **28 October 2026 -** Deploy PEC settlement/billing/reports application enhancements in readiness for 1 November 2026 new settlements loop methodology.

Throughout these deployment activities, participant market-facing applications will remain available, and no participant impacts are expected.

Ref ID	Date	AEMO Action	Participant Impact/Action	Communication Channel
Pre-Production (PPD) Go-live (PEC-MI) 30 July 2026				
	Mid July 2026	• Industry Test Kick-off meeting		Teams meeting
	Thursday 23 July 2026	• AEMO supported PEC2 pre-production market testing commences		NEM Reform Mailbox
	Thursday 23 July 2026	• Application of pending registration changes to introduce PEC2 interconnector and major deployment of AEMO application updates to support PEC2 loop operation.	• Visibility of PEC interconnector and loss model • Pre-dispatch, PASA and reporting reflects the PEC2 trial cutover 30/07/2026.	
	Monday 27 July 2026	• PPD data load of PEC 2 constraints	• Visibility of the various PEC2 related constraints.	
	Wednesday 29 July 2026 trial physical cutover commences	• Following PEC2 interconnector becoming unavailable in the late afternoon (existing line outage), AEMO will implement final cutover activities, including: • Telemetry system model and SCADA updates. • Manual management of loop and outage constraints. • System updates to include PEC2 in Negative Residual Management (NRM).	• PEC will appear in NRM reporting. • PEC will commence appearing in 5min and 30min PD, PD PASA and reports.	NEM Reform Mailbox
	Thursday 30 July 2026 trial physical cutover concludes	• Validation of loop operation cutover success activities undertaken. • PPD data load of MT PASA loss model update and supplementary application changes	• Participant monitoring and validation of loop operation. • Participants will be updated regarding any issues including remediation timings.	NEM Reform Mailbox
	Friday 31 July 2026 to Wednesday August 2026	• Heightened support of trial cutover.	• Participants will be updated if any issues are identified including remediation timings.	NEM Reform Mailbox
	Friday 07 August	• AEMO supported PEC2 pre-production market testing concludes	• Participants notified of PPD testing outcomes and results	Q&A Session

Ref ID	Date	AEMO Action	Participant Impact/Action	Communication Channel
	Thursday 13 August 2026	• PEC SRA units and supporting Markets Portal deployment deployed to PPD.	• Not visible to participants until 01 September 2026	NEM Reform Mailbox
	Tuesday 01 September 2026	• Complete PEC MLF update to PPD.	• PEC loss model updates available to participants in PPD.	
	Tuesday 01 September to Tuesday 15 September	• Auction window open for submission of SRA bids and offers in Pre-production for the period commencing 1 October 2026 and ending 31 December 2026.	• Interested traders can undertake preprod testing of SRA offers.	
Production Go-live (PEC-MI) 01 October 2026 and 1 November 2026				
	Monday 10 August 2026	• Cutover 'Go' or 'No Go' check point one	• Participants notified of check point decision.	Implementation Forum
	Thursday 13 August 2026	• Registration of PEC interconnector and inclusion in Settlement Residue Auction (SRA) • Excludes changes to Negative Residue Management (NRM).	Representation of PEC interconnector in Registration portal Settlements Residue Auction (SRA) in web internal and external portals.	
	Friday 18 August 2026	• AEMO publish SRA auction report.	• Detail of PEC units on offer	AEMO Website published
	Tuesday 01 September 2026	• PEC SRA units and supporting Markets Portal deployment to Production. • PEC loss model updates available to participants in Production.	• PEC SRA units and loss model update available to participants in Production.	Market Reports
	Tuesday 1 September to Tuesday 15 September 2026	• Auction window open to SRA bids and offers for period commencing 1 October 2026 and ending 31 December 2026.	• Interested traders can undertake PPD testing of SRA offers in PPD environment. • SRA Traders can submit SRA bids and offers in Production environment for period commencing 1 October 2026 and ending 31 December 2026.	
	Monday 07 September 2026	• AEMO create new PEC NMI as greenfield.	• Entitled participants receive notifications of creation.	MSATS change requests
	Mid-September 2026	• PEC market application software updates and enhancements deployed. • Production deployments in Market Systems, including Dispatch Systems	• Participant market-facing applications will remain available, and no impacts to participants are expected.	

Ref ID	Date	AEMO Action	Participant Impact/Action	Communication Channel
		• Negative Residue Manager changes		
	Tuesday 15 September 2026		• Final SRA bids and offers for quarter October to December 2026 submission cutoff.	AEMO Settlements Mailbox
	Monday 21 September to Friday 25 September 2026	• Production deployment of PEC related constraints (variable) with effective date 01 October 2026 • AEMO informal cutover check points reviewing forecast system operating conditions for the cutover.	• Participant visibility of the full set of PEC related constraints	Market Reports
	Friday 25 September 2026	• Cutover starts to reflect in pre-dispatch, PASA and reporting with AEMO validating accuracy	• Cutover starts to reflect in pre-dispatch, PASA and reporting.	Market systems and reporting
	Wednesday 30 September 2026	• Determination if physical cutover proceeds as planned or modified based on system security or reliability conditions.	• Participants notified of outcome	Implementation Forum
	Wednesday 30 September 2026 physical cutover commences	Following PEC2 interconnector becoming unavailable in the late afternoon (existing line outage), AEMO will implement final pre cutover activities, including: • Telemetry system model and SCADA updates. • Manual management of loop and outage constraints. • System updates to include PEC2 in Negative Residual Management. • Review 30min and 5min PD, PD PASA and reports for accuracy	• Cutover starts to reflect in 30min and 5min pre-dispatch, PASA and reporting.	Market systems and reporting
	Thursday 01 October 2026 physical cutover concludes	• Validation of cutover success activities undertaken • Production data load of MT PASA loss model update and supplementary application changes i.e. AEMO public dashboards and mobile applications.	• Participants undertake their own monitoring of transition to the PEC loop operation. • Participants will be updated regarding any issues including remediation timings	NEM Reform Mailbox
	Thursday 01 October 2026	• New PEC NMI becomes active	• Entitled participants receive notifications of changes	MSATS change requests
	Thursday 01 October 2026	• First quarter commences for PEC inclusion in SRA		AEMO Settlements Mailbox
	Friday 03 October to Monday 02 November 2026	• Heightened support and monitoring of loop operations	• Participants will be updated regarding any issues including remediation timings	NEM Reform Mailbox

Ref ID	Date	AEMO Action	Participant Impact/Action	Communication Channel
	Wednesday 28 October 2026	• Deploy PEC settlement/billing/reports application enhancements	• Participant market-facing applications will remain available, and no impacts to participants are expected.	
	Sunday 01 November 2026	• Loop settlements and related new methodology become effective	• Changes to settlements and billing associated with loop settlements become effective	NEM Reform Mailbox and Market systems and reporting
	Monday 02 November to Monday 30 November 2026	• Heightened support and monitoring of loop settlements and new loop methodology	• Participants will be updated regarding any issues including remediation timings	NEM Reform Mailbox

8. Participant Support Arrangements

All production issues should be raised via the [Support Hub] and managed through the current system support processes.

AEMO will run hyper-care for PEC market integration cutover until 30 November 2026. There will be heightened SME availability to support participants during this time along with:

- Hypercare Teams sessions to be scheduled to provide direct support for participants (as needed).
- Issue Tracking:
  - Publication of identified Issues Log.
  - Q&A Sessions as required.
  - Participants are requested to follow BAU process and log issues via the AEMO Support Hub.
- Communications:
  - Market communications will be used for the notification of any impacts to processing.

8.1 Support Arrangements for preparing for October 2026

AEMO will support participant preparations for the market integration cutover through:

- Planning and facilitation of the Industry Test approach.
- Progress and Issue management during Industry Test.
- PEC-MI Industry Q&A sessions on Pre-production environment testing (as needed).

Participant queries will be managed through the NEM Reform Mailbox.

8.2 Production Support

All production issues should be raised via the Support Hub and will be managed through the current Wholesale System support processes.

8.3 Participant Support Arrangements for October 2026

Support Hub will remain the main point of contact for issues, incidents and queries post 01 October 2026.

Industry Q&A sessions can be arranged following should there be demand from Participants.