

Australian Energy Market Operator

COMPLIANCE ISSUES FOR DECISION

DATE: 25 September 2017
RESPONSIBILITY: Group Manager Market Management

COMPLIANCE ISSUES SUMMARY TABLE:

Breach	Description	Recommendation
Retail Market Procedures (WA) clauses 152 and 229 by ATCO Gas Australia, on 08/07/2017	<p>On 08/07/2017, ATCO Gas Australia (ATCO) did not provide the gate point metering data (GPMD) and the estimate of unaccounted for gas (UAFG) for gas day 07/07/2017 to AEMO by 11.30am WST. This was caused by:</p> <ul style="list-style-type: none"> • failure in ATCO's email systems not receiving and processing inbound pipeline operator metering data; and • data management system not processing and transmitting the GPMD and UAFG files when due. <p>As a result, the delivery of the GPMD and UAFG files to AEMO was delayed. ATCO sent the GPMD and UAFG files for gas day 07/07/2017 to AEMO at 10.30am WST on 09/07/2017.</p> <p>This appears to be a breach of clause 152 and 229 of the WA Retail Market Procedures ("Procedures") by ATCO.</p>	<p>Submissions were called for, and the submission window closed on 21/09/2017.</p> <p>No submissions were received.</p> <p>After having regard to the other matters in clause 329(1) of Procedures, AEMO has determined that the breach was not material and resolved. AEMO to take no further action in relation to this matter.</p>

COMPLIANCE ISSUES:

1. Procedures breaches self-reported by ATCO:

Retail Market Procedures (WA) clauses 152 and 229 by ATCO on 08/07/2017

Description See the description above.

Action taken ATCO investigation identified the followings:

- The email issue was caused by a third party service and the issue is now resolved.
- The failure of the data management system was due to a fault in the auto transmission module in the system. ATCO has updated their data operator manual to include further manual cross checking and verification steps.

ATCO has identified the following actions:

- To initiate a process for the service provider's support team to communicate to ATCO when changes are being planned so ATCO can determine the required changes at their end.

- To implement plans to fix the fault in the auto transmission module in the data management system.

Impact Due to missing GPMD and UAFG data for gas day 07/07/2017, AEMO used estimates to balance and reconcile calculations for gas day 07/07/2017 on 08/07/2017.

Decision After having regard to the matters in clause 329(1) of the Procedures, AEMO has determined that the breach was not material and resolved. AEMO to take no further action in relation to this matter.