



# GSI: Test of the Emergency Management Facility (EMF)

8am 2 December 2013

– 6pm 3 December 2013



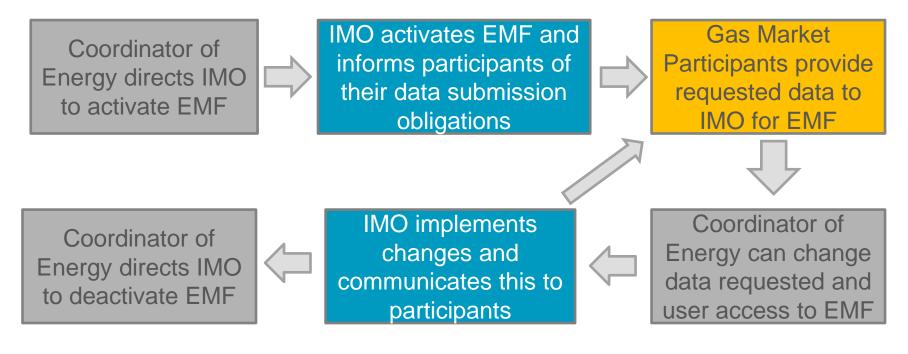
# **Agenda**

- Purpose of EMF
- Planning of Test
- Activation of EMF 2 December
- Data Requested during the test
- What the EMF Screen looks like: EMF Home Screen
- What went well?
- What could be improved?



#### Purpose of EMF

- EMF is a dormant information collection platform on the Gas Bulletin Board.
- Activated only in the case of a Gas Supply Emergency or a test.
- Information collected can only be viewed by users authorised by the Coordinator of Energy, as some of the data is commercially sensitive.





## **Planning of Test**

- Public Utilities Office (PUO) coordinated with IMO to plan first test of Emergency Management Facility (EMF).
- EMF test was planned in advance between PUO and IMO.
- Participants were given notice of planned test. The next test may be called without notice to IMO or participants.



#### Activation of EMF – 2 December 2013

 Assistant Director of Emergency Management at PUO issued an EMF Direction to Activate the Test of the EMF at 7.35am.





## **Data Requests During Test**

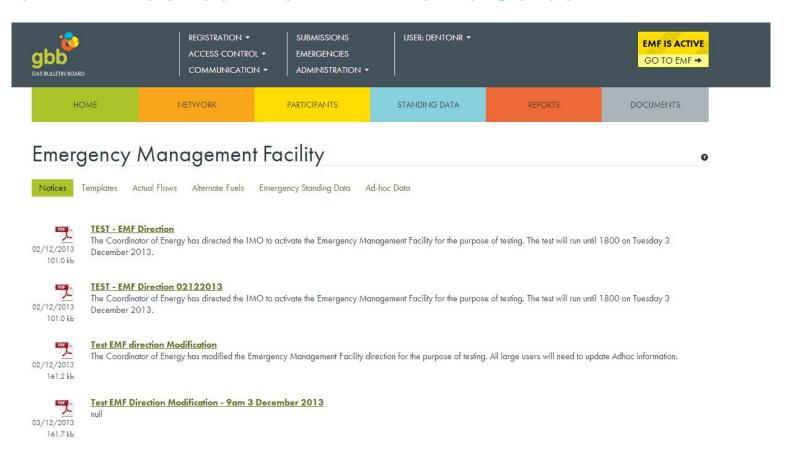
- <u>Pipeline Operators</u>: Submit Actual Flows data for Gas Day D at 9am on D+1, and update this data at 12pm daily.
- Operators of Large User facilities Capable of using Alternative Fuels: provide an update on the stocks of these fuels by 9am daily.
- <u>All Operators of Large User facilities</u>: Provide update of current percentage output of their facility by 6pm on Day 1, and 12pm on Day 2.
- <u>DBP:</u> Provide update on number of compressor stations running at 10am on the Dampier to Bunbury Pipeline.

#### Additionally:

- IMO asked to provide information on locations of GBB Facilities.
- EMF Users were added at the request of the PUO, and given varying levels of access to the EMF.
- Day 2 of Test at 5.30pm: EMF Direction to deactivate EMF and cease data requests.



#### What EMF looked like: EMF Home Screen

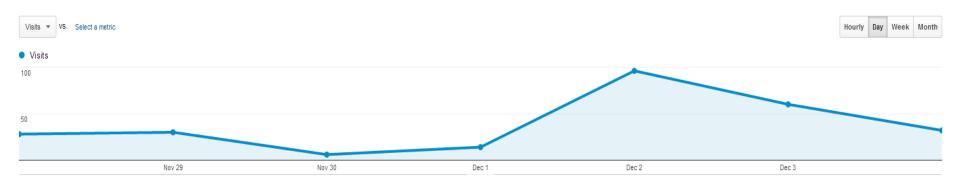






#### What went well?

- Communication between PUO and IMO was a success. All issued EMF Directions were executed thoroughly.
- GBB Facility Operators responded quickly to requests for data, and many actively contacted the IMO to clarify their obligations.
- The EMF page worked as designed, and EMF users were only able to access information that they had been granted by the PUO.
- There was a spike in visitors to the GBB during the test:





## What could be improved?

- Some GBB Facility Operators were unsure of what format their data updates should be in (example: units that stock of alternative fuel should be in, etc)
  - For future EMFs, IMO and PUO will be reviewing templates sent out to participants.
- Some Main Contacts for GBB Participants could not be contacted by the IMO on the day, and others were not in a position to provide the data in a timely manner.
  - The IMO may request that GBB Participants provide a second Administrative Contact
- Some users added to the EMF were unfamiliar with the GBB and how to navigate the website.
  - The IMO plans to create a shorter user guide to assist newly added users to navigate the EMF and GBB.



- First EMF test was considered a success.
- Any non-compliance with data requests will not be investigated, but may be in future tests.
- Next EMF test will be held in 2014.
  - Test may be unplanned and no notice given.
- If you have any questions/suggestions for the EMF, please contact IMO Market Operations at operations@imowa.com.au or (08) 9254 4336.

