

FINAL MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 126
 DATE: Tuesday 20 November 2018
 TIME: 10.00 AM – 11:30 AM AEDT
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Melbourne
Nandu Datar	AEMO	Melbourne
Aakash Sembey	Simply Energy	Melbourne
Mark Riley	AGL	Melbourne
Joe Castellano	Origin Energy	Melbourne
Matthew Hunt	PwC	Melbourne
Nick Burjorjee	PwC	Melbourne
Charlotte Kendal Parker	PwC	Melbourne
Rick Abbott	APA	Adelaide
Shawn Tan	Energy Australia	Teleconference
Stephanie Lommi	Red/Lumo	Teleconference
Tim Sheridan	Jemena	Teleconference
Marc Flynn	Jemena	Teleconference
Kate Goatley	ActewAGL Retail	Teleconference
Charlie McNamara	M2	Teleconference

1. Welcome and Apologies

Danny McGowan (Chair) welcomed participants to the 126th meeting of the Gas Retail Consultative Forum (GRCF) and noted the following apologies; Michelle Norris (AEMO) and Kelly Murray.

2. Market Auditors PwC Presentation on 2017-2018 year findings

Matthew Hunt (PwC) introduced himself and Nick Burjorjee and Charlotte Kendal Parker of PwC to present the market audit 2017-2018 year findings.

The PwC report review highlighted the following:

- The scope of the FY18 focused on the New South Wales (NSW)/ACT and South Australia (SA) gas markets. Review of Victoria, Queensland and Western Australia gas markets was limited to following up the implementation status of prior market findings and considering non-compliances reported by AEMO only.
- The scope of this review is to look into AEMO's processes and controls to support compliance with the retail market procedures.

- No review qualifications were identified for FY18
- The scope for FY19 is Victoria and Queensland gas markets with a focus on AEMO's compliance processes, compliances with processes IT control environment.
- PwC welcomed GRCF feedback on the audit findings for 2018 or the scope of works for 2019 by end-January 2019, which can be sent directly to either nick.burjorjee@pwc.com, or matthew.hunt@pwc.com.

3. Agenda Confirmation

The agenda was confirmed and the following additional items were added:

- Rick Abbott (APA) requested an additional item, IT Register of Bilateral Testing.
- Stephanie Lommi (Red/Lumo) requested an additional item related to bilateral Life Support arrangements. It was noted this would be discussed after the meeting.
- Danny McGowan (AEMO) requested an additional item 'Tips & Hint' when make gas retail market submission.

4. Previous Meeting Minutes and Action Items

The previous minutes from the August meeting (#125) were accepted as a true and correct record of the previous meeting. Action items have been updated in the table appended.

5. Issues and Change Register

Danny McGowan (AEMO) referred to the Issues and Change Register, noting the following:

- **IN008/18 & IN009/18** have been added since the last GRCF meeting.
- **IN007/17, IN013/17, IN001/18 & IN003/18** have been completed.

IN004/18 – Changes to SA RMP Clause 177

Danny McGowan advised that this initiative involved resolving an immaterial compliance breach that emerged when the BoM decided to no longer provide observed (actual) sunshine hours but instead provide only forecast sunshine hours. Clause 177 has been written in a way that actual sunshine hours must be provided. This proposal is to amend the RMP which is a flow on from the change that was implemented which involved a separate register of weather station rather than hard wiring weather station location in the RMP. Because of other priorities, the preparation of the consultation paper has been postponed. They were due in October. AEMO proposes that the consultation for this initiative will commence by Q2 2019. There was no objection to this revised proposed commencement date.

Mark Riley raised that given that the BoM is moving towards no longer providing observed (actual) sunshine hours but instead provide forecast sunshine hours, perhaps AEMO needs to undertake a broad investigate into the materiality of such a change across all areas where weather data is used by AEMO. AEMO to follow up internally to see if any analysis work is being done to measure the materiality of moving to forecast sunshine hours (**Action item 126.5.1**).

IN002/16 – Gas Day Harmonisation.

Stephanie Lommi ask when would AEMO be issuing further information on the gas day harmonisation changes. Danny McGowan confirmed that details will be issued this week. It will include AEMO assessment on what changes need to be made to the RMPs, STTM procedures and the Gas Supply Hub Exchange Agreement. AEMO will be seeking feedback by mid December. Participant need to also review all procedures themselves and if they think AEMO has overlook potential changes they should include this in their feedback.

It was noted that AEMO now has a now established a dedicated Gas Day Harmonisation (GDH) e-mail address. If any participant has any queries relating to AEMO's GDH program of work they should be e-mailed to gdh@aemo.com.au.

6. GRCF Work Program 2018

It was noted that 7 items will be completed this year with two significant packages of work being SA RMP harmonisation and the Gas Day Humanisation under way and will be carried forward into 2019. The focus area for the GRCF for the period leading into December will be provided feedback on IN002/16 (Gas Day Harmonisation) and IN016/17 (Harmonise SA RMPs with other jurisdictions).

7. Other Business

Rick Abbott (APA) requested if an IT register of bilateral testing exists that can be used by a participant when system changes need to test with other participants. AEMO advised that such register does not exist.

Danny McGowan highlighted that when making submissions to a second round consultation for a gas retail related change (eg IIR stage), and AEMO has provided feedback to Participants during the first round consultation (eg PPC stage) that their suggested changes are rejected, GRCF reps were reminded not to "cut and paste" that same suggested change into a the second round consultation (eg IIR stage). AEMO will only reject it again. Additional information must be provided if AEMO is to reconsider a previously rejected suggestion. The GRCF noted this advice and had no further comments.

8. Next Meeting

The next meeting will be held on Tuesday 18 December 2018.

Action items raised at meeting #126

Item	Topic	Action required	Responsible	By
126.5.1	Moving from actual sunshine hours to forecast sunshine hours	AEMO to follow up internally to see if any analysis work is being done to measure the materiality of moving to forecast sunshine hours	AEMO	Next meeting

Action items raised at meeting #125

Item	Topic	Action required	Responsible	By
125.4.1	IN005/18 – Estimated Consumption after meter Removal	AEMO to attach the consolidated feedback paper to the GMI and note it as on hold on the Issues and Change Register.	D. McGowan (AEMO)	Completed
125.4.2	IN006/18 – Improving Customer transfers in the Gas Retail Markets (Customer Reads)	AEMO to attach the consolidated feedback paper to the GMI and note it as on hold on the Issues and Change Register.	D. McGowan (AEMO)	Completed
125.6.1	IN007/18 – Proposal to amend the Hot Water Estimation and Substitution Methodology as described in the Retail Market Procedure	Jemena will provide additional data and further analysis that shows the benefit, and for retailers to use to complete their analysis by the end of the week.	T. Sheridan (Jemena)	Completed
125.6.2	IN007/18 – Proposal to amend the Hot Water Estimation and Substitution Methodology as described in the Retail Market Procedure	AEMO will start the process to move this item to PPC stage	D. McGowan (AEMO)	Completed

Action items raised prior to meeting #125

Item	Topic	Action required	Responsible	By
119.10.3	Reconnect service in street in the case of a move in	A GMI to be drafted containing a proposal to resolve the reconnect service in street in the case of a move in and this item added to the register. 20/02: #120 Update: Draft complete, ready by next GRCF. 20/03: Being finalised by APA currently. Ready for GRCF. 20/11/2018 Update: Work in progress.	R. Abbott (APA)	Open