

Affected Dispatch Interval Report

Trading Month January 2026

Prepared in accordance with
clause 7.11C.3 of the WEM Rules





1 Introduction

The Australian Energy Market Operator (AEMO) has prepared this report under clause 7.11C.3 of the Wholesale Electricity Market Rules (WEM Rules).

Clause 7.11C.3 of the WEM Rules requires AEMO to publish a report as soon as practicable after determining a Dispatch Interval is an Affected Dispatch Interval outlining:

- the reasons for determining that a Dispatch Interval was an Affected Dispatch Interval.
- whether that determination was correct; and
- what action will be taken to minimise the risk of a similar event in future.

In this report:

- the reporting period covers the period specified on the title page,
- terms that are capitalised but not defined have the meaning given in the WEM Rules; and,
- date references are to Trading Days, not calendar days, unless otherwise stated.

2 Affected Dispatch Interval(s)

This section provides details of the Dispatch Intervals AEMO has determined to be Affected Dispatch Intervals in accordance with 7.11C.2. In accordance with clause 7.11C.3(b) at the time of publication of this report AEMO considers the determination correct.

Trading Day	14 January 2026	
Dispatch Interval(s)	Affected Dispatch Interval	Replacement Market Schedule Run
	14/01/2026 19:30	14/01/2026 19:25
	14/01/2026 19:35	14/01/2026 19:25
	14/01/2026 19:40	14/01/2026 19:25
	14/01/2026 19:45	14/01/2026 19:25
	14/01/2026 19:50	14/01/2026 19:25
	14/01/2026 19:55	14/01/2026 19:25
	14/01/2026 20:00	14/01/2026 19:25
	14/01/2026 20:05	14/01/2026 19:25
14/01/2026 20:10	14/01/2026 19:25	
Reasons for Determination [7.11C.3(a)]	<p>An IT failure at Western Power resulted in the loss of the Inter-Control Centre Communications protocol (ICCP) link between Western Power and AEMO. Due to the outage, the majority of AEMO's SCADA was flagged as suspect in quality and was no longer updating.</p> <p>In accordance with Clause 7.11B.1B (a) of the ESM Rules AEMO replaced the Affected Dispatch Intervals with the forecasted Dispatch Intervals from the most recent Dispatch Schedule AEMO reasonably considered to not include manifestly incorrect data.</p> <p>AEMO has determined these are Affected Dispatch Intervals as the market outcomes were based on manifestly incorrect information, directly resulting in material impacts to Market Clearing Prices.</p>	
Determination Outcome [7.11C.3(b)]	Correct	
Actions Taken [7.11C.3(c)]	AEMO has commenced an investigation into this incident.	



Trading Day	21 January 2026	
Dispatch Interval(s)	Affected Dispatch Interval	Replacement Market Schedule Run
	21/01/2026 16:45	21/01/2026 16:45
	21/01/2026 16:50	21/01/2026 16:50
	21/01/2026 16:55	21/01/2026 16:55
	21/01/2026 18:20	21/01/2026 18:20
	21/01/2026 18:25	21/01/2026 18:25
	21/01/2026 18:30	21/01/2026 18:30
	21/01/2026 18:35	21/01/2026 18:35
	21/01/2026 18:40	21/01/2026 18:40
	21/01/2026 18:45	21/01/2026 18:45
	21/01/2026 18:50	21/01/2026 18:50
	21/01/2026 18:55	21/01/2026 18:55
	21/01/2026 19:05	21/01/2026 19:05
	21/01/2026 19:10	21/01/2026 19:10
	21/01/2026 19:30	21/01/2026 19:30
	21/01/2026 19:40	21/01/2026 19:40
	21/01/2026 19:45	21/01/2026 19:45
	21/01/2026 19:50	21/01/2026 19:50
	21/01/2026 20:05	21/01/2026 20:05
	21/01/2026 20:10	21/01/2026 20:10
	21/01/2026 20:15	21/01/2026 20:15
	21/01/2026 20:20	21/01/2026 20:20
	21/01/2026 20:25	21/01/2026 20:25
	21/01/2026 20:30	21/01/2026 20:30
	21/01/2026 20:35	21/01/2026 20:35
	21/01/2026 20:40	21/01/2026 20:40
	21/01/2026 20:45	21/01/2026 20:45
	21/01/2026 20:50	21/01/2026 20:50
	21/01/2026 20:55	21/01/2026 20:55
	21/01/2026 21:00	21/01/2026 21:00
	21/01/2026 21:05	21/01/2026 21:05
	21/01/2026 21:10	21/01/2026 21:10
	21/01/2026 21:15	21/01/2026 21:15

Reasons for Determination [7.11C.3(a)]	<p>AEMO identified that erroneous SCADA telemetry for PINJAR_GT9, arising from a Western Power Step-Up-Transformer (SUT) issue, resulted in manifestly incorrect generation values being consumed by the dispatch process and materially affecting Forecast Unscheduled Operational Demand. As a result, the dispatch inputs for the affected period were materially inaccurate.</p> <p>In the absence of a suitable replacement Market Schedule under Clauses 7.11B.1B(a), 7.11B.1B(b), and 7.11B.1B(bA) of the ESM Rules, AEMO cannot determine the variation of Market Clearing Prices, however, AEMO reasonably considers the manifestly incorrect data to have materially impacted Market Clearing Prices.</p>
Determination Outcome [7.11C.3(b)]	Correct
Actions Taken [7.11C.3(c)]	AEMO has commenced review of internal processes for addressing erroneous forecast inputs to WEMDE.

Trading Day	25 January 2026	
Dispatch Interval(s)	Affected Dispatch Interval	Replacement Market Schedule Run
	25/01/2026 09:35	Case file corrected
Reasons for Determination [7.11C.3(a)]	<p>A single constraint set was invoked with the incorrect classification of the Intervention Pricing Flag, which was erroneously set to False for a Network Commit constraint applied for RoCoF.</p> <p>The Case File for the affected interval was updated with the correct Dispatch Inputs and was re-run using the Dispatch Algorithm to produce the replacement Market Schedule Run.</p> <p>AEMO has determined this is an Affected Dispatch Interval as the market outcomes were based on manifestly incorrect information, which directly resulted in material impacts to Market Clearing Prices.</p>	
Determination Outcome [7.11C.3(b)]	Correct	
Actions Taken [7.11C.3(c)]	AEMO Control Room processes have been reviewed to ensure that the intervention pricing flag is applied on the correct AEMO Intervention Event constraints	

Trading Day	31 January 2026	
Dispatch Interval(s)	Affected Dispatch Interval	Replacement Market Schedule Run
	31/01/2025 11:15	31/01/2025 11:10
	31/01/2025 11:20	31/01/2025 11:10
	31/01/2025 11:25	31/01/2025 11:10
	31/01/2025 11:30	31/01/2025 11:10
	31/01/2025 11:35	31/01/2025 11:10
	31/01/2025 11:40	31/01/2025 11:10

	31/01/2025 11:45	31/01/2025 11:10
	31/01/2025 11:50	31/01/2025 11:10
	31/01/2025 11:55	31/01/2025 11:10
	31/01/2025 12:00	31/01/2025 11:10
	31/01/2025 12:05	31/01/2025 11:10
	31/01/2025 12:10	31/01/2025 11:10
	31/01/2025 12:15	31/01/2025 11:10
	31/01/2025 12:20	31/01/2025 11:10
	31/01/2025 12:25	31/01/2025 11:10
	31/01/2025 12:30	31/01/2025 11:10
	31/01/2025 12:35	31/01/2025 11:10
	31/01/2025 12:40	31/01/2025 11:10
	31/01/2025 12:45	31/01/2025 11:10
	31/01/2025 12:50	31/01/2025 11:10
	31/01/2025 12:55	31/01/2025 11:10
	31/01/2025 13:00	31/01/2025 11:10
	31/01/2025 13:05	31/01/2025 11:10
Reasons for Determination [7.11C.3(a)]	<p>An IT change by Western Power to the operational SCADA points for COLLIE_ESR4 and COLLIE_ESR5 inadvertently resulted in the NTMW measurements for both Facilities being reported with the incorrect sign. This caused a manifestly incorrect apparent output deviation of approximately 500 MW, which subsequently propagated through the forecasting model materially affecting Forecast Unscheduled Operational Demand. As a result, the dispatch inputs for the affected period were materially inaccurate.</p> <p>In accordance with clause 7.11B.1B(a) of the WEM Rules, AEMO has replaced these Affected Dispatch Intervals with the forecast values from the most recent Dispatch Schedule reasonably considered to not contain manifestly incorrect data.</p> <p>AEMO has determined these are Affected Dispatch Intervals as the market outcomes were based on manifestly incorrect information, directly resulting in material impacts to Market Clearing Prices.</p>	
Determination Outcome [7.11C.3(b)]	Correct	
Actions Taken [7.11C.3(c)]	AEMO identified manifestly incorrect telemetry for COLLIE_ESR4 and COLLIE_ESR5 and immediately engaged Synergy and Western Power to investigate the source of the anomaly.	