METERING COMPETITION
EMBEDDED NETWORKS
METER REPLACEMENT PROCESSES

PROCEDURE CONSULTATION

SECOND STAGE PARTICIPANT RESPONSE TEMPLATE

***Participant**: NETWORK ENERGY SERVICES*

***Completion Date**: 15/11/2016*

6. Service Level Procedure – Embedded Network Manager

Please delete any rows where there are no particpant comments

Clause	Heading	Participant Comments
2.3	Insurance	Clarification on the Insurance Obligations. At this stage Public Liability insurance and Professional Indeminity Insurance have minimum amounts 'per occurance.' The term 'per occurance' could be replaced with 'must be maintained across the ENs managed by the ENM.'
3.2	Embedded Network Information	We request that there be recognition that older ENs may not have detailed EN Wiring plans from older sites where plans may have been lost. In these situations ENMs may be discouraged from assisting such sites. In such situations, upon the appointment of an ENM, a 6 month grace period is provided to enable to production of the relevant wiring information. Clause (c) should be amended to read 'relevant EN wiring information' to be consistent with Clause 2.1(k)
3.5	Review of Accreditation	Clause 3.5(c) seems overly broad since ongoing system improvements are a constant feature of modern organisations. This clause should be rewritten to refer to only 'relevant changes to EN systems or platforms'.