

## Tracking Document:

### Comparing the changes to the Service Level Procedure: Metering Provider Services Category B for Metering Installation Types 1, 2, 3, 4, 5 and 6 (version 4.1 and version 4.2)

Header meanings:

- Heading/Clause – of the old document
- Header/Description – text within the old document for the clause
- New Heading/Description – new section heading or wording in the new document (if required)

Changes – changes to document

- **Text** – means reworded
- **Text** – means deleted
- **Text** – added

Heading/Clause number	Header/Description	New Heading/Description	Changes
References	1.4.1 e) 'Meter Data Churn Procedure' is a reference to the 'Meter Churn Data Management Procedure' that Metering Data Providers must comply with	N/A	<b>Removed</b> as the document referred to has been consumed within the Metering Data Provider Service Level Procedures as part of this consultation.
METERING PROVIDE OBLIGATIONS	2.1.9 The Metering Provider must comply with the 'FRMP Churn Procedure' and 'Meter Data Churn Procedure'.	N/A	<b>Removed</b> as the components of the FRMP Churn Procedures that the Metering Provider needs to comply with are detailed within this document and the Meter Data Churn Procedure has been consumed within the Metering Data Provider Service Level Procedures as part of this consultation.
3. OBLIGATIONS	3.8.3 <i>Metering Providers</i> must use reasonable endeavours to establish the necessary working relationships with other <i>Metering Providers</i> and <i>Metering Data Providers</i> to ensure that matters affecting customer transfer, <i>meter installation</i> , provision and maintenance, and maintenance of relevant <i>NMI Standing Data</i> are achieved proficiently. <i>Metering Providers</i> must be especially	3.8.3 <i>Metering Providers</i> must use reasonable endeavours to establish the necessary working relationships with other <i>Metering Providers</i> and <i>Metering Data Providers</i> to ensure that matters affecting customer transfer, <i>meter installation</i> , provision and maintenance, and maintenance of relevant <i>NMI Standing Data</i> are achieved proficiently.	<b>Removed</b> the text which is inconsistent with the associated Procedures: <del><i>Metering Providers must be especially cognisant of connection point meter churn retrospective changes and service provider changes that will require interchanges of service provider information and metering data.</i></del>

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	<p>cognisant of <i>connection point</i> meter churn retrospective changes and service provider changes that will require interchanges of service provider information and <i>metering data</i>.</p>		
<p>4.8 Meter Data Churn Management</p>	<p>4.8 Meter Data Churn Management  4.8.1 The Metering Provider is required to facilitate communication of the relevant NMI Standing Data and metering register information to other respective Metering Providers and Metering Data Providers having the right of access as a result of a transfer of the connection point.  4.8.2 The Metering Provider is required to inform the (new) Metering Data Provider of the commissioning time of the new metering installation and the identity of the existing (current) Metering Data Provider. This is to facilitate the new Metering Data Provider providing the 'Meter Data Churn' to the current Metering Data Provider.  4.8.3 The Metering Provider is required to provide to the new Metering Data Provider formal confirmation of the above metering</p>	<p>4.8 Meter Churn Management  4.8.1 The Metering Provider must provide relevant NMI Standing Data and metering register information to support the requirements of the FRMP Churn Procedure.  4.8.2 The Metering Provider must only undertake meter churn when the request to do so has been provided by a responsible person, or a financially responsible Market Participant in accordance with the FRMP Churn Procedure.</p>	<p><b>Removed</b> text that duplicated the requirements outlined in sections 4.12 and 4.13</p> <p><b>Added</b> text to clarify requirements on the Metering Provider to support the FRMP Churn Procedure</p>

Heading/Clause number	Header/Description	New Heading/Description	Changes
	installation details and commissioning times. Refer section 4.14 for meter change process performance requirements and Attachment 1 for example forms.		
4.12 Meter Change Process From Installation Types 1, 2, 3 or 4	4.12.1 a) The Metering Provider must make every endeavor to first contact the current Metering Data Provider and is required to: i. Inform the current Metering Data Provider and the current Metering Provider of the new Metering Provider's identity and that a meter change is to be carried out;	4.12.1 a) The Metering Provider must make reasonable endeavours to contact the current Metering Data Provider prior to undertaking any change of metering and: i. Provide the current Metering Data Provider with the details of the new Metering Data Provider and new Metering Provider;	Reworded to improve the wording of the clause
4.12 Meter Change Process From Installation Types 1, 2, 3 or 4	b) For a site remaining a type 1, 2, 3 or 4 installation, the Metering Provider is required to verify that there are operational communications with the metering installation and that the communications are of sufficient quality to support the remote acquisition of metering data.	b) For a site remaining a type 1, 2, 3 or 4 installation, verify that there are operational communications with the metering installation and that the communications are of sufficient quality to support the remote acquisition of metering data.	Removed the wording "the Metering Provider is required to" to improve the wording of the clause
4.12 Meter Change Process From Installation Types 1, 2, 3 or 4	4.12.3 The Metering Provider is required to inform the (new) Metering Data Provider of the commissioning time of the meter installation and the identity of the existing (current) Metering Data Provider. This is to facilitate the	N/A	Removed as the requirement is covered in section 4.12.1

Heading/Clause number	Header/Description	New Heading/Description	Changes
	new Metering Data Provider providing the 'Meter Data Churn' to the current Metering Data Provider.		
4.13 Meter Change Process From Installation Types 5 or 6	4.13.2 b) The Metering Provider is required to inform the (new) Metering Data Provider of the commissioning time of the meter installation and the identity of the existing (current) Metering Data Provider. This is to facilitate the new Metering Data Provider providing the 'Meter Data Churn' to the current Metering Data Provider).	4.13.2 b) For a site remaining a type 1, 2, 3 or 4 installation, verify that there are operational communications with the metering installation and that the communications are of sufficient quality to support the remote acquisition of metering data.	<b>Removed</b> original text as the requirement is covered in section 4.13.1  <b>Added</b> new text to ensure clause is consistent with requirements stated in 4.12.
4.14 Metering Installation Change Process	4.14.1 Table – task ID 9  3. Entry of relevant NMI Standing Data into MSATS. If the new Metering Provider role is not immediately effective within MSATS, then the updates in MSATS must occur within five business days of the Metering Provider role for the connection point becoming effective within MSATS.	4.14.1 Table – task ID 9  3. Entry of relevant NMI Standing Data into MSATS must occur within five business days of the Metering Provider role for the connection point becoming effective within MSATS.	<b>Reworded</b> to improve the wording of the clause
4.14 Metering Installation Change Process	4.14.2 For metering installation changes that involve a retail transfer, the Metering Provider must use reasonable endeavours to	N/A	<b>Removed</b> original text as it is inconsistent with the requirements of the FRMP Churn Procedure and the

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	<p>perform the metering installation change prior to, but no earlier than 20 business days before the proposed date of transfer. The Metering Provider must not undertake changes to a:</p> <p>a) Type 5 or 6 metering installation until receipt of the relevant MSATS notification in accordance with clause 7.3.4 (i) and clause 7.2.5 (e) of the Rules; or</p> <p>b) Type 1, 2, 3 or 4 metering installation until the receipt of the relevant MSATS notification. This requirement within this service level procedure is stipulated for consistency for the requirement of clause 7.14.1A (e) of the Rules.</p>		National Electricity Rules.
4.15 Performance Requirements	<p>4.15.1</p> <p>c) Note: This service level procedure does not imply that a metering installation change must take place pre-transfer as it is recognised that this process would impinge on the ability for the current responsible person to ensure metering installation compliance. However, it is also recognised that a number of contractual and compliance requirements of the prospective Retailer or responsible person may</p>	N/A	<b>Removed</b> original text as it is inconsistent with the requirements of the FRMP Churn Procedure and the National Electricity Rules.

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	necessitate that a metering installation change be undertaken in readiness for transfer.		
4.15 Performance Requirements	<p>4.15.2 The Metering Provider must use reasonable endeavours to ensure that metering installation changes are only made before transfer if:</p> <p>a) A fixed date for the transfer is necessitated; and</p> <p>b) It is unreasonable to expect that the metering installation be changed or reconfigured on the transfer date.</p>	N/A	<p><b>Removed</b> original text as it is inconsistent with the requirements of the FRMP Churn Procedure and the National Electricity Rules.</p>