

7 July 2017

## **Notice to all Registered Participants under the National Gas Rules.**

**This notice is to advise Participants on AEMO decision to approve amendments to**

- the Retail Market Procedures (RMP) (Vic, Qld, SA and NSW/ACT); and**
- artefacts of the Gas Interface Protocol (GIP) (Vic and Qld).**

This notice advises Gas Market Registered Participants that consultation under the ordinary Procedure change consultative process prescribed under Rule 135EE of the National Gas Rules (**NGR**) concluded on 19 June 2017 for:

- IN027/14 (Minor Retail Market Procedures changes to support harmonisation).**

Prior to commencing the ordinary consultation process, this proposal was actively considered by the Gas Retail Consultative Forum (GRCF) in accordance with the “Approved Process” under rule 135EC of the NGR.

As required under Rule 135EF, Gas Market Registered Participants and other interested parties were invited to submit comments to AEMO on the Impact and Implementation Report (IIR) for this proposal.

In general the board principle of the amendments were supported. Attachment A of this notice described the consolidated feedback relating to the RMP and GIP that AEMO received during this consultation phase. These include stakeholder comments, AEMO responses and, based on those responses, indicate where the feedback resulted in further amendment to the RMP and GIP versions issued with the IIR.

Having considered this proposal and the issues raised in consultation, AEMO has decided to amend the RMP and the GIP in the forms published with this notice (see Attachment B). The effective date for these amendments is **31 July 2017**.

Updated versions pertaining to the changes described in attachment B will be published on the AEMO website prior to the effective date.

Should you require any further information please contact Danny McGowan on (03) 9609 8447.

**ATTACHMENT A - IIR Consolidated Feedback for “Package 1 Minor Procedure Changes” – IN0027/14)**

\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

Item #	Proponent	Jurisdiction (VIC, QLD, NSW/ACT or SA)	RMP or GIP/SP or FRC HUB T&Cs ?	Clause/ Section ref/page#	Issue / Comment	Proposed text <u>Red-strikeout</u> means delete and <u>blue underline</u> means insert	Rating <sup>1</sup> (H/M/L)	AEMO Response (AEMO only)
1	Red / Lumo	Vic	RMP	1.1	<p>The following terms have been changed/amended or deleted and are no longer in line with all other jurisdictional definitions;</p> <ul style="list-style-type: none"> <li>a. Commission                             <ul style="list-style-type: none"> <li>o VIC RMP (1.1)</li> </ul> </li> <li>b. Decommission                             <ul style="list-style-type: none"> <li>o VIC RMP (1.1)</li> </ul> </li> </ul> <p>VIC RMP retained term decommissioned/commission whilst all other jurisdictions adopted changes from this shared term (decomisson/commison) to adopt de-energise/energise inline with the NERL. The SA and QLD RMP definition changes now mean VIC RMP is the only jurisdiction that retained this terminology, this doesn't seem in line with the purpose of this IIR.</p> <p>While VIC is not governed by the NERL could we not adopt the same terminology with reference to a independent definition inline with the existing descriptions listed in section 1.1 of VIC RMP (decommission/commission)</p>	<p>Consistent terminology across jurisdictions to retain definitions; <u>Commission and decommission</u> (including referenced clauses across all jurisdictions or adopt shared definition with VIC RMP to define a independent definition that does not reference the NERL)</p>		<p>AEMO <u>does not</u> support this change as it was identified as one of the out of scope items agreed by GRCF. Please ref to section 4 of the Scope, Guiding Principles and Approach for Package 1 changes document that was included in the GRCF meeting pack dated 14 March 2017.</p>

<sup>1</sup> L = LOW: - NOT CRITICAL. ISSUES / COMMENTS ARE MINOR. THEY ADD CLARITY TO THE DOCUMENT. NO MAJOR CONCERN IF NOT INCLUDED IN ANY FURTHER REVISIONS  
M = MEDIUM: - IMPORTANT. STRONG CASE THAT ISSUE / COMMENTS SHOULD BE CONSIDER AND AN UPDATE TO THE DOCUMENT IS DESIRABLE, BUT NOT CRITICAL.  
H = HIGH – CRITICAL. THE ISSUE / COMMENTS ARE FUNDAMENTAL AND FAILURE TO MAKE NECESSARY CHANGES HAS THE POTENTIAL TO IMPACT CONSENSUS.

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2	AusNet Services	Vic	RMP	2.9.2	AusNet Services suggests the drafting amendments proposed not be adopted, because the term decommission does not necessarily mean removing the meter. This change may bring Victoria into alignment with other jurisdictions, but it would not add value to retail gas market operations	<p><b>2.9.2 Decommission Removal of basic meters</b></p> <p>(a) Where a Distributor <del>removes decommissions</del> a basic meter relating to a distribution supply point that is located in the distribution area of that Distributor, the Distributor must:</p> <p>(i) on the date of <del>removing decommissioning</del> the basic meter, read that meter; and</p> <p>(ii) use its reasonable endeavours:</p> <p>(A) to include the relevant details relating to the basic meter in its installation database, its MIRN database and its meter data database (and to make such changes to the details included in those databases as are necessitated by the <del>decommissioning removal</del> of that basic meter); and</p> <p>(B) to provide the actual meter reading obtained under clause 2.9.2(a)(i) (or, where appropriate, a substituted meter reading) as well as the date of the decommissioning of that distribution supply point to the FRO for that distribution supply point; and</p> <p>(C) to provide <del>to AEMO</del> the information referred to in clause 2.6.2(b) in respect of the meter reading referred to in clause 2.9.2(a)(ii)(B) (which meter reading is the reference reading for the purposes of clause 2.6.2) <del>and (where that distribution supply point is a second tier supply point) a notice that the meter is decommissioned, to AEMO,</del></p> <p>by 5.00 pm on the fifth business day following the day on which the meter is read.</p>		AEMO <u>does not</u> support the suggestion to not adopt the proposed change. AEMO does agree that decommission does not necessarily mean removing the meter. The definition of decommission does cover that it includes plugging the meter. To address this matter AEMO <u>will update the heading</u> to say "Decommission or Disconnecting of basic meters".

3	Multinet	Vic	RMP	2.9.2	<p>Ideally removal of a meter and installing a meter lock or plug should be clearly differentiated activities in the RMP and transactions given the recommissioning process would be different – lock removal vs meter fix. Multinet would prefer if the clause remained unchanged and referred to meter removal and not decommissioning</p> <p>Multinet suggest that the drafting amendments in (ii) (C) be reversed, they do not aid readability. The drafting in 2.9.5 should remain in the RMP as it provides greater clarity than the proposed drafting in 2.9.2 (ii) (C).</p> <p>The proposed drafting amendments in 2.9.2 and 2.9.5 may be harmonising with other jurisdictions but they do not improve the clarity of the RMP in Victoria nor do they fix the defects which Multinet highlighted at the time of this PPC.</p>	<p><b>2.9.2 Decommission Removal of basic meters</b></p> <p>(a) Where a <i>Distributor</i> <del>removes decommissions</del> a <i>basic meter</i> relating to a <i>distribution supply point</i> that is located in the distribution area of that <i>Distributor</i>, the <i>Distributor</i> must:</p> <p>(i) on the date of <del>removing decommissioning</del> the <i>basic meter</i>, read that <i>meter</i>; and</p> <p>(ii) use its reasonable endeavours:</p> <p>(A) to include the relevant details relating to the <i>basic meter</i> in its <i>installation database</i>, its <i>MIRN database</i> and its <i>meter data database</i> (and to make such changes to the details included in those databases as are necessitated by the <del>decommissioning removal</del> of that <i>basic meter</i>); and</p> <p>(B) to provide the <i>actual meter reading</i> obtained under clause 2.9.2(a)(i) (or, where appropriate, a <i>substituted meter reading</i>) as well as the date of the <del>decommissioning</del> of that <i>distribution supply point</i> to the <i>FRO</i> for that <i>distribution supply point</i>; and</p> <p>(C) to provide <del>to AEMO</del> the information referred to in clause 2.6.2(b) in respect of the <i>meter reading</i> referred to in clause 2.9.2(a)(ii)(B) (which <i>meter reading is the reference reading</i> for the purposes of clause 2.6.2) <del>and (where that distribution supply point is a second tier supply point) a notice that the meter is decommissioned</del>; to AEMO;</p>	<p>In relation to comments pertaining to 2.9.2, AEMO does not support. Please refer to AEMO response in item #2.</p> <p>In relation to the drafting amendments in (ii) (C), AEMO believes the readability is fine and is consistent with other jurisdiction so AEMO <u>does not</u> support reversing the change.</p>
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\*\*\*Participants are to complete the relevant columns below in order to record their response.\*\*\*

Item #	Proponent	Jurisdiction (VIC, QLD, NSW/ACT or SA)	RMP or GIP/SP or FRC HUB T&Cs ?	Clause/ Section ref/page#	Issue / Comment	Proposed text Red <del>strikeout</del> means delete and blue <u>underline</u> means insert	Rating <sup>1</sup> (H/M/L)	AEMO Response (AEMO only)
						by 5.00 pm on the fifth <i>business day</i> following the day on which the <i>meter</i> is <i>read</i> .		
4	Red /Lumo	Vic	RMP	2.9.3	Amend this clause to also include downgrade in its procedures, this process flow for meter downgrade is depicted in Build Pack 1 Section <u>5.7 Diagram 106</u> .  Proposed changes to wording on existing clause 2.9.3 will also align VIC RMP with other jurisdictions such as NSW/ACT (Section 4.3)	2.9.3 Basic meter upgrade or <u>Downgrade</u>  (b) Where a basic meter has been upgraded or <u>downgraded</u> by a Distributor, the Distributor must use its reasonable endeavors:  <u>(iii) to provide AEMO the relevant details relating to the basic meter in its metering database by 5.00 pm on the 5th business day after the day on which the meter was downgraded</u>  by 5.00 pm on the fifth business day following the day on which the basic meter is upgraded or <u>interval meter downgraded</u> .		AEMO <u>does not</u> support. AGL raised the same proposal ahead of the 18 April work (item #23 on the consolidated feedback for that meeting). AEMO responded that this proposal was not within the scope of this package of changes. Since there is consensus amongst the GRCF that this initiative is worth pursuing, AEMO has decided to raise a new issue/change item for consideration in the future. The GRCF supported AEMOs proposal and a new item has been added to the issue/change register (see item IN004/17).

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5	AusNet Services	Vic	RMP	2.9.5	AusNet Services recommends that clause 2.9.5 on decommissioning remains in the RMP.	<b>2.9.5 Decommissioning of distribution supply points [Delete]</b> If a <i>Distributor decommissions</i> a <i>distribution supply point</i> which is located in the <i>distribution area</i> of that <i>Distributor</i> , the <i>Distributor</i> must use its reasonable endeavours to notify the <i>FRO</i> for that <i>distribution supply point</i> , as well as (where that <i>distribution supply point</i> is a <i>second tier supply point</i> ) AEMO, of the date of the decommissioning of that <i>distribution supply point</i> by 5.00 pm on the fifth <i>business day</i> following the day on which the <i>distribution supply point</i> is decommissioned		AEMO <u>does not</u> support the suggestion to not adopt the proposed change. The proposed changes have no impact and do not make the RMP incorrect. The changes just create alignment between the jurisdictions.
6	Multinet	Vic	RMP	2.9.5	Multinet suggest that this decommissioning clause remain in the RMP. It should be undeleted.	<b>2.9.5 Decommissioning of distribution supply points [Delete]</b> If a <i>Distributor decommissions</i> a <i>distribution supply point</i> which is located in the <i>distribution area</i> of that <i>Distributor</i> , the <i>Distributor</i> must use its reasonable endeavours to notify the <i>FRO</i> for that <i>distribution supply point</i> , as well as (where that <i>distribution supply point</i> is a <i>second tier supply point</i> ) AEMO, of the date of the decommissioning of that <i>distribution supply point</i> by 5.00 pm on the fifth <i>business day</i> following the day on which the <i>distribution supply point</i> is decommissioned		AEMO <u>does not</u> support. Please refer to AEMO response in item #5.

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7	Red / Lumo	VIC	RMP	2.9.5A	<p>This process relates to commissioning a supply point and should reference the assumed clause relating to decommissioning or deregistering a supply point.</p> <p>This is assuming we agree the term defined in 1.1 for deregister is to be used in place of old 2.9.5 clause for decommissioning of supply point.</p>	<p>Insert reference in 2.9.5A that states; <a href="#">see clause 2.9.6</a></p>		<p>AEMO <u>does not</u> support.</p>

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8	Multinet	Vic	RMP	2.9.5A	<p>AEMO has requested the gas distributors to investigate advanced reads on decommissioned sites. Multinet and AEMO met on 7 June to discuss some of the data issues and the anomaly in the RMP which leaves the AEMO system with the wrong commission/decommission status and hence impacts settlement accuracy. A decommissioned site that transfers to a first tier retailer and is recommissioned by the first tier retailer and then later transfers to a 2<sup>nd</sup> tier retailer is still in the decommissioned state in the AEMO systems despite the fact that the site may have been recommissioned some years ago. The best way to rectify this inaccuracy in the process appears to be placing a clear obligation on a distributor to send a "recommissioning transaction to AEMO" in order for AEMO to reflect the correct status. This update would need to be ignored by the current 2<sup>nd</sup> tier FRO who is receiving meter reads and presumably using them in customer billing.</p> <p>Multinet recognize that this may involve IT changes for distributors and possibly retailers and may not be able to be accommodated for this particular set of RMP changes. However, the RMP must be fixed to address the anomaly in process in a timely manner, overcome the decommissioned sites issue where the site does have a genuine meter read and gas consumption and AEMO must ensure that the consumption data is accurately reflected in settlements. The RMP cannot continue to bypass this issue and not rectify the process clearly in relation to commissioning state and churn between 1<sup>st</sup> and 2<sup>nd</sup> tier retailers.</p>	<p><b>2.9.5A Commissioning of decommissioned distribution supply point</b></p> <p>If a <i>Distributor commissions a distribution supply point</i> which has previously been decommissioned and is located in the <i>distribution area</i> of that <i>Distributor</i>, the <i>Distributor</i> must use its reasonable endeavours to notify the <i>FRO</i> for that <i>distribution supply point</i>, as well as (where that <i>distribution supply point</i> is a <i>second tier supply point</i>) AEMO, of the date of the commissioning of that <i>distribution supply point</i> by 5.00 pm on the fifth <i>business day</i> following the day on which the <i>distribution supply point</i> is commissioned, <u>or where the distribution supply point was recommissioned whilst first tier, must notify AEMO of the recommissioning date as though it occurred on the recent FRO churn date. the commissioning of that distribution supply point by 5.00 pm on the fifth business day following the day on which the distribution supply point is recommissioned.</u></p>		<p><u>No further change</u> to RMP is required. AEMO notes that a separate program of work to look into the advanced reads on decommissioned sites is underway. A possible outcome may lead to new obligation in the VIC and QLD RMP. That program of work does not necessarily couple itself to this harmonisation change presented in IN027/14.</p>



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9	AGL	VIC	RMP	3.3.1A(a1)	The new clause does not place an expected time limit on AEMO to make these MIRN listings available. The proposed redrafting also only applies to MIRN listings received by AEMO.	<u>(a1) By xxx (time/date/period), AEMO must make available to Retailers any MIRN listing which has been received from a Distributor.</u>		AEMO <u>does not</u> support AGLs proposal. The changes proposed for Vic, SA and Qld align with the current wording for NSW/ACT. Placing a timing obligation on AEMO doesn't add any material value to the process. Importantly, clause 3.3.1A (1) does contain a timing provision on Distributor to provide the information to AEMO.
10	AGL	QLD	RMP	Definition	Definition – consumed Energy The Qld drafting is different to the Vic drafting (order of factors). Since this is an exercise in harmonisation, these defined terms should be identical. Suggest change top Vic version. No impact on outcome. See also drafting and format of associated note.	<u>consumed energy, in relation to a period, the flow during that period converted to energy by application of the applicable pressure correction factor and average heating value</u>  <u>Note: In the case of a meter calibrated in imperial units, the flow is converted by the Distributor into metric units.</u>		AEMO <u>supports</u> this proposal. The QLD RMPs aligns with the NSW/ACT RMPs so AEMO will update the VIC RMPs to align with others.
11	AGL	QLD	RMP	3.3.2(a1)	The new clause does not place an expected time limit on AEMO to make these MIRN listings available. The proposed redrafting also only applies to MIRN listings received by AEMO.	<u>(a1) By xxx (time/date/period), AEMO must make available to Retailers any MIRN listing which has been received from a Distributor.</u>		See response for items #9.

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12	APA/AGN/All gas	QLD	RMP	6.2.2 (e2)	Typo	(e2) A User may, within 10 business days of receiving a proposal under paragraph (e1), notify AEMO of any objection to the effective date <u>of</u> a proposed amendment <del>or its effective date</del> , together with its reasons for objecting.		<u>AEMO supports</u> this proposal and will update the RMP to reflect this correction
13	EA	SA	RMP	Page V	RETAIL MARKET PROCEDURES (SOUTH AUSTRALIA)  Refers to 'Commissioned' rather than energised	<del>65. MIRNs becoming commissioned for the first time..... 7271</del>  <u>65. MIRNs becoming commissioned for the first time..... 7271</u>		<u>AEMO supports</u> this proposal and will update the RMP to reflect this correction.
14	AGL	SA	RMP	74A(a1)	The new clause does not place an expected time limit on AEMO to make these MIRN listings available. The proposed redrafting also only applies to MIRN listings received by AEMO.  Also, the initial SA drafting provided the listing to all Users, which would include self-contracting users. The listing is for the use of retailers who have obligations in regards to the use of that listing, and therefore should only be made available to users with a retail authorisation.	<u>(a1) By xxx (time/date/period), AEMO must make available to Users with a Retail Authorisation any MIRN listing which has been received from a Distributor.</u>		See response for items #9.

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15	APA/AGN/All gas	SA	RMP	14C (1)	Typo - Low priority – suggest fixing when SA RMP are reviewed later in 2017	<b>14C Additional FRC HUB outages</b>  (1) After consultation with affected <del>and</del> <i>Network Operators and Users</i> , AEMO may determine an outage period during which the <i>FRC HUB</i> will not be available, in addition to the outages covered by the <i>FRC HUB Operational Terms and Conditions</i> and unplanned outages (an “additional FRC HUB outage”).		<u>AEMO supports</u> this proposal and will update the RMP to reflect this correction.
16	EA	SA	RMP	Pg 72 3.1.65 (2)	RETAIL MARKET PROCEDURES (SOUTH AUSTRALIA)  Refers to commissioning, rather than energising	Upon first <del>commissioning</del> a <i>delivery point</i> , a <i>network operator</i> must:  Upon first <u>energising</u> a <i>delivery point</i> , a <i>network operator</i> must:		<u>AEMO supports</u> this proposal and will update the RMP to reflect this correction.
17	APA/AGN/All gas	SA	RMP		The clause numbers shown as changing from 405 onwards do not align to the clauses changing in the body of the document (405 should be 409, etc).			<u>AEMO supports</u> this proposal and will update the RMP to reflect this correction.

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18	Red / Lumo	NSW/ACT	RMP	4	This section doesn't include commission/reconnect meter that is referenced and added in all other jurisdictions RMP.  Suggestion is to include this in line with all other RMP	<b>4.2A Re-energisation of Distribution Supply Points</b>  <u>If a Distributor re-energises a distribution supply point which has previously been de-energised or disconnected and is located in the distribution region of that Distributor, the Distributor must use its reasonable endeavours to notify the FRO for that distribution supply point, as well as (where that distribution supply point is a second tier supply point) AEMO, of the date of the re-energisation of that distribution supply point by 5.00 pm on the fifth business day following the day on which the distribution supply point is re-energisedd.</u>		AEMO believes that this proposal <u>has merit</u> and is worth pursuing <u>but not as part of this consultation</u> given the opportunity for participant feedback is closed. AEMO has raised this as a new item (IN009/17) on the retail market issue / change register.
19	AGL	NSW/ACT	RMP	5.2.2(b)	The existing clause does not place an expected time limit on AEMO to make these MIRN listings available. The proposed redrafting also only applies to MIRN listings received by AEMO.	<u>(b) By xxx (time/date/period), AEMO must make available to Retailers any MIRN listing which has been received from a Distributor.</u>		See response for items #9.

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20	Red/lumo	Vic	GIP	4.1/ Diagram 99.6	<p>This Diagram depicts the incorrect process flow and looks to be a duplicate of the Diagram 99.7. This was flagged in GRCF April 2017 meeting and was agreed to be retained but amended.</p> <p>The customer characterisation is a part of the Meter Fix process and is currently a requirement that is stated in the VIC RMP 2.8.1(b).</p> <p>It's definition relates to customer classification as defined in section 1.1 of the VIC RMP</p>			<p>AEMO does not support. The diagrams for 99.6 are to do with Customer <b><u>Classification</u></b> <b><u>and</u></b> not Customer <b><u>Characterisation</u></b>. As Customer Classification is a feature of NERL and Vic has not embraced the NERL this process flow is not required.</p>

## ATTACHMENT B

### Proposed changes for IN027/14

~~Red-strikeout~~ means delete,

blue underline means insert; and

grey highlight means further change made post IIR version

The draft versions of the RMP and GIP showing tracked changes between the current version and the proposed changes is attached separately to this document.