## MARCH 2017 READINESS REPORT



# **Summary:**

- Project status remains amber in March 2017:
  - Status of "at risk" of achieving project deliverables on schedule.
  - Progress approximately 20% (substantially unchanged).
  - Risk rating of "medium".
- Participant categories:
  - Retailers and Distribution Businesses overall reporting amber ("at risk").
  - Metering Providers, Meter Data Providers and Metering Coordinators have changed from green to amber ("at risk") compared to February 2017.
  - AEMO and Embedded Network Managers overall reporting green ("within schedule").
- Jurisdictional status and rating in line with overall project status apart from a high risk rating in Victoria

## MARCH 2017 READINESS REPORT



### **Highlighted risks:**

- Amber status primarily relates primarily to constrained timelines for delivery:
  - Changes between draft and final B2B procedures requiring additional time to implement.
  - Uncertainties in operation of business processes (e.g. meter churn).
  - Compressed timeframes for system design, build and testing.
  - Compressed timeframes for registration and accreditation including e-hub accreditation
- Other issues highlighted include:
  - Lack of clarity on safety regulations.
  - "Medium" to "high" risk rating highlighted in Victoria relates to the ongoing uncertainty associated with:
    - The Victorian Government Transition to Metering Competition in Victoria decision timing in March 2017.
    - VICAMI meter type classification.
- Mitigating actions include:
  - Participants are undertaking impact assessments for the final B2B procedures and package 2 AEMO procedures.
  - AEMO appointed Industry Test Lead to progress industry test planning.
  - Industry actively engaging with the Vic Government process, March 2017 remains on track.
  - AEMO targeting to publish e-hub accreditation guidelines by end of March 2017.

## MARCH 2017 READINESS REPORT



## **Number of submissions:**

- 31 reports received in total representing the following participant roles (increased from 27 in February):
  - 14 retailers (increased from 12)
  - 13 distribution businesses (includes initial MC, MP and MDP)
  - 5 metering companies (MPD, MP) (increased from 3)
  - 7 metering coordinators (MC) (increased from 5)
  - 3 embedded network manager (ENM) (increased from 2)
- Approximately 23 retailers are not yet taking part in industry reporting:
  - These retailers have been contacted and AEMO will continue to follow up.

Note that organisations can nominate for multiple roles and participants can submit combined reports (i.e. one report for two distribution businesses)

# AEMO Power of Choice Implementation Program Monthly Readiness Report

#### Monday, 6 March 2017





**Overall Status** 

Commentary

The overall project status remains amber with participants reporting ongoing risks of implementing the required systems and process changes on schedule. Participants are undertaking impact assessments – comparing the final B2B procedures with the drafts – and some participants are concerned that the changes will require more effort to implement than originally estimated. A Medium level of risks persists for the project overall due to aggressive timelines combined with a level of uncertainty around the operation of business processes under the new Rules and Procedures and dependency on new and immature market participants. A High level of risk persists in Victoria due to the uncertainty associates with the Victorian Government Transition to Metering Competition decision timing in March 2017.

Risk Rating # Open Risks - Rating: Issues:

High Med Low #

4 2 3 1

		and NEM Participants Readiness Criteria	AEMO	Retailers	Distributors	MP and MDP	Metering Coordinator	Embedded Networks (ENM, ENO)	Third party e
	Category sessment and preparat	Criterion	Status Note	Status Note	Status Note	Status Note	Status Note	Status Note	Status Note
1	Assessment and	Consequences of the POC reforms for your business considered, and appropriate implementation plans are in place	•	#1					
2	preparation	Key readiness planning documents delivered	•						
Leç	al, regulatory, contrac	tual and policy							
1		Updated retail electricity market procedures and associated documents published							
:	Legal, regulatory,	Internal policies updated for consistency with regulatory changes including jurisdictional regulations and requirements (e.g. safety)		#2	#2		#2		
;	contractual and policy	Operationally critical commercial contracts in place		#3		#3	#3	#3	
		Accreditation and registration activities completed		#4		#4		#4	
rec	pple								
Bus	People siness processes	Operational roles specified, assigned to staff, and training delivered							
Jus		Updated, validated and approved business processes in place	•	•	#5		•	•	
2	Business processes	Successfully validated critical business processes during industry testing							
3		Process work-arounds in place for any issues identified during industry testing						$\bigcirc$	
Ma	rket systems								
1		Delivery of the re-developed B2B e-hub for industry testing							
2	Market systems	Successfully tested market systems capable of being moved into production		#6	#6	#6	#6	#6	
3 Tra	nsition planning	Performance of, and communication between, market systems validated during industry testing			#7		#7	#7	
1		Transition and cutover plan(s) in place	$\bigcirc$				#8	#8	
2	Transition planning	Prerequisite transition and cutover processes completed (e.g. trial data conversions and cutover dress rehearsals)	$\ominus$			#8	#8	#8	
			lumin din	Canal Ctatus					
			Jurisdic	tional Status			Matarian	Embedded	
	Jurisdiction	Comments	AEMO Status Risk	Retailers Status Risk	Distributors Status Risk	MP and MDP Status Risk	Metering Coordinator Status Risk	Networks (ENM, ENO) Status Risk	Third party e
ACT NSW		Jurisdictional risk is a reflection of overall project risk.			•	<b>O</b>		•	
		Jurisdictional risk is a reflection of overall project risk.			0	0		0	
	QLD	Jurisdictional risk is a reflection of overall project risk.							
	SA	Jurisdictional risk is a reflection of overall project risk.							
	TAS	Jurisdictional risk is a reflection of overall project risk.  Jurisdictional risk is a reflection of overall project risk, with						(5)	
	VIC	additional risk noted due to the uncertainty associated with the Victorian Government Transition to Metering Competition in Victoria decision timing in March 2017, and the treatment of							

### **AEMO Power of Choice Implementation Program**

**Monthly Readiness Report** 



#### Monday, 6 March 2017

				Variand	es				
lote #		Е	xplanatio	on of Variance	Mitigating Actions				
	Variance reported by Retailers: Detai development at risk due to uncertaint operation and dependency on new ar and processes.			ainty of rule and procedural					
	Variance reported by Participants: Updating policies and procedure on schedule is at risk due to lack of clarity on safety regulation and upcoming Victorian decision on metering competition.				Participants are continuing to engage with the relevant departments and safety bodies.				
	arrangemer	nts on sche entered into	dule is at r with indu	: Updating commercial isk due to volume of contracts that stry parties and variable meter					
	Variance reported by Participants: Fulfilling registration and accreditation activities on schedule is at risk due to lack of an E-Hub accreditation guideline and compressed timeframes for all registration				Participants are awaiting e-hub accreditation guidelines. Vic DBs are continuing to seek confirmation from AEMO, AER and Victorian Government on whether UE's meters can remain as Type 5 MRIM.				
	to required rework from the final E			32B Procedure changes. Rework	Business process activity continuing (impact assessment between final draft procedures), additional experienced resources and subject matter experts sourced.				
	Variance reported by Participants: System design and development are dependent on finalisation of procedures and technical specifications for completion. From DBs: The magnitude of change in the final version of the B2B Procedures particularly with regard to the NP and OWN's in the latest B2B Guidelines requires a revisit of requirements and reassessment of design.				Participants are gathering detailed business and system requirements (undertaking impact assessments between final and draft procedures).				
	Variance reported by Participants: Testing timelines are contingent on system design and build and are becoming increasingly compressed and unrealistic.				Participants engaging in development of Industry Testing Strategy				
	dependent	on above ants, system	ctivities (b	:: Transition and cutover is usiness processes, commercial testing) and compressed timeframes					
				Notes					
				Key - Progress and Status					
	Prog	ress		Si	atus		Key - Risk Rating		
Harvey balls represent progress towards achieving the criterion				Colour indicates	he readiness status		Rating		
~0%		~50%		Criterion is within agreed schedu deliverable requirements	le and		High		
~10%		~60%		Criterion is at risk of not meeting requirements and corrective action required			Medium		
~20%	20% Criterion not meeting requiren Immediate corrective action re					Low			
~30%		~80%					See POC Industry Risk Register for open risks and issues:		
~40%		~90%		Criterion has been achieved		<b>✓</b>	POC Industry Register		