

The following table provides the information on the operation of the Swing Service market on the North Metro and South Metro sub-networks over a 13 month rolling window.

Month	Metro-South Sub-Network		Metro-North Sub-Network	
	Peak SS South-Metro	Average SS South-Metro	Peak SS North-Metro	Average SS North-Metro
February 2024	828	84	164	19
March 2024	3,145	202	90	12
April 2024	2,441	273	69	9
May 2024	1,488	152	326	25
June 2024	1,022	70	159	15
July 2024	2,401	183	1,242	89
August 2024	1,911	107	1,398	89
September 2024	78	50	273	52
October 2024	1,900	86	602	48
November 2024	2,555	160	646	46
December 2024	3,804	396	908	97
January 2025	830	183	871	98
February 2025	6,004	529	299	54
Average	2-year	96	2-year	175

North Metro

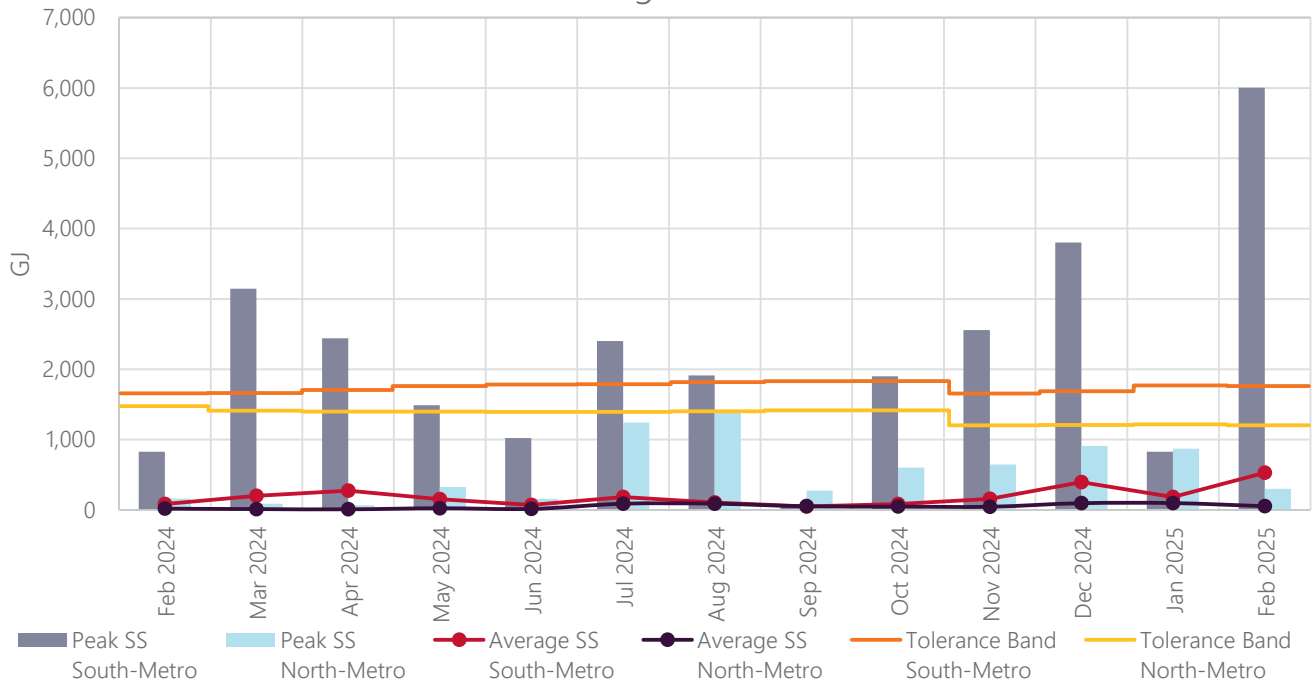
Average and peak swing service volumes in the North Metro sub-network were at relatively low levels for the month of February 2025.

South Metro

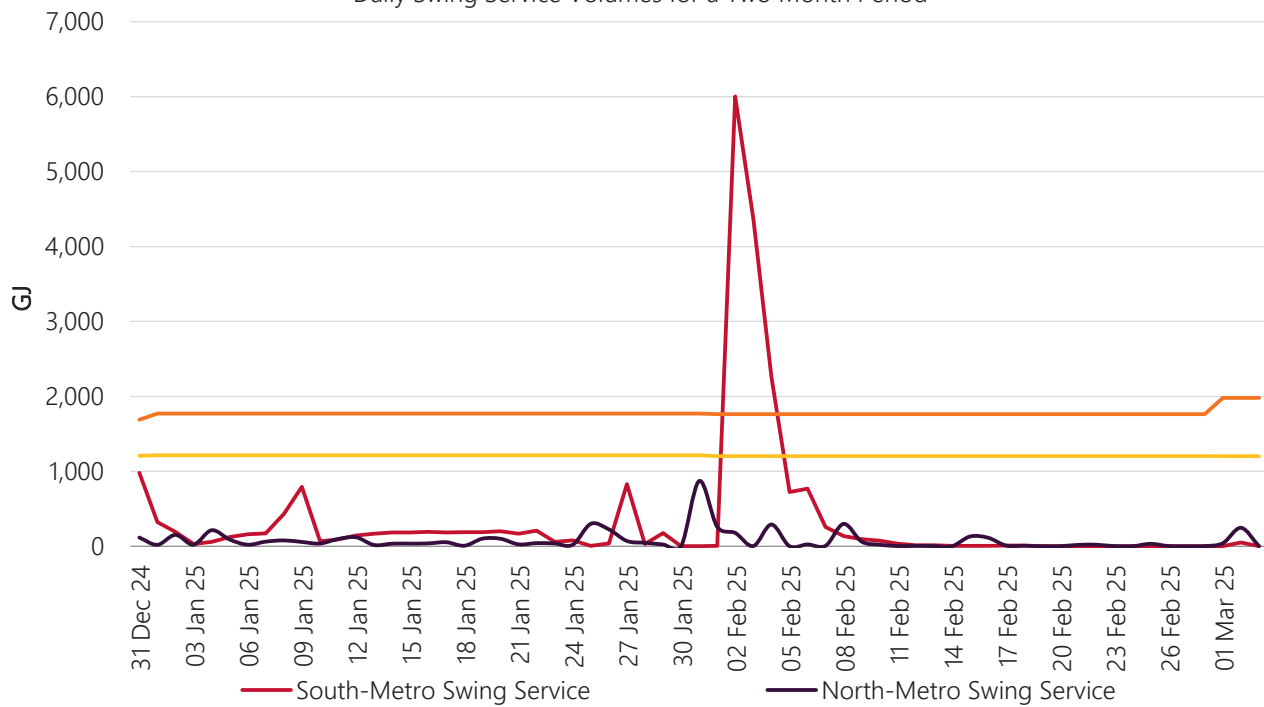
Swing service volumes in the South Metro sub-network were at relatively low levels for the month of February 2025, except for spikes on gas days 2 to 6 February.

- For gas days 2 and 3 February, the swing service was contributed by Agora Retail. Agora Retail's user's pipeline nomination amount (UPNA) files were rejected due to invalid nomination amounts. This was caused by a formula calculation failure in Agora Retail's operating model which gave rise to invalid format of the nomination amounts causing the UPNA files being rejected. Agora Retail has corrected the formula calculation error. An apparent breach notice was sent to WA participants about the swing service events on 12 February.
- For gas days 4 to 6 February, the swing service was contributed by Agora Retail. Agora Retail did not include user's swing service repayment quantities (SRQ) in their UPNA. The swing service events are related to the formula calculation failure in Agora Retail's operating model. The calculation erroneously picked up the incorrect SRQ values. The formula calculation error was rectified on 4 February. An apparent breach notice was sent to WA participants about the swing service events on 25 February.

13 Month Swing Service Results



Daily Swing Service Volumes for a Two Month Period



Terms:

- Peak SS means the maximum amount of Swing Service recorded on a day during that month.
- Average SS means the average amount of Swing Service for any day in that month.
- Peak Trend is the linear trend of the Peak SS data, using the least squares method.
- Average Trend is the linear trend of the Average SS data, using the least squares method.
- Tolerance Band is a marker – AEMO will investigate and report on any Swing Service spikes that are larger than the Tolerance Band. The Tolerance Band is defined as a volume equal to the mean amount of Swing Service over the last 2 years plus 3 standard deviations.