

The following statistics pertain to the jurisdictions of New South Wales, Queensland, South Australia and Victoria for the reporting period ending November 2013.

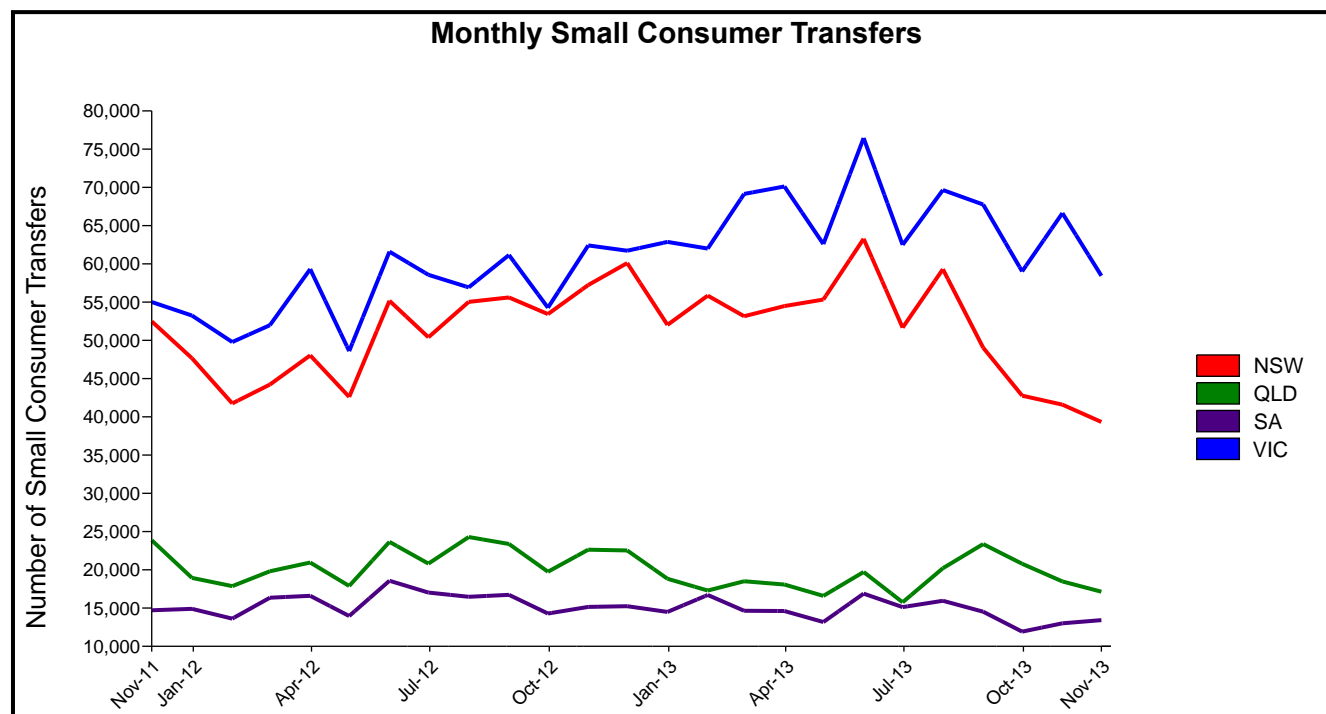
The report contains statistics providing trends of consumer transfers in the National Electricity Market (NEM). Detailed public NEM retail transfer statistics are available on AEMO's website at http://www.aemo.com.au/data/met_set_data.html. A document describing the retail statistics is available at http://www.aemo.com.au/data/retail_transfers.html.

The transfer statistics in the table are based on the number of consumer transfers that are registered in AEMO's market system - Market Settlements and Transfer Solution (MSATS).

	NSW	QLD	SA	VIC
1 month annualised transfer rate¹	14%	11%	19%	26%
Total consumers transferred in the NEM to date	4,152,387 (was 4,112,842)	1,817,631 (was 1,800,357)	1,509,319 (was 1,495,870)	6,404,734 (was 6,346,121)
Number of small consumer transfers in progress at month end	35,601 (was 31,971)	7,954 (was 20,673)	10,142 (was 11,912)	26,100 (was 28,786)
Small consumer transfers completed this month	39,329	17,134	13,418	58,440

1. Monthly Small Consumer Transfers

The graph represents the volume of consumer transfers² for each month in the respective jurisdictions over a 2 year rolling window.

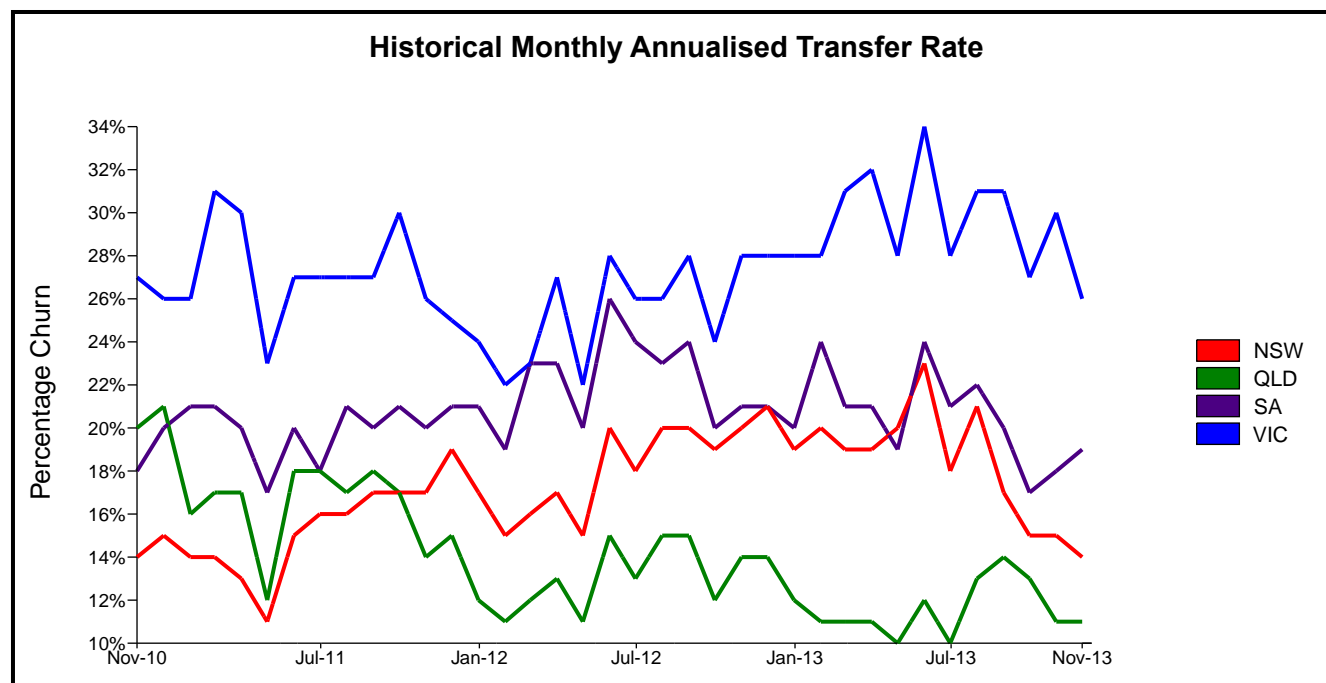


¹ The 1 month annualised transfer rates stated in the table above, are calculated by projecting the previous months transfer volumes over the full year, and calculating the percentage churn that would occur if the transfer rate was maintained over the year, rounded to the nearest percentage.

² These retail transfer statistics are based on a retailer's Company ID (A.C.N) and not the retailer's Participant IDs as recorded in MSATS.

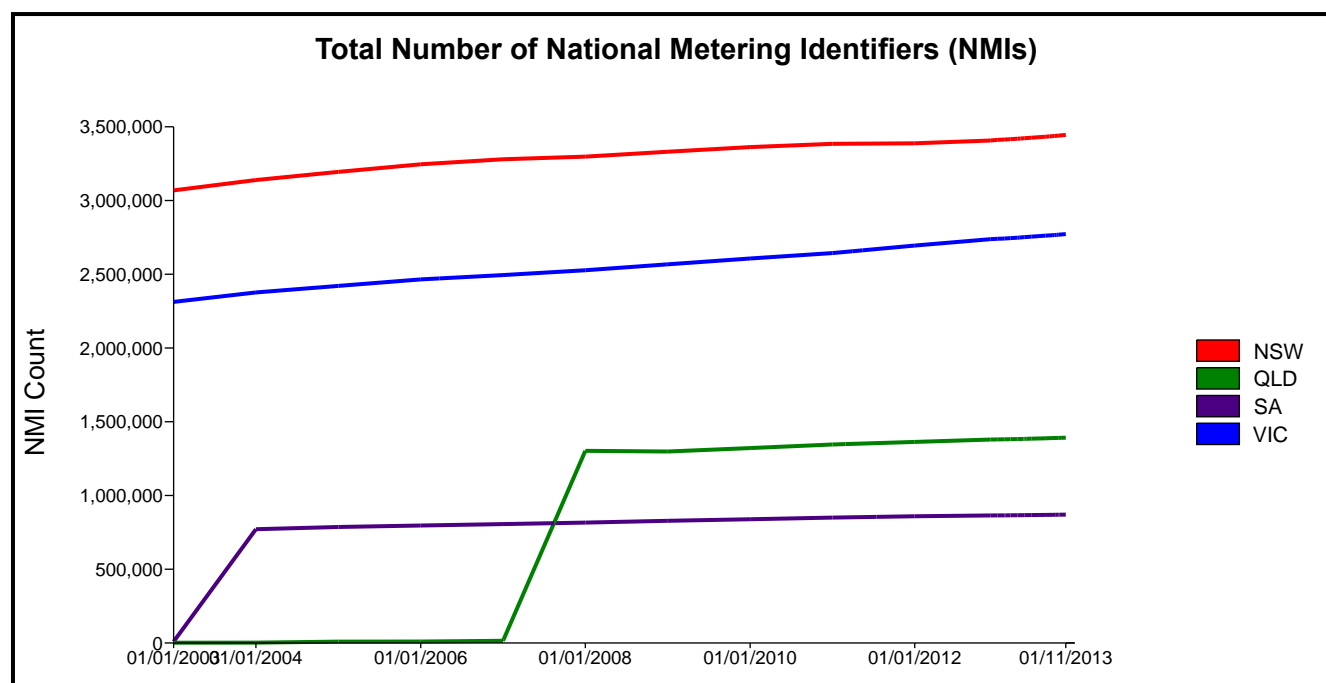
2. Historical Monthly Annualised Transfer Rate

The graph represents the historical one month annualised transfer rate over a 3 year rolling window in the jurisdictions of New South Wales, Queensland, South Australia and Victoria.



3. Total Number of National Metering Identifiers (NMIs)

The graph represents the total number of National Metering Identifiers (NMIs) in MSATS in the respective jurisdictions since the commencement of MSATS in January 2002. The graph includes NMIs with a status of Active, Greenfield and De-energised. Note: 600,000 NMIs in Qld have not been loaded into MSATS



Please email supporthub@aemo.com.au regarding queries on this report. Issued by Retail Markets and Metering, AEMO.