



Ms Taryn Maroney
Australian Energy Market Operator
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Dear Ms Maroney

Submission on Metering Data Provision Procedures

Please find attached the Department of Industry and Science's submission on the Draft Metering Data Provision Procedures. We appreciate the opportunity to comment on this work.

The department believes the formats for providing data to customers and their authorised representatives are particularly important in the context of upcoming tariff reforms. Customers will need more understanding of their energy use to choose the best tariff for their circumstances and to manage their bills.

We welcome the effort AEMO has already made to develop data procedures that respond to customer needs, but believe that outcomes can be further enhanced by ensuring customers are presented with the most useful information. This includes providing information on average load profiles and maximum demand in the summary data format to allow electricity customers to readily compare their usage patterns with various tariff offers available.

Our comments in the submission address this issue. We also confirm our support for the use of the NEM 12 format for the detailed data format and requirements which clearly outline the verification and consent information required by retailers and network businesses when processing data requests.

If you would like further information on this submission, please contact Mr Stuart Richardson on 02 6243 7336 or stuart.richardson@industry.gov.au.

Yours sincerely

Paul Johnson
General Manager
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Energy Division

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