



Industry Information session on the 2021 gas retail business to business (B2B) system changes.

When: Thursday 28th January 2021 (2:00pm AEDT / 11:00am AWST)

Location: Webex

Version 2.0 updated 16 February 2021

Agenda

General Introduction (2:00pm – 2:15pm AEDT / 11:00am – 11:15 AWST)

1. Welcome and AEMO Competition Law Meeting Protocol¹
2. Organisation impacted by these changes / Attendance check list
3. Purpose of this information session
4. Gas Retail Consultative Forum (GRCF) representatives

Session 1 – (Overview and Technology) (2:15pm – 3:00pm AEDT / 11:15am – 12:00 noon AWST)

1. Gas retail market background information - What you should already know
2. Summary of the individual changes
3. Procedure / Technical Protocol changes
4. Previous gas retail market aseXML schema uplifts
5. Schema manifest
6. Project timeline
7. Testing
8. Cutover activities
9. New AEMO web page for information about the 2021 gas retail business to business (B2B) system changes
10. Next steps

¹ - Any dealings with AEMO regarding proposed reforms or other initiatives, all participants agree to adhere to the Competition and Consumer Act and to comply with AEMO Protocol. You may view the AEMO Competition Law Meeting Protocol under Ref #2 of the Meeting #136 meeting pack, which you can find on the GRCF webpage [here](#)

Agenda

Session 2 – (Retailer/Distributor Business Process) (3:00pm – 3:30pm AEDT / 12:00 noon to 12:30pm AWST)

This session will be chaired by Stephen White from Red/Lumo. The following topics will be discussed:.

1. Reconciliation processes
2. Updates to life support on customer transfer (e.g. move-ins)
3. Other Business

Organisations impacted by these changes/ Attendance check list

The following is a list of organisations that will be impacted by this change:

Retailers		Distributors
1st Energy	Kleenheat	ATCO
ActewAGL Retail	Lumo/Red	Actew Distribution Ltd
AGL / Perth Energy	M2Energy	APA
Agora Retail	Momentum Energy	AusNet Gas Services
Alinta	Origin Energy	Australian Gas Networks
Amanda Energy	Powershop	Jemena Gas Networks
Click Energy	Simply Energy	Multinet Gas Distribution
Covau Pty Limited	Sumo Gas	
Discovery Energy	Synergy	
Energy Australia	Tango Energy	
ERM Power Limited	Weston Energy	
GloBird Energy		

Purpose of this industry information session

The idea of an industry information session was first suggested in October 2020. The GRCF were invited to provide topics to include on the agenda.

For Session 1 the key information areas are:

- An insight into the work done in 2020 to develop and finalise these gas retail business-to-business (B2B) system changes.
- A summary of each change, noting some changes are not applicable to certain jurisdictions (e.g. the aseXML life support transactions are not applicable in Western Australia).
- Information on key industry milestones, including the scheduled target effective date.
- Information on the testing program, which includes a reminder about obligations on AEMO and participants to recertify systems.
- Information on a new AEMO website page containing details about the 2021 gas retail (B2B) system changes.
- **Important note**: This session is not about reworking any previous agreed changes or addressing any changes that are currently being consulted on.

Purpose of this industry information session

For Session 2:

- Opportunity for retailers and distributors to discuss issues about any “back-office” processing concerns that are beyond the remit of AEMO’s TPs but pertain to the 2021 gas B2B system changes.

Gas Retail Consultative Forum (GRCF) representative

AEMO has worked closely with the Gas Retail Consultative Forum (GRCF) to develop the changes that make up the 2021 gas retail business-to-business (B2B)² program of work. AEMO consulted on the changes in accordance with the relevant legislative requirements (for the east coast, the National Gas Rules (NGR); for Western Australia, Chapter 9 of the RMP WA).

This has included much discussion on the technical aspects of the changes, including harmonisation with the equivalent National Electricity Market (NEM) process where possible.

Your organisation's GRCF representative (as listed on the slide 8) contributed to the design of the changes and provided drafting instructions for the Technical Protocol (TP) changes that AEMO prepared. They are therefore Subject Matter Experts (SMEs) on the change and should be your organisation's first point of contact for any questions.

Your GRCF contact person is your lifeline to a successful implementation and happiness

²Note: business to business or (B2B) is the exchange of information between Retailer and Distributor or vice versa.

Gas Retail Consultative Forum (GRCF) representatives

Company	Who		Company	Who		Company	Who
1st Energy	Liam Foden		Kleenheat	Nina Telford		ATCO	Joe Sanches
ActewAGL Retail	Keiron Moore		Lumo/Red	Stephen White		Actew Distribution Ltd	Tim Sheridan
AGL / Perth Energy	Mark Riley		M2Energy	Charlie McNamara		APA	Josh Hankey
Agora Retail	Paul Bresloff-Barry		Momentum Energy	Mark Lee		AusNet Gas Services	Justin Betlehem
Alinta	Shaun Cupitt Catherine Rousch		Origin Energy	Mario Iogha		Australian Gas Networks	Rick Abbott
Amanda Energy	Tim McLeod		Powershop	Haiden Jones		Jemena Gas Networks	Tim Sheridan
Click Energy	Martin Macumber		Simply Energy	Aakash Sembey		Multinet Gas Distribution	Kelly Murray
Covau Pty Limited	Beth Corcoran		Sumo Gas	Fiona Savage			
Discovery Energy	Isaac Liu		Synergy	Karthi Mahalingham			
Energy Australia	Jo Sullivan		Tango Energy	Shawn Tan			
ERM Power Limited	Ron Logan		Weston Energy	Gerrod Murphy			
GloBird Energy	Quang Trinh						

Session 1 (Overview and Technology)

(2:15pm – 3:00pm AEDT / 11:15am – 12:00 noon AWST)

Gas retail market background information - What you should already know

What is a Technical Protocol?

The document that prescribes the technical standards for the transactions used in the gas retail market. They are enforced under the National Gas Law (NGL) / National Gas Rules (NGR) and in Western Australia the Energy Coordination Act.

The Technical Protocols (TP) were developed by AEMO in consultation with participants.

- Technical Protocols operating in Victoria, Queensland and NSW/ACT are called Gas Industry Protocol (GIP)
- Technical Protocols operating in South Australia and West Australia are called the Specification Pack (SP)

The GIP and SP contains several artefacts (i.e. documents).

The artefacts listed in the GIP and SP are the technical procedures that describe the interaction between participants' and AEMO's IT systems. These documents underpin how the gas retail market system is to operate.

Gas retail market background information - What you should already know

What is a Technical Protocol ? (continued)

GAS INTERFACE PROTOCOL
30 September 2020

DOCUMENTS

DOCUMENTS	VERSION
Retail Market Procedures (Victoria)	14.0 (authorised under the NGL and NGR effective)
Process Flow Table of Transactions This contains: - Table of Transactions Elements, List of Job Enquiry Codes, Table of Elements and MIRN and Meter states.	3.6
Process Flow Diagrams	3.6
CSV Data Format Specification	3.6
Participant Build Pack 2 Interface Definitions	3.4
Participant Build Pack 2 Usage Guide	3.5
Participant Build Pack 2 Glossary	3.1
Participant Build Pack 3 FRC B2B System Specification	3.1
Participant Build Pack 3 FRC B2B System Architecture	3.1
Participant Build Pack 3 Interface Definitions	3.2
The Guidelines for Development of A Standard for Energy Transactions in XML (aseXML) which participants have subscribed to for Victorian Gas is available from www.aemo.com.au/asexml	4.1
The complete set of aseXML schemas and examples which participants have subscribed to for Victorian Gas is available from www.aemo.com.au/asexml	R29

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Gas retail market background information - What you should already know

What is a Technical Protocol? (continued)

These artefacts are sometimes split into separate documents for business to business (B2B) (e.g. Retailer to Distributor and vice versa) and Retailer or Distributor to Market Operator (or vice versa) for business to market operator (B2M)³.

Important tip – If you are not familiar with the GIP, read Participant Build Pack (PBP) 2, Usage Guide. Click [here](#) to view. This document contains instruction on how to use the PBP and the relationship of the various artefacts contained in the pack.

Important note – AEMO is the subject matter expert (SME) when it comes to B2M³ transactions, but it is Retailers and Distributor that are the SMEs when it comes B2B³.

³Note: business to market operator or (B2M) is the exchange of information between Retailer/Distributor to AEMO or vice versa.

Gas retail market background information - What you should already know

What is an asXML schema ?

aseXML is an acronym for “A Standard for Energy Transactions in eXtensible Markup Language”. It is a standard developed by the Australian energy industry to facilitate the exchange of information between participants and AEMO using XML.

The aseXML schema consists of a number of individual files (transactions) that must be combined to form the entire schema. The top level file is aseXML_*.xsd - where * is a specific schema release number.

A subset of the complete aseXML schema is used in Gas Retail

In gas, only a single version of a aseXML schema is operative at any one time for any given jurisdiction.

Unlike electricity there is no “dual” aseXML versioning concept. In gas the current aseXML schema version number is described in the GIP and SP.

Gas retail market background information - What you should already know

What is a certification?

AEMO operates and administers the process for certifying/recertifying.

This process confirms that AEMO and Participant can satisfactorily connect to, and interoperate with the Full Retail Contestability Business to Business System (FBS) in accordance with the interface specifications and architectural standards defined in the GIP and SP.

Successfully completing this process is a precondition for all new participants prior to being activated in the gas retail market.

When is recertification necessary ?

This requirement to recertify applies in cases where AEMO or a Participant modifies their software or hardware in a way that impacts on the creation or receipt of documents or notices managed via the FRC Hub.

- Click [here](#) for details about recertification process and obligation for VIC, QLD, SA and NSW/ACT.
- Click [here](#) for details about recertification process and obligation for WA.

Summary of the individual changes

Started out with the idea of replacing a manual Life Support (LS) process with the automated LS transaction that is used in electricity.

Given that the LS changes required a uplift to a new version of the aseXML schema, the GRCF pursued further changes, such as enhancing transactions used to share customer details. Western Australia also made the decision to also adopt these changes, except LS.

8 separate consultations make up this program of work.

7 of the 8 consultations are either nearly completed (pending final approval in WA) or completed.

The remaining consultation is a “catch all” miscellaneous type change (e.g. mostly minor documents changes to add clarity etc). No scope creep.

Summary of the individual changes

IN003/20 Gas Life Support

Summary of the change (transaction level)

Move gas retail market systems to the r40 version of the aseXML schema in order to introduce the LifeSupportNotification and LifeSupportRequest B2B transactions to gas retail market systems.

What jurisdiction are impacted?

VIC, QLD, NSW/ACT and SA

Procedure consultation status and remaining timelines

The consultation on these changes have been approved. Remaining consultation task is publishing the effective date. The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in003-20-gas-life-support>

IN011/20 Modify CDN transaction and add CDR

Summary of the change (transaction level)

Move gas retail market systems to the r40 version of the aseXML schema in order to introduce the CustomerDetailsRequest (CDR) business-to-business (B2B) transactions to gas retail market systems. Also this change involves moving the CustomerDetailsNotification (CDN) from a CSV-file payload to an aseXML payload.

What jurisdiction are impacted?

VIC, QLD, NSW/ACT and SA

Procedure consultation status and remaining timelines

The consultation on these changes have been approved. Remaining consultation task is publishing the effective date. The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in011-20-cdn-and-cdr-changes>

Summary of the individual changes

IN003/20W Add CDN and CDR transactions to WA

Summary of the change (transaction level)

Move gas retail market systems to the r40 version of the aseXML schema in order to introduce the CustomerDetailsRequest and CustomerDetailsNotification business-to-business (B2B) transactions to Western Australian (WA) gas retail market systems.

What jurisdiction are impacted?

WA

Consultation status and remaining timelines

AEMO has made a submission to ERA seeking ERA approval on the change (targeted for mid Feb 2020). Subject to ERA approval remaining consultation task is ERA to publish gazettal for effective date (targeted for Q2 2021). The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in003-20w-wa-cdn-and-cdr-changes>

IN026/15 - add new Job Enquiry Codes (JECs). Create "non-versioned" enumeration file in aseXML for the JECs

Summary of the change (transaction level)

Move gas retail market systems to the r40 version of the aseXML schema in order to introduce new JECs for the Service Order Request (SOR) business-to-business (B2B) transaction to gas retail market systems.

What jurisdiction are impacted?

VIC, QLD, NSW/ACT and SA

Consultation status and remaining timelines

The consultation on these changes have been approved. Remaining consultation task is publishing the effective date. The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in002-15w-in026-15>

Summary of the individual changes

IN002/15W - add new Job Enquiry Codes (JECs). Create "non-versioned" enumeration file in aseXML for the JECs

Summary of the change (transaction level)

Move gas retail market systems to r40 of the aseXML schema in order to introduce the JECs the Service Order Request (SOR) business-to-business (B2B) transactions to gas retail market systems.

What jurisdiction are impacted?

WA

Consultation status and remaining timelines

AEMO has made a submission to ERA seeking ERA approval on the change (targeted for mid Feb 2020). Subject to ERA approval remaining consultation task is ERA to publish gazettal for effective date (targeted for Q2 2021). The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in002-15w-in026-15>

IN009/19W Add Meter Status to MIRN Discovery Response

Summary of the change (transaction level)

WA Network Operator to provide meter status information in four¹ existing Business to business (B2B)² transactions to gas retail market systems.

¹ Note: These are NMIDiscoveryResponse, NMISstandingDataResponse, MeterDataNotification / CSVconsumptionData, CSVHistoryResponseData

What jurisdiction are impacted?

WA

Consultation status and remaining timelines

AEMO has made a submission to ERA seeking ERA approval on the change (targeted for mid Feb 2020). Subject to ERA approval remaining consultation task is ERA to publish gazettal for effective date (targeted for Q2 2021). The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in00919w-and-in01020w>

Summary of the individual changes

IN010/20W Add two new meter statuses to the existing enumeration list.

Summary of the change (transaction level)

Move gas retail market systems to the r40 version of the aseXML schema in order to introduce the meter statuses. Four¹ existing business-to-business (B2B)² transactions contain meter status.

¹ Note: These are NMIDiscoveryResponse, NMISstandingDataResponse, MeterDataNotification / CSVconsumptionData, CSVHistoryResponseData

What jurisdiction are impacted?

WA

Consultation status and remaining timelines

AEMO has made a submission to ERA seeking ERA approval on the change (targeted for mid Feb 2020). Subject to ERA approval remaining consultation task is ERA to publish gazettal for effective date (targeted for Q2 2021). The effective date is targeted for Q4 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in00919w-and-in01020w>

Summary of the individual changes

IN018/20 Residual changes related to the bundled release program of work targeted for Q4 2021

Summary of the change (transaction level)

The changes that make up the residual changes are:

- Delete T71 transaction (Amend Customer Details Six Monthly Refresh), which is used to provide a bulk CDN to the Distributor every six months. *(East coast only)*
- Delete T72 transaction (Update to Meter Route). This transaction was never implemented in gas retail market systems. *(East Coast only)*
- Add event codes for CDN/CDR (all jurisdictions). **Requires system changes to recognise these new codes.** *All jurisdictions*
- Reword clause 4.6.2 (Amend Customer Details). *(East-coast only)*
- Align data dictionary with aseXML schema. *(All jurisdictions)*
- Manifest errors and other non-controversial changes. These include mandatory status of Life Support fields *(east-coast only)* and Electricity terminology for CDN / CDR allowable values *(east-coast only)*
- Diagram changes
- Add clarity to the documentation that better describes the application of the NameTitle element when the Nametitle isn't one of the existing listed NameTitle. *(All jurisdictions)*

What jurisdiction are impacted?

All

Consultation status and remaining timelines

Stage one consultation feedback due Thursday 18 February 2021.
Stage two consultation issued on mid March 2021. with feedback due mid April 2021.
For east-coast changes, Notice of AEMO Decision issued in mid-May 2021.
For WA changes, Economic Regulation Authority (ERA) submission issued in mid-May 2021.

Link to consultation papers on AEMO website

<https://aemo.com.au/consultations/current-and-closed-consultations/in018-20>

Procedure / Technical Protocol changes

Technical Protocol changes

13 of the 30 odd TP documents have been updated as a result of the GLS and add-on program of work

Ref#	Document	Jurisdiction	Link to view document. Internal AEMO only	Initiative							
				IN003/20	IN011/20	IN003/20W	IN009/19W	IN010/20W	IN026/15	IN002/15W	IN018/20
1	Participant Build Pack 1 - Table of Transactions, Table of Elements, List of Job Enquiry Codes, Address Elements and MIRN and Meter States	VIC, QLD	Click here	✓	✓			✓	✓	✓	✓
2	Participant Build Pack 1 - CSV Data Format Specification	VIC, QLD									✓
3	Participant Build Pack 1 - Process Flow Diagrams	VIC, QLD	Click here		✓						
4	Participant Build Pack 3 - Interface Definitions	VIC, QLD, NSW/ACT	Click here	✓	✓						✓
5	Gas Interface Protocol – Victoria	VIC	Click here	✓	✓				✓		✓
6	Gas Interface Protocol – Queensland	QLD	Click here	✓	✓				✓		✓
7	NSW/ACT specific Participant Build Pack 5	NSW/ACT	Click here	✓	✓				✓		✓
8	NSW/ACT Wagga Wagga and Tamworth specific Participant Build Pack 6	NSW/ACT,	Click here	✓	✓						✓
9	Gas Interface Protocol – NSW/ACT	NSW/ACT	Click here	✓	✓				✓		
10	AEMO Specification Pack - FRC B2B System Interface Definitions	SA, NSW and WA	Click here	✓	✓	✓	✓	✓			✓
11	B2B Service Order Specifications - Part 1	SA and WA	Click here						✓	✓	
12	B2B Service Order Specifications - Part 2 (Spreadsheet)	SA and WA	Click here					✓	✓	✓	
13	AEMO Specification Pack- Specification Pack Usage Guidelines	SA and WA	Click here	✓	✓	✓	✓	✓	✓	✓	

Previous aseXML schema uplifts

This will be the fifth time an aseXML schema uplift has occurred since full retail contestability commenced in the mid 2000s. Previous ones have been:

- May 2016: R34 schema implemented as part of NSW/ACT Retail Gas Project. This impacted NSW/ACT only.
- June 2012: R16 to R29 schema changes to add NECF requires. This impacted VIC, QLD, and SA.
- July 2005: R13 to R16 schema changes to add Network ID to gas standing data and non-DTS FRC Services. This impacted VIC, QLD, and SA.
- November 2004: R12 to R13 schema changes [Enumerations.XSD file will be updated on an ad hoc basis] and changes to network billing. This impacted VIC

Schema manifest

aseXML Schema versions operating today in gas retail markets are:

- WA – r13
- VIC, QLD and SA – r29
- NSW/ACT – r34

AEMO is preparing a schema manifest document. This document will provide a summary of each schema release from r13 to r40 and where possible identify changes that may have impacts on existing gas transactions.

It is a guideline only. Schema release notes take precedence. Click [here](#) to view a indexed list of schema release back to r7

Currently in draft form and target completion date early February. AEMO will advise the GRCF when it is published on the website.

Project Timeline

These gas retail changes are to be implemented in Q4 2021 in line with Regulatory Implementation Roadmap. Click [here](#) for information on this roadmap.

Task	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	
Procedures												
Residual Change (IN018/20)	[Task bar]											
MO / ERA publishes advice on effective date*						[Task bar]						
R40 Certification Responder												
MO devolvement and testing	[Task bar]											
Industry Recertification					[Task bar]							
MO applications												
MO development and testing		[Task bar]										
MO R40 Recertification					[Task bar]							
Cutover										[Task bar]		
Cutover												
AEMO prepare initial plan							[Task bar]					
Industry review and agree								[Task bar]				
Execute										[Task bar]		
<p>MO = Market Operator. Means AEMO and AEMO's IT service provider</p> <p>Red text = Tasks that involve industry</p> <p>* = This is for initiatives – IN003/20, IN011/20, IN026/15, IN003/20W, IN002/15W, IN009-19W and IN010-20W</p>												

Project Timeline

Major milestones to keep in mind:

- Recertification window for r40 opens 12th May 2021
- Recertification window for r40 closes 24th September 2021
- Industry cutover tasks and timelines finalised 3rd September 2021
- AEMO production deployment activities expected to commence on Friday 26th November 2021 with the system upgrade occurring in the scheduled maintenance period on Sunday 28th November. The actual start times will be advised in the normal manner.
- Changes are to take effective no later than the start of the gas day on Monday 29th November 2021.

Testing

General overview

- The scope for testing at the “industry level” will be:
 - AEMO and all participants that interface with the FRC Hub will need to complete a recertification process.
 - AEMO’s WA IT service provider CGI will work with those WA participants that use the Low Volume Interface (LVI) on a suitable testing approach for this interfacing application.
 - There will be no co-ordinated market / industry testing⁴.
 - Bi-lateral testing is optional¹. Participants to arrange this themselves by contacting the appropriate GRCF rep. See slide 6.

4 - Note: This is as per the advice described in the various consultation papers that make up this 2021 gas retail B2B system changes. AEMO’s and participants provided there cost and benefit based on the testing criteria.

Testing

Recertification

- For a change of this nature, everyone is very likely to recertify.
- A precondition to recertification is that AEMO and Participants will have implemented their back office retail market system changes (eg new JECs, new B2B transactions etc) to their pre-production environment and successfully completed their own internal User Acceptance Testing (UAT).
- AEMO and Participants must complete this recertification by the timeline as described in slide 25.
- AEMO will not co-ordinate when Participants undertake their individual recertification effort and we will not strictly monitor who has completed recertification.
- **Important tip** – Get your development work and internal UAT done early and aim to have recertification done nice and early (June – July). Don't leave it to the last minute (September).

Testing

Recertification (continued)

- Click [here](#) for details about recertification process and obligation for Vic, QLD, SA and NSW/ACT.
- Click [here](#) for details about recertification process and obligation for WA.
- The certification environment will continue to support existing certification environments (eg - VIC, QLD and SA – r29, NSW/ACT – r34 and WA – r13) up until r40 system changes are officially deployed into production.

Testing

Recertification (continued)

The screenshot displays the WEBMETHODS interface with the following elements:

- Header:** WEBMETHODS My webMethods
- Navigation:** Buttons for Navigate, Tools, and a list of tabs including Trading Partner Agr..., Processing Rules, Partner Profiles, Certification Checker, Certification, Send AseXML, Validate AseXML, Email Notification, and Blank Page.
- Left-Hand Menu:** A tree view under 'Applications' with 'AEMO' expanded to show 'Partner' and 'Custom'. Under 'Custom', 'Certification_R40' is highlighted with a green oval.
- Main Content Area:** Titled 'Certification_R40', it contains a section for 'FRC Certification' with a 'Welcome to the' message and instructions on the purpose of certification and the two groups of transactions (a set of ebXML and a set of aseXML).

Callout Box Text: Example of the interim ability to re-certify under the existing schema versions (if required prior to November 2021) AND to certify for the new r40 environment

Testing

Low Volume Interface (LVI) – WA only

- Agora Retail, Amanda Energy, Synergy and Perth Energy are currently using the LVI. Perth Energy are in the final stages of moving across to the FRC Hub.
- With LVI users, there is no facility for users to perform FRC Hub recertification directly with the FRC Hub.
- CGI recommends the following testing approach
 - B2B transactions via the LVI interface with ATCO
 - B2M transactions with GRMS.
 - A precondition to LVI testing is that LVI users will have implemented their back office retail market system changes (e.g. new JECs, new B2B transactions etc) to the pre-production environment and successfully complete their own internal User Acceptance Testing (UAT).

Cutover activities

Co-ordination between AEMO and Industry participants for major system changes such as this schema upgrade is critical for a successful outcome.

Engagement with industry on the production cutover will commence in the beginning of August 2021.

AEMO's current thinking is:

- an industry subgroup will be formed to help prepare the initial draft of the cutover activities.
- The initial draft of the cutover activities will be sent to the GRCF for final review and endorsement.

Cutover activities will commence Friday 26th November 2021.

AEMO webpage on 2021 gas retail system changes and support contacts

AEMO has created a centralised webpage to house information about 2021 gas retail system changes.

Information like:

- Technical Protocol changes (showing track changes)
- Links to the consultations that underpin the TP changes
- Links to aseXML schema information.
- This presentation slide pack
- Support contact information.

Click [here](#) to view this page.

Next Steps

1. AEMO recommends that participants mobilise their IT system development teams now.
2. If any of the content in the session and raised an questions or concerns, please raise them with your GRCF representative immediately.
3. If there are questions or concerns that your organisation's GRCF representative is unable to resolve, please e-mail grcf@aemo.com.au by Friday 5th February.
4. Any questions or concerns received under point 3 will be tabled at the next GRCF meeting.



Session 2 (Retailer/Distributor Business Process)

(3:00pm – 3:30pm AEDT / 12:00 noon – 12:30pm AWST)

Topics to be discussed

Reconciliation processes

- Initial data reconciliation at implementation
 - Is a data reconciliation required?
 - If so, what's the scope and when should the data reconciliation be done (eg at implementation or prior to implementation (ie October or earlier)),
- Ongoing reconciliation.
- What happens with the existing GLS industry guide when the automated processes (transacting via aseXML transaction) is implemented?
 - Click [here](#) to view the Gas Life Support Industry Guide.

Updates to life support on customer transfer (e.g. move-ins)

Other Business