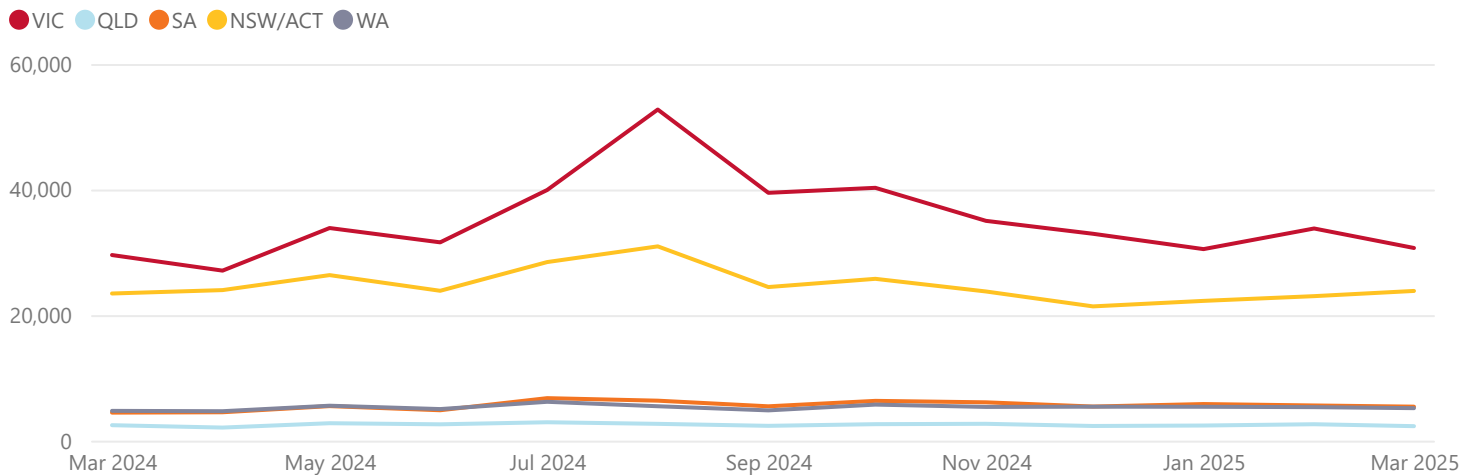


The following statistics pertain to the retail gas markets of New South Wales & Australian Capital Territory, Queensland, South Australia Western Australia and Victoria for the reporting period ending March 2025.

The report contains statistics providing trends of consumer transfers between retailers for each of the gas markets.

Monthly Customer Transfers

The graph represents the volume of consumer transfers for each month in the respective markets over a 13 month rolling window. The transfer statistics in the table are based on the number of consumer transfers that have completed in AEMO's market systems.



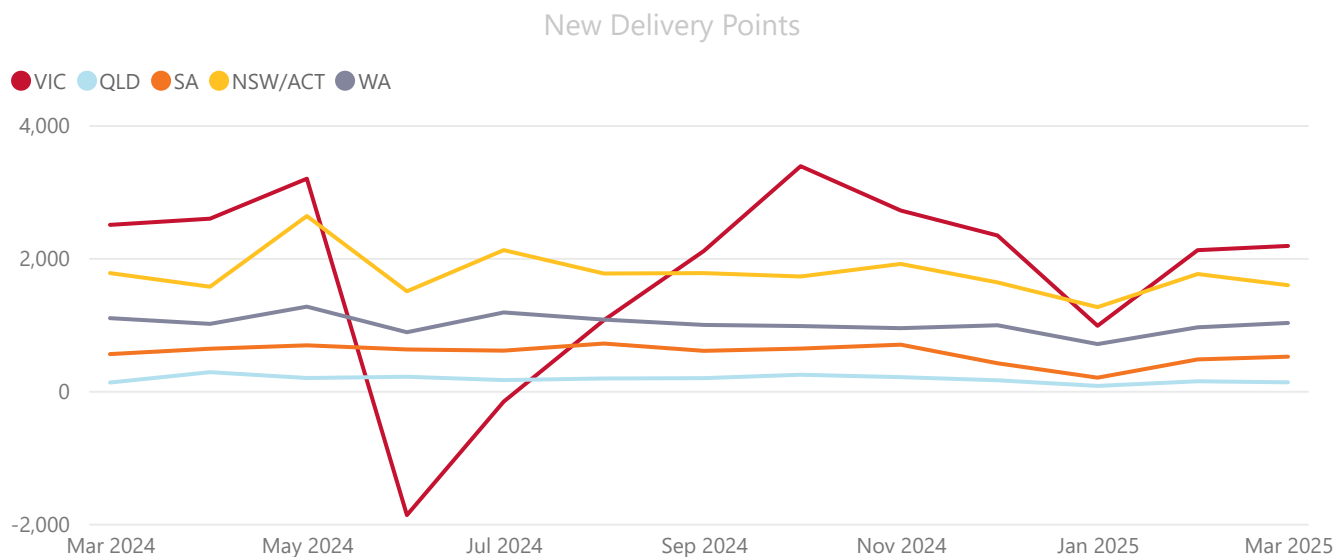
| | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Oct-24 | Nov-24 | Dec-24 | Jan-25 | Feb-25 | Mar-25 |
|---------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| VIC | 29,568 | 27,085 | 33,871 | 31,591 | 39,932 | 52,744 | 39,479 | 40,275 | 35,015 | 32,957 | 30,512 | 33,799 | 30,691 |
| QLD | 2,464 | 2,086 | 2,779 | 2,605 | 2,933 | 2,679 | 2,362 | 2,627 | 2,686 | 2,339 | 2,411 | 2,618 | 2,310 |
| SA | 4,467 | 4,524 | 5,503 | 4,844 | 6,774 | 6,370 | 5,473 | 6,340 | 6,108 | 5,435 | 5,833 | 5,607 | 5,417 |
| NSW/ACT | 23,440 | 23,984 | 26,371 | 23,874 | 28,449 | 30,951 | 24,469 | 25,780 | 23,765 | 21,389 | 22,267 | 23,020 | 23,850 |
| WA | 4,746 | 4,692 | 5,568 | 5,033 | 6,191 | 5,483 | 4,824 | 5,744 | 5,374 | 5,412 | 5,398 | 5,340 | 5,178 |

The transfer statistics in the table represents the percentage of transfers for each jurisdiction over the last 12 months.

| Mar-24 | VIC | QLD | SA | NSW/ACT | WA |
|--|-----|-----|-----|---------|----|
| % of total MIRNs churned in the last 12 months | 18% | 13% | 14% | 17% | 8% |

Monthly New Delivery Points Registered in Market Systems¹

The graph represents the volume of new delivery (or supply points) for each month that are registered in AEMO's market systems in the respective markets over a 13 month rolling window.



| | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Oct-24 | Nov-24 | Dec-24 | Jan-25 | Feb-25 | Mar-25 |
|---------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| VIC | 2,497 | 2,590 | 3,192 | -1,871 | -163 | 1,061 | 2,104 | 3,380 | 2,713 | 2,337 | 978 | 2,116 | 2,180 |
| QLD | 124 | 280 | 192 | 211 | 161 | 185 | 190 | 241 | 205 | 158 | 73 | 143 | 127 |
| SA | 552 | 633 | 684 | 622 | 604 | 711 | 601 | 635 | 694 | 414 | 197 | 472 | 513 |
| NSW/ACT | 1,771 | 1,566 | 2,630 | 1,497 | 2,117 | 1,765 | 1,771 | 1,720 | 1,909 | 1,631 | 1,259 | 1,757 | 1,589 |
| WA | 1,093 | 1,007 | 1,266 | 881 | 1,179 | 1,071 | 991 | 974 | 942 | 986 | 703 | 955 | 1,021 |

The table represents the total number of MIRNs / DPLs in each jurisdiction at the end of the reporting month:

| | VIC | QLD | SA | NSW/ACT | WA |
|--------------------|-----------|---------|---------|-----------|---------|
| Total MIRNs / DPLs | 2,345,539 | 235,579 | 505,160 | 1,792,488 | 827,252 |

1. The drop in monthly new delivery points in VIC from Jun-24 is due to a distributor updating their meter supply point count methodology which now aligns with other distributors (clause 2.9.7 of VIC RMP). The count is made up of all gas sites that are either commissioned or decommissioned with a physical meter installed. The mentioned distributor previously provided this count regardless of whether a physical meter was installed (decommissioned MIRNs without physical meters were included in the count), resulting in a larger proportion of gas sites.