INFORMATION EXCHANGE COMMITTEE MEETING

FOR DECISION

SUBJECT: VERSION 3.8 B2B PROCEDURES CONSULTATION

AGENDA ITEM: 8

1. PURPOSE

To seek approval from the IEC on the publication on the B2B Procedures Change Pack for B2B Procedures v3.8.

2. SUMMARY

At the December meeting, an overview of the Shared Fuse Notification change proposal and the Coincident Service Order change proposal was presented to the IEC. Two solutions for the Coincident Service Order change proposal were identified:

- Single service order Notified Party proposal; and
- Two-service order proposal.

As a result, the IEC identified further questions that required answering for the Coincident Service Order change proposal and requested the Business-to-Business Working Group (B2B-WG) develop a change pack based on the two proposals. For the Coincident Service Order change proposal the change pack should include the following questions:

- What are the incremental costs expected to deliver each of the proposed solutions? This should not include costs already spent.
- What is the size of the issue? How many service orders are requested? How many negative customer outcomes are occurring?
- It's been identified that these proposed solutions will not provide 100% coverage of every service order requested. Please identify the percentage of service orders each proposed solution will cover?
- What is the extent of the customer impact for each proposed solution. How long will a customer be without power when each solution does not provide coverage (that is, how long does it take to rectify the negative impact to the customer)?

The B2B-WG has developed the two proposals into a B2B Procedures Change Pack provided in Attachment 1.

In summary, the Changes are:

- Service Order Process – separate versions for each solution option - version A to include single service order (SO) with Notified Party request and version B to include a SO issued to each Service provider (i.e. two SOs for re-energisation) by the incoming Retailer.
- One Way Notification Process – to include a new transaction to indicate the current status of a shared fuse arrangement.
- Technical Delivery Specification – to include a new transaction to indicate the current status of a shared fuse arrangement.

- B2B Guide – to include updates relevant to coincident SOs and interim process for shared fuse notification.

The Issues Paper seeks industry feedback on implementation for the Coincident Service Order change proposal should be either November 2022 or May 2023. The Shared Fuse Notification change proposal is effective in May 2023 as it requires an AEMO B2B schema change.

3. RECOMMENDATIONS

It is recommended that the IEC endorse the v3.8 B2B Procedures Change Pack for publication.

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