POC Program Consultative Forum No.13 Meeting Notes

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| MEETING: | POC Program Consultative Forum (PCF) |
| DATE: | Friday 13 October 2017 |
| TIME: | 1:00 PM |
| LOCATION: | AEMO Offices Melbourne, Sydney, Brisbane, Adelaide- Video/Teleconference |

Attendees:

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|  | **Company** |
| Aakash Sembey | Simply Energy |
| Adrian Honey | TasNetworks |
| Andrew Peart | AGL |
| Bob Poker | Alinta Energy |
| Chantal Wright | Momentum |
| Chris Hookey | Red Energy |
| David Nair | Active Stream |
| David Cornelius | Department of Energy |
| Debbie Voltz | Essential Energy |
| Dino Ou | Endeavour Energy |
| Giles Whitehouse | Aurora Energy |
| Graeme Ferguson | Essential Energy |
| Jacinta Daws | Jemena |
| Joe Castellano | Origin |
| Justin Betlehem | Ausnet Services |
| Lawrence Gibbs | Origin Energy |
| Patrick Carrick | Energy Australia |
| Paul Forsyth | Click Energy |
| Paul Greenwood | Vector Advanced Metering |
| Phil Gardner | Citipower & Powercor |
| Rebecca | ECL ?? |
| Richard McNaulty | United Energy |
| Robert Lo Giudice | Acumen Metering |
| Sam Sutton | Energy Australia |
| Scott Chapman | Ausnet Services |
| Stefanie Macri | Lumo Energy |
| Tim Goodwin | AMS |
| Antara Mascarenhas | AEMO (Chair) |
| Ben Healy | AEMO |
| Michael Ryan | AEMO |
| Shavneel Nand | AEMO |
| Jennifer Fikret | AEMO (Secretariat) |

**Red indicates an action.**

1. **WELCOME**

Attendees were welcomed to the forum.

1. **PREVIOUS MINUTES**

The minutes from 5 October 2017 were confirmed.

1. **ACTION POINTS**

A14 Bypassing meters – All LNSPs have confirmed no change to their responses previously provided to the IEC in June 2017. Action to be closed.

A15 Spreadsheet. Action: Feedback to be provided on A15 by next Wednesday, 18 October.

Activestream – yes

Acumen – responded and chosen to abstain, given they are going thru MC accreditation still and don’t wish to pre-empt the outcome. Permission was granted to circulate their response.

Ausgrid – not present.

Intellihub – not present.

Metering Dynamics – not present.

Metropolis – not present.

Select Solutions – will supply.

Spotless – not present.

Vector AMS – have responded.

Citipower/Powercor – will supply.

Endeavour – have responded.

Essential – will supply.

Jemena – not present.

SA Power Networks – not present.

TasNetworks – will supply.

Action: COB Wednesday A15 spreadsheet will be updated and re-distributed.

1. **PROGRAM UPDATE**

Refer slide pack – slide 4

Executive Forum - Attendees to notify AEMO by Tuesday, 24 October of Agenda items to be included.

Procedures – a number of items are being carried over as potential procedure updates after the project “go live”. Any changes resulting from WP3 have been released into AEMO’s testing environment.

The IEC agreed to the proposed errata updates and the B2B WG and have opened up an additional two suggested changes which have been forwarded to the IEC to be approved via circular resolution by Monday, 16 October. Items agreed by the IEC will be published to AEMO’s website on Wednesday, 18 October.

Jemena and Momentum issue - resolved by the B2B WG.

Systems are performing a final release in preparation for next week’s Market Trials, Cycle 3.

Communications Plan. Refer Meeting Pack slide 5

Feedback on fact sheets and FAQs by COB today. To be circulated via email and website once finalised.

Readiness Update. Refer Meeting Pack slide 6. Parties are encouraged to “self-report” not reflect on their perception of industry and to update their report with previous actions, if completed or no longer relevant, being removed.

Accreditation and Registration. Refer Meeting Pack slide 6.

A query was raised regarding TNSP MCs not registered by 1 December? AEMO have been in contact with organisations this week and retailers were requested to convey they require them to be registered as well. AEMO is unable to provide details due to confidentiality.

Industry Testing – Refer Meeting Pack slide 7.

Transition & Cutover. AEMO published all plans. This provides on the how the processes of Transition and Cutover will be performed.

Planning items are now under change control. There will be no further forums or consultations held on documents. AEMO will notify all industry parties if items identified that are requiring rectification and it can have amended under a change process.

1. **RISKS & ISSUES UPDATE**

I03 – Bridging Meters. Close was covered in A14

I04 – Assessment. Close issue it is being tracked as A15.

I05 – This will be treated as a meter fault process and the DB’s have agreed to bypass. Close.

AGL have provided new issues to be opened. A. Peart took the floor.

Issue 1 – Process for Locked Meters. AGL requested the B2B WG come up with a few options to give to the PCF to attempt to get a standard industry process. DB’s note the agreement is with the customer to unlock meters and they will not give them out to MC’s as there is no agreement.

Issue 2 – Replacement for a meter which is part of a multiple occupancy and a master meter needs to be switched off for that meter to be replaced. If customers are spread across multiple retailers, there is no access to inform other retailers customers that there is going to be an outage. LNSP’s will need to communicate to those customers and retailers will need to organise an MC to replace the meter. There could be multiple outages and numerous retailers could be doing the same thing as aged assets get replaced. AEMO to task the B2B WG to provide a recommendation. B. Healy to place items in Industry Register.

Simply Energy – risk of re-en/de-en to be added to register. Action: B. Healy to add to register.

Pre-prod availability – refer Meeting Pack, Slide 11. Dress rehearsal will be 15 to 17 November 2017. A plan should be circulated to the RWG and IT&CFG by early next week.

Action: B. Healy to raise possible staged approach to the adoption of remote services if appropriate at the upcoming Commonwealth Metering Comptetition Forum.

1. **GENERAL BUSINESS**

B. Poker – Re-en/De-en blackout period starts 24 to 31 November and there will be backlogs of DN for non-payment, followed by the Christmas period blackout till 1 Jan. He would like DBs to communicate if there is a process or plan to reduce the first backlog before the second one appears. Action: B. Healy send out request with PCF Notes.

Next forum will be held on 26 October 2017. T. Grant (AEMO) will provide Testing update at this meeting.